

NC Medicaid Managed Care Activity Report



October 1 – December 31, 2008

4th Quarter Summary

Approvals and Denials/Modified Requests

Inpatient Readmissions

Level of Care	Approvals	Denials/Modified Requests		30 Days	90 Days
Inpatient	3,712	247	Readmissions to the Same Facility	160	217
PRTF	162	2	Readmissions to a Different Facility	123	165
Residential Level I	24	0	Total Readmits	283	382
Residential Level II	278	9	Total Discharges	2,937	2,937
Residential Level III	3,464	66	Readmit Rate 4th Quarter 2008	9.64%	13.01%
Residential Level IV	181	0	Readmit Rate 4th Quarter 2007	8.04%	11.24%
Therapeutic Foster Care	3,044	40			
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	18,588	7			
DD/Targeted Case Management	9,219	13			
DD/CAP Services	21,766	301			
EPSDT	2,477	32			
Community Support	37,085	6,253			
All Other Enhanced Services	10,459	395			
Overall	110,459	7,365			

Year to Date Summary

Approvals and Denials/Modified Requests

Inpatient Readmissions

Level of Care	Approvals	Denials/Modified Requests		30 Days	90 Days
Inpatient	14,690	1,099	Readmissions to the Same Facility	839	1,488
PRTF	532	37	Readmissions to a Different Facility	569	998
Residential Level I	92	0	Total Readmits	1,408	2,486
Residential Level II	1,052	31	Total Discharges	12,291	12,291
Residential Level III	13,065	443	Readmit Rate YTD 2008	11.46%	20.23%
Residential Level IV	631	6	Readmit Rate YTD 2007	10.34%	19.15%
Therapeutic Foster Care	11,430	180			
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	68,123	19			
DD/Targeted Case Management	41,210	64			
DD/CAP Services	85,762	978			
EPSDT	7,038	73			
Community Support	152,702	23,141			
All Other Enhanced Services	28,236	698			
Overall	424,563	26,769			

Year to Date Summary cont'd

Penetration Rate (based on open authorizations)

Level of Care	# of Distinct Members	YTD 2008 Rate	YTD 2007 Rate
Inpatient	10,736	0.879%	0.973%
PRTF	467	0.038%	0.040%
Residential Levels I-IV	6,742	0.552%	0.590%
Subtotal	17,945	1.469%	1.603%
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	27,031	2.213%	2.414%
DD/Targeted Case Management	17,815	1.459%	1.327%
DD/CAP Services	10,243	0.839%	0.852%
EPSDT	4,119	0.337%	0.063%
Community Support	67,832	5.554%	5.779%
All Other Enhanced Services	13,435	1.100%	0.787%
Overall	158,420	12.972%	12.825%

Authorization Request Volume 7/1/07 - 6/30/08

<u>Level of Care</u>	<u>Request Count*</u>	<u>Avg. Requests/Week</u>	<u>Decisions**</u>	<u>Distinct Recipients w/Active Auths</u>
Inpatient	28,005	539	27,017	323
PRTF	3,047	59	2,972	286
Residential Levels I-IV	16,424	316	16,421	2,101
Therapeutic Foster Care	11,978	230	12,291	1,719
Outpatient, SAIOP, SACOT, Amb. Detox, Mobile Crisis or Opioid	36,580	703	36,918	14,182
DD/Targeted Case Management	41,627	801	40,340	15,111
DD/CAP Services	74,346	1,430	75,483	10,005
EPSDT	5,846	112	5,846	1,107
Community Support	181,882	3,498	184,617	38,057
All Other Enhanced Services	23,091	444	22,132	5,669
Total	422,826	8,131	424,037	88,560

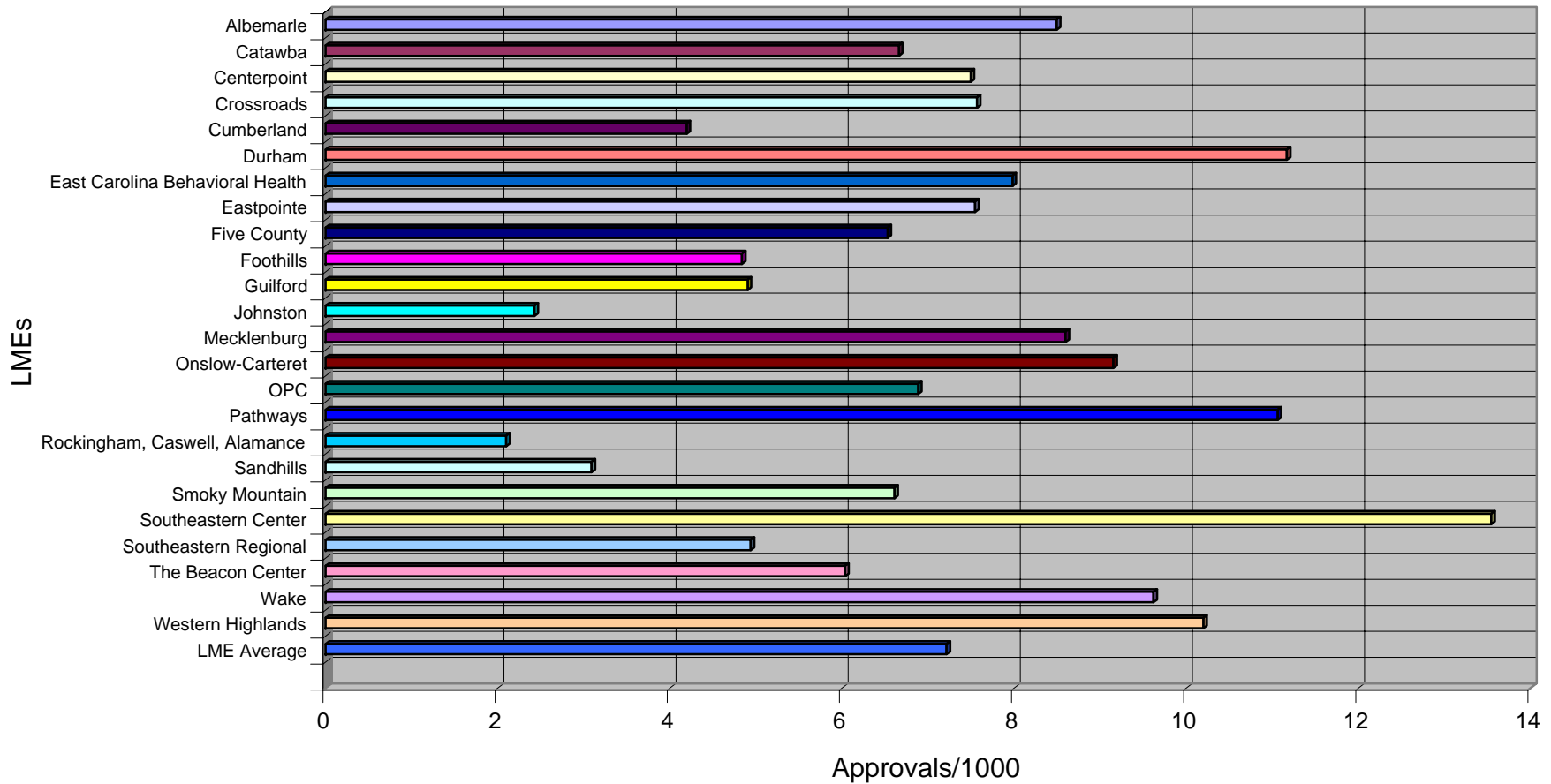
Authorization Request Volume 7/1/08 - 12/31/08

<u>Level of Care</u>	<u>Request Count*</u>	<u>Avg. Requests/Week</u>	<u>Decisions**</u>	<u>Distinct Recipients w/Active Auths</u>
Inpatient	15,308	582	14,850	248
PRTF	1,767	67	1,639	305
Residential Levels I-IV	8,157	310	7,765	2,110
Therapeutic Foster Care	6,034	230	5,881	1,863
Outpatient, SAIOP, SACOT, Amb. Detox, Mobile Crisis or Opioid	20,622	785	20,433	25,898
DD/Targeted Case Management	20,042	762	19,503	16,207
DD/CAP Services	44,523	1,694	44,233	10,128
EPSDT	6,682	254	6,682	1,650
Community Support	84,809	3,226	84,987	36,370
All Other Enhanced Services	18,806	715	17,180	8,796
Total	226,750	8,626	223,153	103,575

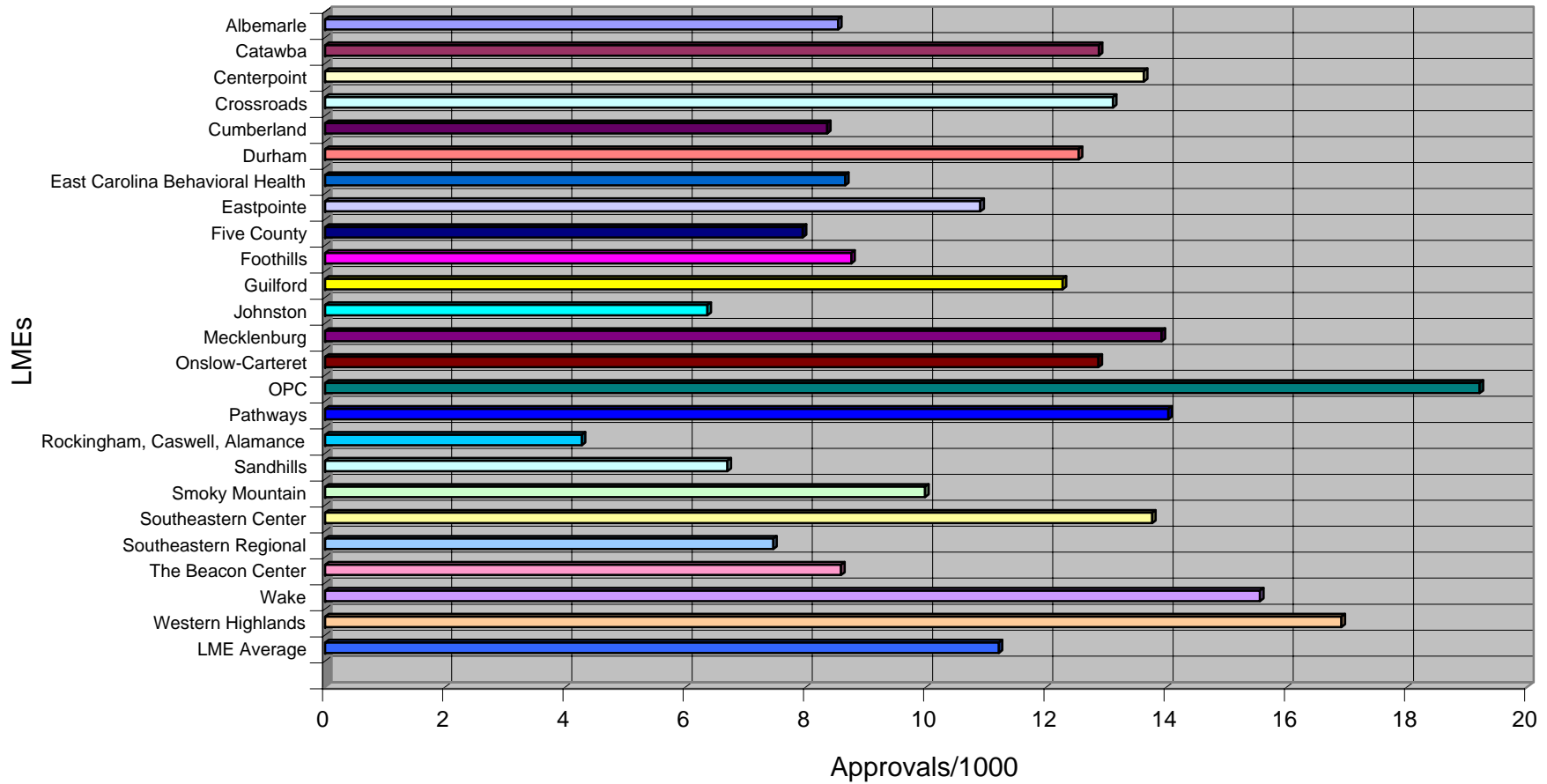
* Variance between requests and decisions: requests in process and/or awaiting additional information from the provider, or provider may have submitted duplicate requests.

** Single requests may generate multiple decisions.

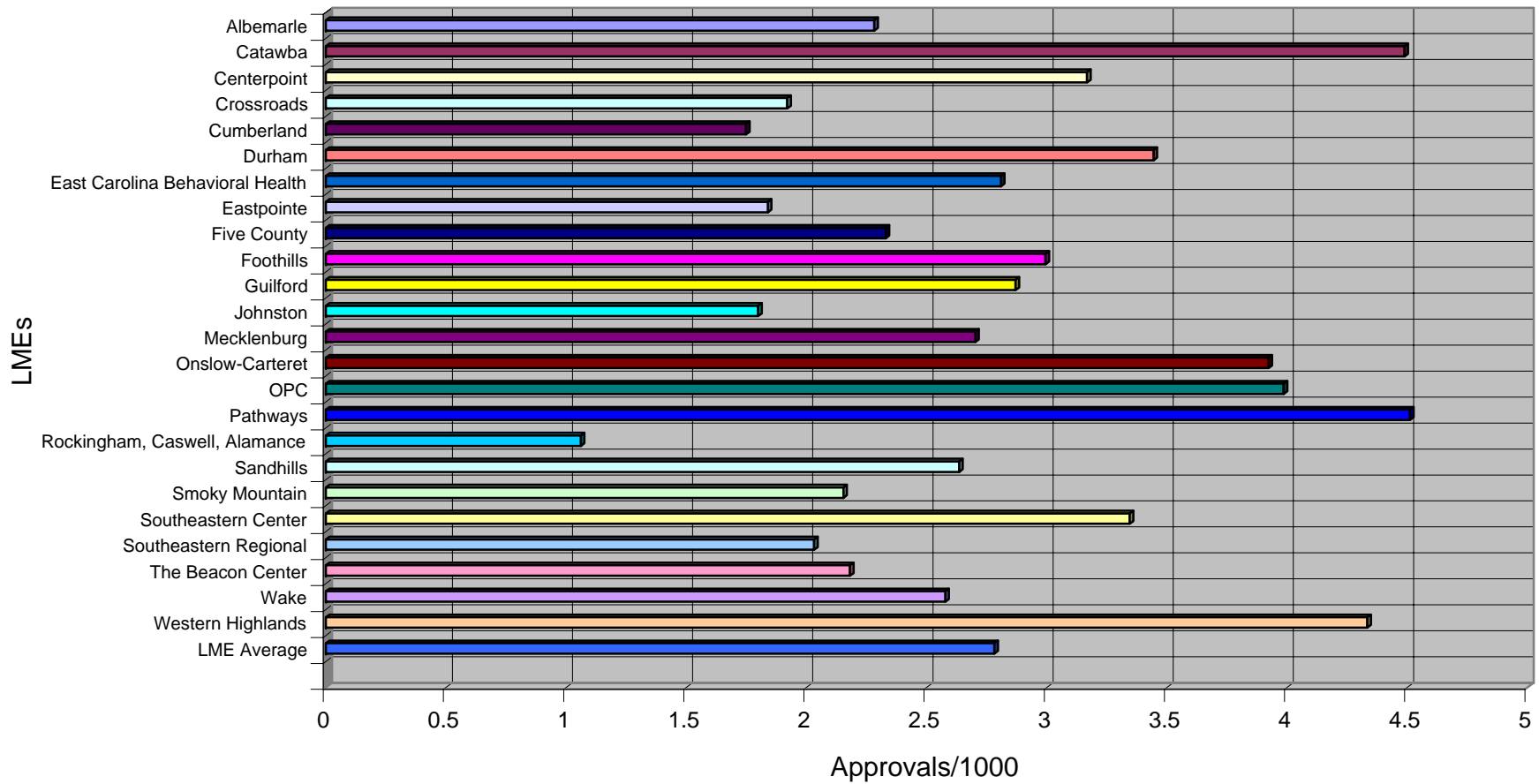
Approvals per 1,000 Medicaid Recipients - Targeted Case Management



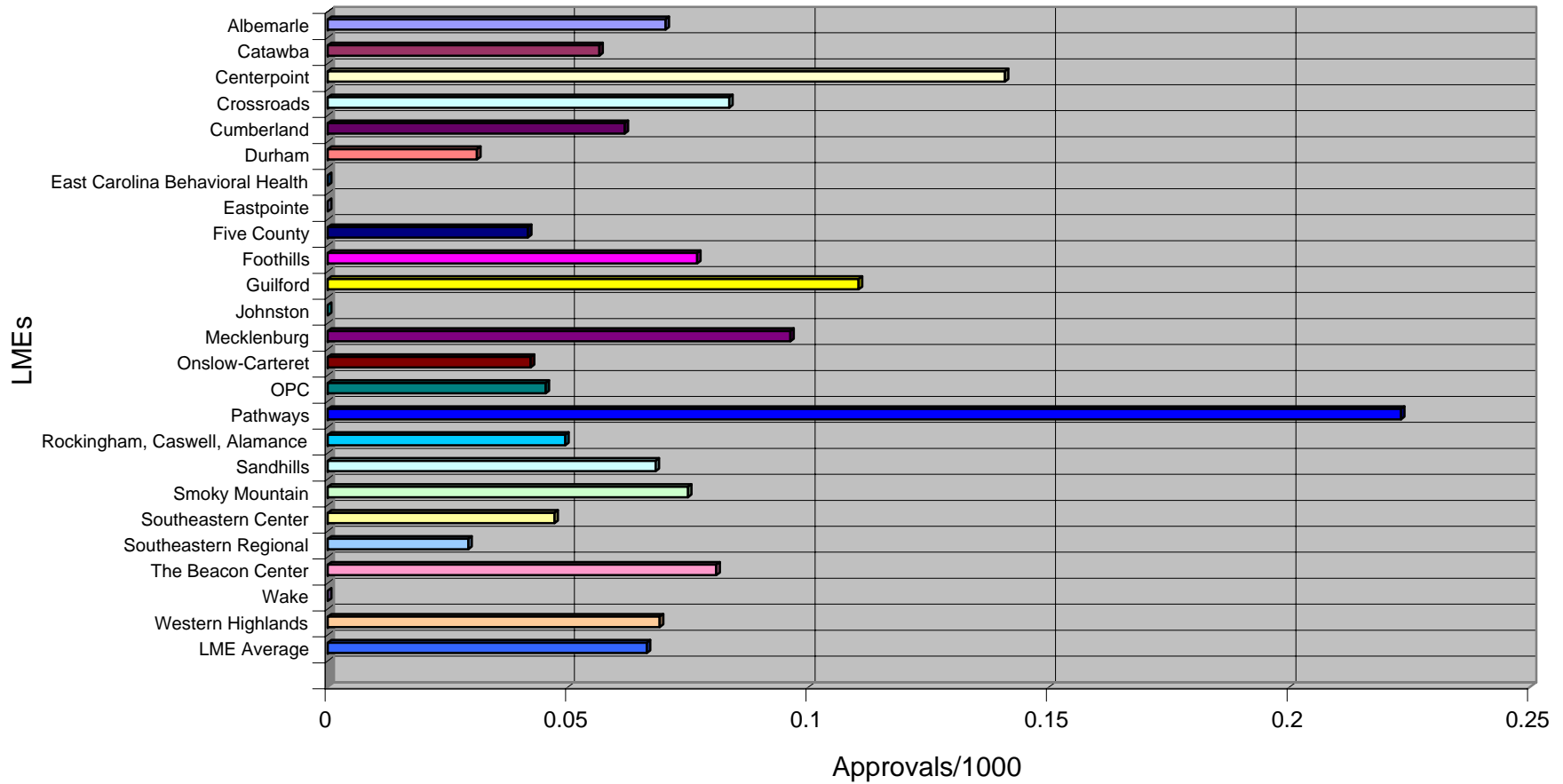
Approvals per 1,000 Medicaid Recipients - CAP



