

North Carolina Medicaid

Managed Care Activity Report July 1 – September 30, 2007



ValueOptions

More Choices. For More People.

3800 Paramount Pkwy, Ste 300
Morrisville, NC 27560

3rd Quarter Summary

Approvals and Denials/Modified Requests

Inpatient Readmissions

Level of Care	Approvals	Denials/Modified Requests		30 Days	90 Days
Inpatient	3,869	219	Readmissions to the Same Facility	174	241
PRTF	128	8	Readmissions to a Different Facility	134	179
Residential Levels I-IV	8,267	25	Total Readmits	308	420
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	17,041	110	Total Discharges	3,359	3,359
DD/Targeted Case Management	10,752	58	Readmit Rate 3rd Quarter 2007	9.17%	12.50%
DD/CAP Services	14,830	257	Readmit Rate 3rd Quarter 2006	9.82%	13.52%
EPSDT	615	36			
Community Support	57,819	2,717			
All Other Enhanced Services	8,458	115			
Overall	121,779	3,545			

Year to Date Summary

Approvals and Denials/Modified Requests

Inpatient Readmissions

Level of Care	Approvals	Denials/Modified Requests		30 Days	90 Days
Inpatient	12,650	556	Readmissions to the Same Facility	468	657
PRTF	428	19	Readmissions to a Different Facility	349	463
Residential Levels I-IV	22,960	79	Total Readmits	817	1,120
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	58,681	152	Total Discharges	10,147	10,147
DD/Targeted Case Management	28,392	121	Readmit Rate YTD 2007	8.05%	11.04%
DD/CAP Services	51,291	542	Readmit Rate YTD 2006	9.13%	13.09%
EPSDT	1,778	88			
Community Support	132,199	4,199			
All Other Enhanced Services	22,903	160			
Overall	331,282	5,916			

Year to Date Summary cont'd

Penetration Rate (based on open authorizations)

Level of Care	# of Distinct Members	YTD 2007 Rate	YTD 2006 Rate
Inpatient	8,812	0.773%	0.742%
PRTF	362	0.032%	0.026%
Residential Levels I-IV	6,114	0.536%	0.281%
Subtotal	15,288	1.341%	1.049%
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	22,208	1.948%	N/R
DD/Targeted Case Management	14,258	1.251%	N/R
DD/CAP Services	9,415	0.826%	N/R
EPSDT	593	0.052%	N/R
Community Support	58,465	5.128%	N/R
All Other Enhanced Services	9,319	0.817%	N/R
Overall	129,546	11.363%	

Authorization Request Volume 6/1/06 - 5/31/07

<u>Level of Care</u>	<u>Request Count*</u>	<u>Avg. Requests/Week</u>	<u>Decisions**</u>	<u>Distinct Recipients w/Active Auths</u>
Inpatient	26,494	510	26,405	2,507
PRTF	2,472	48	2,462	297
Residential Levels I-IV	23,780	457	23,581	4,644
Outpatient, SAIOP, SACOT, Amb. Detox, Mobile Crisis or Opioid	43,123	829	43,433	17,511
DD/Targeted Case Management	32,961	634	32,559	13,053
DD/CAP Services	43,361	834	42,868	9,251
EPSDT	1,947	37	1,901	307
Community Support	130,124	2,502	122,711	42,064
All Other Enhanced Services	26,651	513	25,384	5,933
Total	330,913	6,364	321,304	95,567

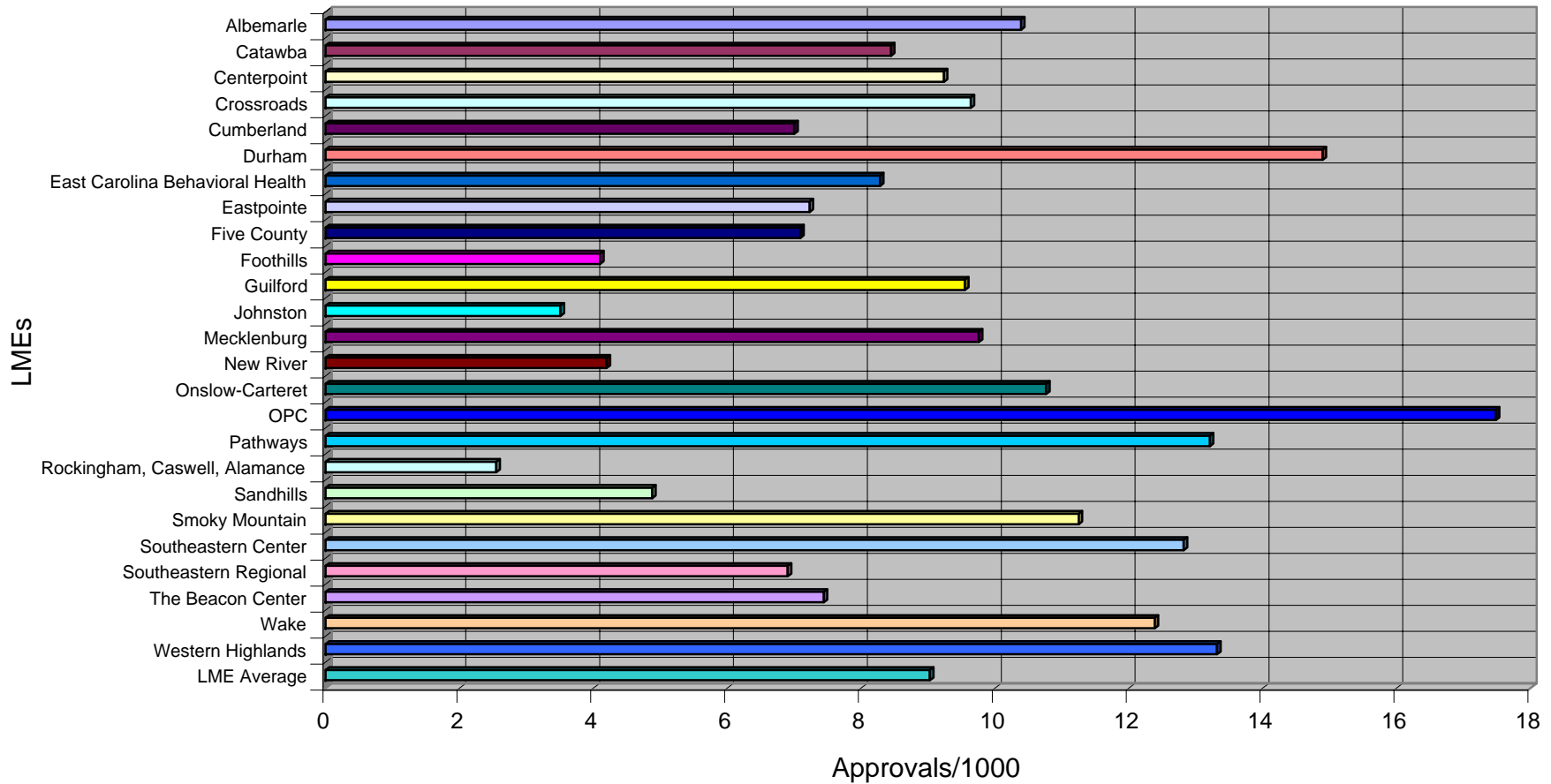
Authorization Request Volume 6/1/07 - 9/30/07

<u>Level of Care</u>	<u>Request Count*</u>	<u>Avg. Requests/Week</u>	<u>Decisions**</u>	<u>Distinct Recipients w/Active Auths</u>
Inpatient	8,823	506	8,766	1,082
PRTF	958	55	957	276
Residential Levels I-IV	11,271	647	11,263	3,789
Outpatient, SAIOP, SACOT, Amb. Detox, Mobile Crisis or Opioid	13,164	755	13,005	22,385
DD/Targeted Case Management	12,057	692	11,877	13,122
DD/CAP Services	19,869	1,140	18,730	9,308
EPSDT	608	35	557	231
Community Support	62,584	3,591	66,259	40,589
All Other Enhanced Services	11,124	638	11,025	6,882
Total	140,458	8,059	142,439	97,664

* Variance between requests and decisions: requests in process and/or awaiting additional information from the provider, or provider may have submitted duplicate requests.

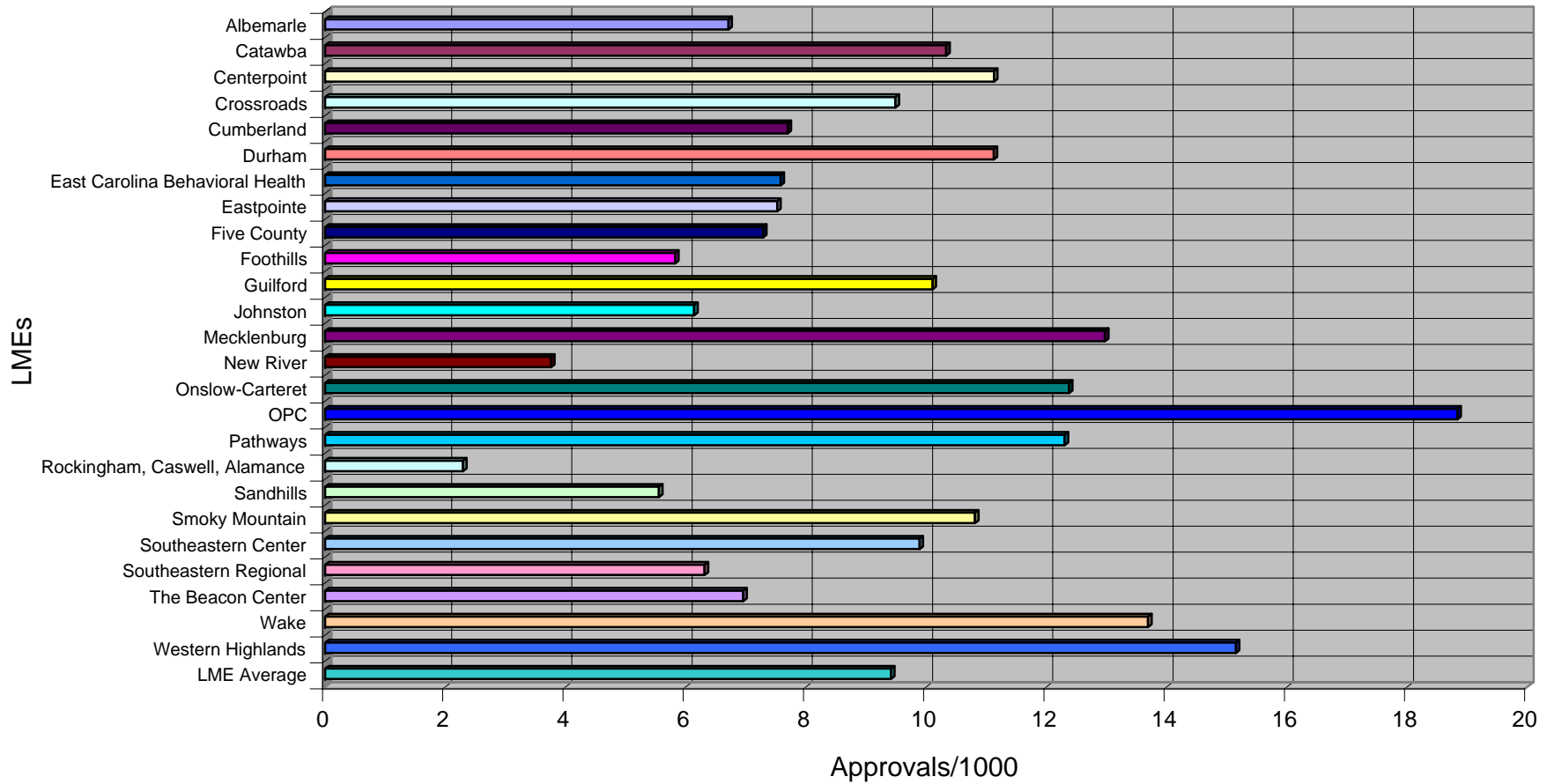
** Single requests may generate multiple decisions.

Approvals per 1,000 Medicaid Recipients - Targeted Case Management

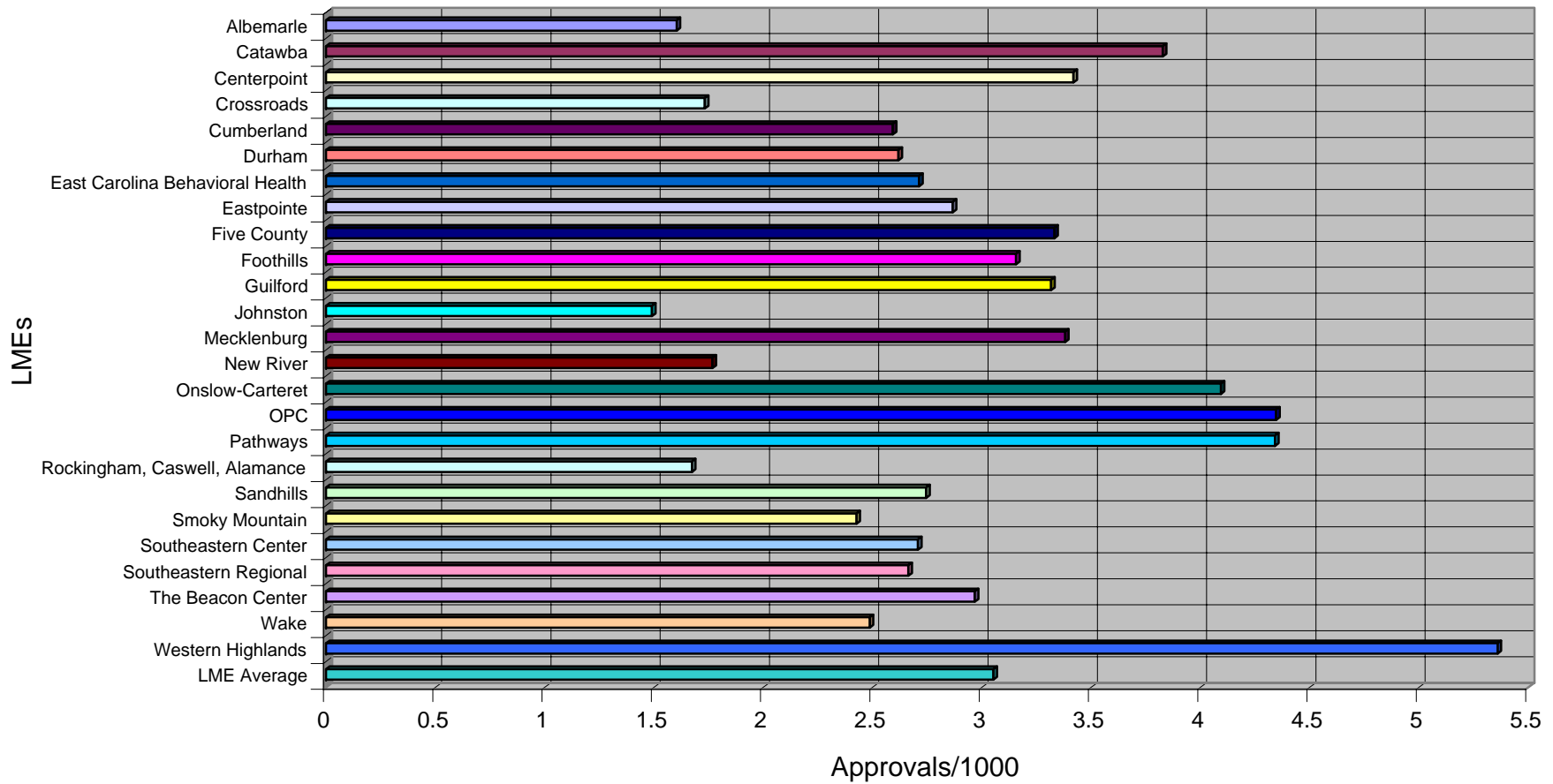


All data is authorization based.

