

## Walk-In Crisis Services

### Service/Program Definition

*Walk-In Crisis Services* is a service provided at a provider site in face-to-face contact with individuals in crisis or with individuals seeking help for persons in crisis. Service is available at a licensed facility. This service includes assessment, information and referral, crisis counseling, crisis resolution, accessing community resources and back-up, including emergency services and psychiatric or medical consultation. The service also provides intake, documentation, evaluation and follow-up. This service is provided by mental health professionals and crisis workers II's. This service is provided in units of 15 minutes.

### Criteria

<b>Admission Criteria</b>	Not applicable to this level of care
<b>Continued Stay Criteria</b>	Not applicable to this level of care plicable to this level of care
<b>Psychosocial Factors</b>	Not applicable to this level of care
<b>Exclusion Criteria</b>	Not applicable to this level of care
<b>Discharge Criteria</b>	Not applicable to this level of care