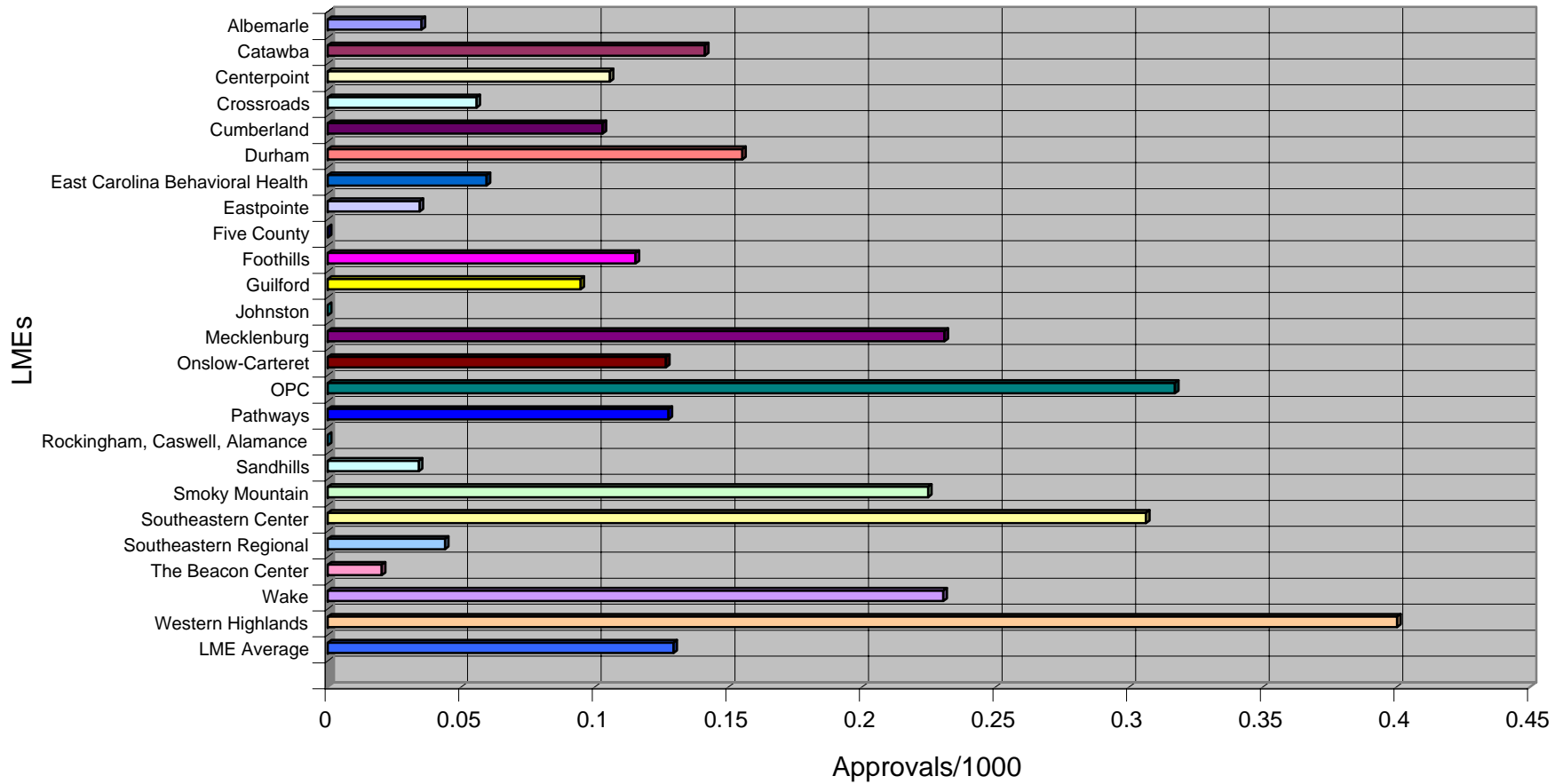
Approvals per 1,000 Medicaid Recipients - Inpatient Psychiatric



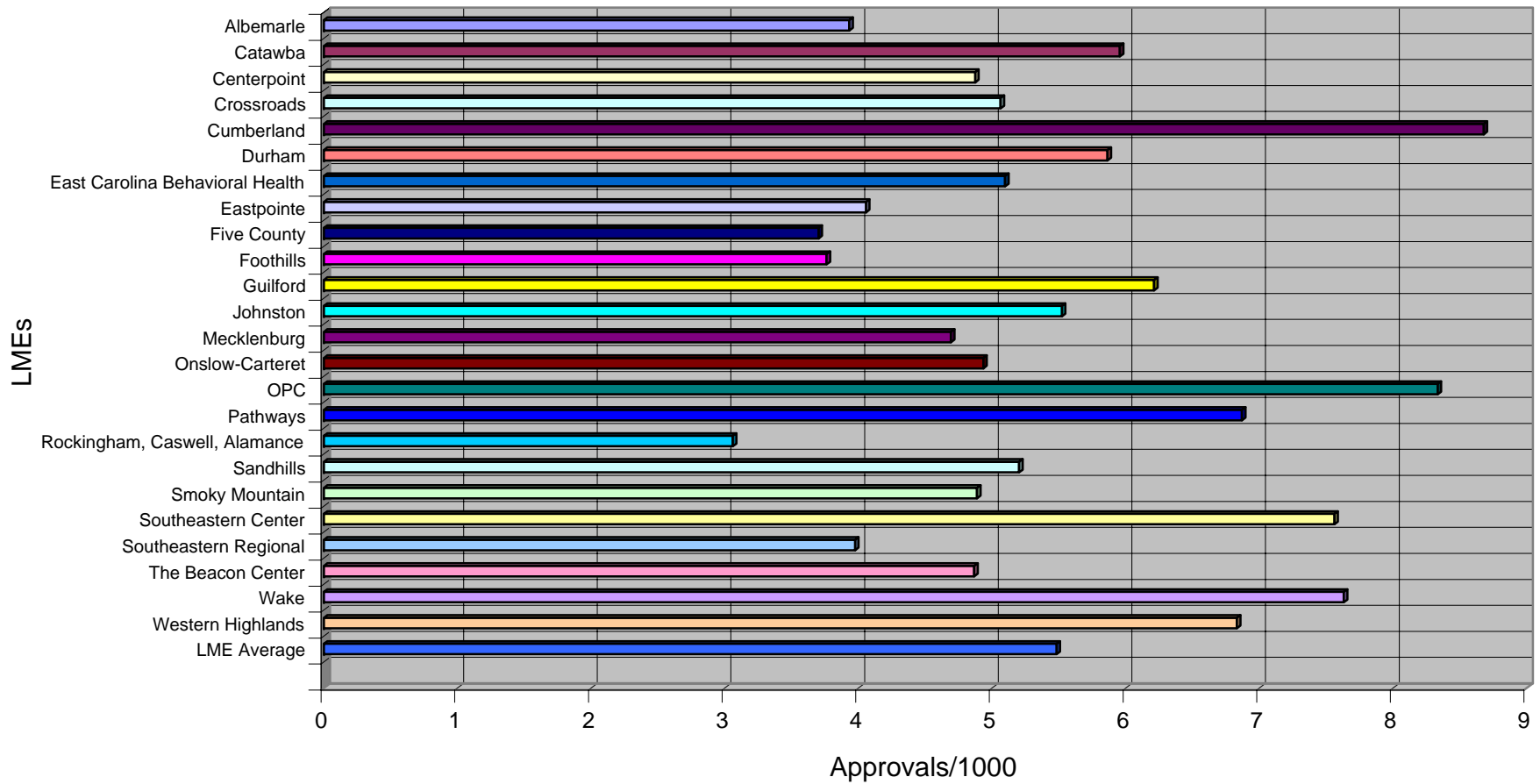
Approvals per 1,000 Medicaid Recipients - Inpatient Substance Abuse



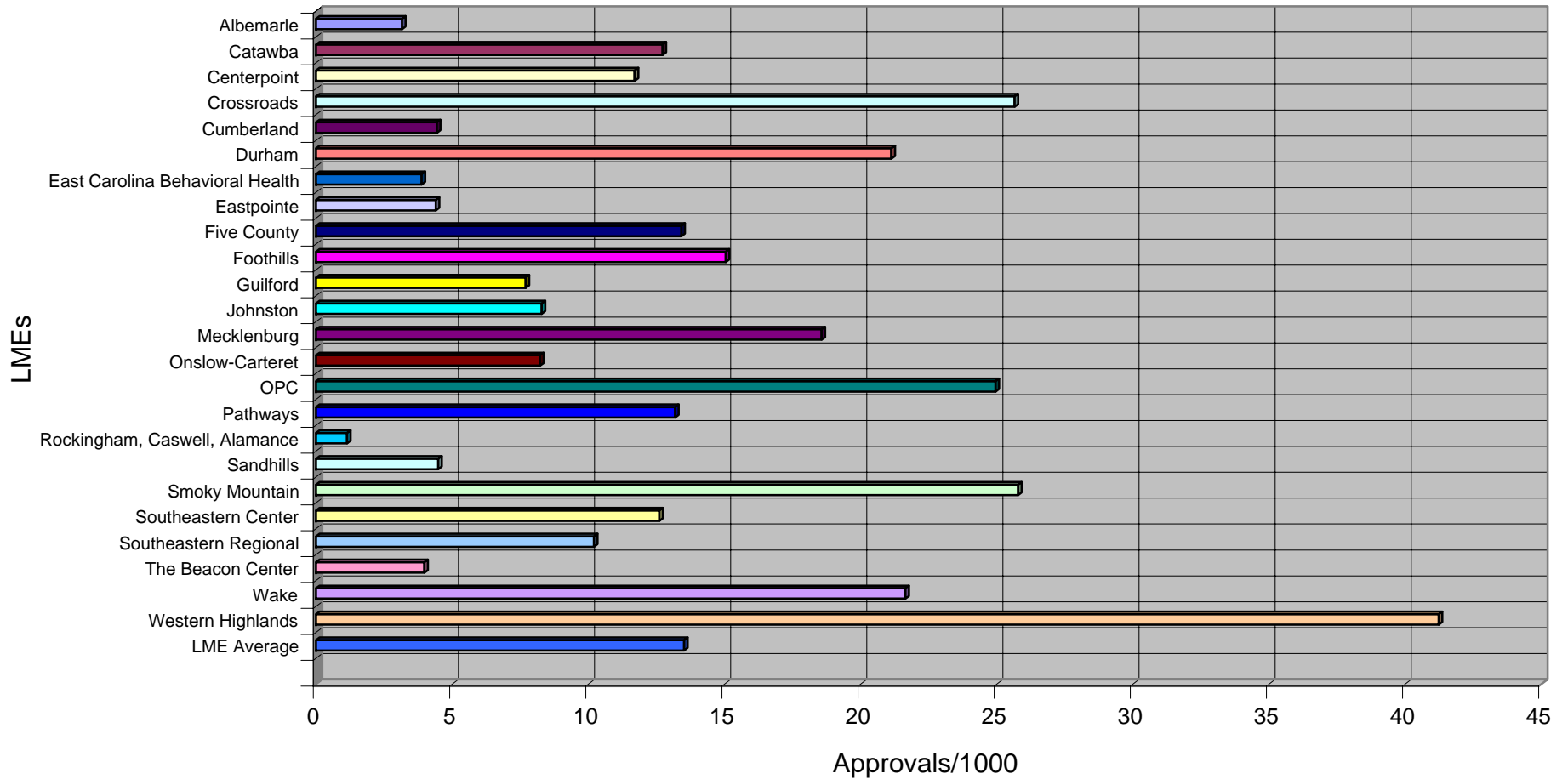
Approvals per 1,000 Medicaid Recipients - PRTF



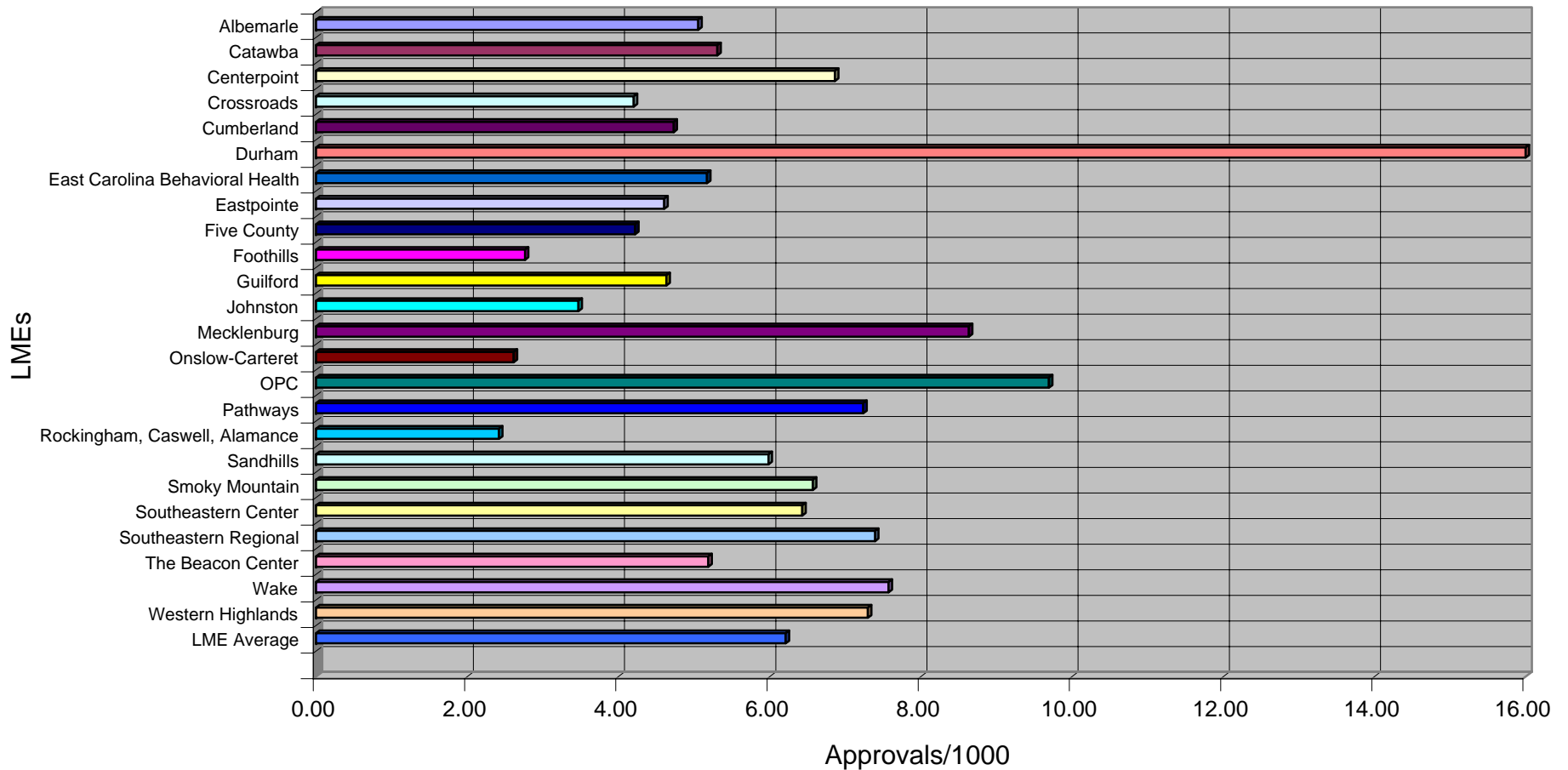
Approvals per 1,000 Medicaid Recipients - Residential Services



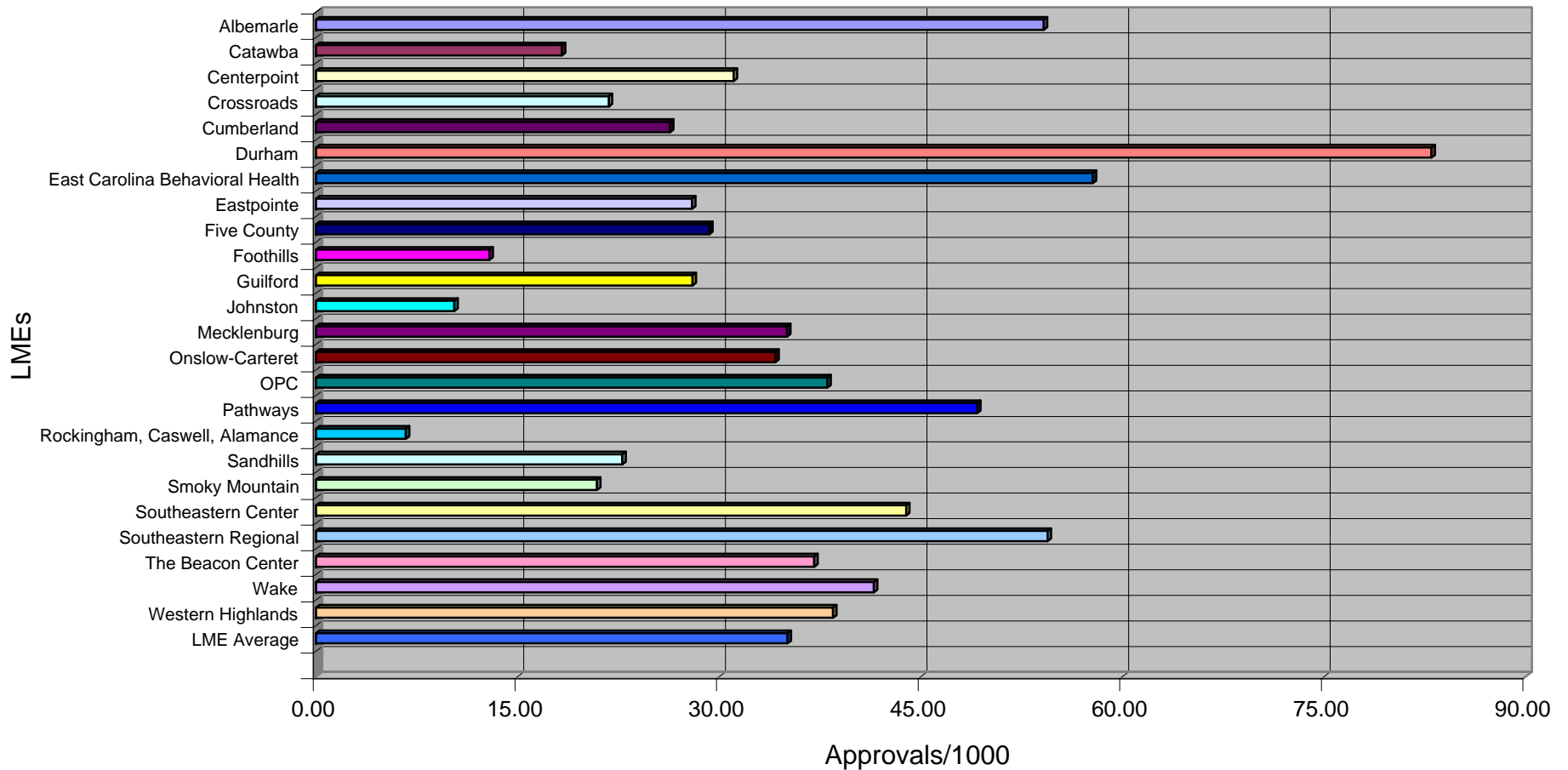
Approvals per 1,000 Medicaid Recipients - Intensive Outpatient and Outpatient Services



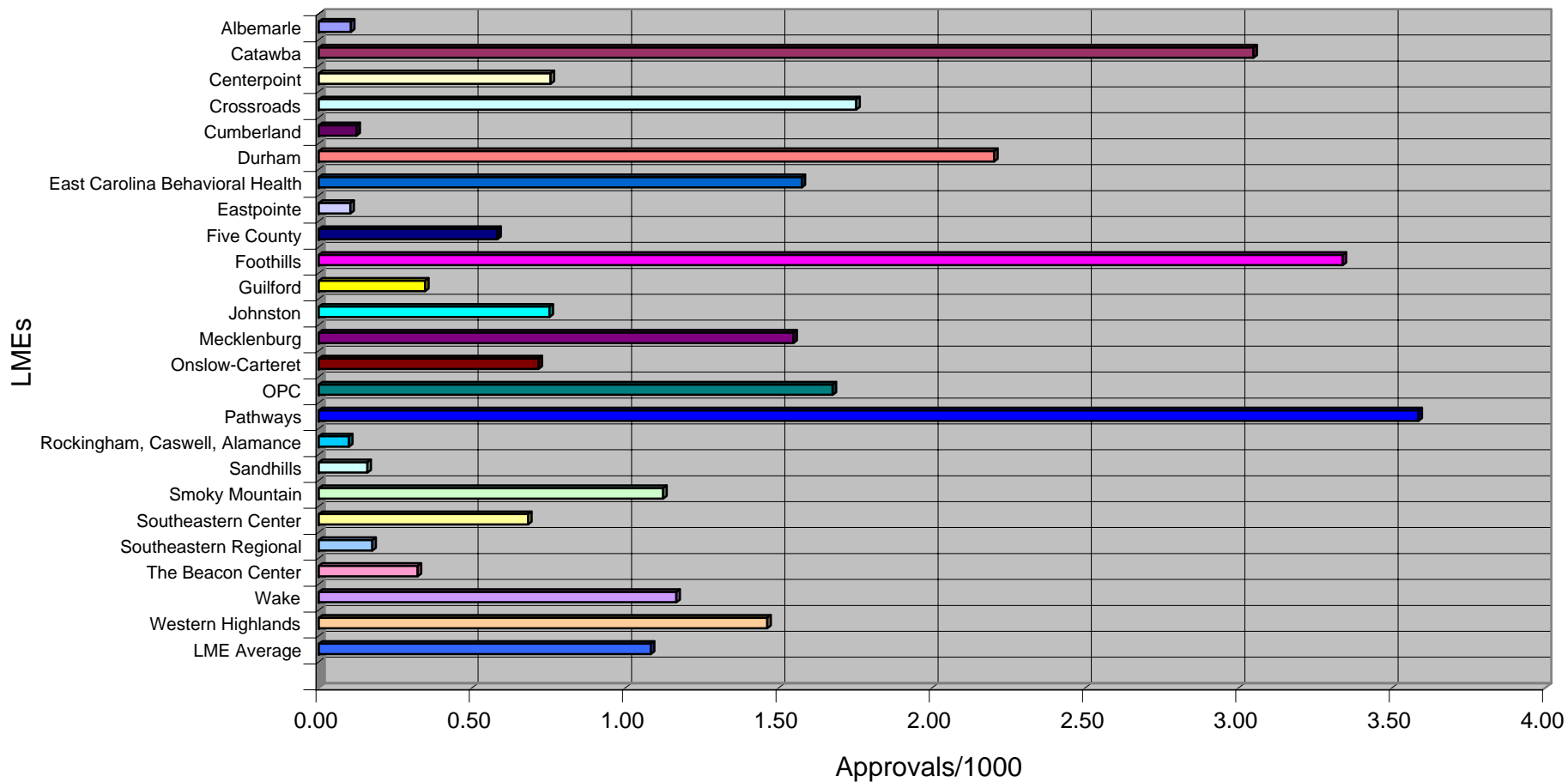
Approvals per 1,000 Medicaid Recipients - New Medicaid Services, Psychiatric