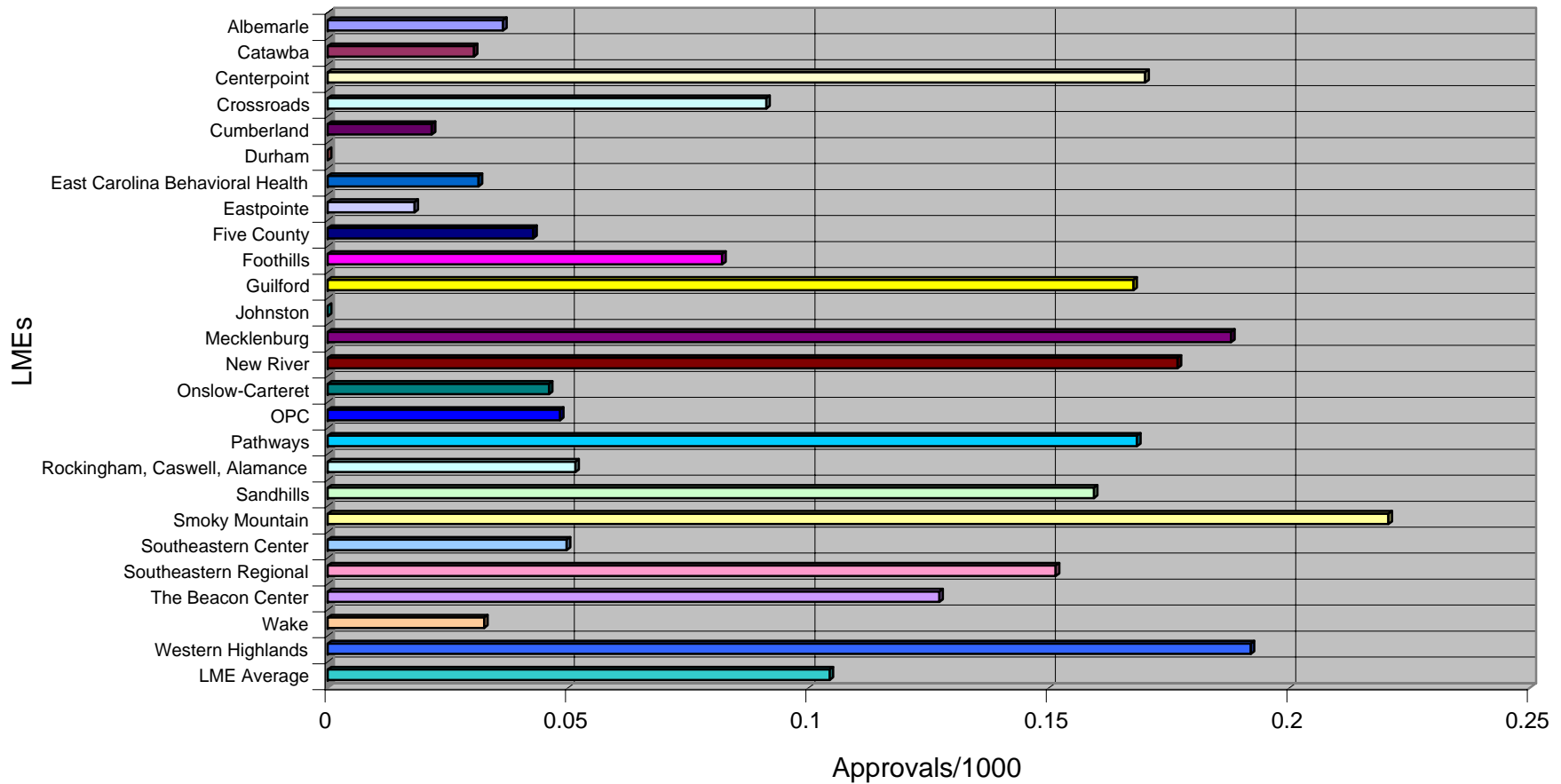
Approvals per 1,000 Medicaid Recipients - CAP



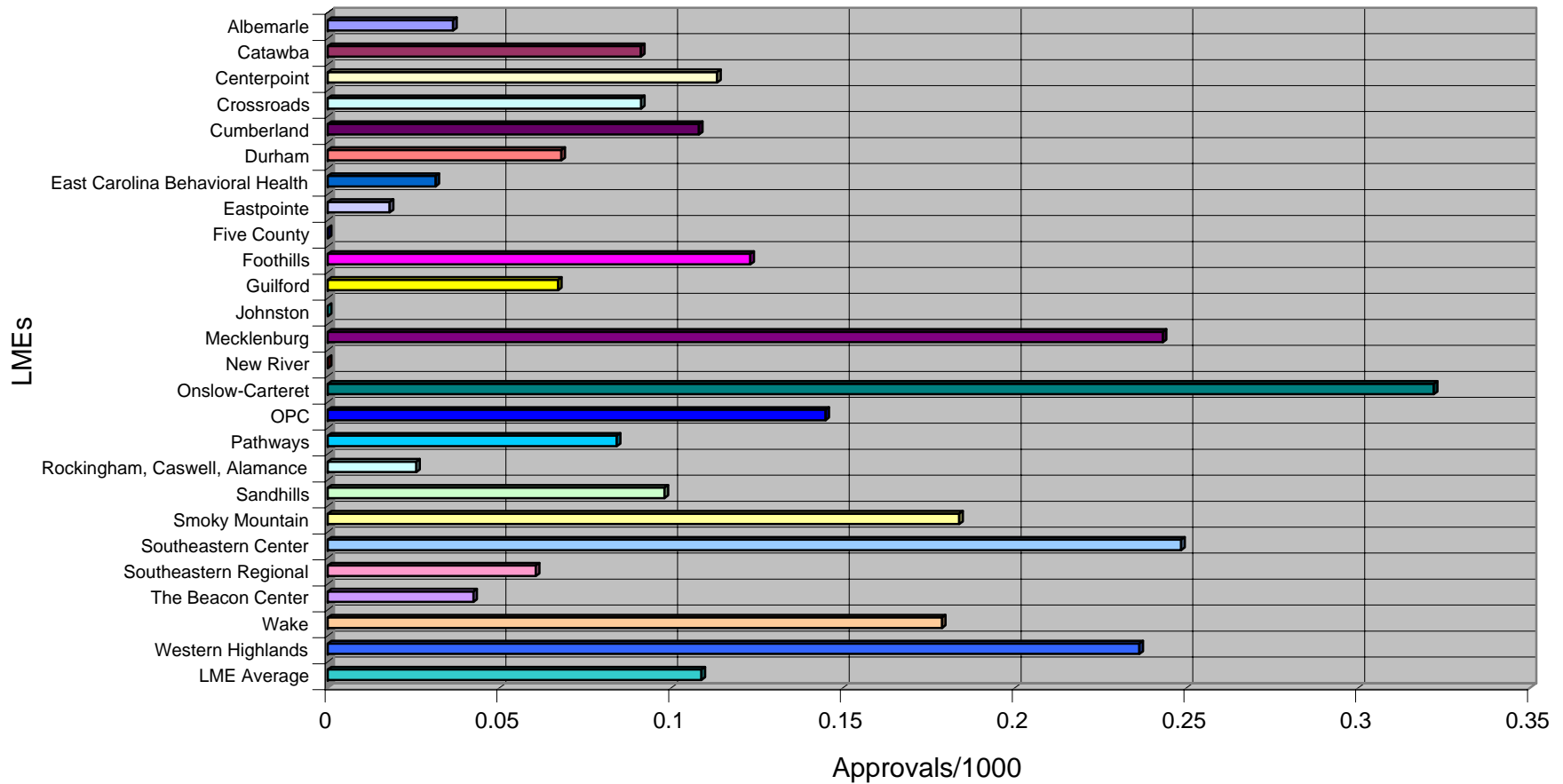
Approvals per 1,000 Medicaid Recipients - Inpatient Psychiatric



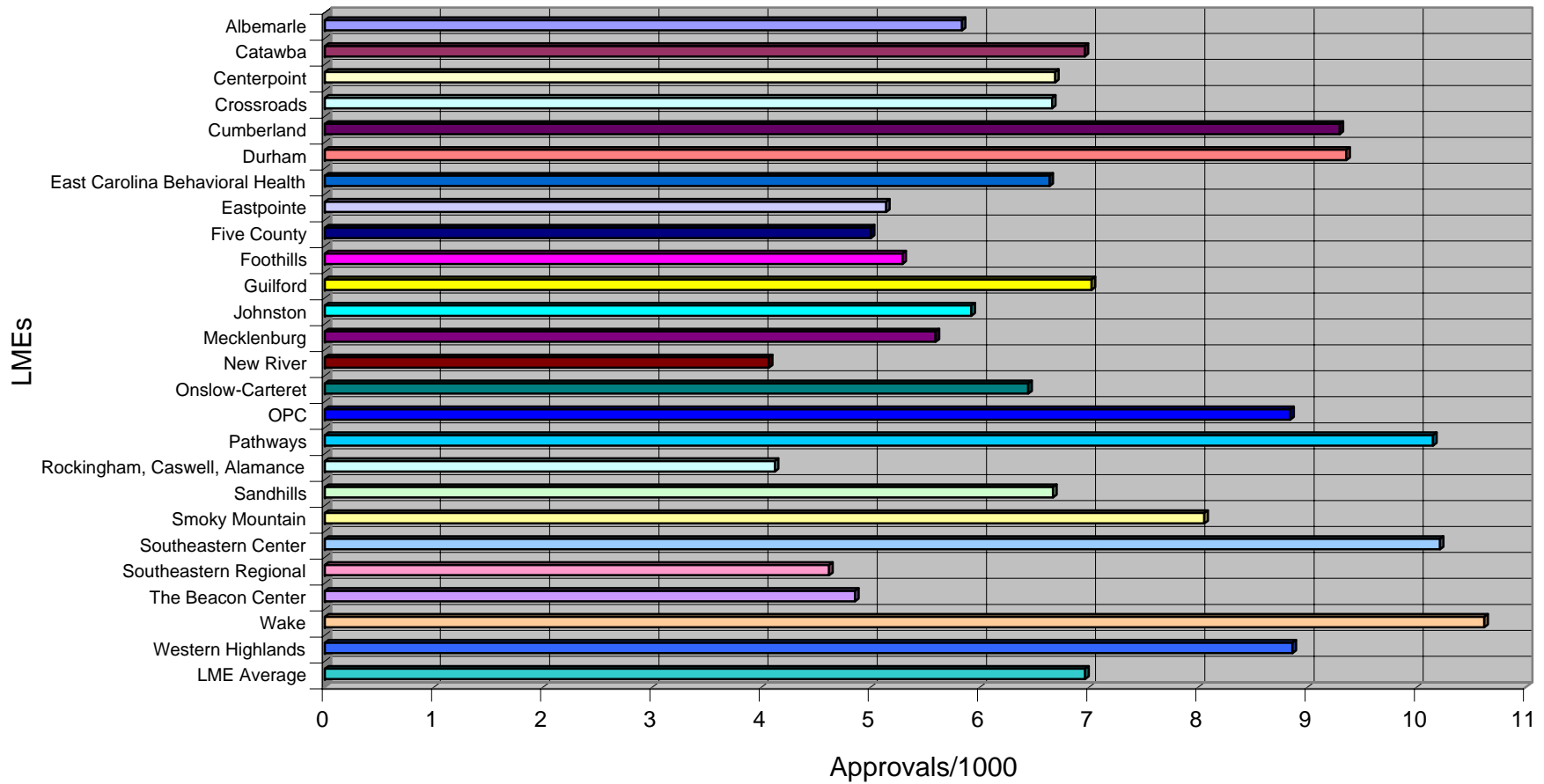
Approvals per 1,000 Medicaid Recipients - Inpatient Substance Abuse



