



## New Office Location for ValueOptions Great Lakes Service Center

ValueOptions Great Lakes Service Center will be moving from the One Towne Square building in Southfield, MI. to a new address in Wixom, MI.

We will be in our new location on June 25, 2007. The move will allow us to create from the ground up a service call center with all of our operations on a single floor and, thereby, help us maintain and improve operational efficiencies in the delivery of our services to our members and providers. The actual physical move of the office will occur over the weekend of June 23 and will not impact operations to our providers or members. Detailed information about the move is outlined below:

### New Office Address

48561 Alpha Drive, Suite #150  
Wixom, Michigan 48393

### Toll Free Phone Number

The toll free number for providers and members will remain the same  
. (Refer to number on the member's card)

### New Mailing Address for Claims

*Select the address as appropriate.*

#### ***For BCN Claims***

ValueOptions, Inc  
PO Box 930829  
Wixom, MI 48393-0829

#### ***For non-BCN Claims***

ValueOptions, Inc.  
PO Box 930321  
Wixom, MI 48393-0321

*The ValueOptions Explanation of Benefits and Provider Summary Vouchers distributed to members and providers, respectively, will reflect the new Post Office Box address. The authorization letters will reflect our new physical location address.*

As part of the move, ValueOptions staff will have new numbers and extensions. If you have any additional questions regarding ValueOptions Great Lakes Service Center move to its new location in Wixom, Michigan, please feel free to contact Provider Relations at Provider Relations at 800-247-6070.

Thank you.