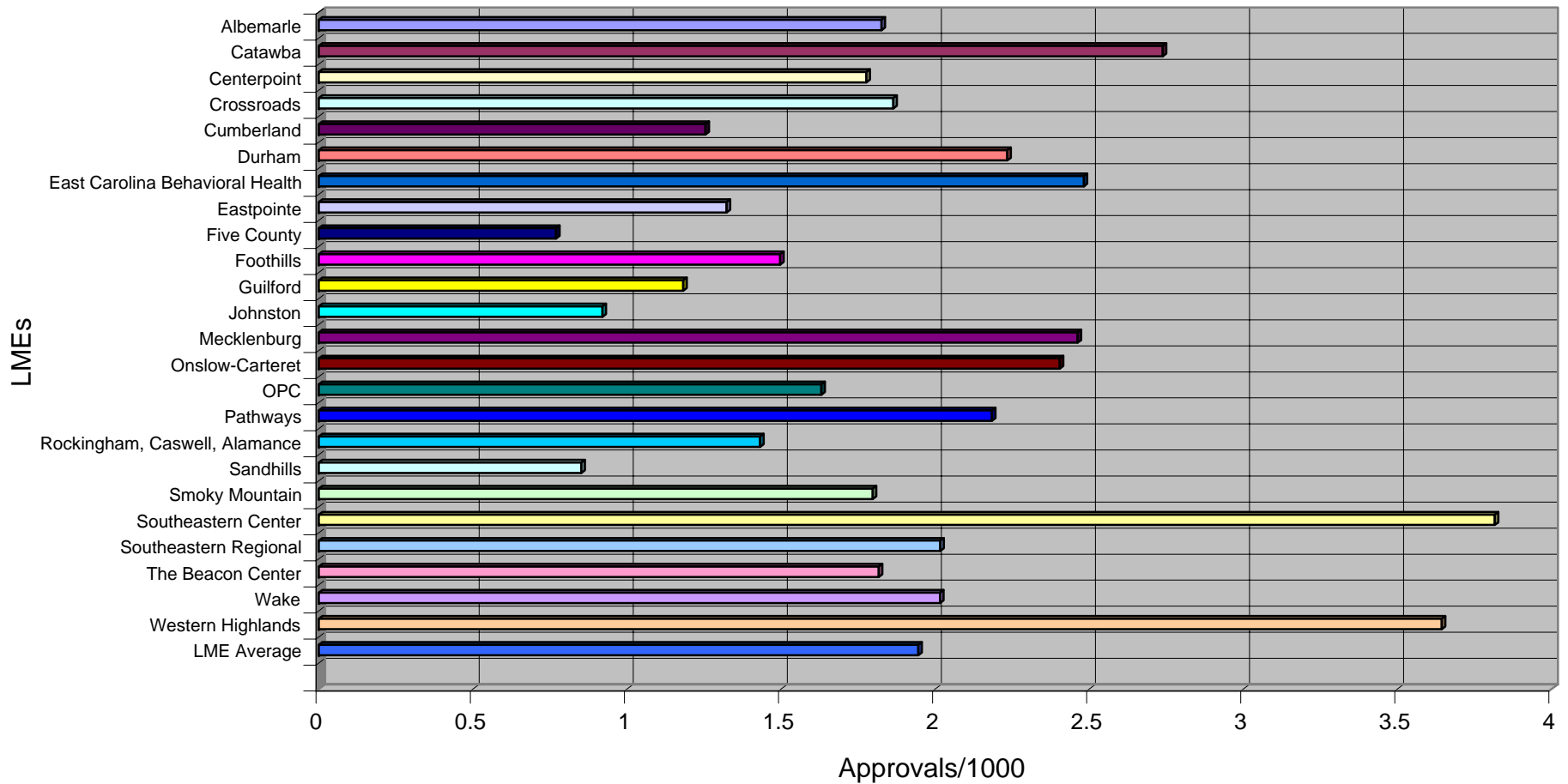
Approvals per 1,000 Medicaid Recipients - Community Support



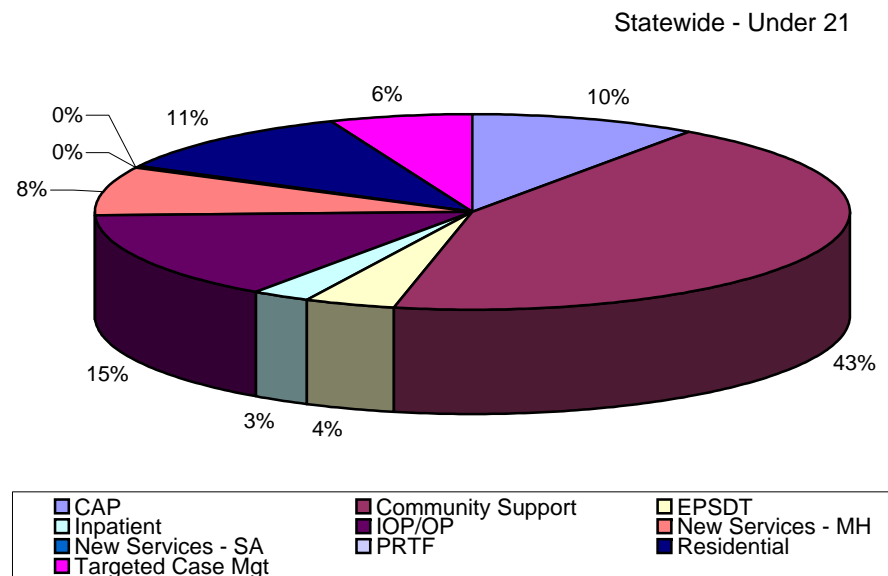
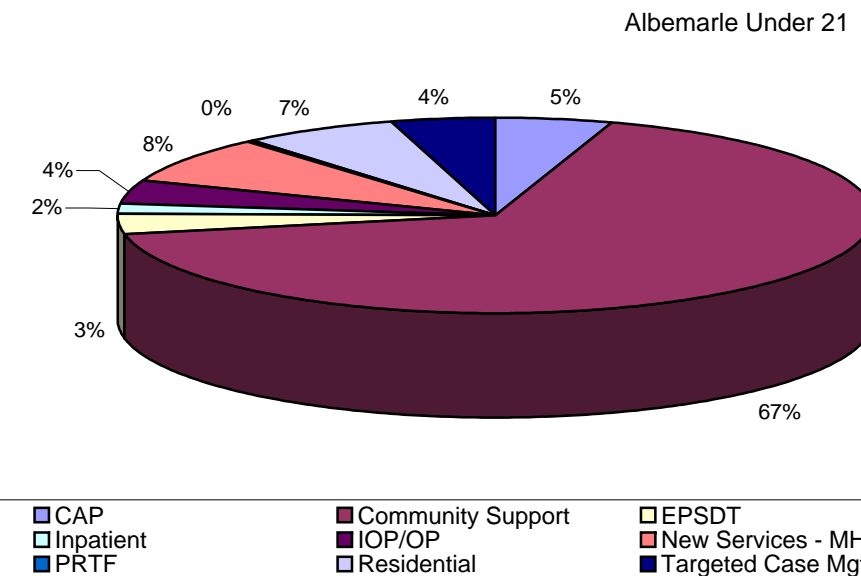
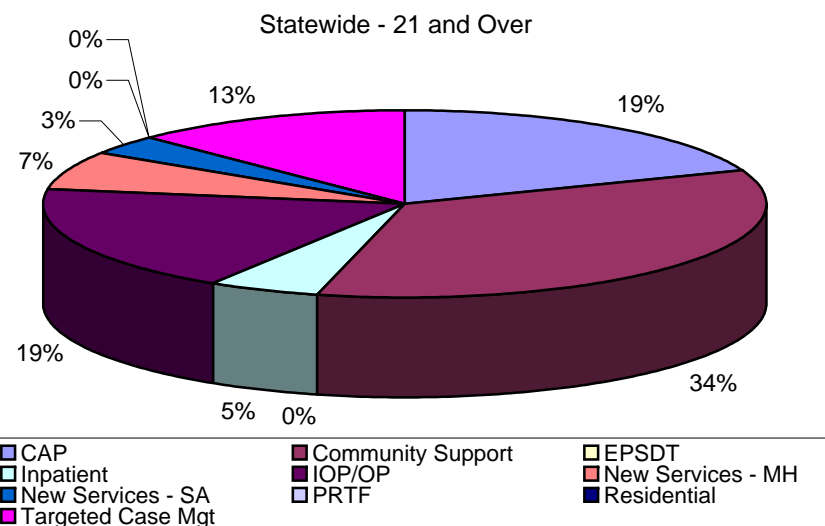
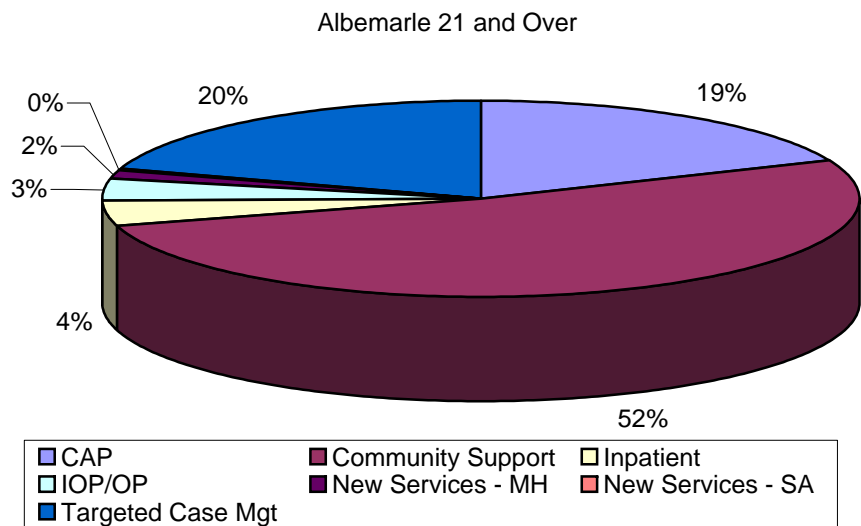
Approvals per 1,000 Medicaid Recipients - New Medicaid Services, Substance Abuse



Approvals per 1,000 Medicaid Recipients - EPSDT

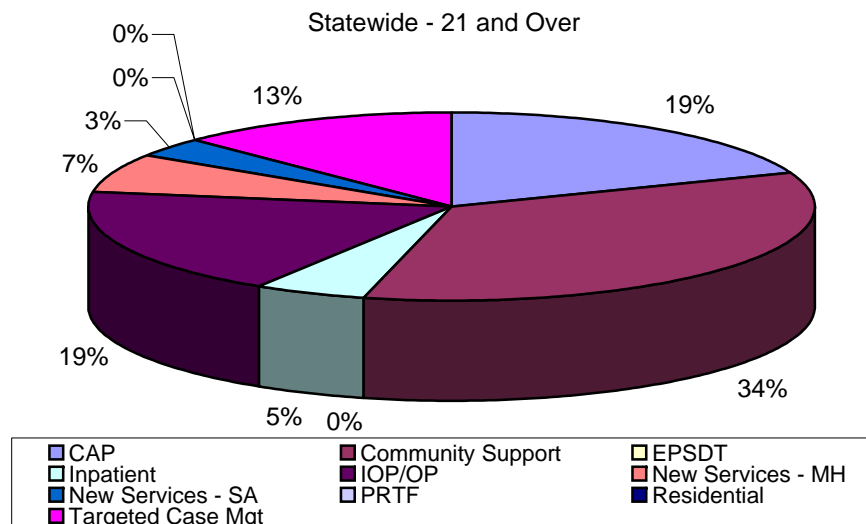
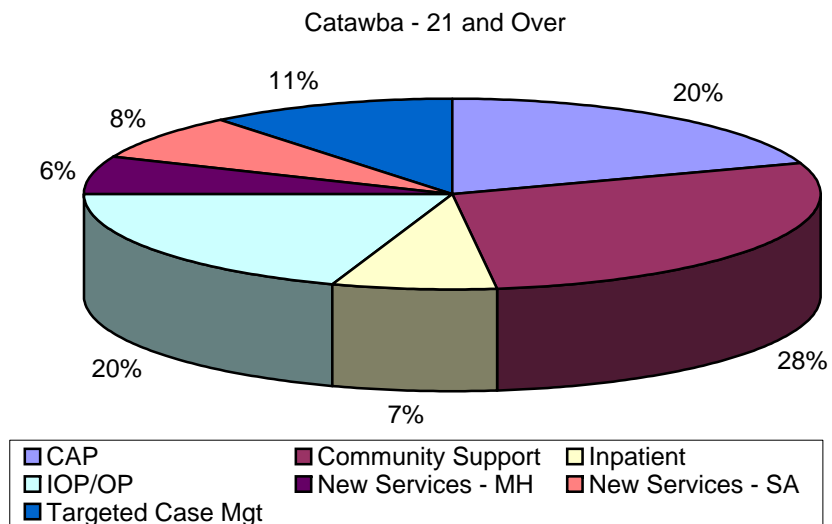


LME Service Mix Comparison - Albemarle

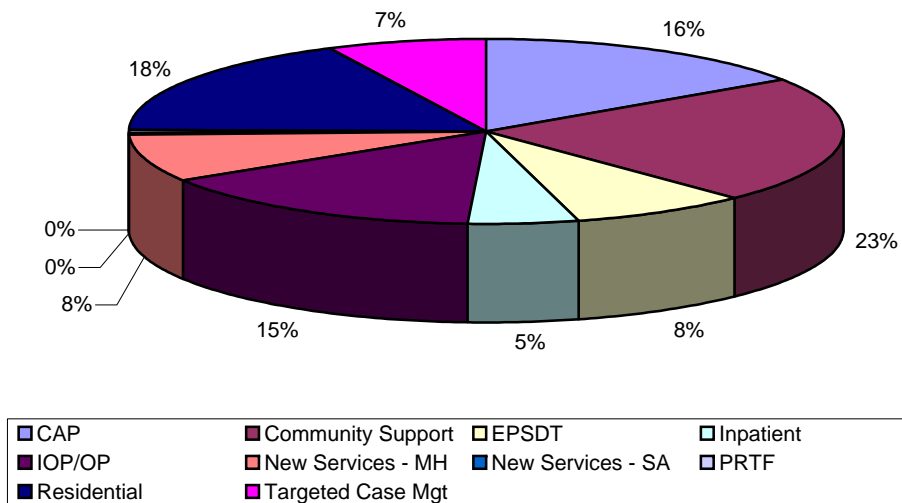


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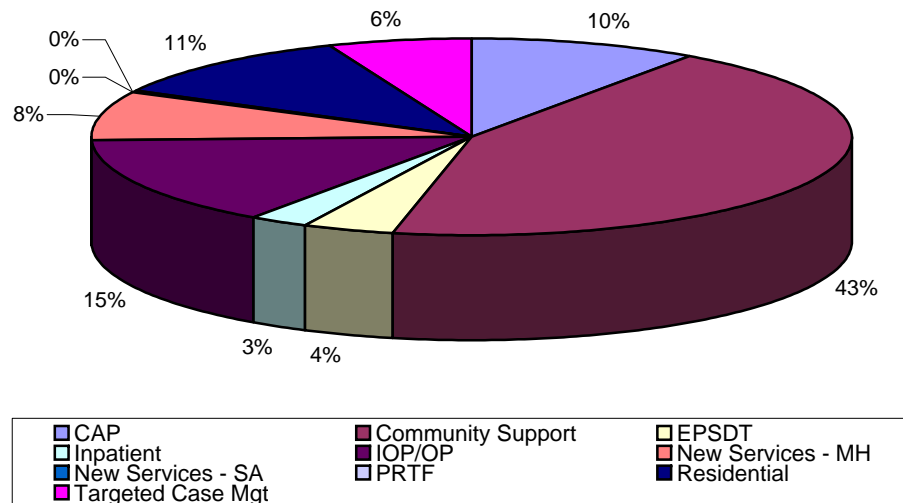
LME Service Mix Comparison - Catawba



Catawba - Under 21

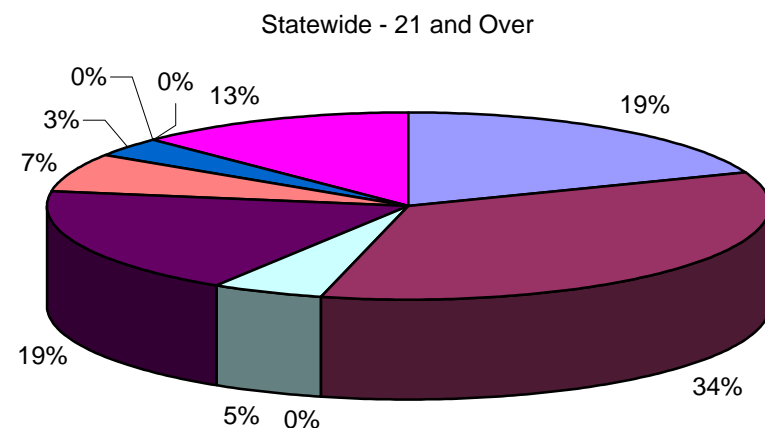
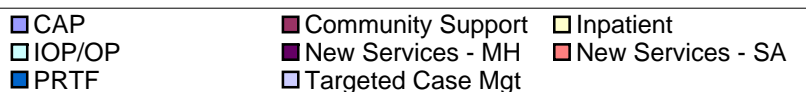
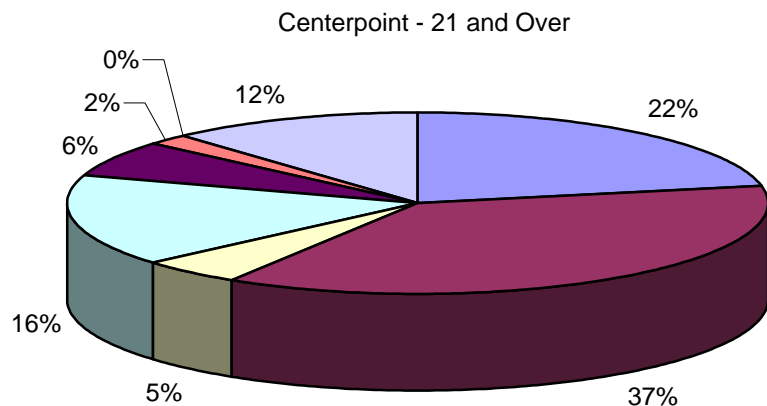


Statewide - Under 21

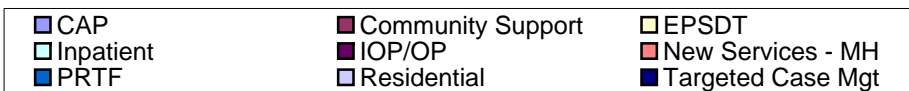
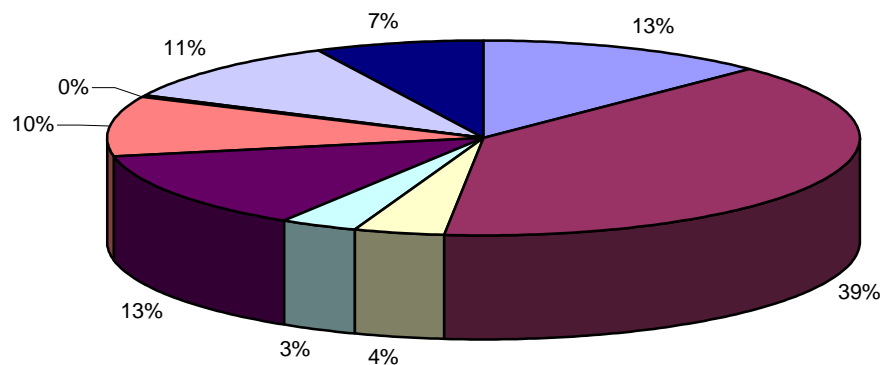