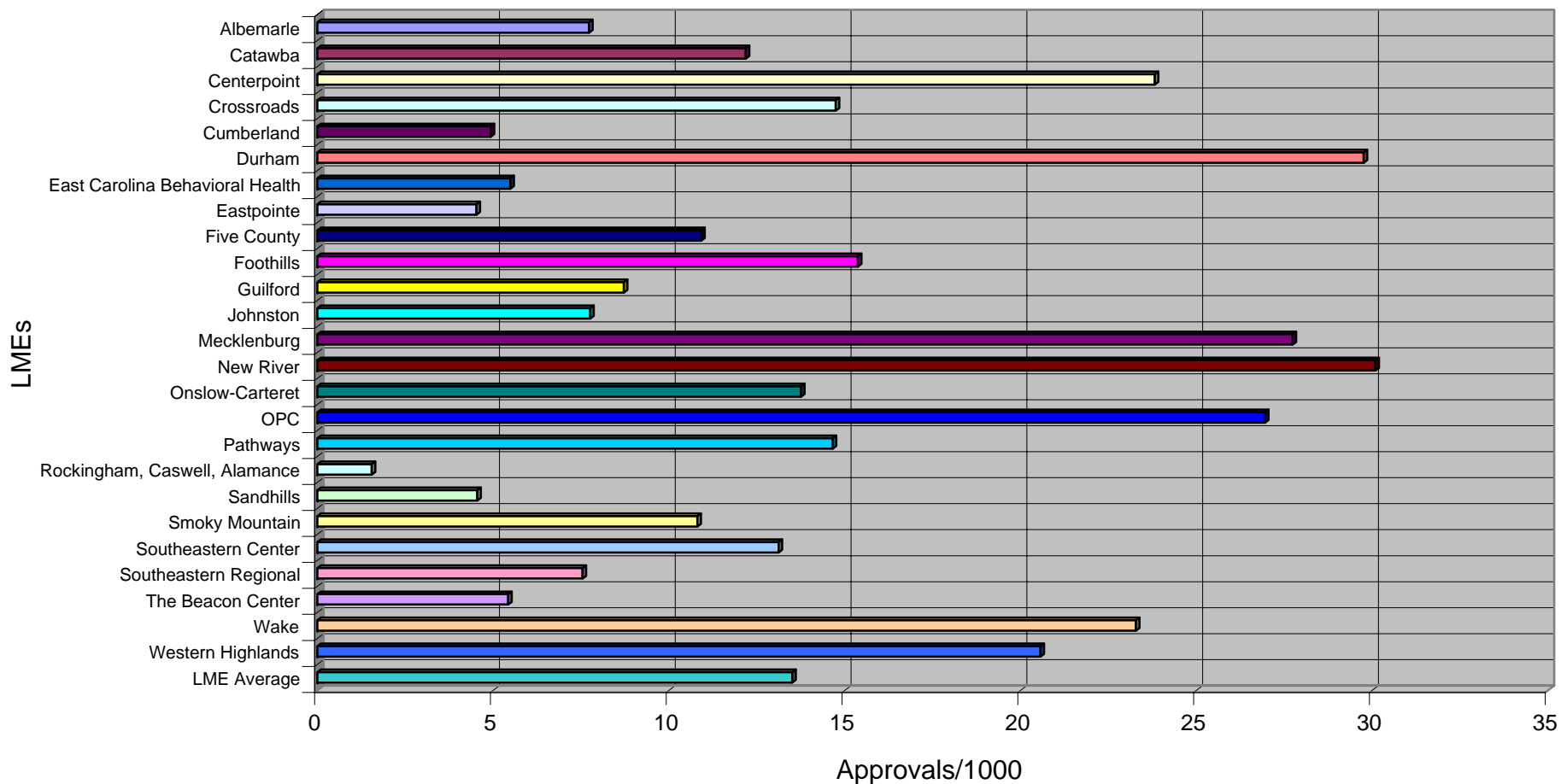
Approvals per 1,000 Medicaid Recipients - PRTF



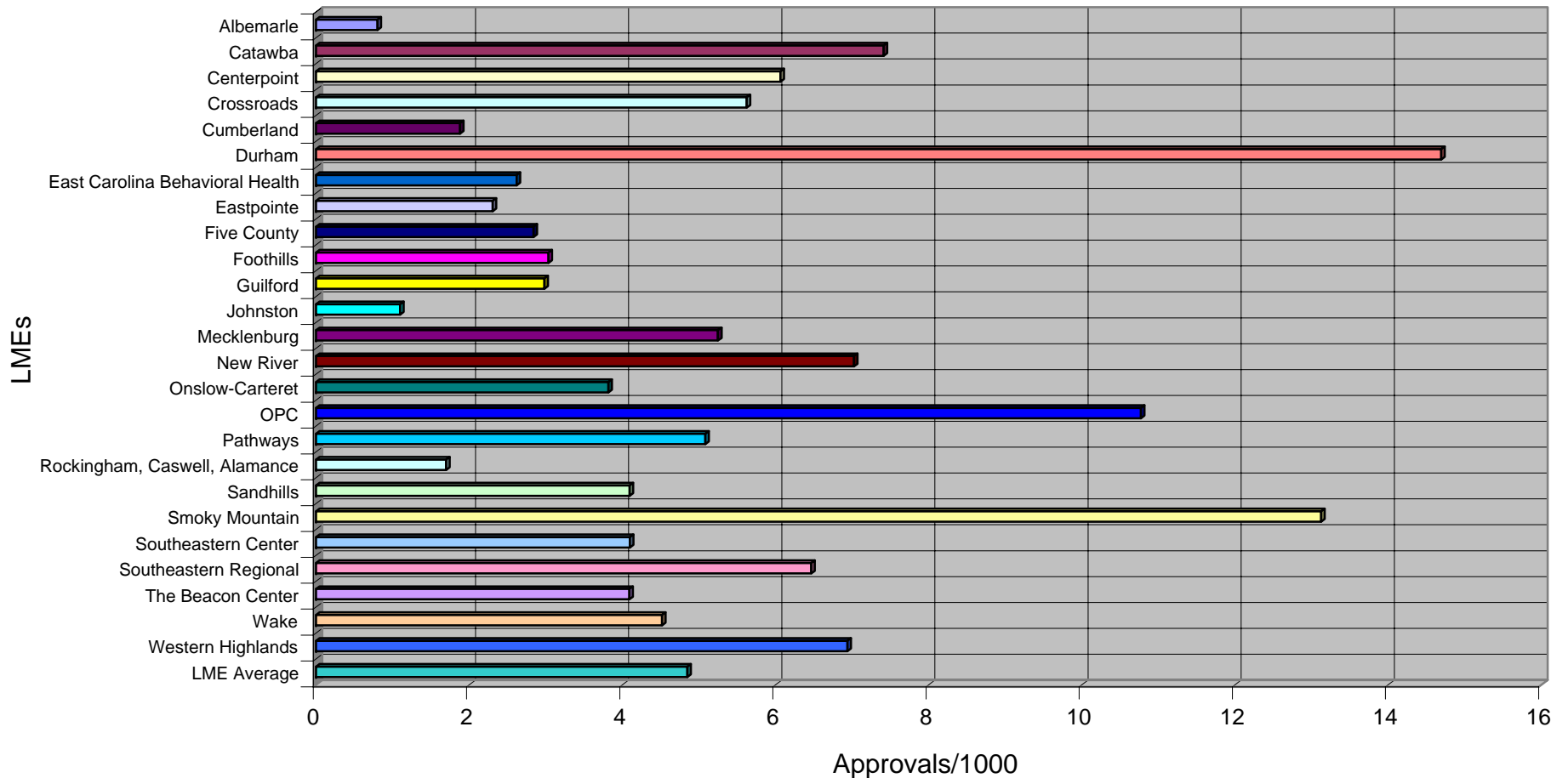
Approvals per 1,000 Medicaid Recipients - Residential Services



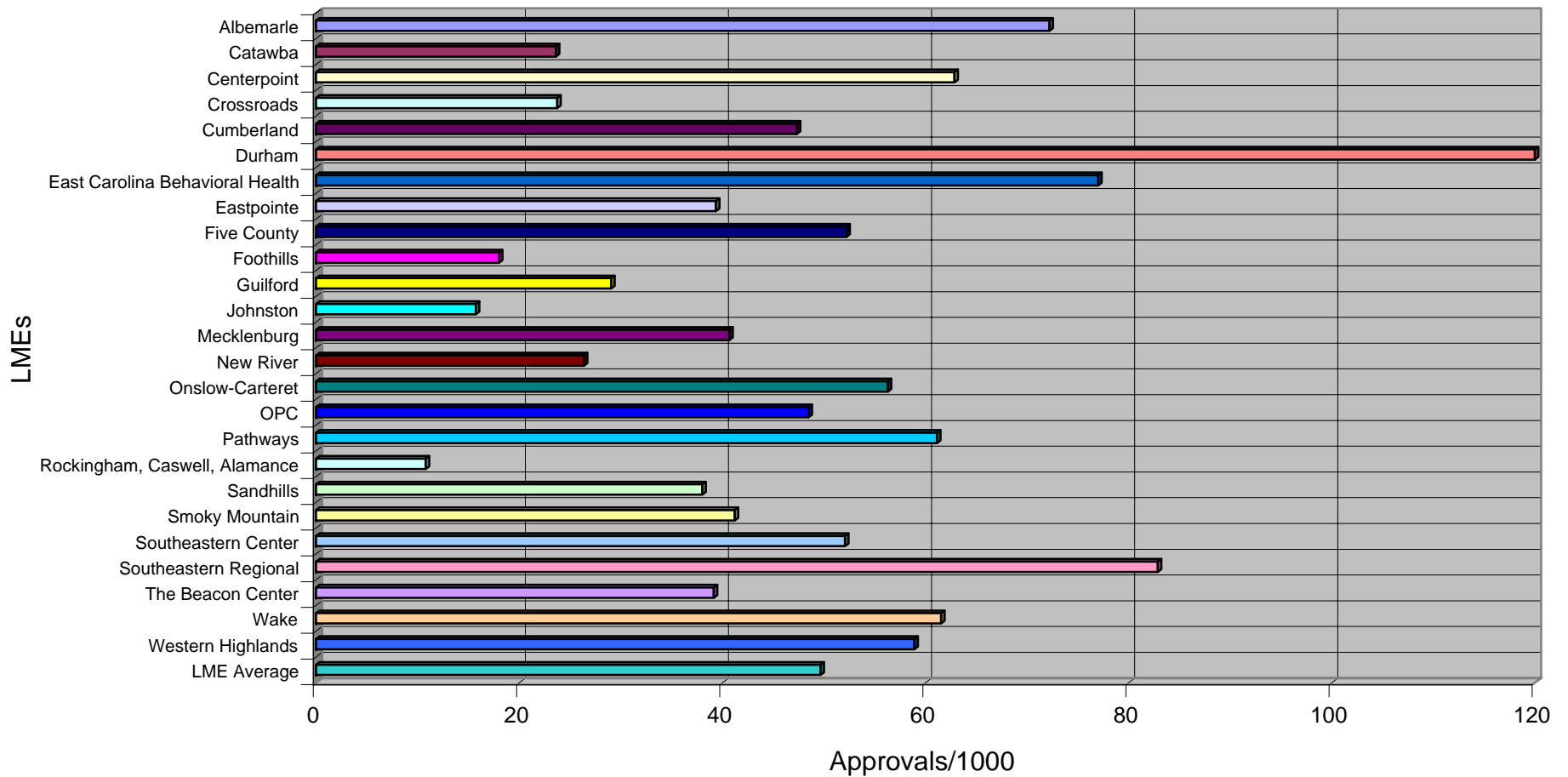
Approvals per 1,000 Medicaid Recipients - Intensive Outpatient and Outpatient Services



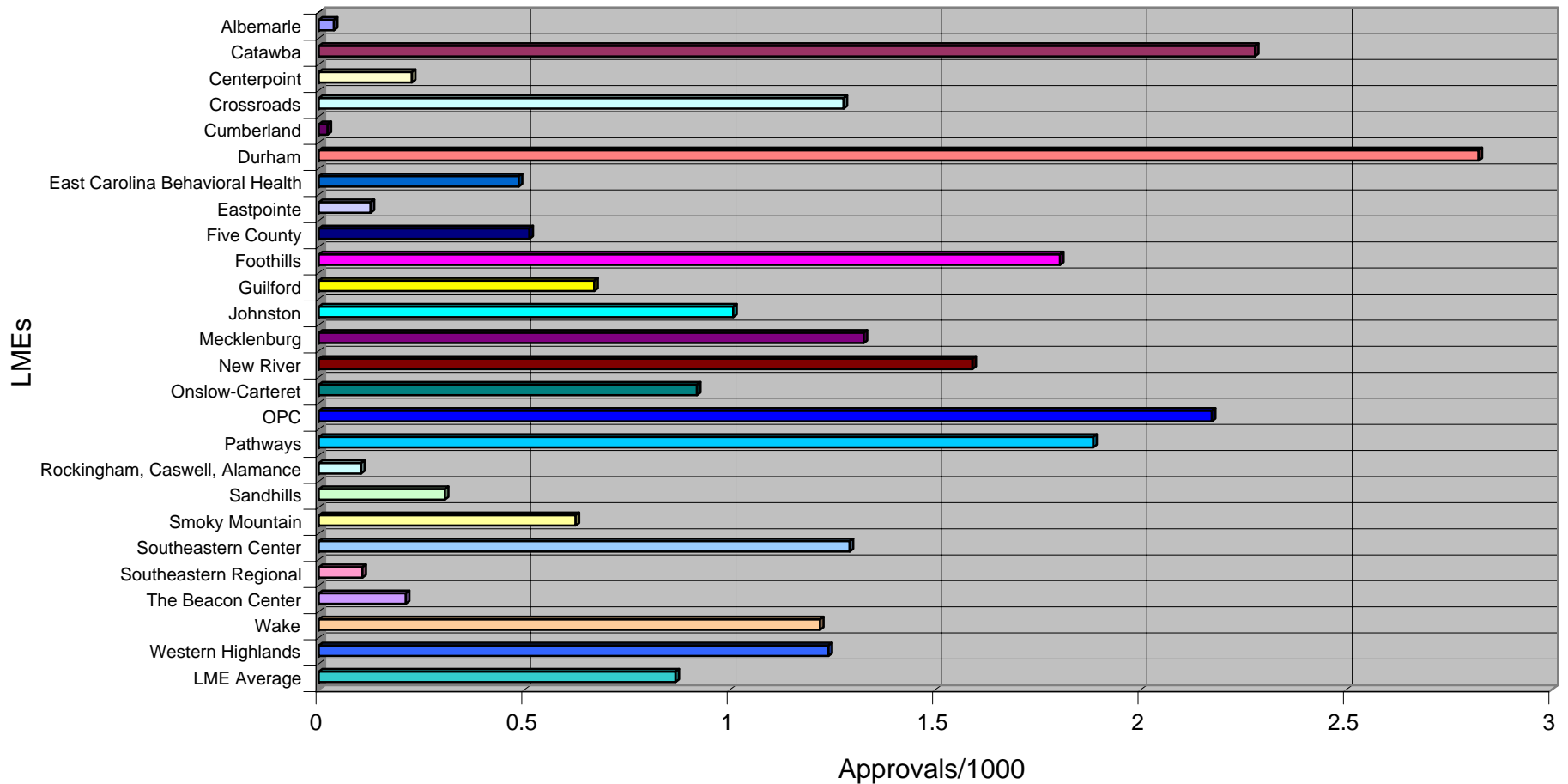
Approvals per 1,000 Medicaid Recipients - New Medicaid Services, Psychiatric



