



ValueOptions and VSHP Present: CRG/TPG Assessment and Submittal Protocol Changes

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Top Four CRG/TPG Assessment Errors

- C23/T23 – Invalid date request
- T07 – Older 18 need CRG
- C34/T34 – Rater not on file
- C27/T27 – Invalid provider number

Error Descriptions

C23/T23 – Invalid date request

- The date of request can not be later than the date of the assessment

C34/T34 – Rater not on file

- CRG/TPG assessments must be completed by an approved Rater

T07 – Older 18 need CRG

- A CRG must be completed on anyone over 18 years old including the day of the 18th birthday

C27/T27- Invalid provider number

- The provider number is a 15 digit number that includes: SSN, Location Code, Service Component and MCO ID #(28)

Completion of CRG/TPG Assessments

- Each rater agency must continue to complete CRG/TPG assessments on all TennCare enrollees receiving services
- Each agency is responsible for correcting errors received back from VSHP until the CRG/TPG assessment is successfully accepted by the State
- This will continue until a decision is made about the continuation of the use of the CRG/TPG assessment by the State

Completion of “Off-Site” CRG/TPG Assessments

- VSHP is currently working on a plan to utilize select agencies across the state to complete CRG/TPG assessments at “off-site” locations
- Selected agencies will be asked to collaborate with other behavioral health providers in their area to complete CRG/TPG assessments on VSHP’s TennCare population

CRG/TPG Web Portal

- VSHP is currently working on the development of a CRG/TPG web portal to be used in transmitting CRG/TPG assessment files and error files
- The web portal will allow for an easier submission process and better tracking capabilities



Questions?