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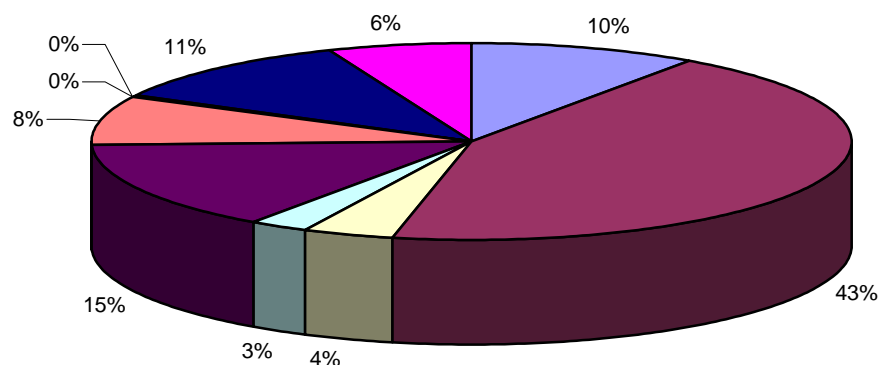
LME Service Mix Comparison - Centerpoint



Centerpoint - Under 21

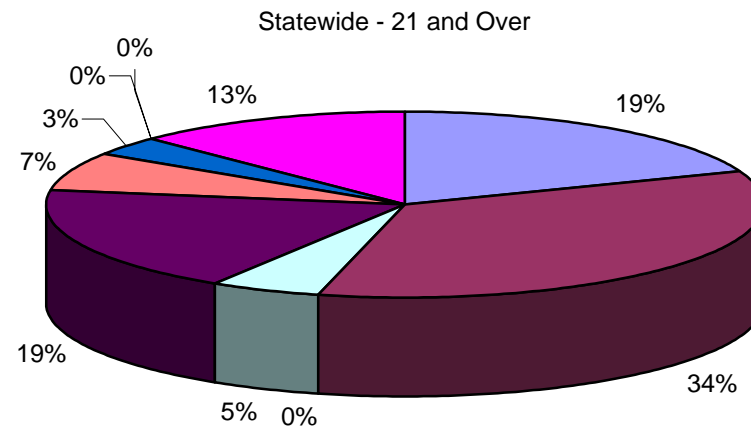
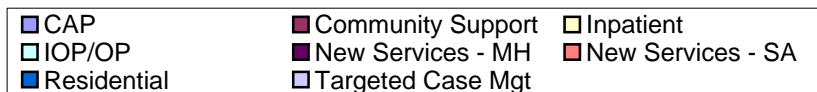
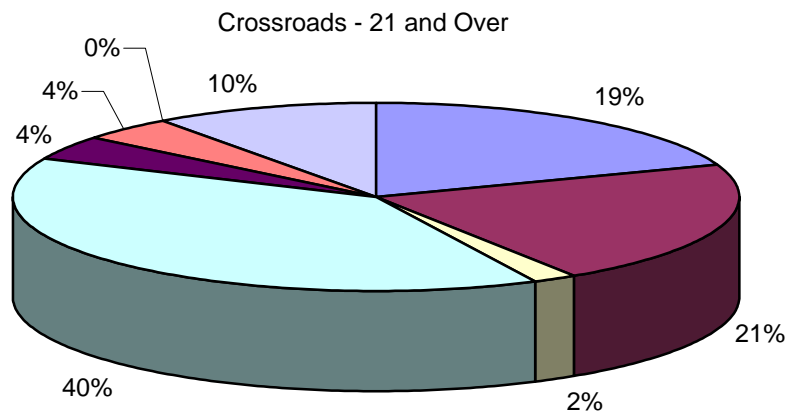


Statewide - Under 21

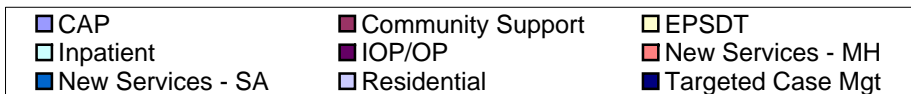
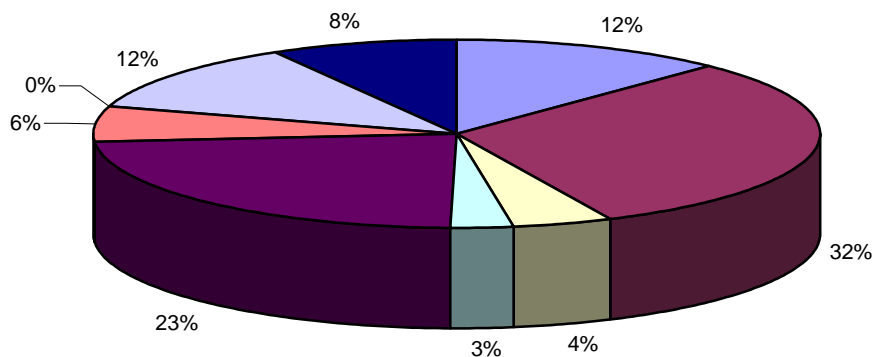


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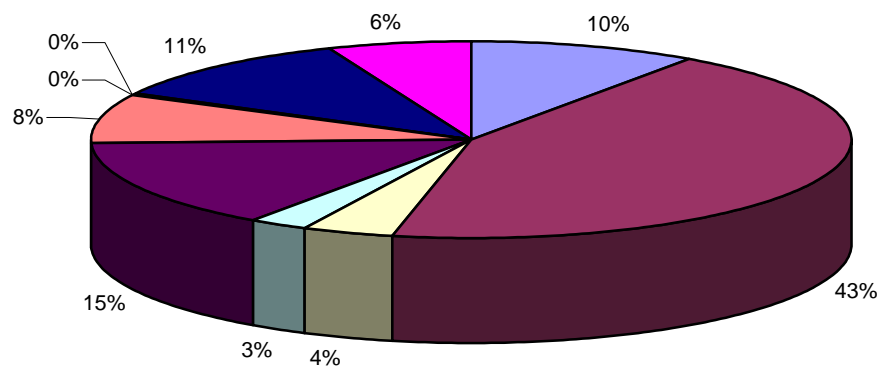
LME Service Mix Comparison - Crossroads



Crossroads - Under 21



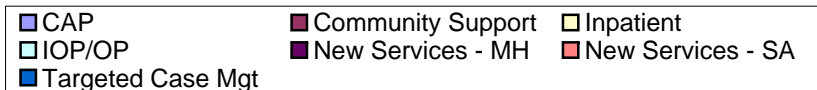
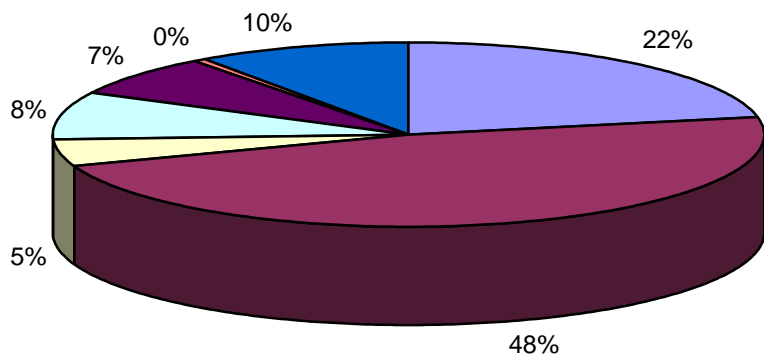
Statewide - Under 21



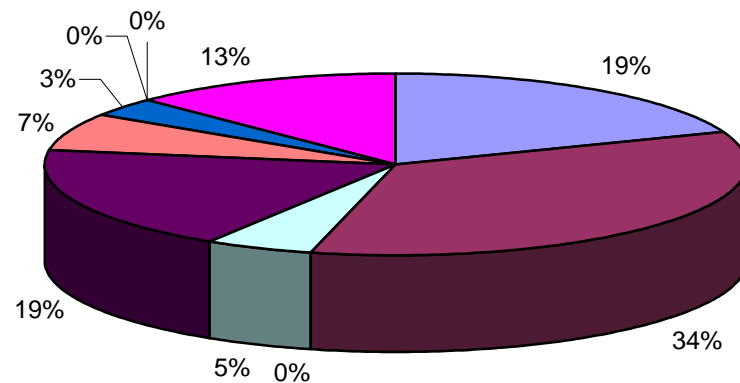
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LME Service Mix Comparison - Cumberland

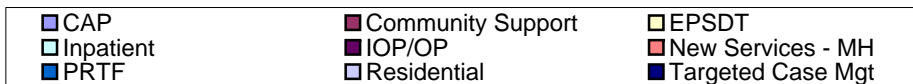
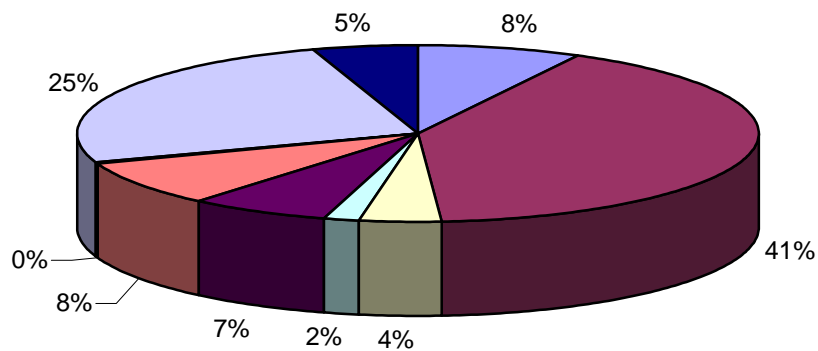
Cumberland - 21 and Over



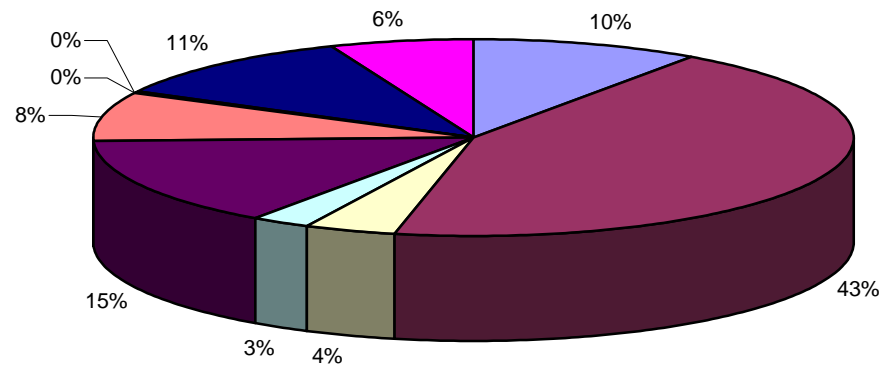
Statewide - 21 and Over



Cumberland - Under 21

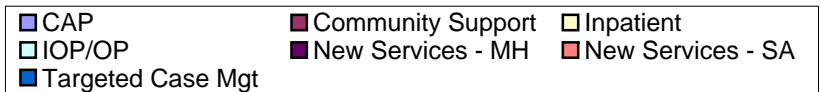
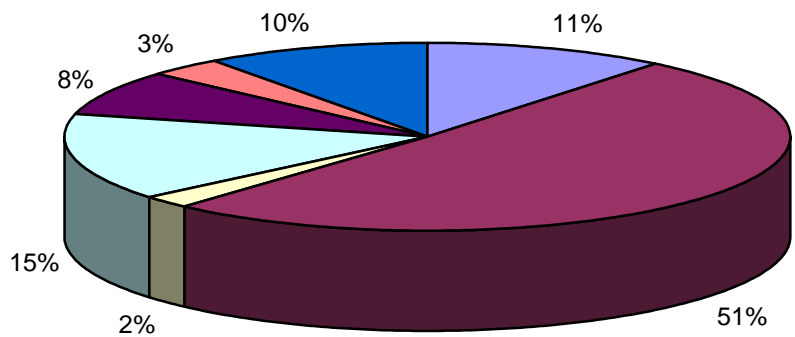


Statewide - Under 21

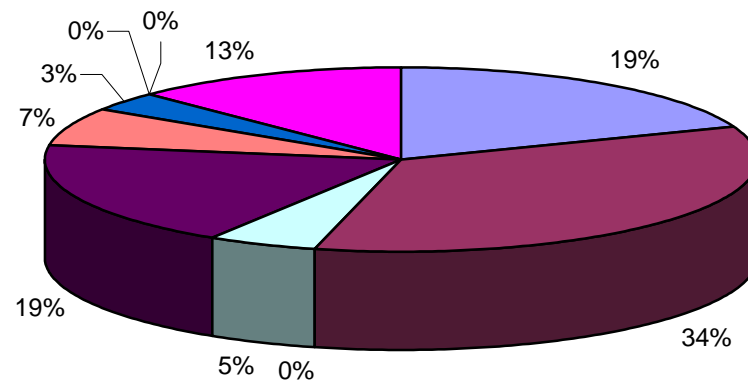


LME Service Mix Comparison - Durham

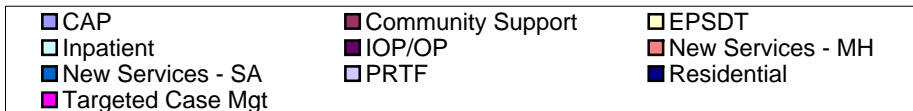
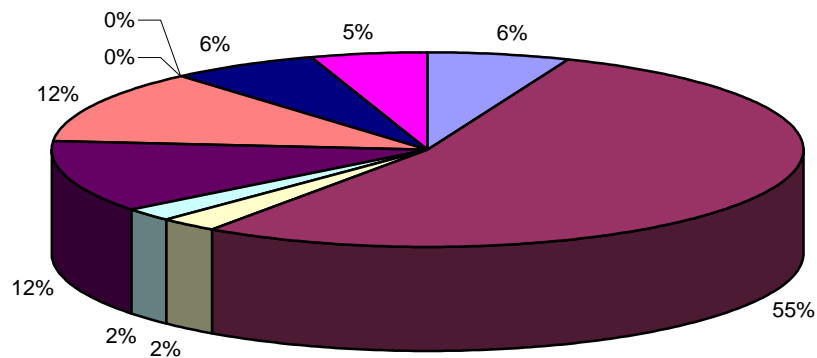
Durham - 21 and Over



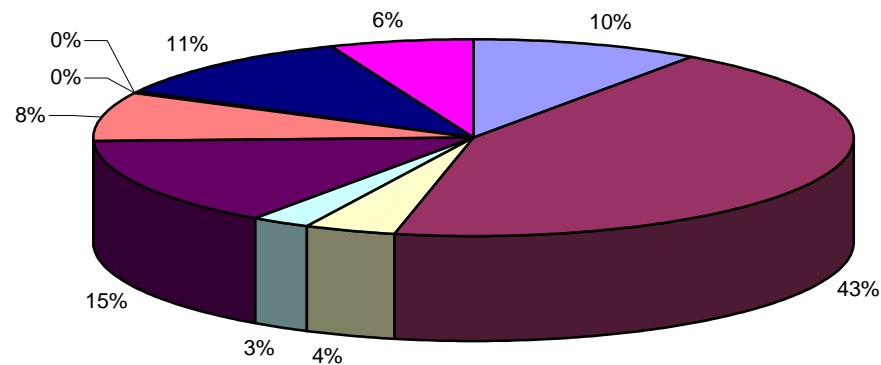
Statewide - 21 and Over



Durham - Under 21



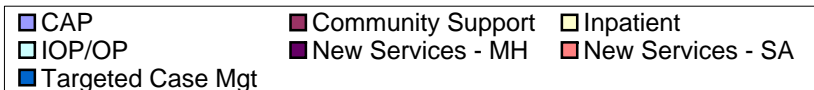
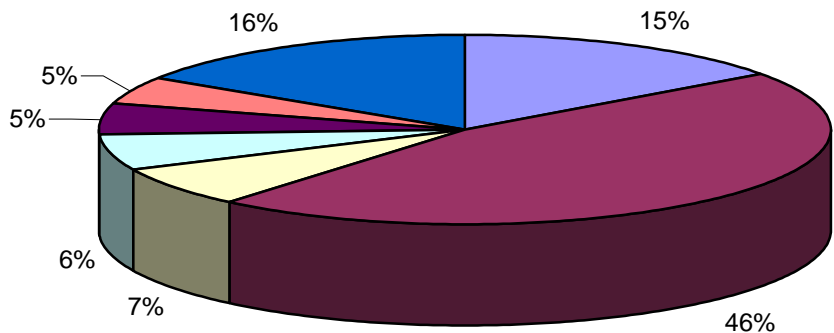
Statewide - Under 21



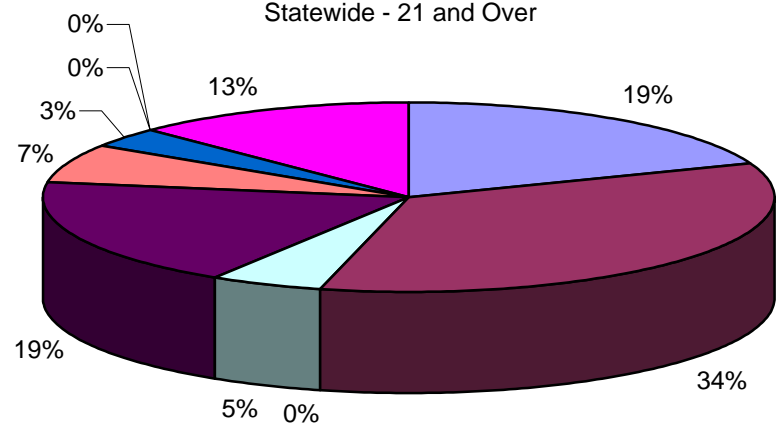
All data is authorization based.

