

The ValueSelect designation recognizes network outpatient providers for engaging in activities that promote clinical effectiveness, member access to services, member satisfaction, and administrative efficiency. ValueSelect providers are eligible for a number of valuable benefits, including distinction in our provider referral search engine.

ValueSelect Eligibility Criteria

To promote continued network excellence, ValueOptions® has updated the program criteria for 2015. Over 4,000 providers currently qualify for the ValueSelect designation.

Providers are eligible for ValueSelect based on the following criteria, which will be implemented beginning with the Spring 2015 eligibility review cycle:

- **Accessibility:** Seeing ten or more ValueOptions members or having 10 or more UR-only authorizations in the past 12 months (or at least 25 commercial members for clinics), and,
- **Administrative efficiency:** conducting transactions using ValueOptions' ProviderConnectSM portal within the past 12 months, and,
- **ValueSelect Activities:** Engaging in one or more of the following activities -
 - Participation in the On Track Outcomes Program
 - Submitting at least 75% of non-EAP claims electronically
 - Having clients complete the ValueOptions' Patient Treatment Survey
 - Having a CEAP credential

As part of its semi-annual designation process, ValueOptions also reviews any complaints received for a provider within the past two years. An excessive number of complaints that are considered substantiated will disqualify a provider from ValueSelect.

To help providers monitor their performance on ValueSelect and other practice pattern metrics, ValueOptions distributes a semi-annual ValueSelect Provider Performance Report. This report is available to high volume providers through the ProviderConnect web portal.

Benefits of the ValueSelect Designation

Outpatient providers who qualify for ValueSelect enjoy a number of benefits:

- **Opportunity for increased referrals** – ValueSelect providers are identified in the ValueOptions provider search engine, ReferralConnect.
- **Free CEU/CMEs** – ValueOptions has partnered with Relias Learning to provide online CEU courses at NO CHARGE to ValueSelect providers. Providers are able to access this web portal and sign up for self-paced online courses through ProviderConnect. In addition, ValueSelect providers receive invitations to participate in live CME, CEU or professional development (PDH's) seminars offered at no charge.
- **Training Discounts** – ValueOptions has partnered with Behavioral Tech, LLC a nationally renowned evidenced-based practice (EBP) training firm. Behavioral Tech offers a 10% discount on training for ValueSelect providers.
- **Access to Achieve Solutions®** – ValueSelect providers have access to Achieve Solutions, ValueOptions' award-winning website that offers valuable mental health resources, assessment tools and articles that may be shared with clients.