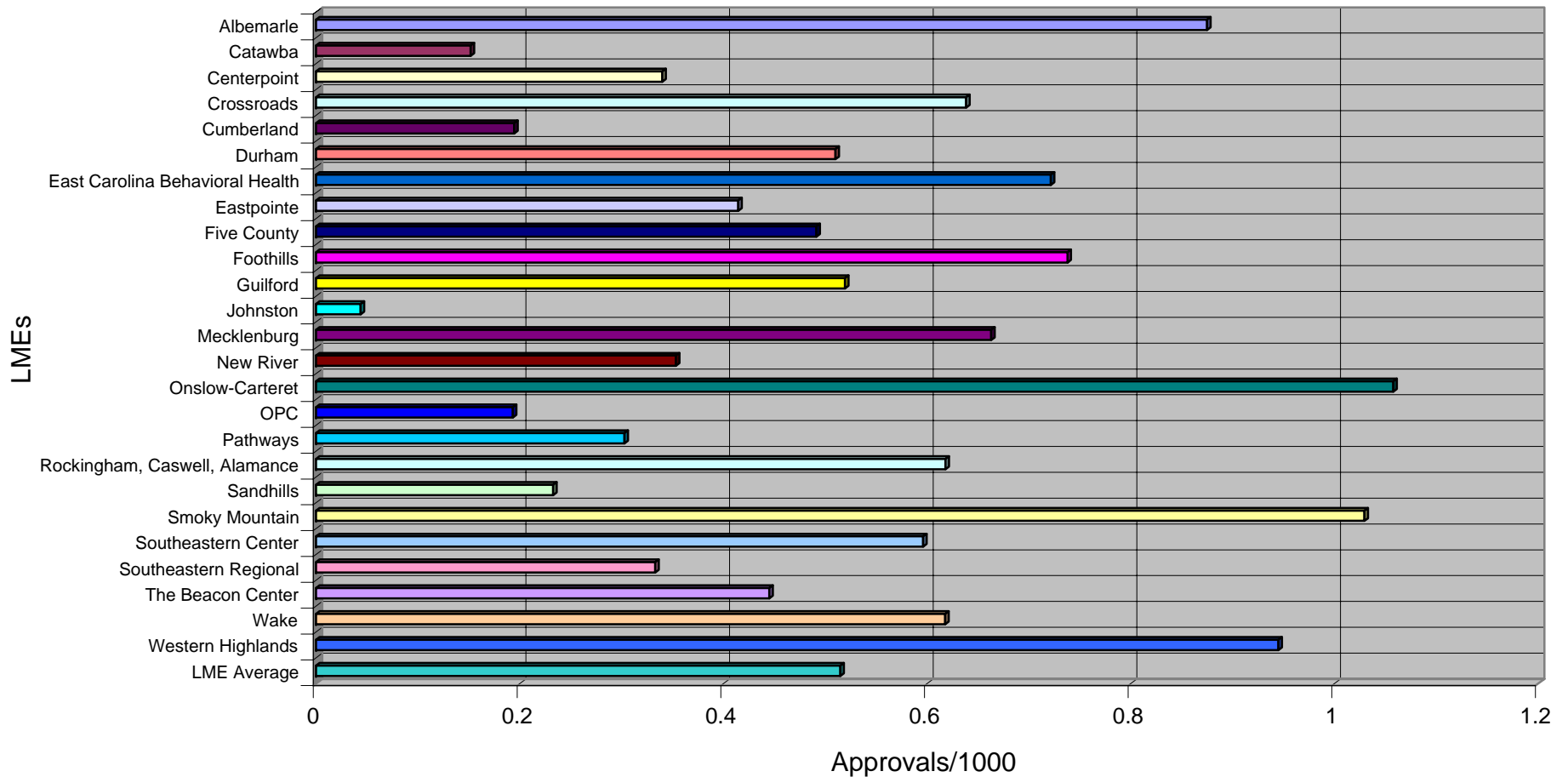
Approvals per 1,000 Medicaid Recipients - Community Support



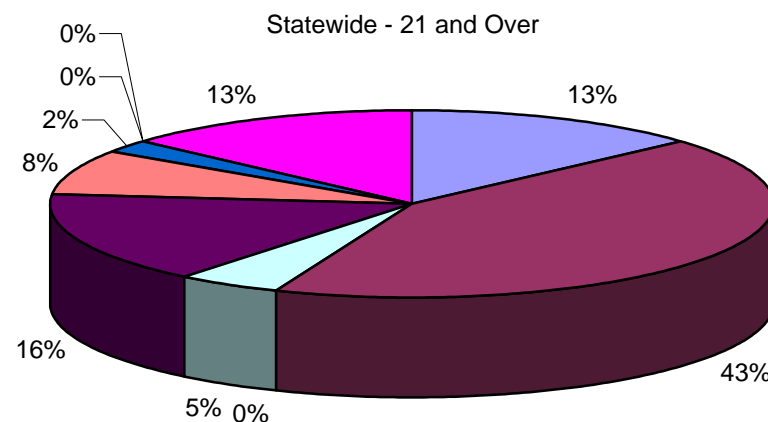
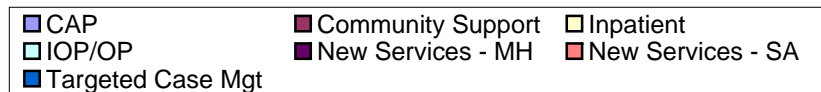
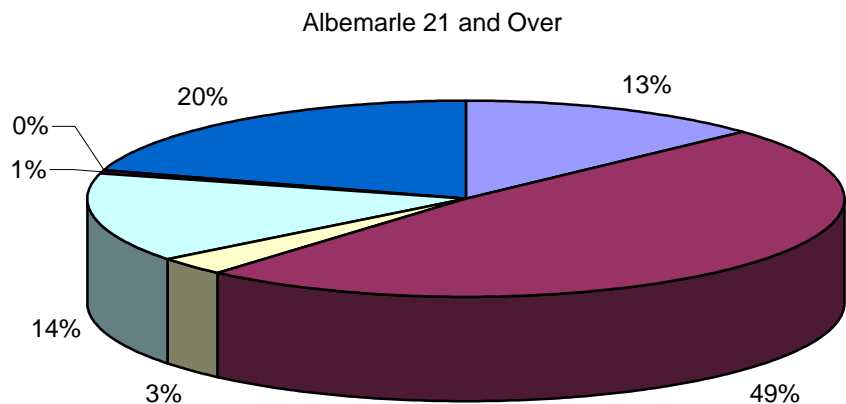
Approvals per 1,000 Medicaid Recipients - New Medicaid Services, Substance Abuse



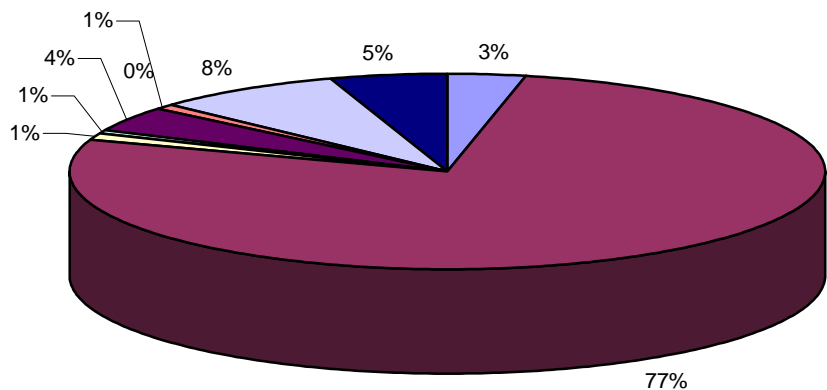
Approvals per 1,000 Medicaid Recipients - EPSDT



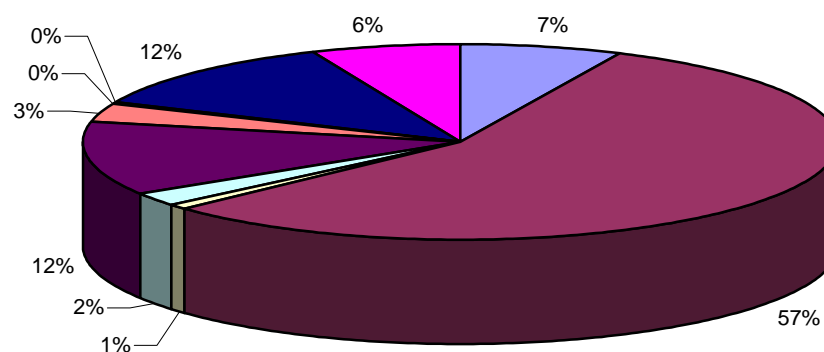
LME Service Mix Comparison - Albemarle



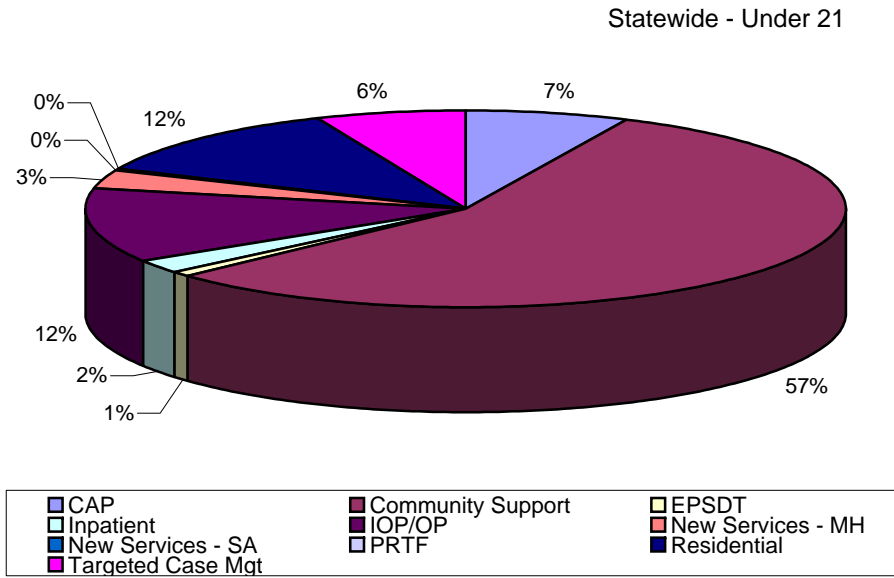
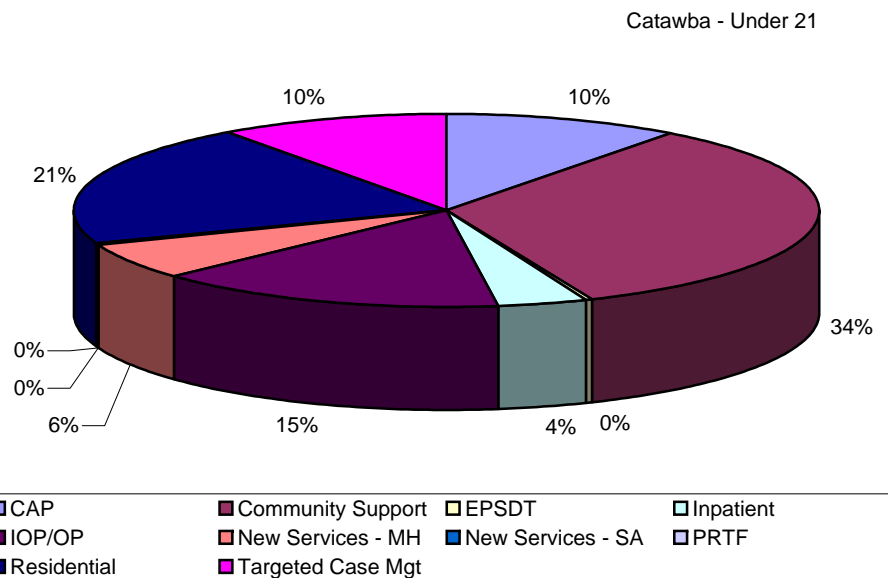
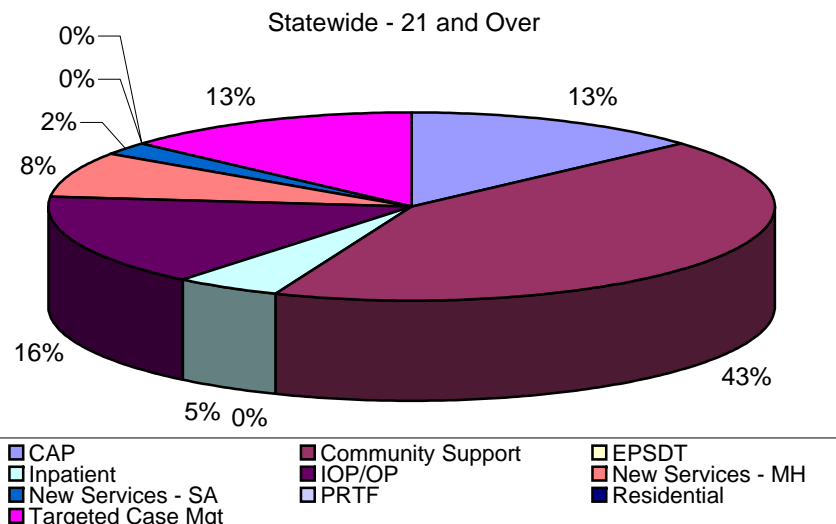
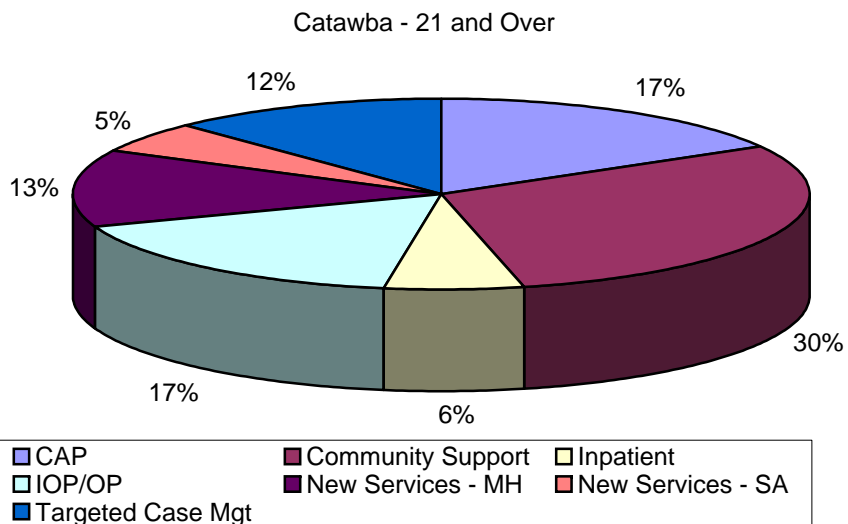
Albemarle Under 21