LME Service Mix Comparison - East Carolina Behavioral Health

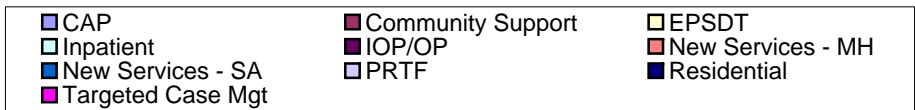
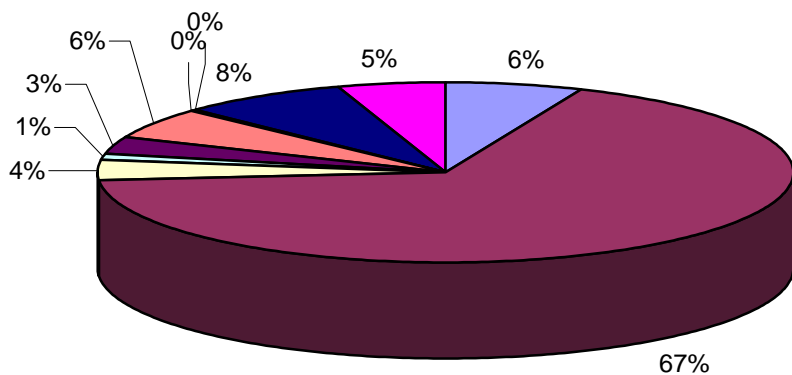
East Carolina Behavioral Health - 21 and Over



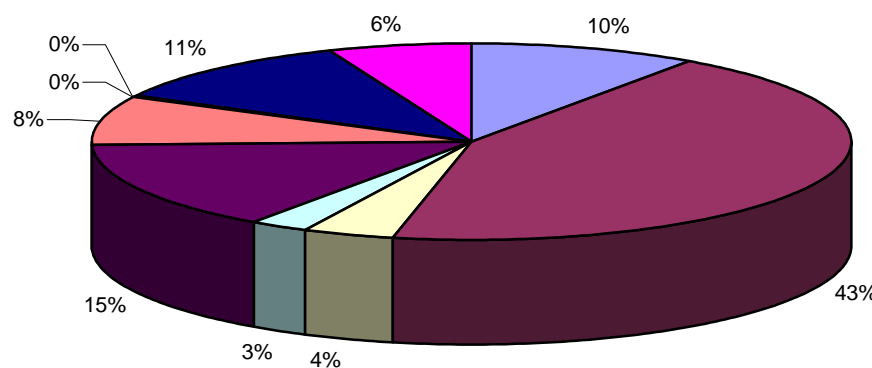
Statewide - 21 and Over



East Carolina Behavioral Health - Under 21

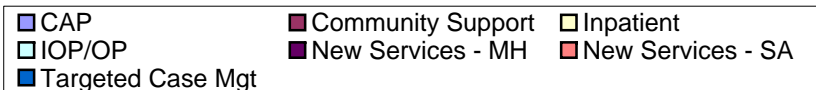
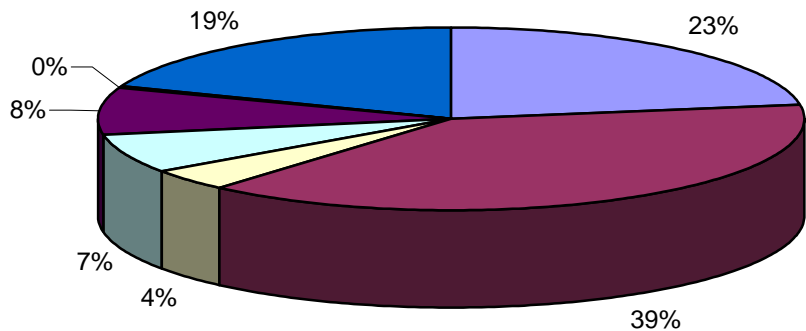


Statewide - Under 21

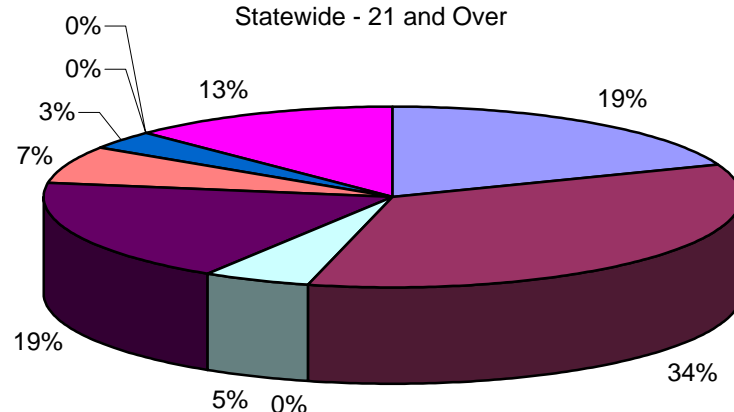


LME Service Mix Comparison - Eastpointe

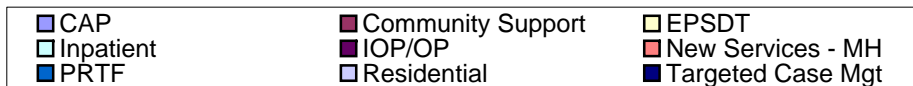
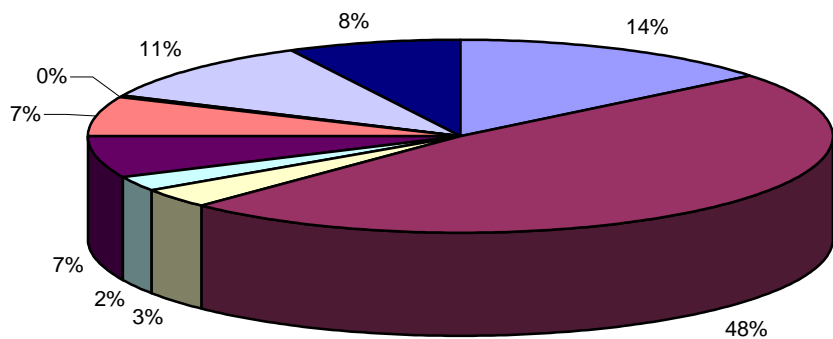
Eastpointe - 21 and Over



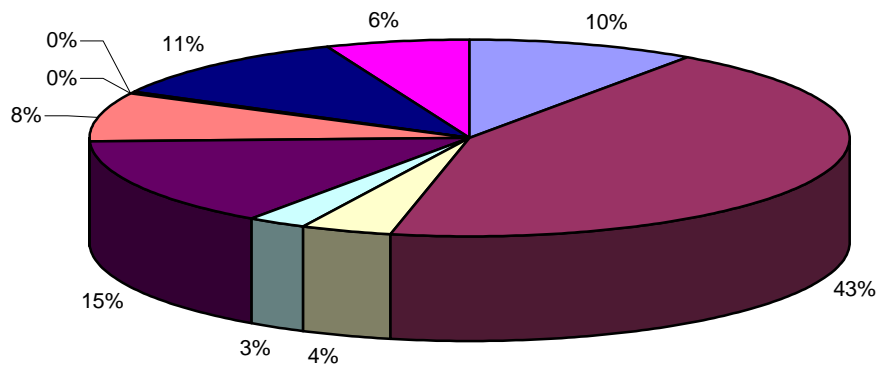
Statewide - 21 and Over



Eastpointe - Under 21

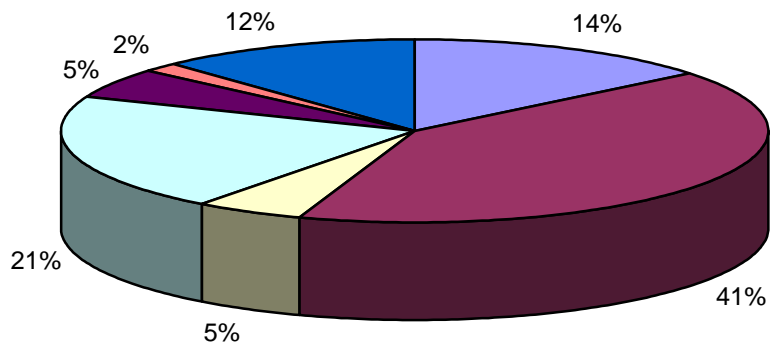


Statewide - Under 21

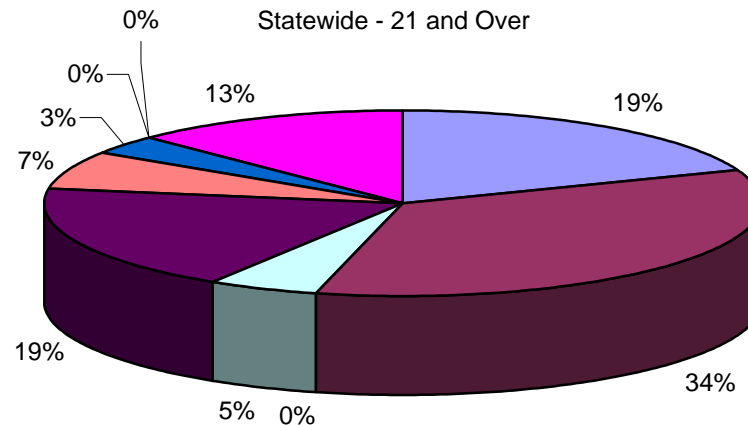


LME Service Mix Comparison - Five County

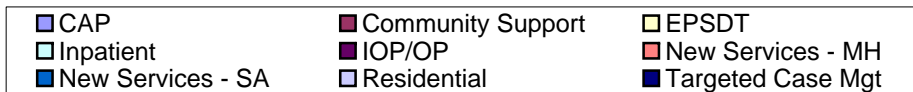
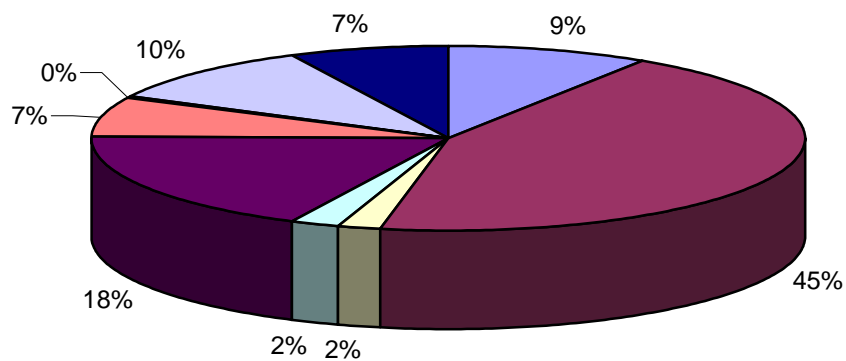
Five County - 21 and Over



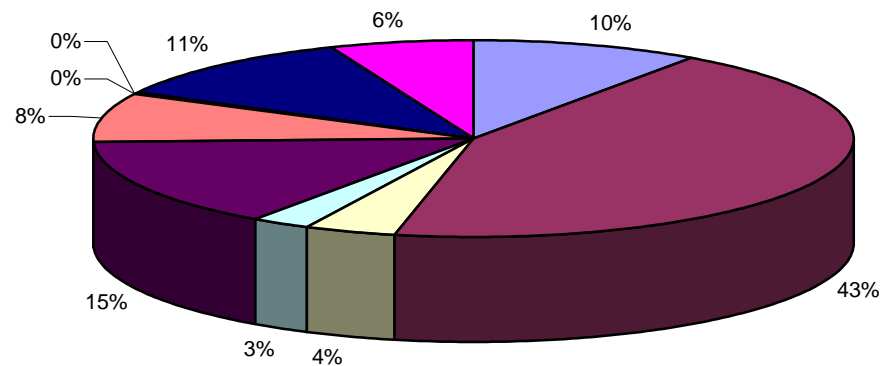
Statewide - 21 and Over



Five County - Under 21

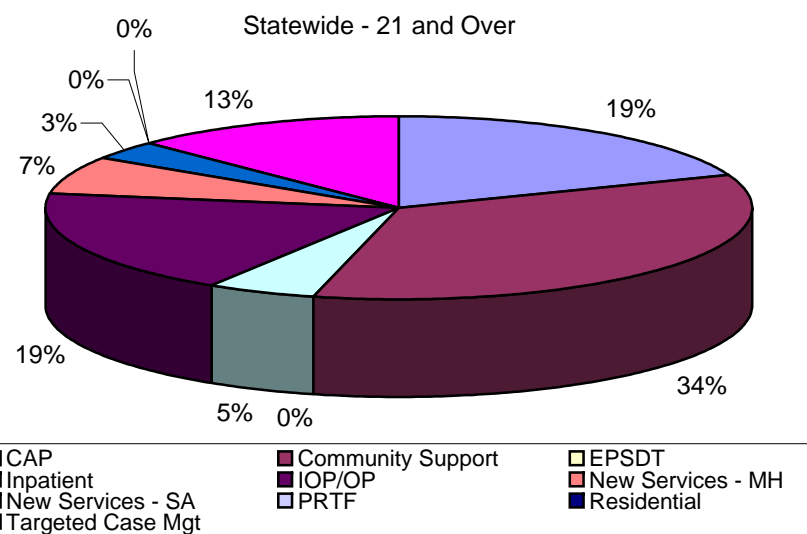
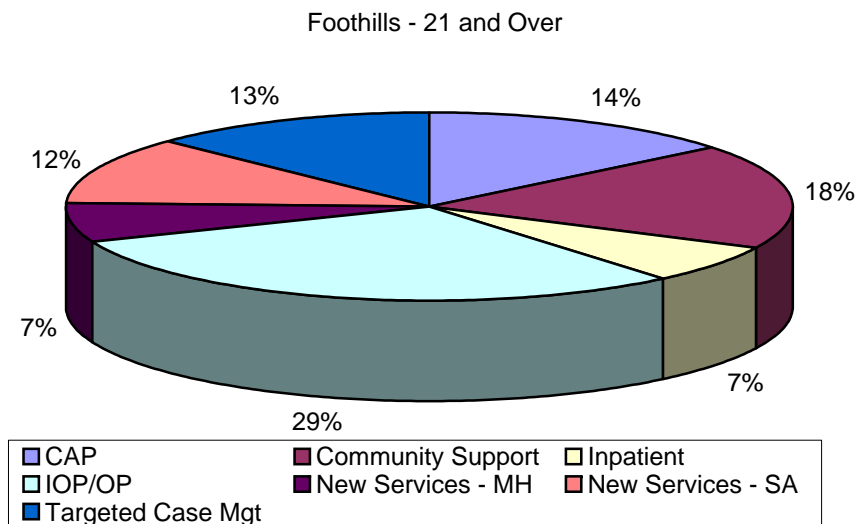


Statewide - Under 21

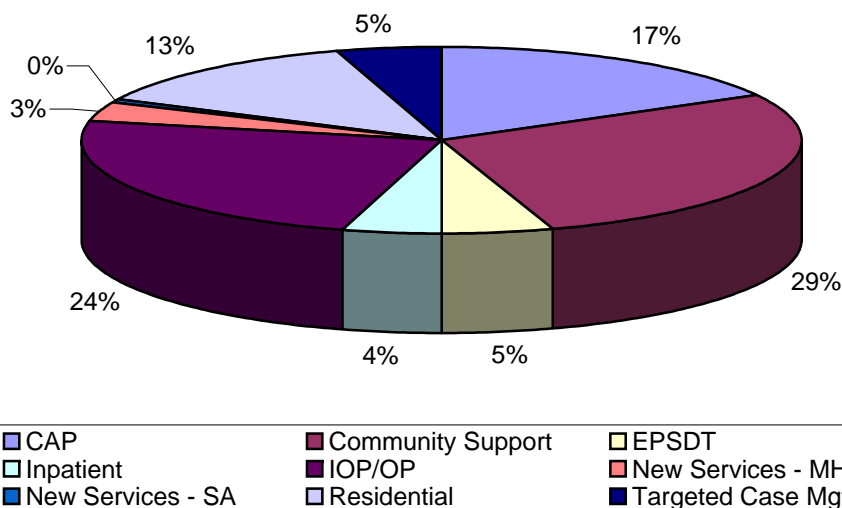


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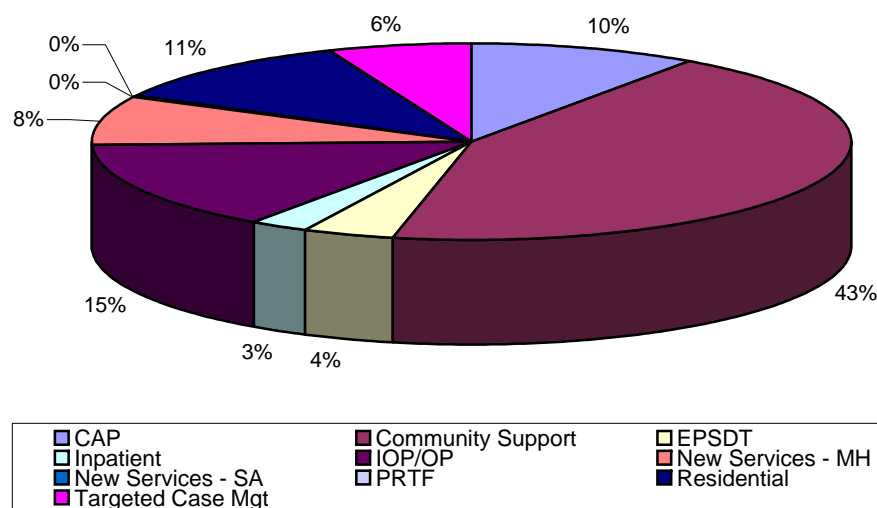
LME Service Mix Comparison - Foothills



Foothills - Under 21

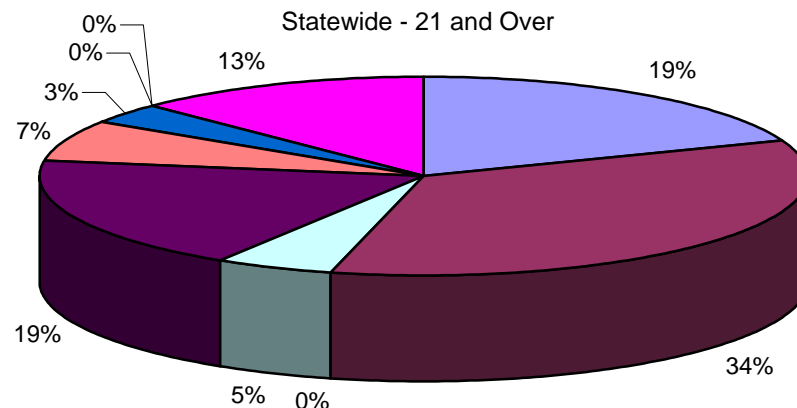
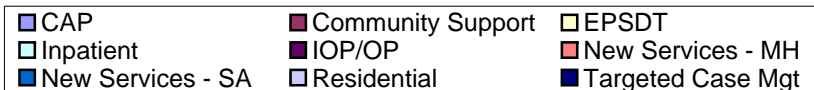
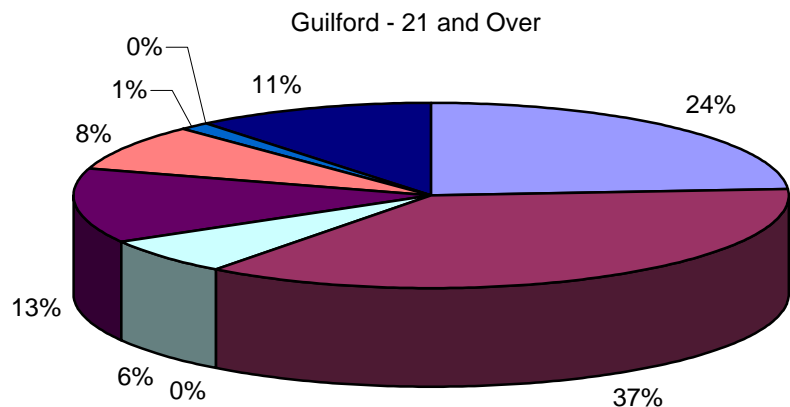


Statewide - Under 21

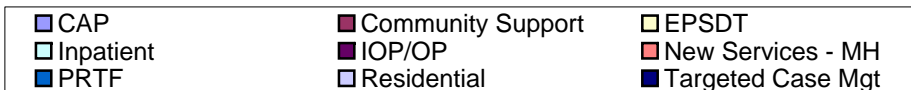
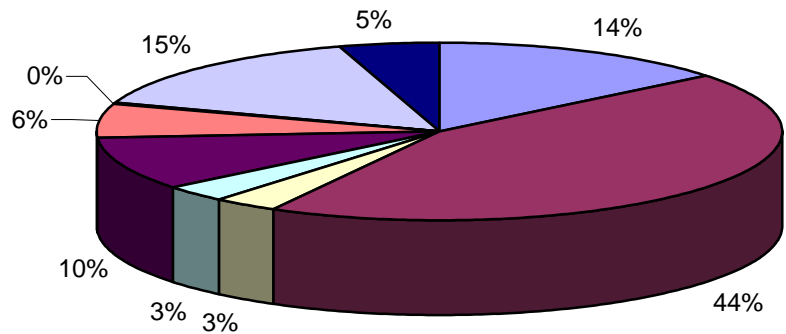


All data is authorization based.

