



Questions and Answers (Q&A) from the “You’re Invited to a Virtual Costume Party” Webinar

1. Q: Is the Web Site shown on the PowerPoint the same as the Web Site where we do our authorizations?

A: Yes, the PowerPoint is posted in the non-secure section of ProviderConnect at <http://www.valueoptions.com/providers/Network/TennCare.htm>

2. Q: Is the Achieve Solutions Web Site content approved by VSHP and TennCare for members?

A: The Achieve Solutions site is an approved link residing on the VSHP behavioral health web page.