Statewide - Under 21

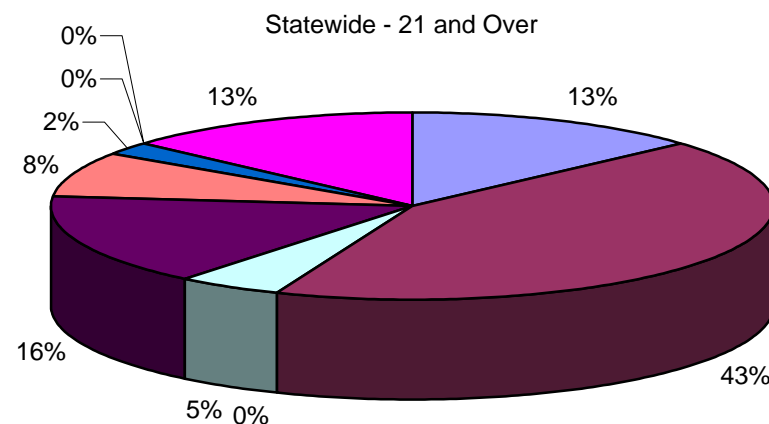
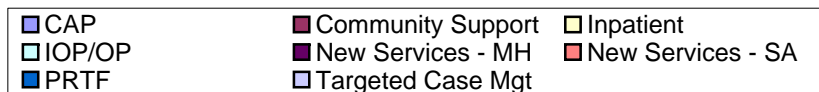
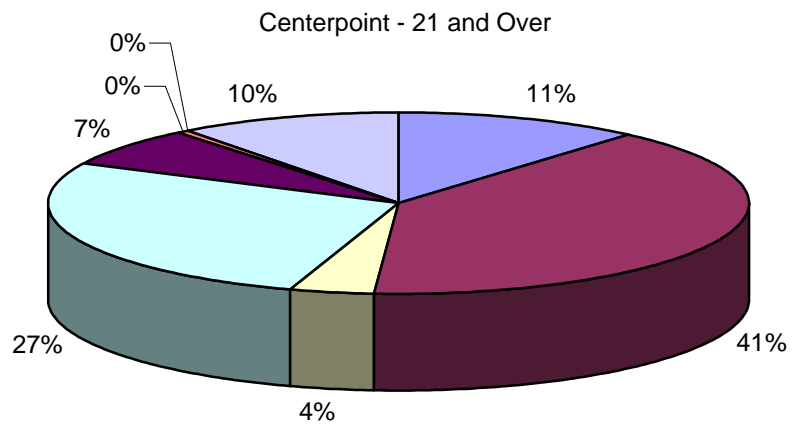


LME Service Mix Comparison - Catawba

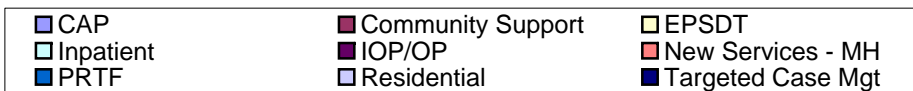
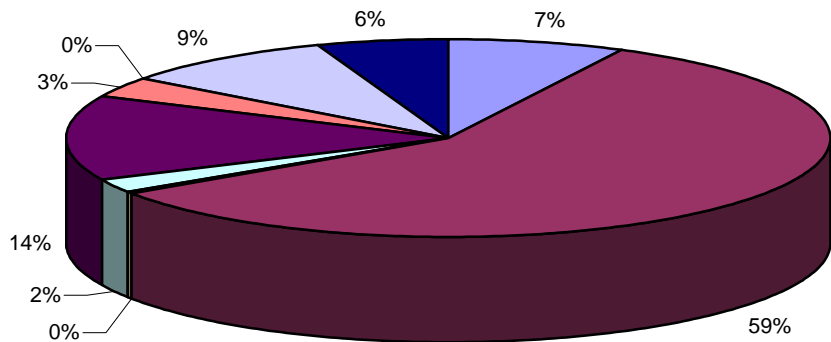


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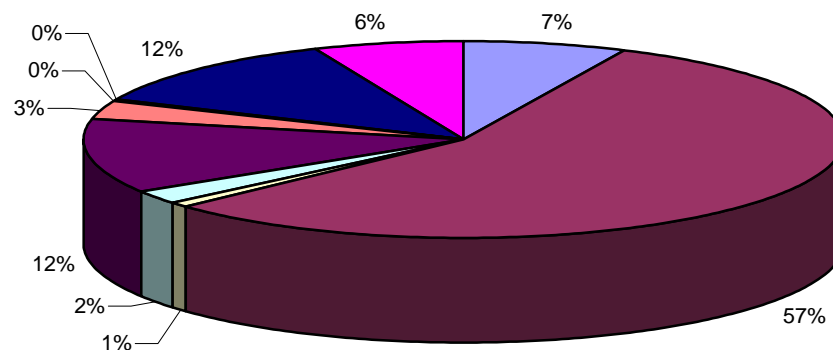
LME Service Mix Comparison - Centerpoint



Centerpoint - Under 21

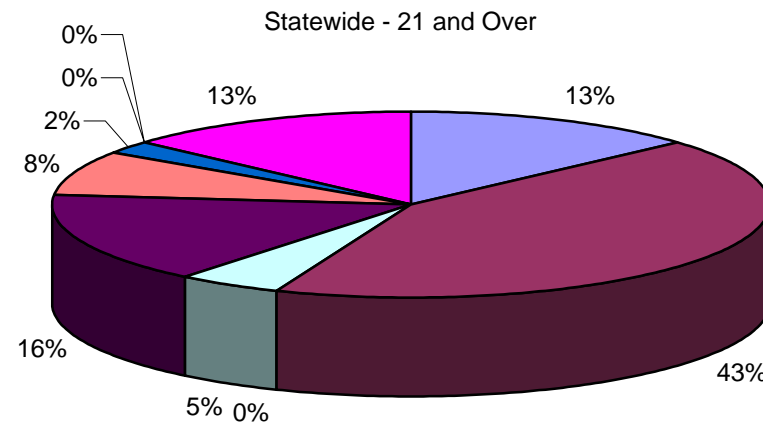
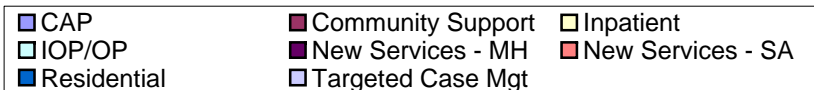
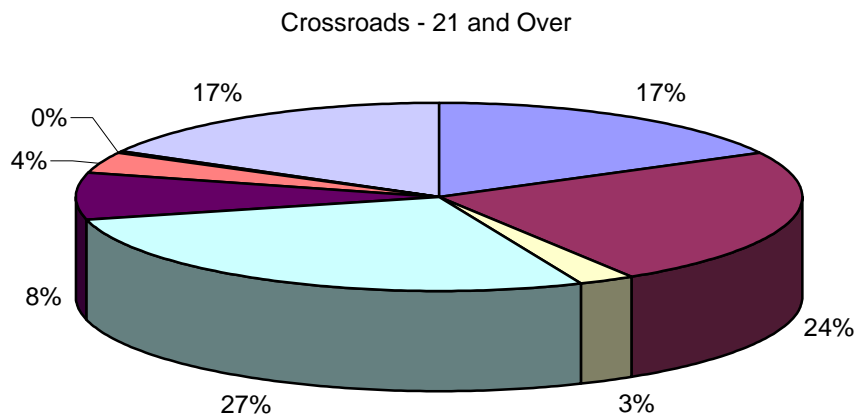


Statewide - Under 21

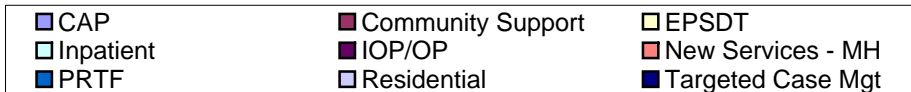
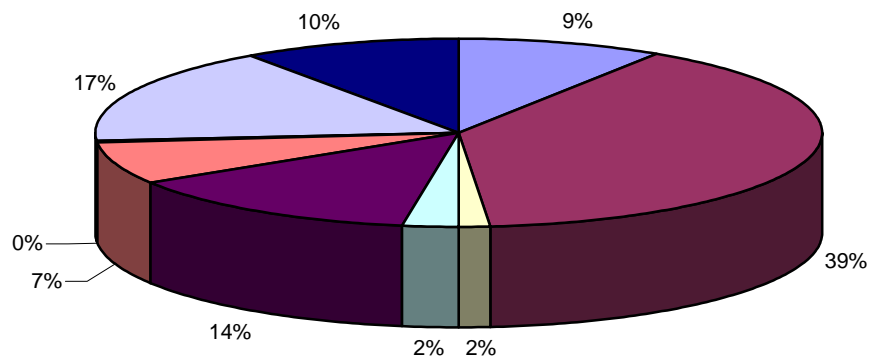


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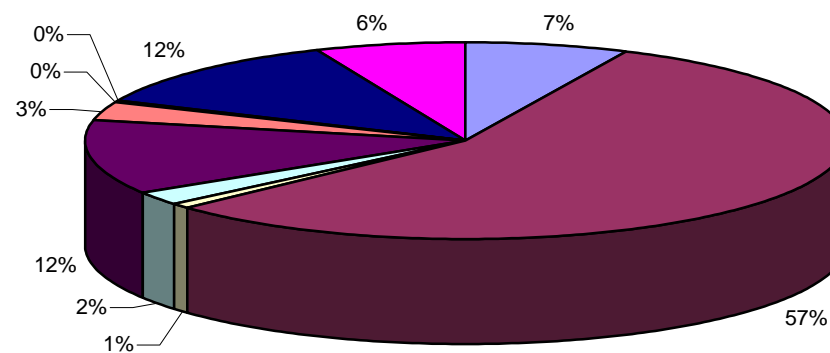
LME Service Mix Comparison - Crossroads



Crossroads - Under 21

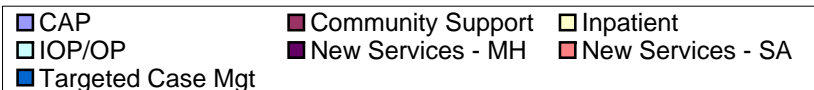
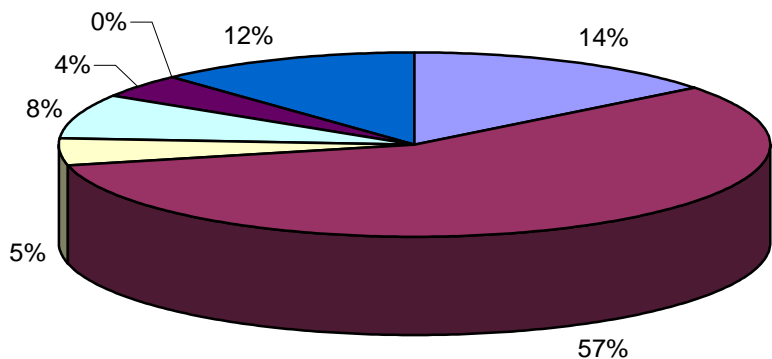