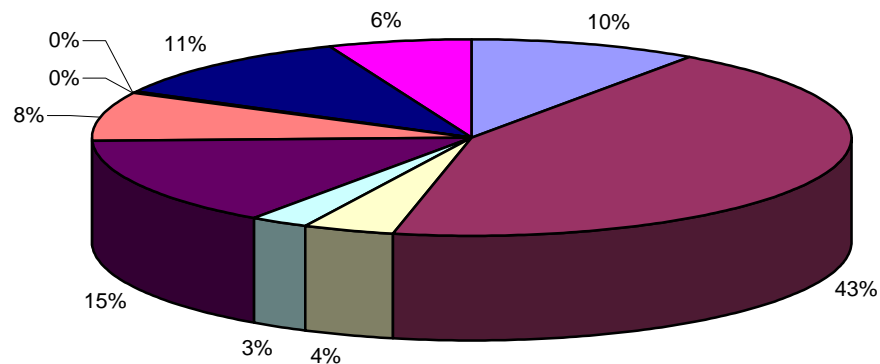
LME Service Mix Comparison - Guilford



Guilford - Under 21

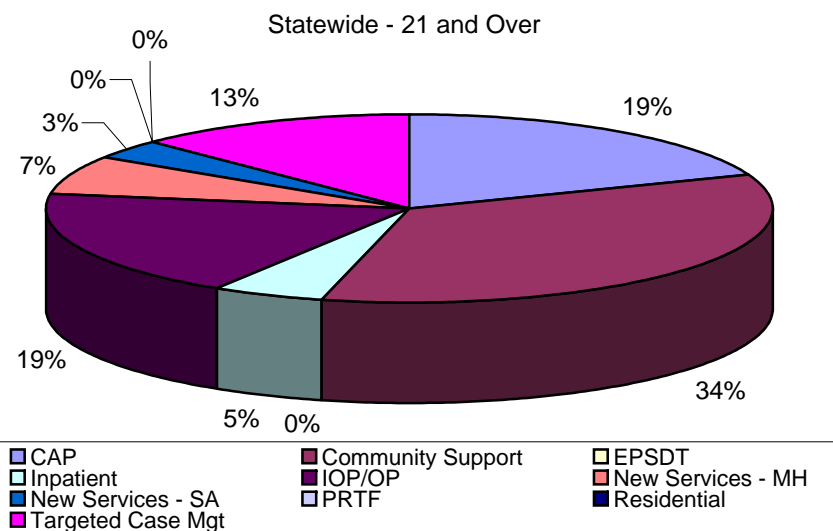
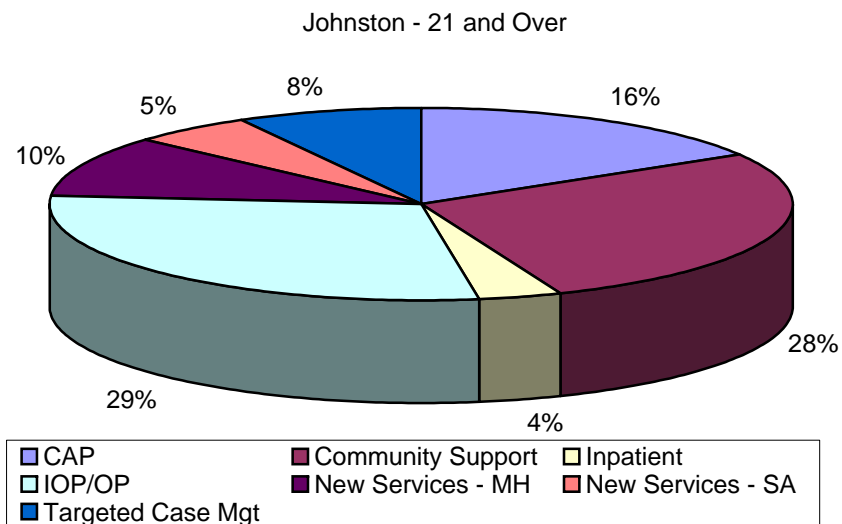


Statewide - Under 21

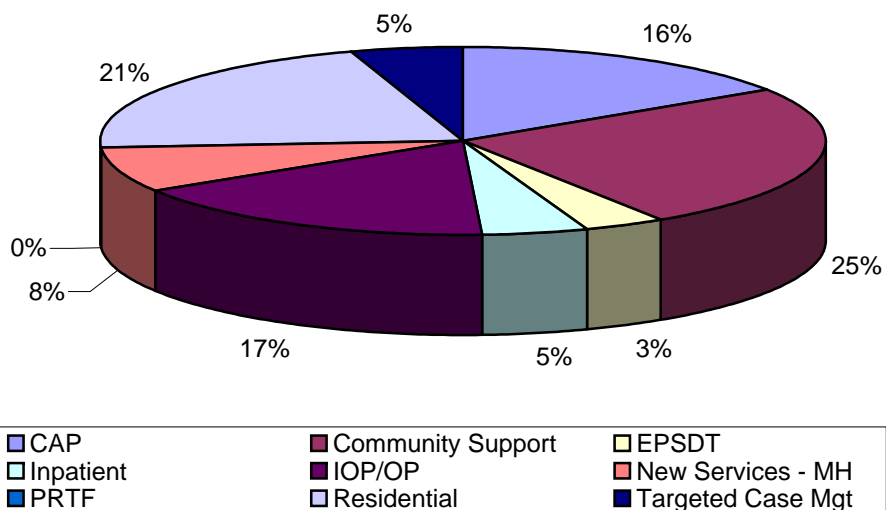


All data is authorization based.

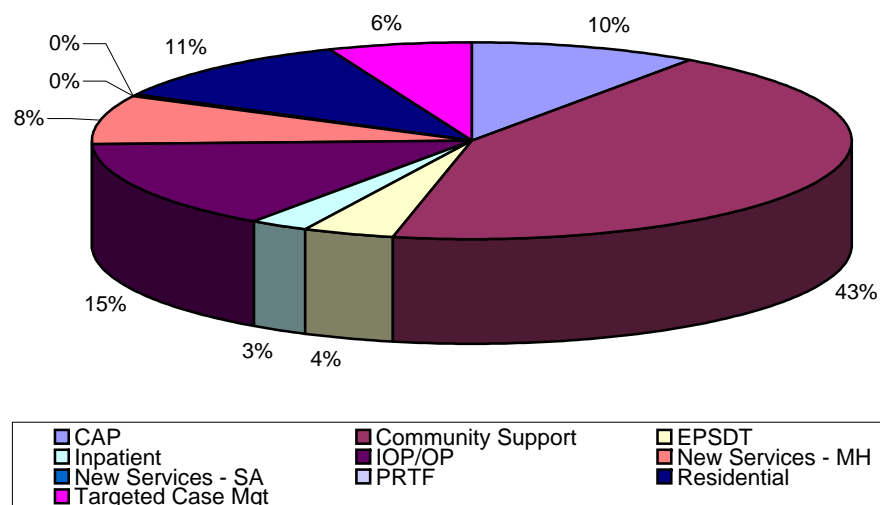
LME Service Mix Comparison - Johnston



Johnston - Under 21



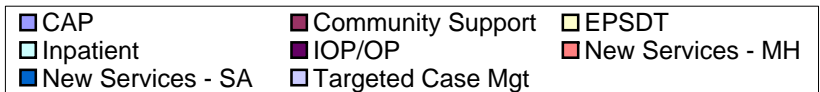
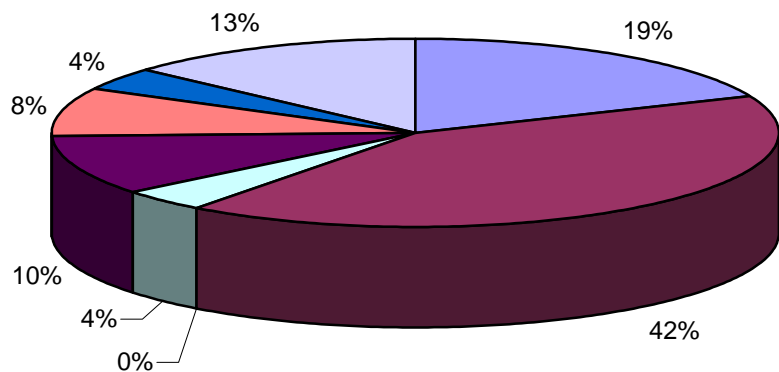
Statewide - Under 21



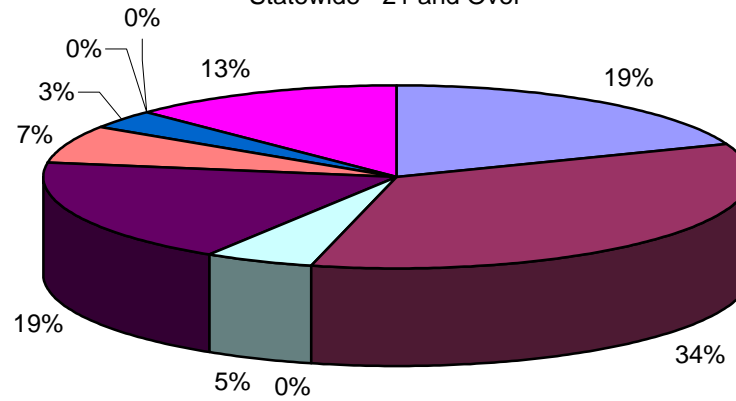
All data is authorization based.

LME Service Mix Comparison - Mecklenburg

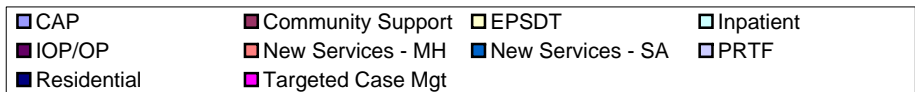
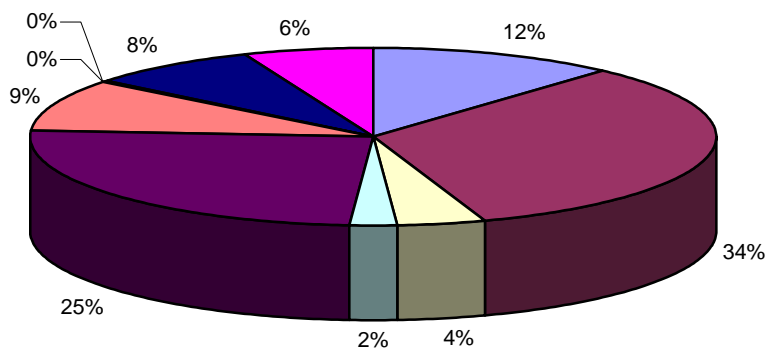
Mecklenburg - 21 and Over



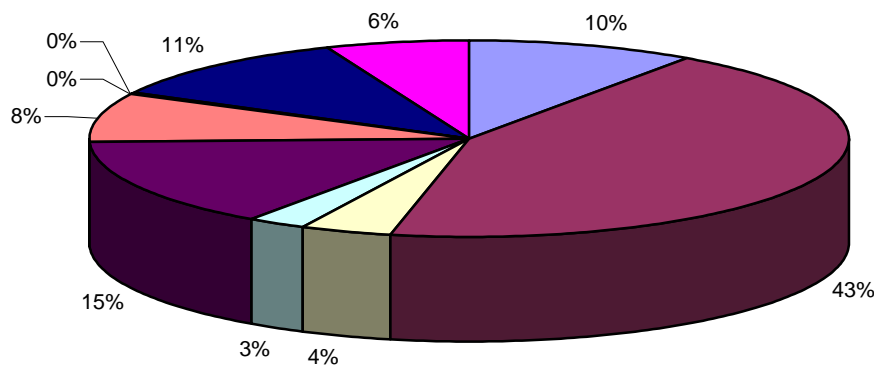
Statewide - 21 and Over



Mecklenburg - Under 21

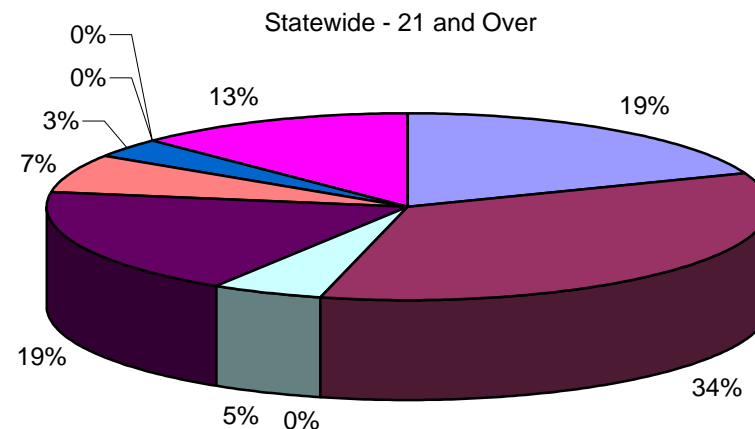
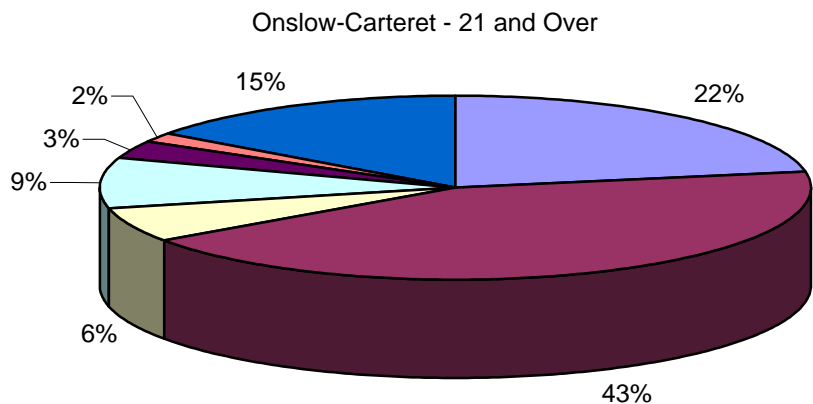


Statewide - Under 21

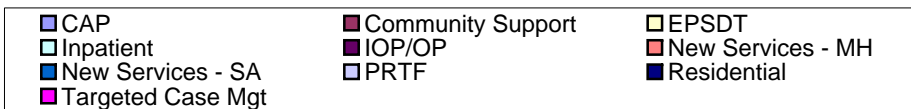
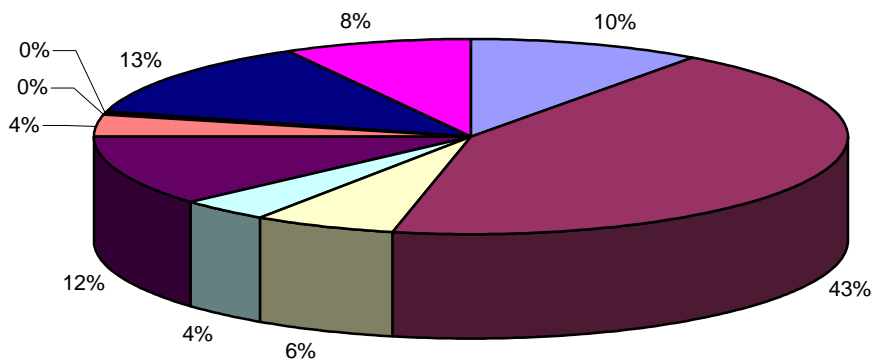


All data is authorization based.

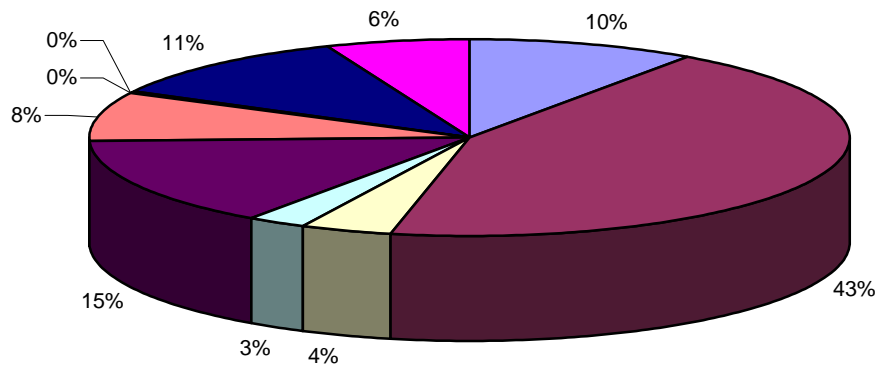
LME Service Mix Comparison - Onslow-Carteret



Onslow-Carteret - Under 21

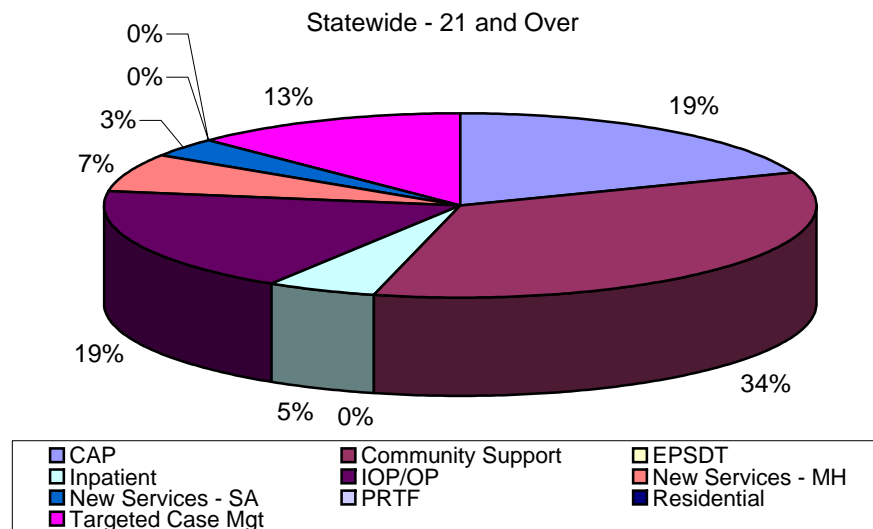
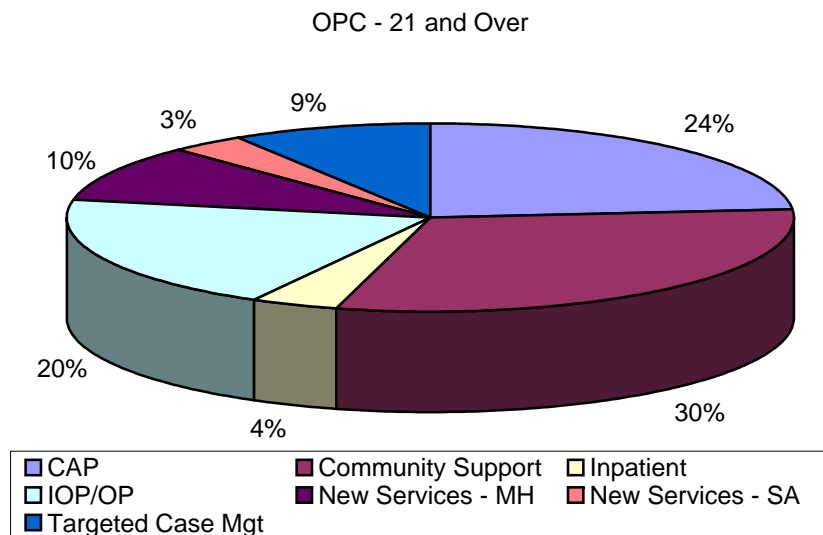


Statewide - Under 21

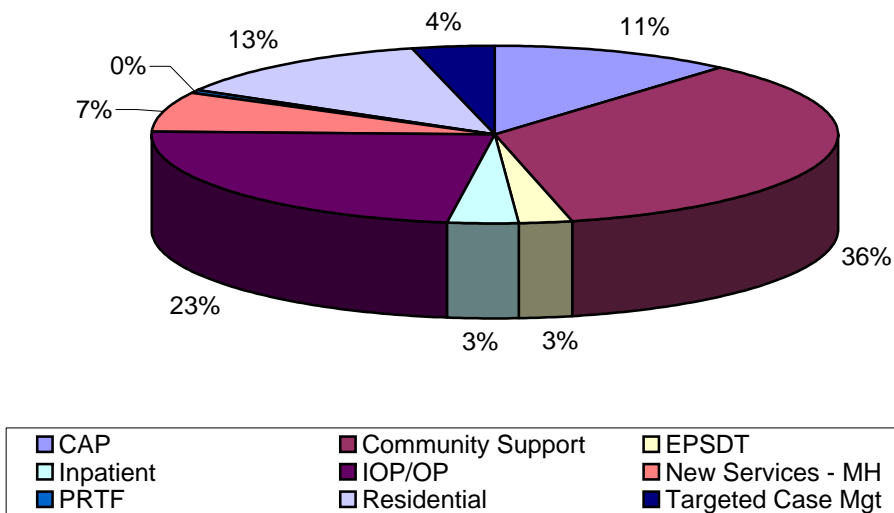


All data is authorization based.

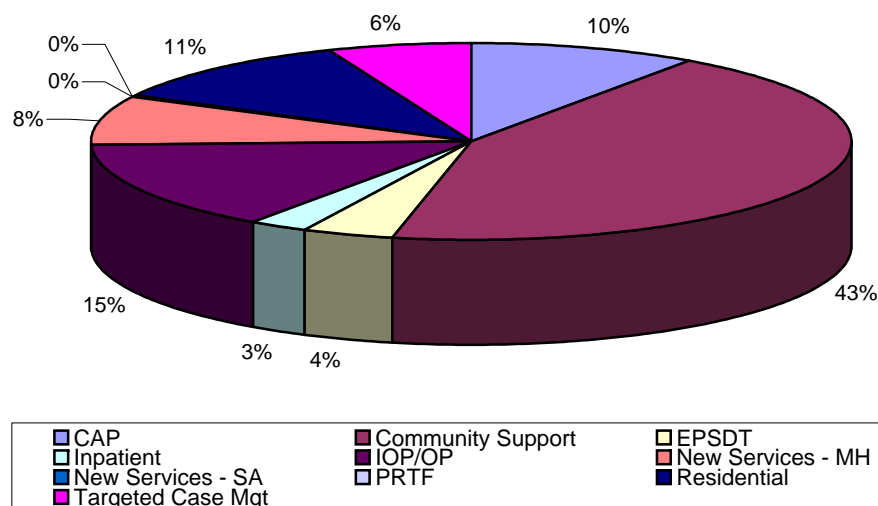
LME Service Mix Comparison - OPC



OPC - Under 21



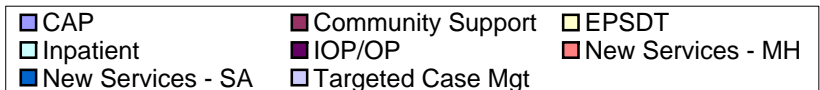
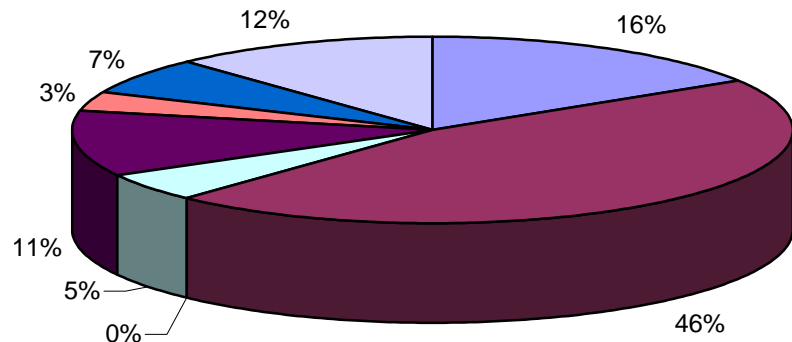
Statewide - Under 21



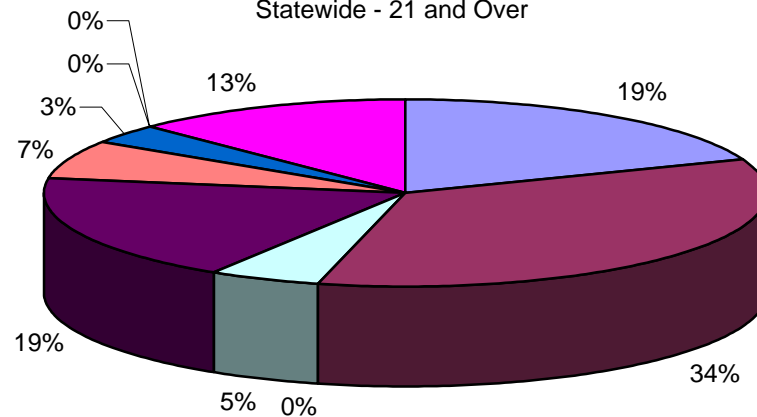
All data is authorization based.

LME Service Mix Comparison - Pathways

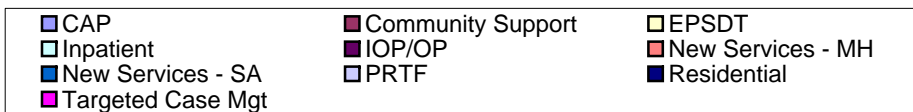
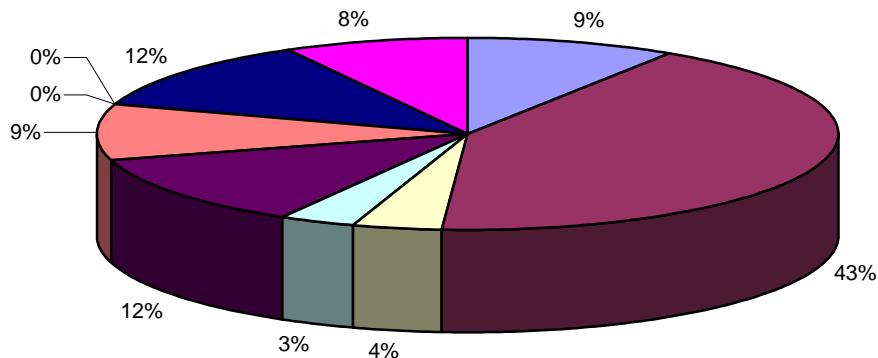
Pathways - 21 and Over



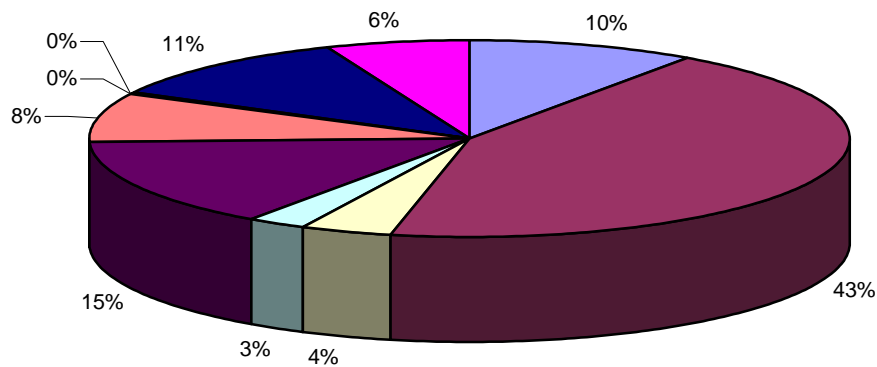
Statewide - 21 and Over



Pathways - Under 21



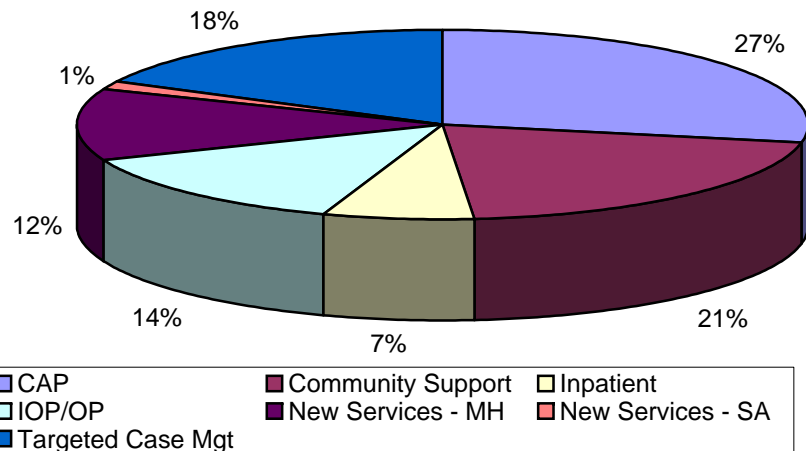
Statewide - Under 21



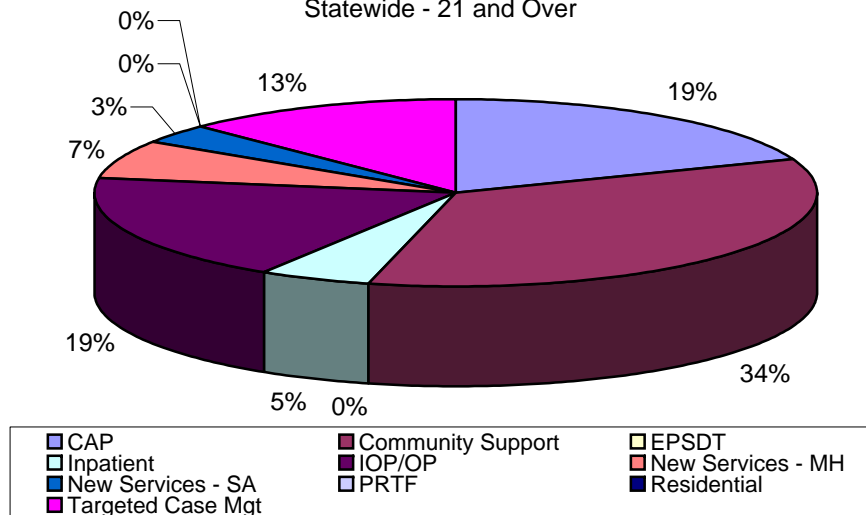
All data is authorization based.

LME Service Mix Comparison - Rockingham, Caswell, Alamance

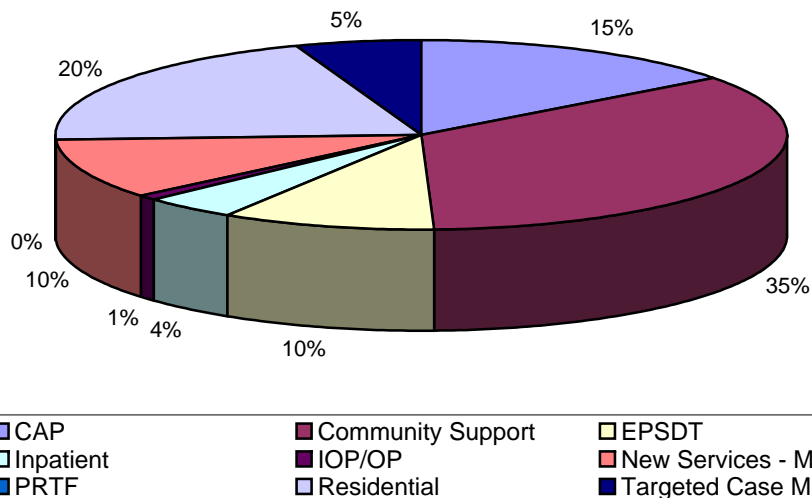
Rockingham, Caswell, Alamance - 21 and Over



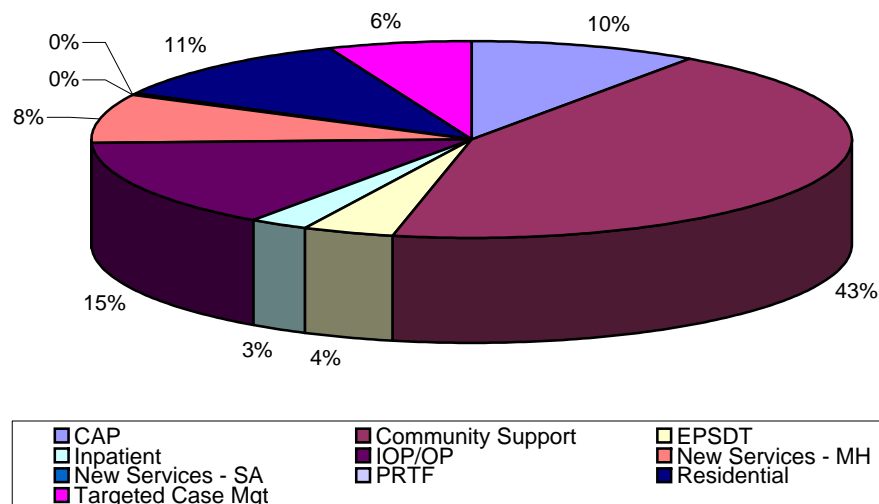
Statewide - 21 and Over



Rockingham, Caswell, Alamance - Under 21

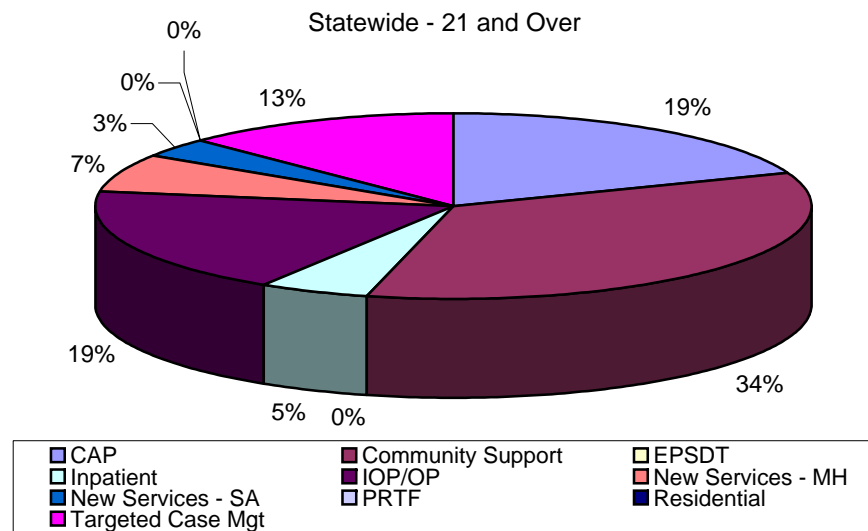
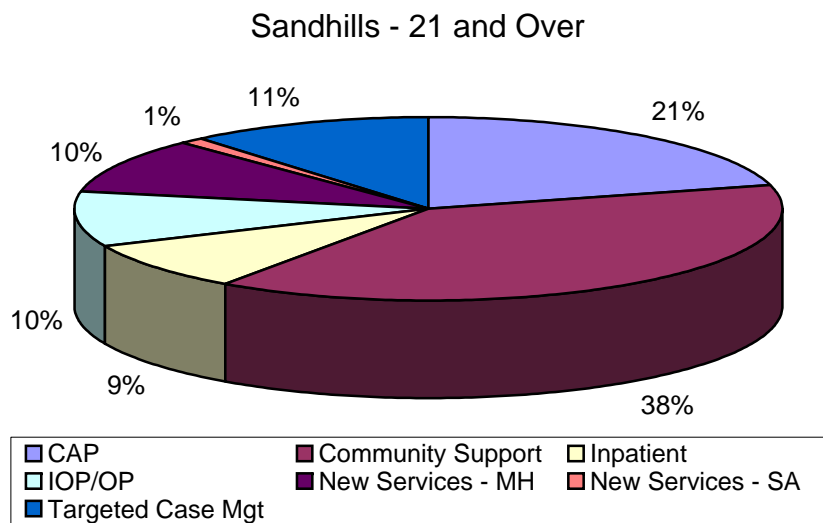


Statewide - Under 21

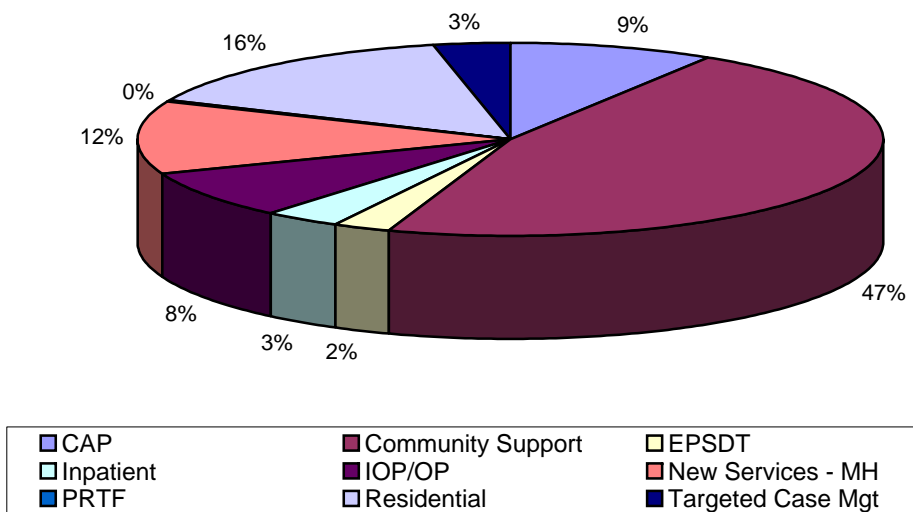


All data is authorization based.

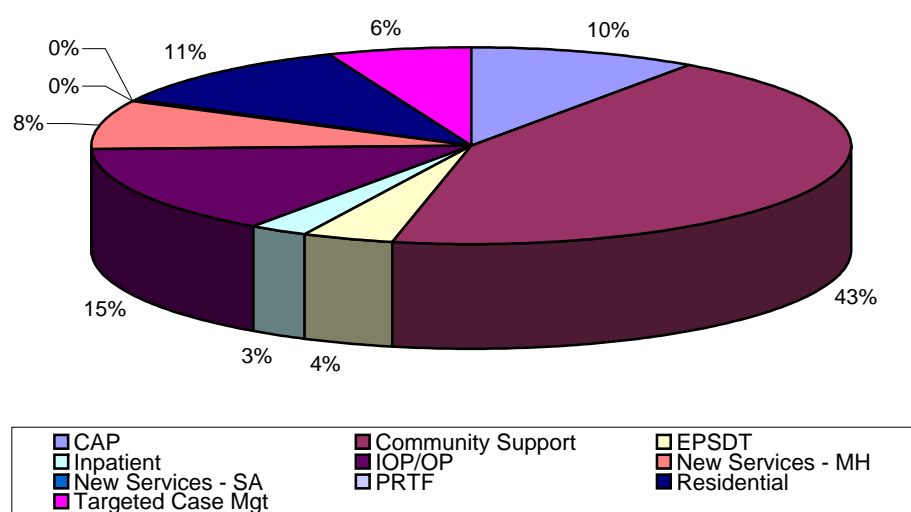
LME Service Mix Comparison - Sandhills



Sandhills - Under 21

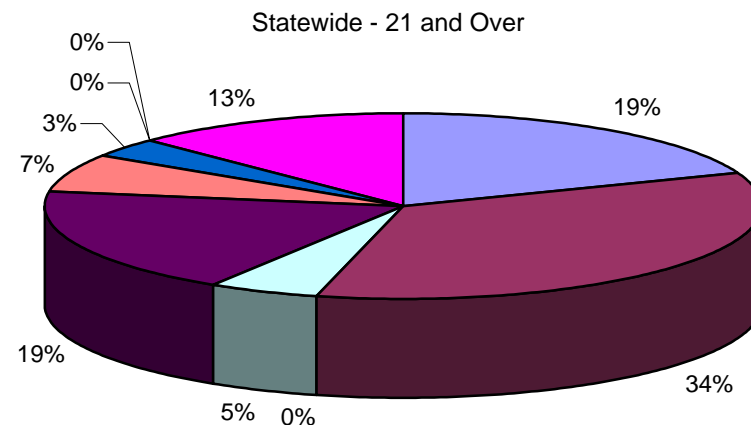
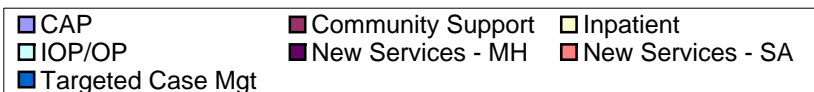
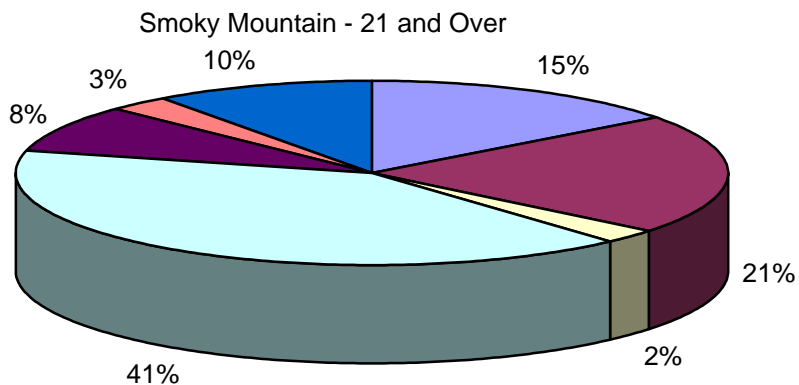


Statewide - Under 21

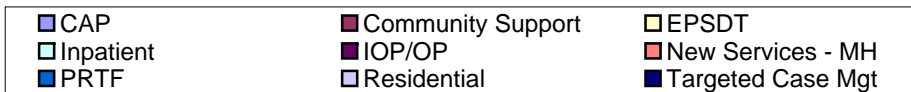
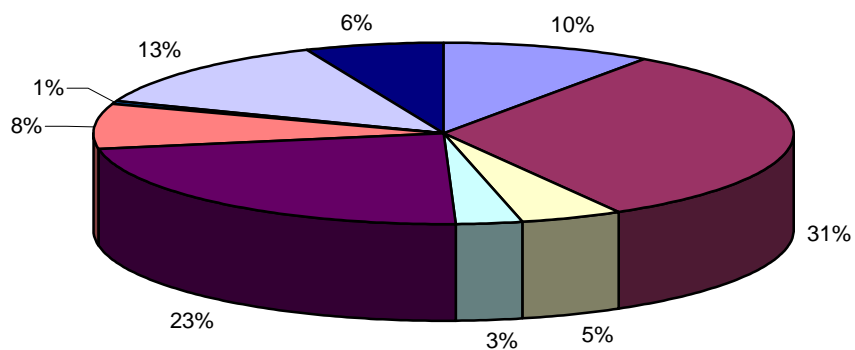


All data is authorization based.