Statewide - Under 21

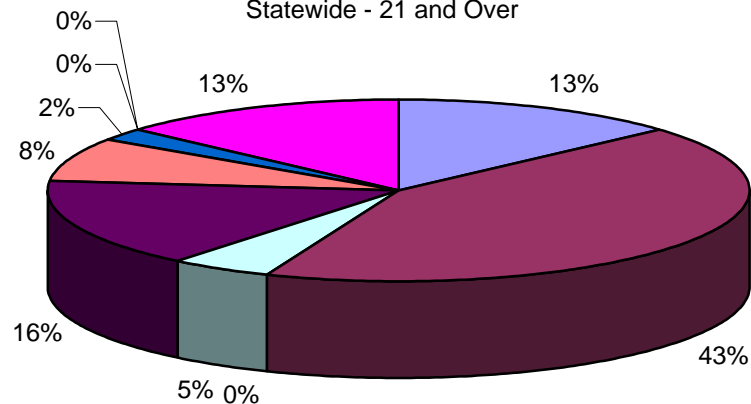


LME Service Mix Comparison - Cumberland

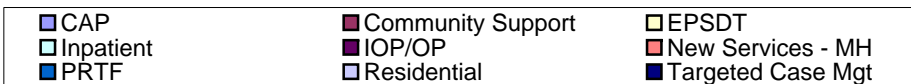
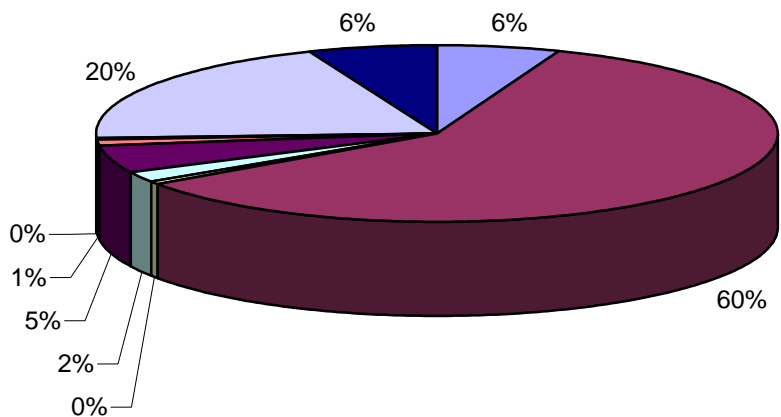
Cumberland - 21 and Over



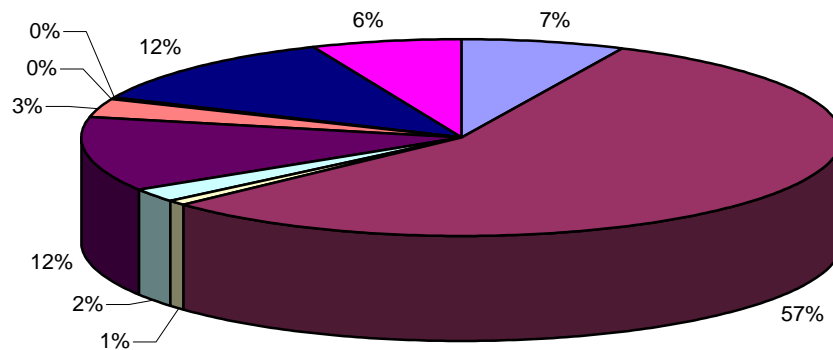
Statewide - 21 and Over



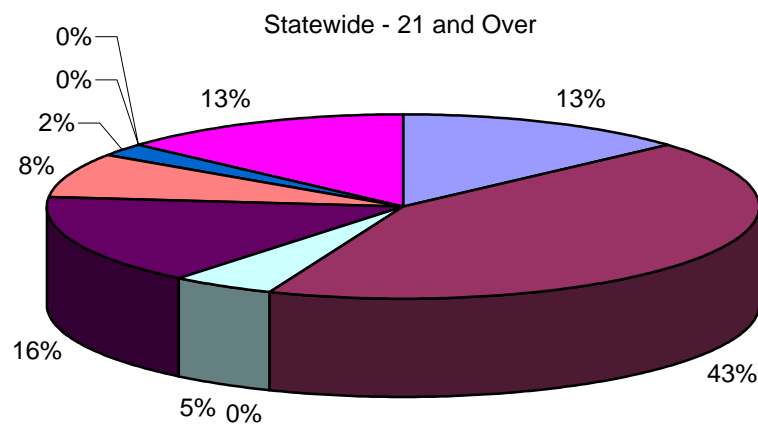
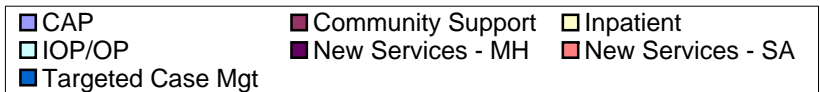
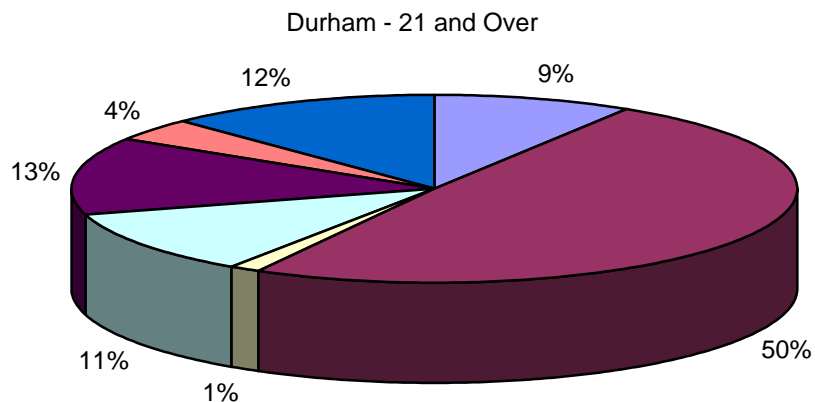
Cumberland - Under 21



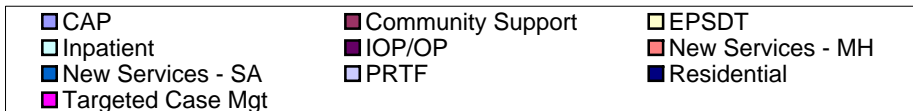
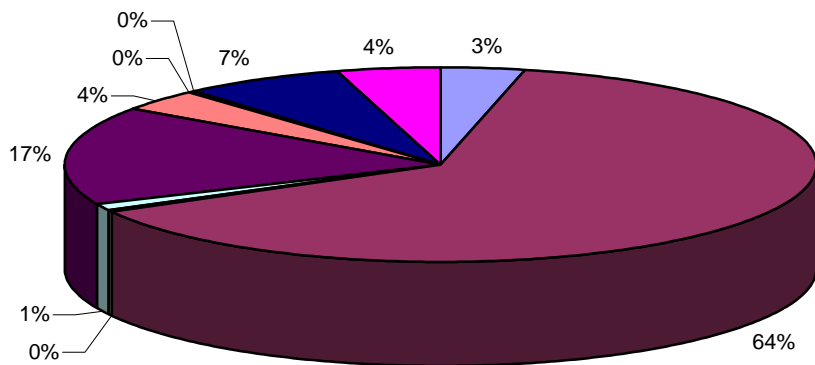
Statewide - Under 21



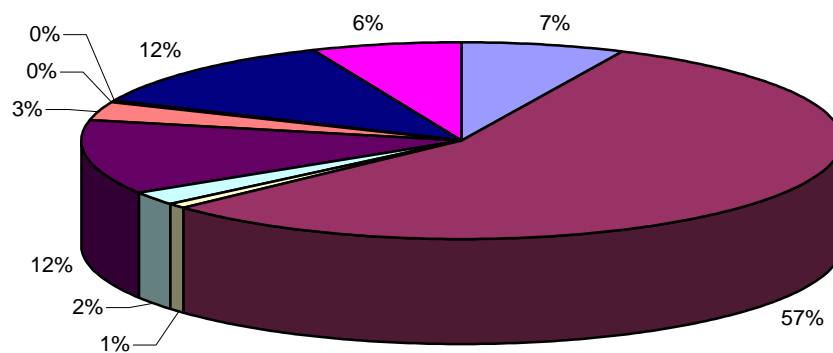
LME Service Mix Comparison - Durham



Durham - Under 21



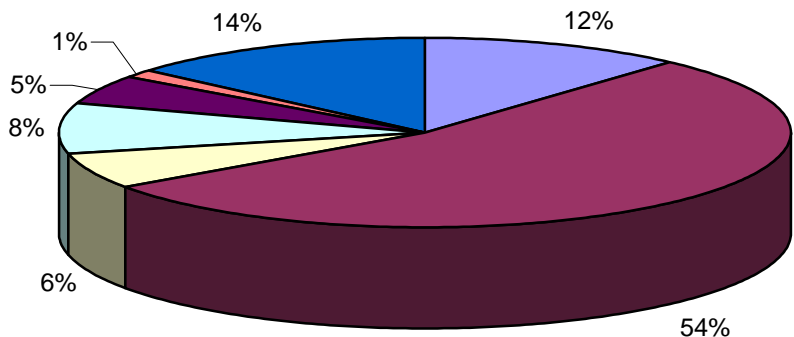
Statewide - Under 21



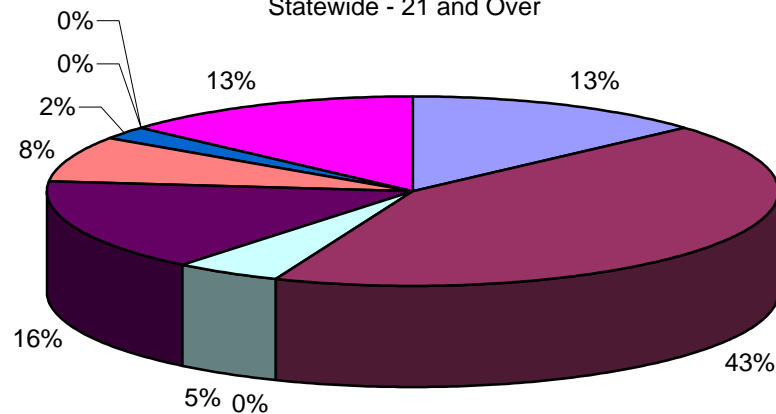
All data is authorization based.

LME Service Mix Comparison - East Carolina Behavioral Health

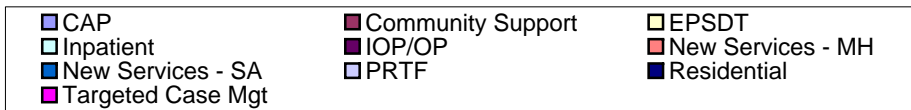
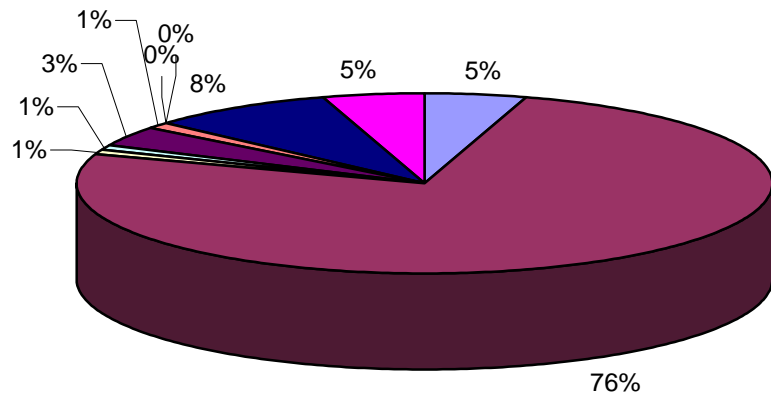
East Carolina Behavioral Health - 21 and Over



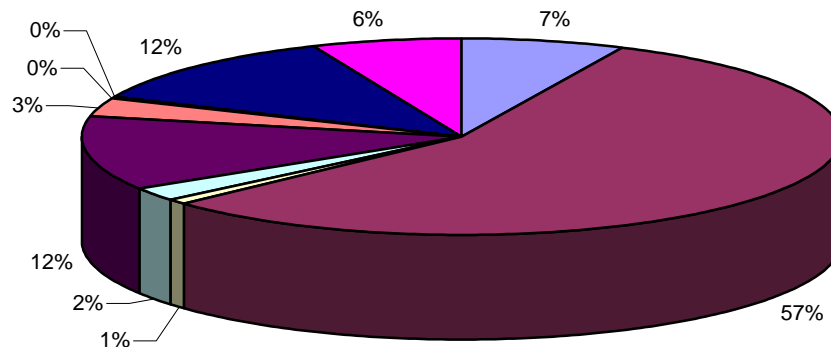
Statewide - 21 and Over



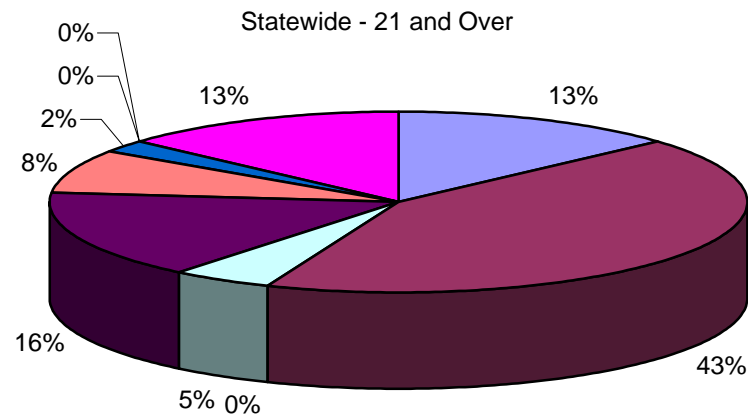
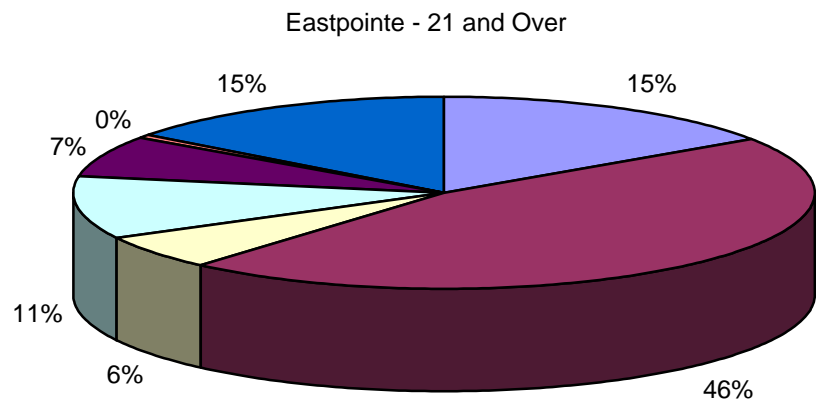
East Carolina Behavioral Health - Under 21