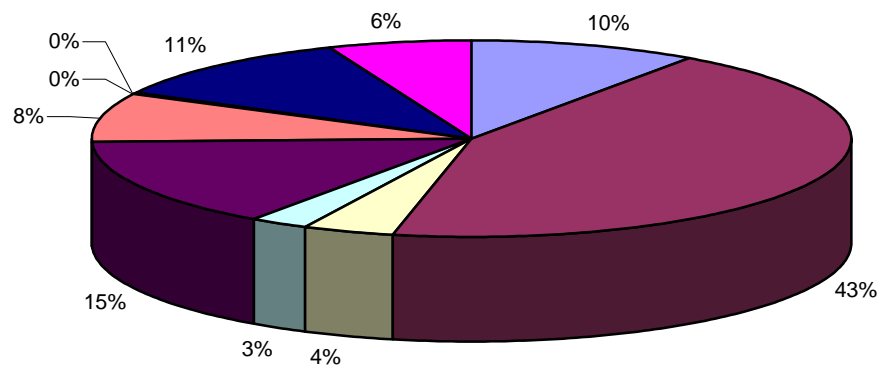
LME Service Mix Comparison - Smoky Mountain



Smoky Mountain - Under 21

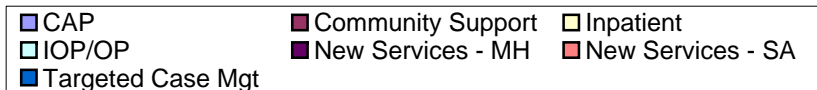
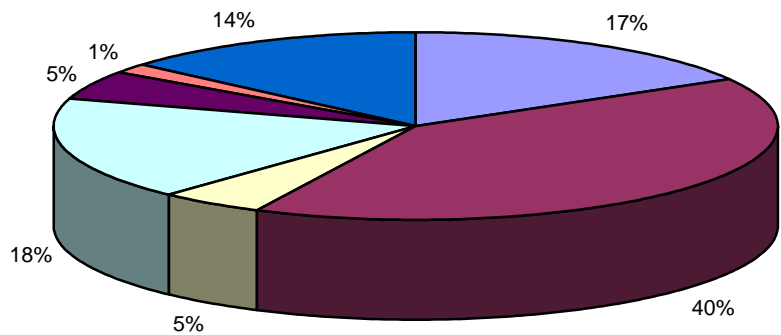


Statewide - Under 21

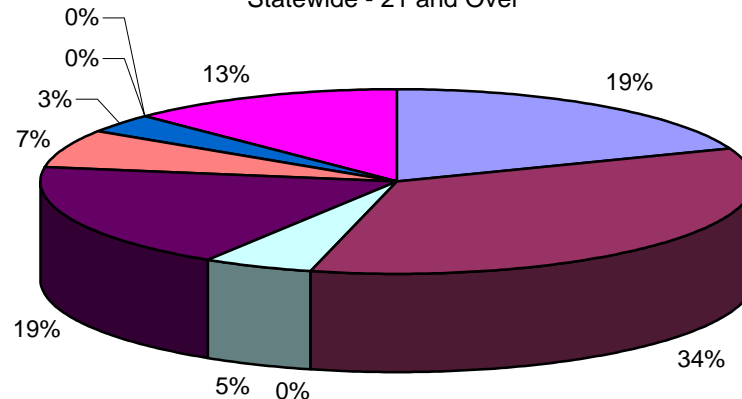


LME Service Mix Comparison - Southeastern Center

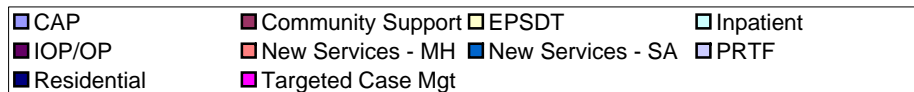
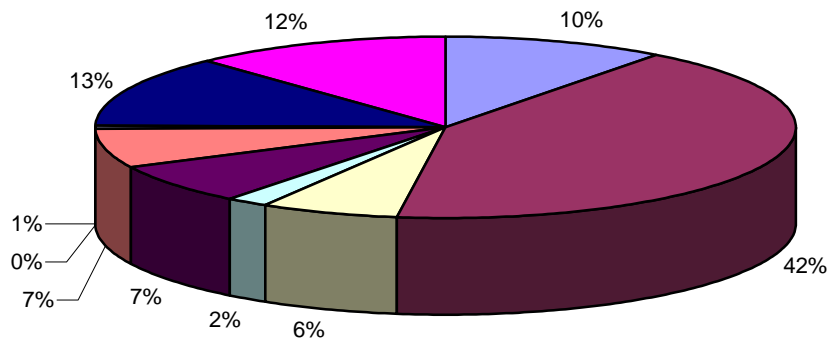
Southeastern Center - 21 and Over



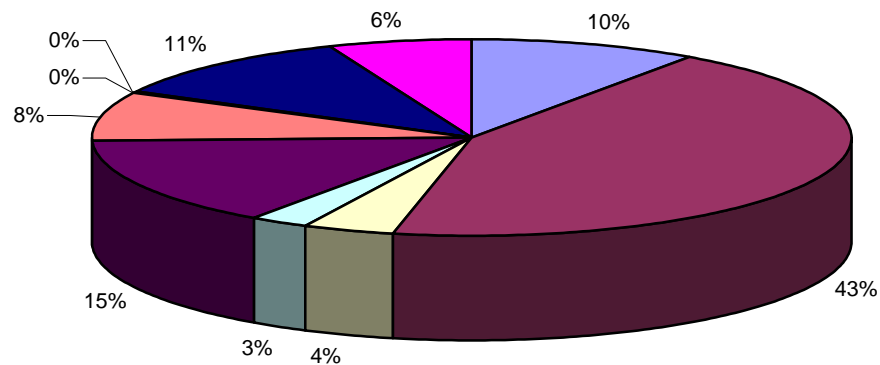
Statewide - 21 and Over



Southeastern Center - Under 21



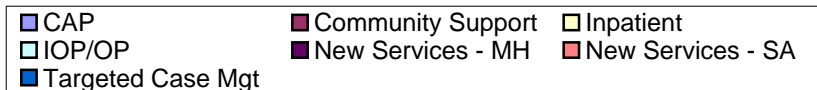
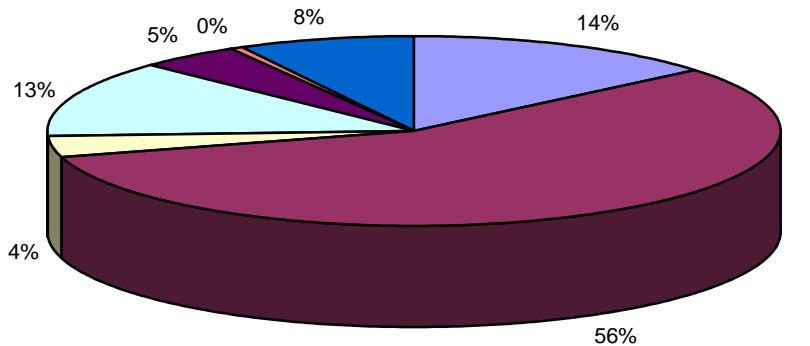
Statewide - Under 21



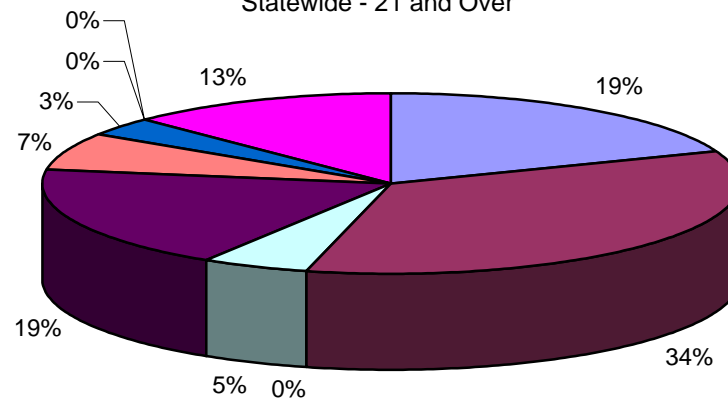
All data is authorization based.

LME Service Mix Comparison - Southeastern Regional

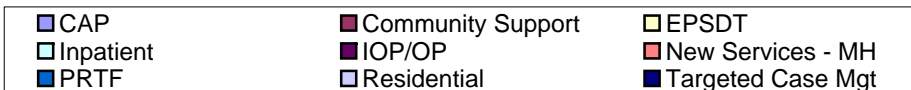
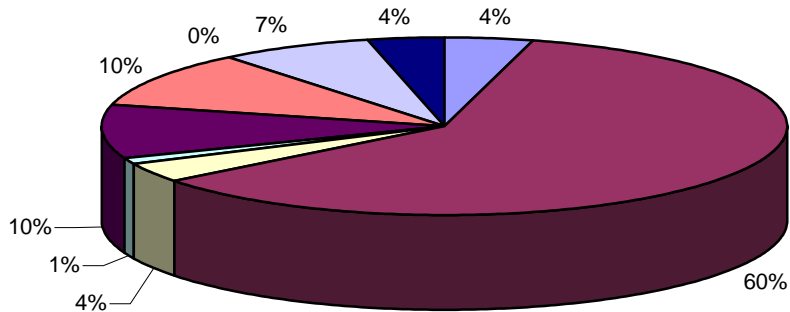
Southeastern Regional - 21 and Over



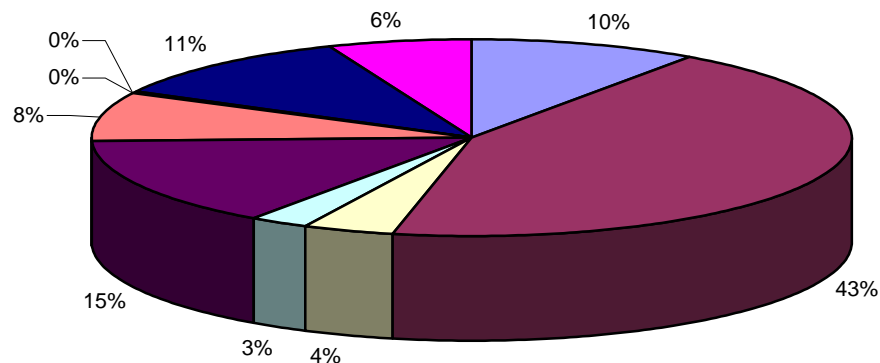
Statewide - 21 and Over



Southeastern Regional - Under 21



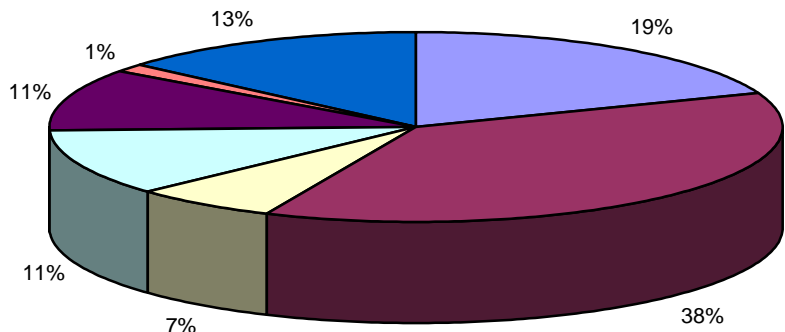
Statewide - Under 21



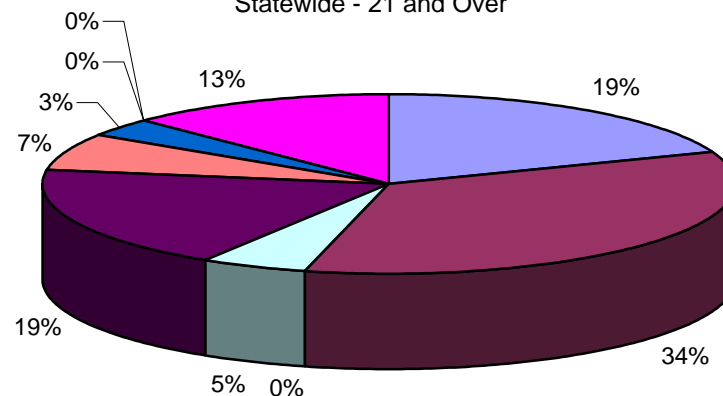
All data is authorization based.

LME Service Mix Comparison - The Beacon Center

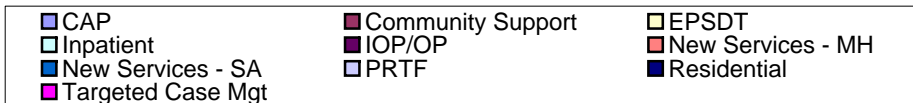
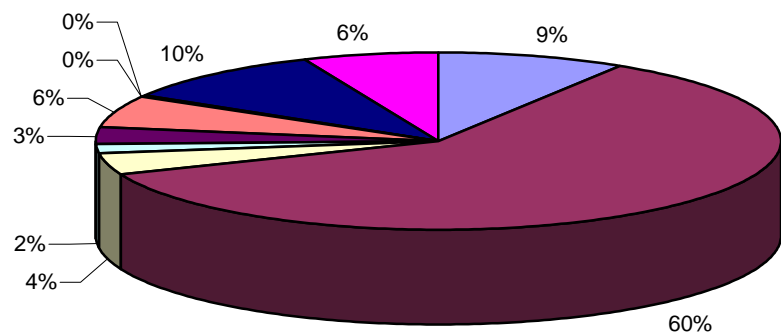
The Beacon Center - 21 and Over



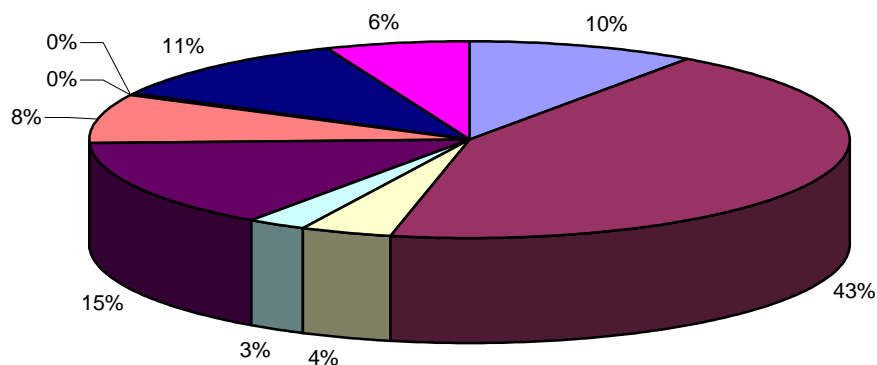
Statewide - 21 and Over



The Beacon Center - Under 21



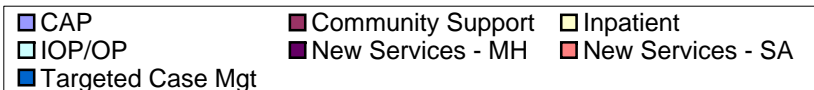
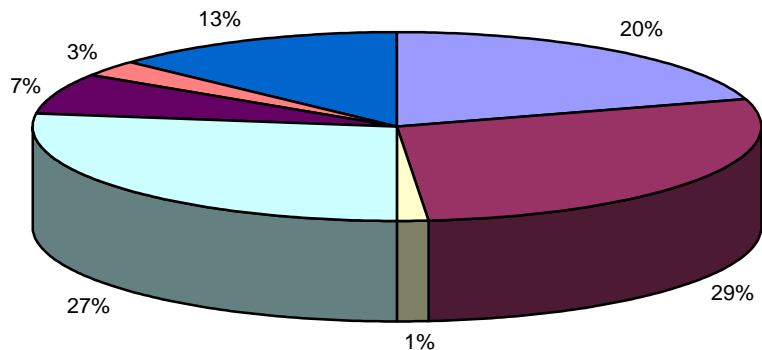
Statewide - Under 21



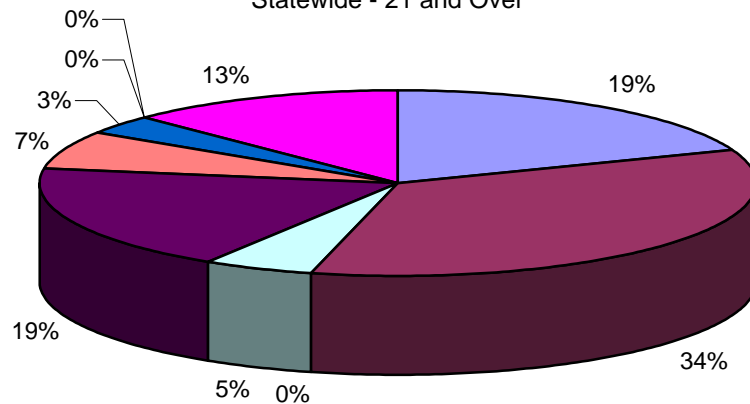
All data is authorization based.

LME Service Mix Comparison - Wake

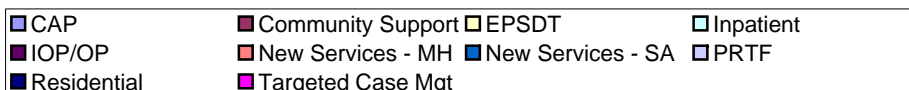
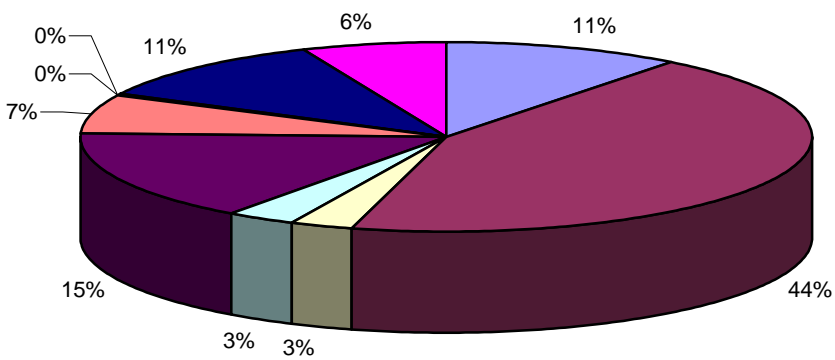
Wake - 21 and Over



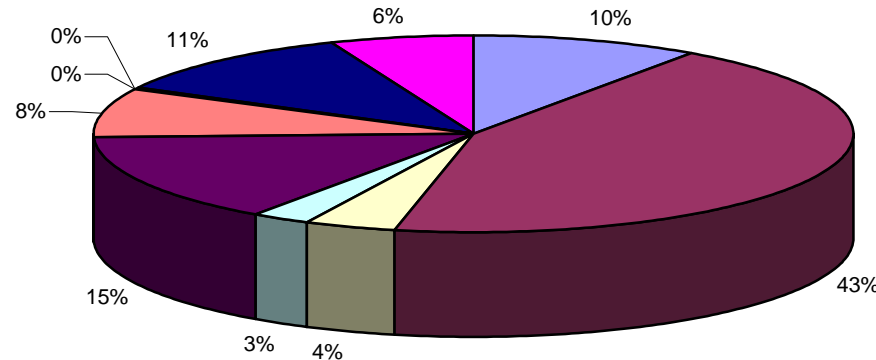
Statewide - 21 and Over



Wake - Under 21



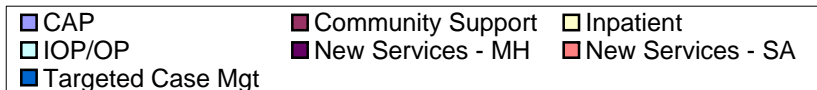
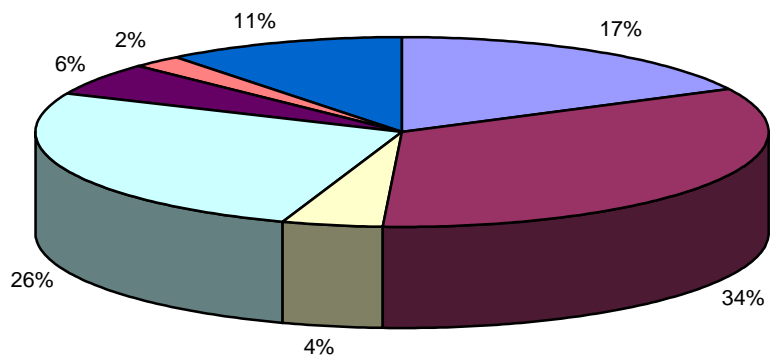
Statewide - Under 21



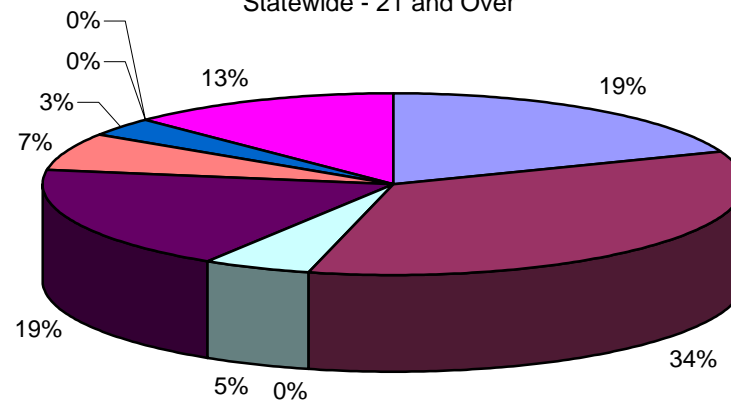
All data is authorization based.

LME Service Mix Comparison - Western Highlands

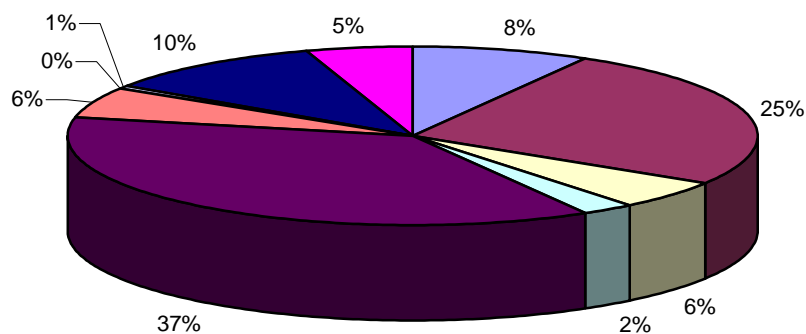
Western Highlands - 21 and Over



Statewide - 21 and Over



Western Highlands - Under 21



Statewide - Under 21