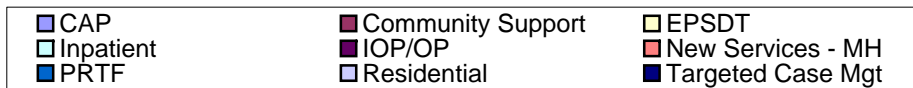
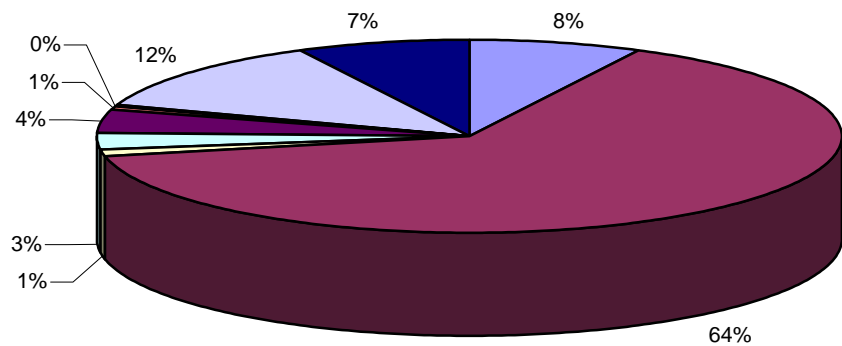
Statewide - Under 21



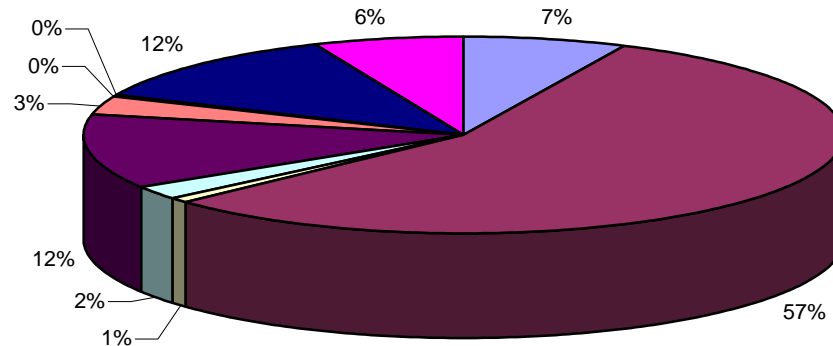
LME Service Mix Comparison - Eastpointe



Eastpointe - Under 21

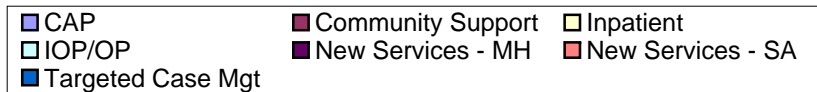
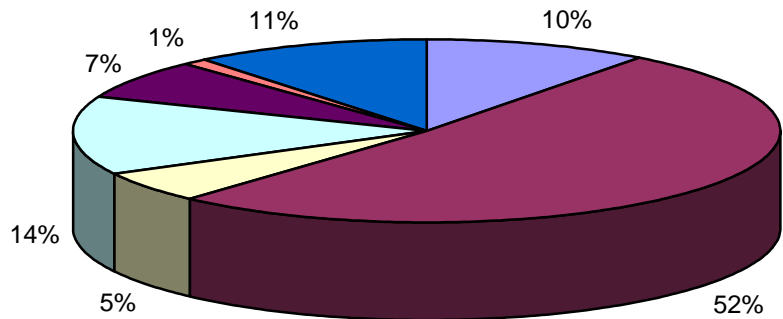


Statewide - Under 21

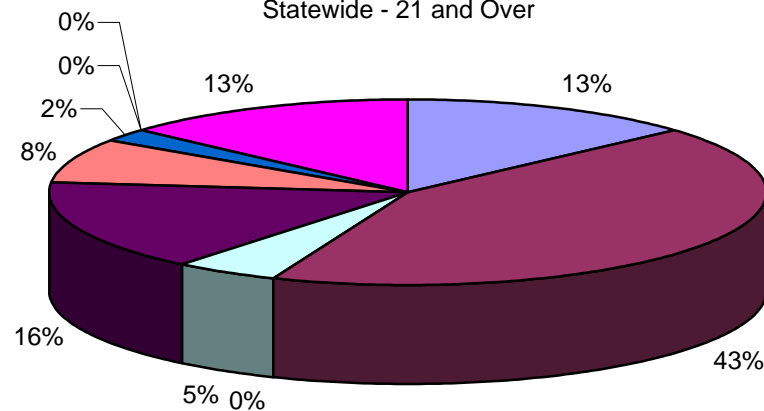


LME Service Mix Comparison - Five County

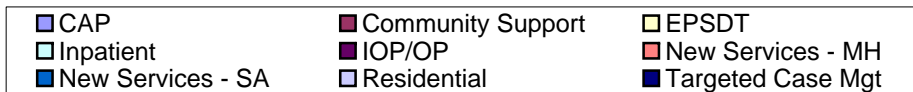
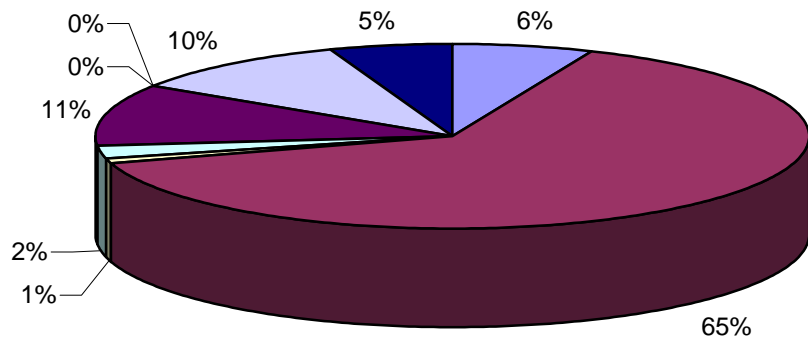
Five County - 21 and Over



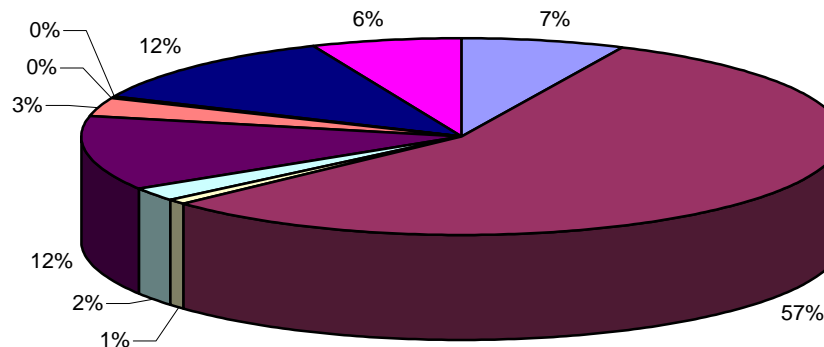
Statewide - 21 and Over



Five County - Under 21

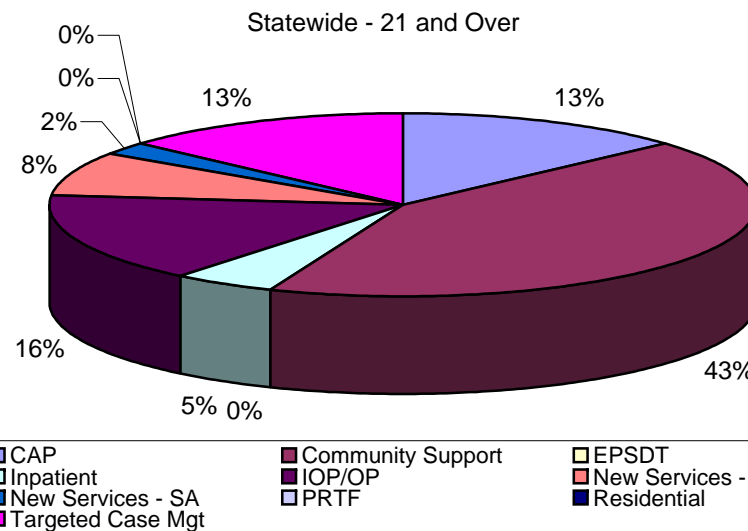
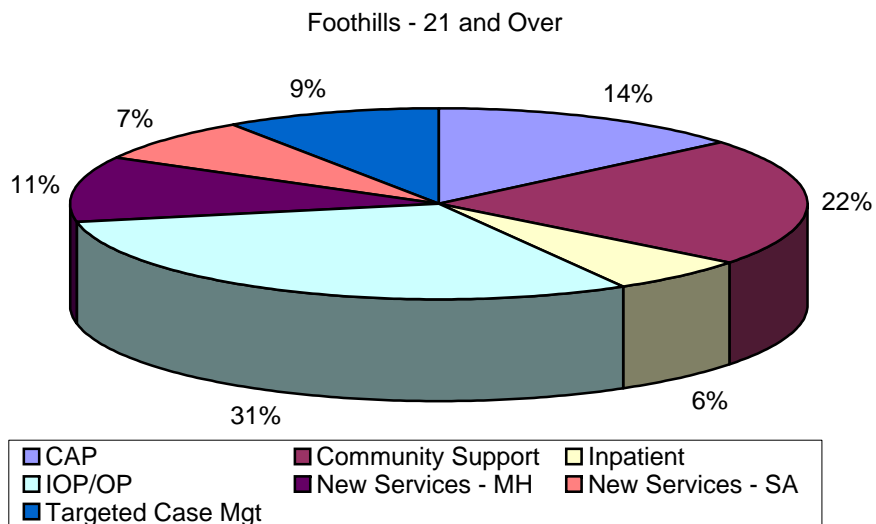


Statewide - Under 21

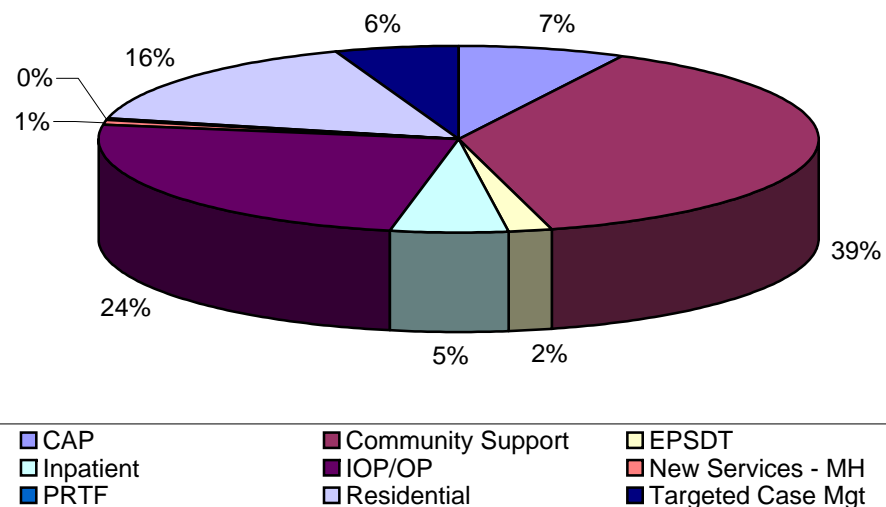


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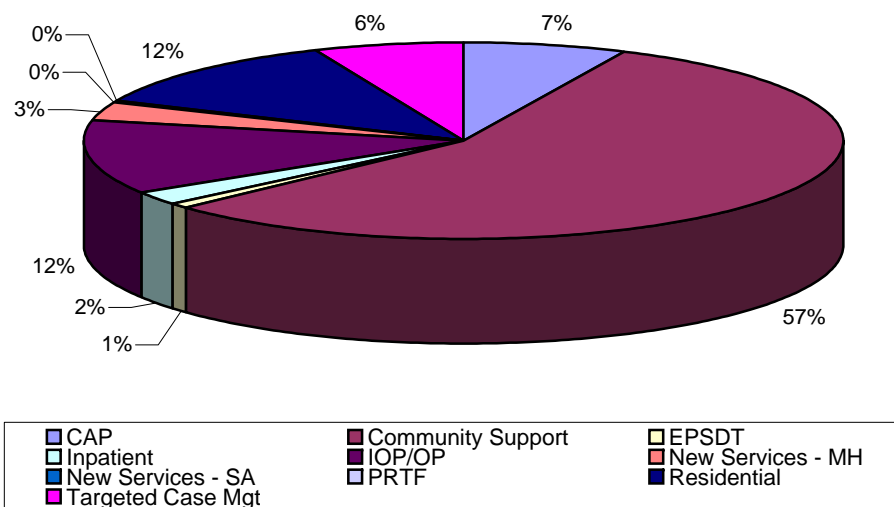
LME Service Mix Comparison - Foothills



Foothills - Under 21



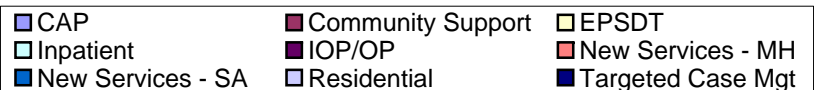
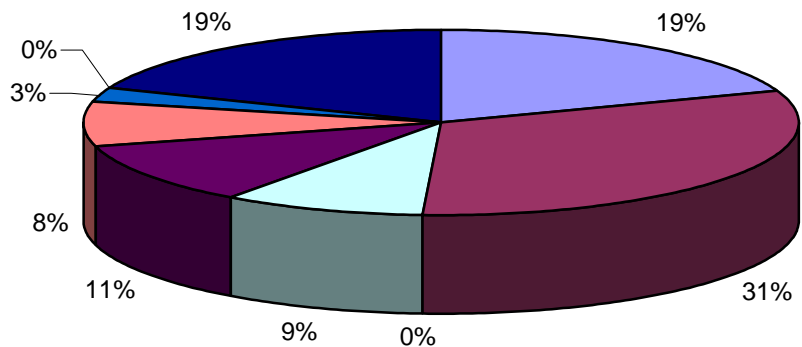
Statewide - Under 21



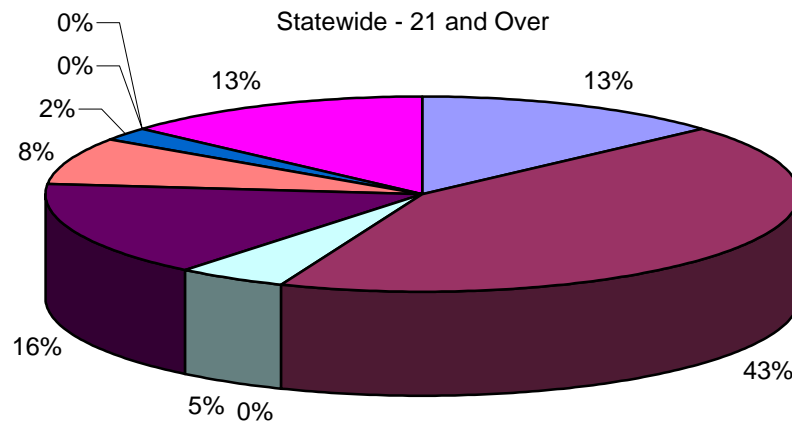
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LME Service Mix Comparison - Guilford

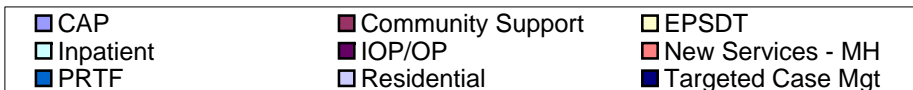
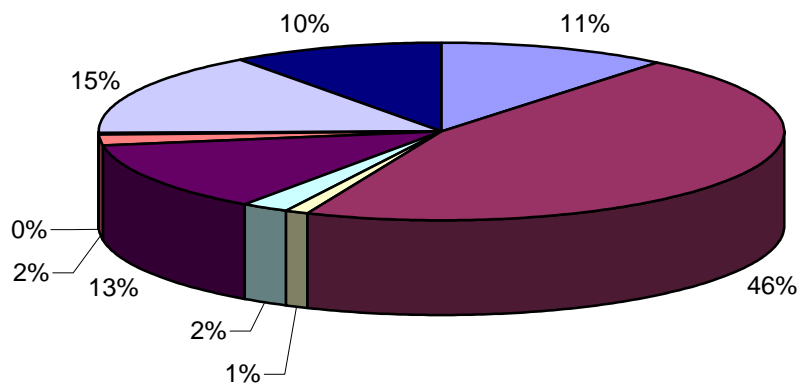
Guilford - 21 and Over



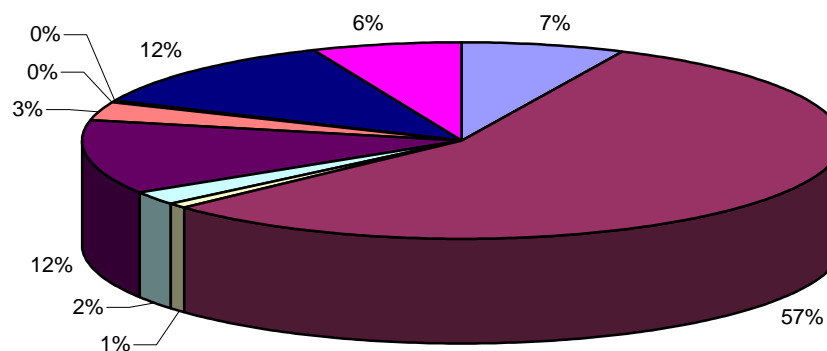
Statewide - 21 and Over



Guilford - Under 21

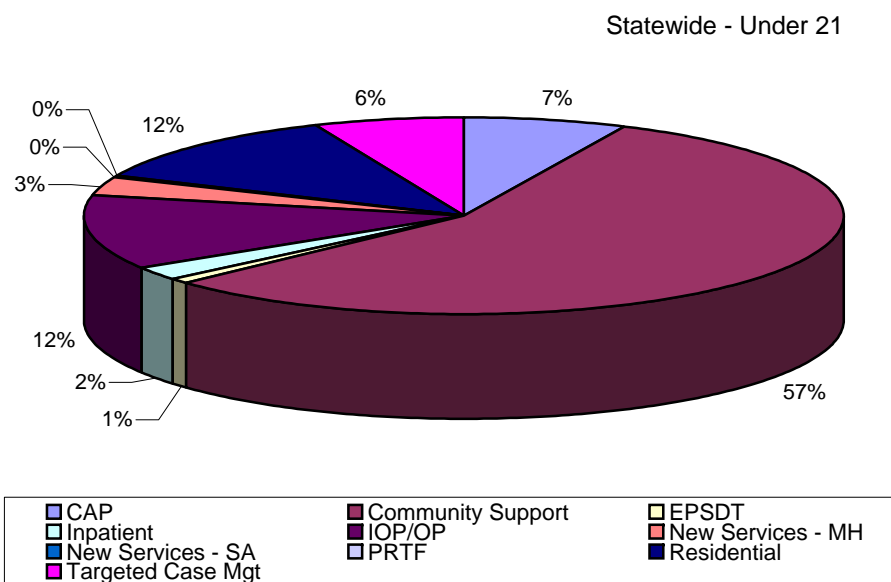
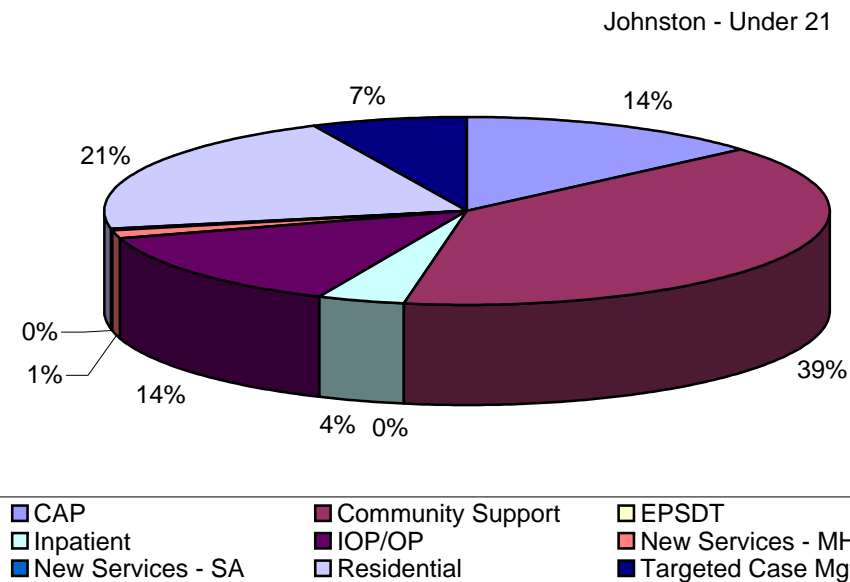
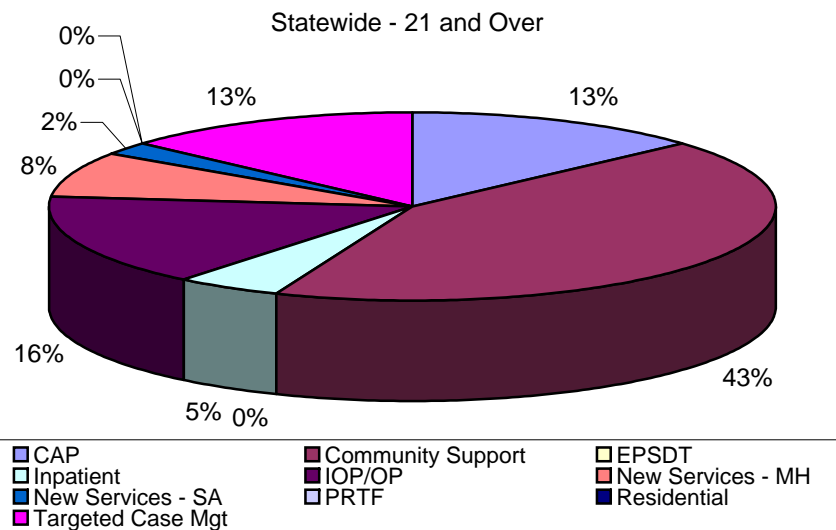
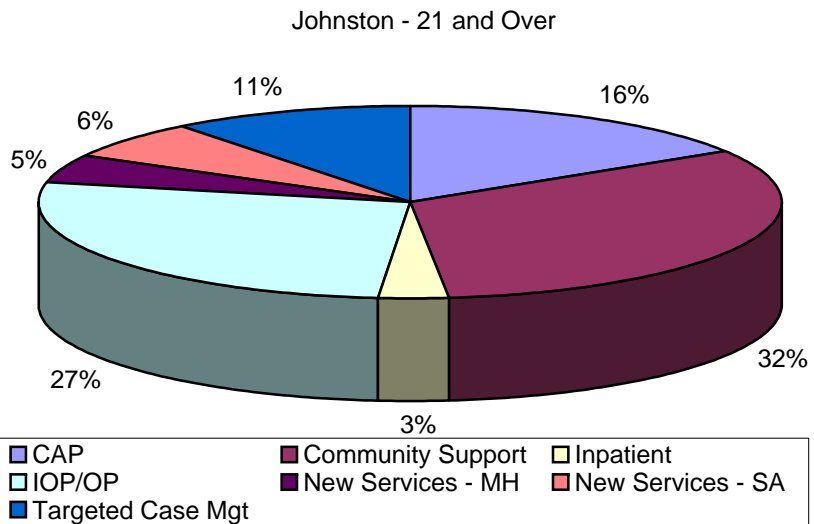


Statewide - Under 21



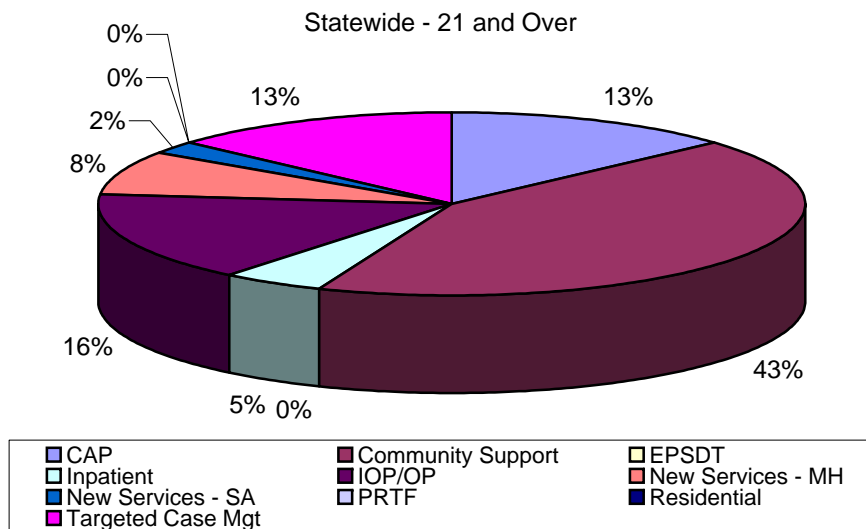
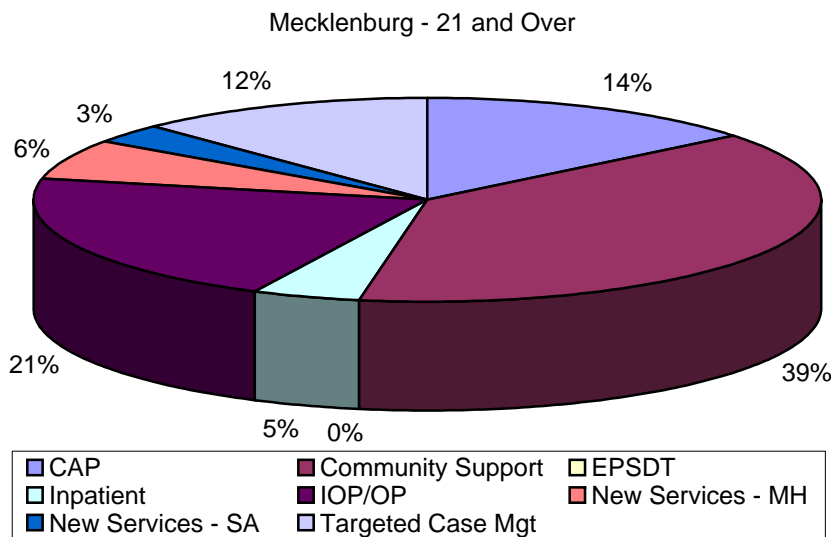
All data is authorization based.

LME Service Mix Comparison - Johnston

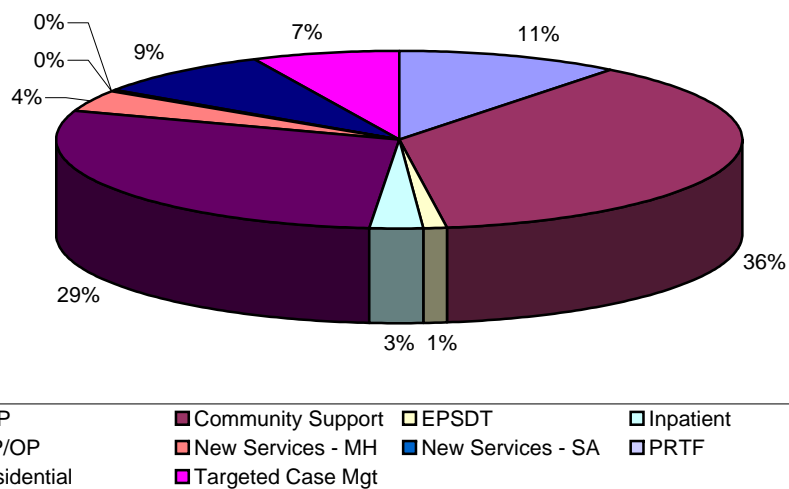


All data is authorization based.

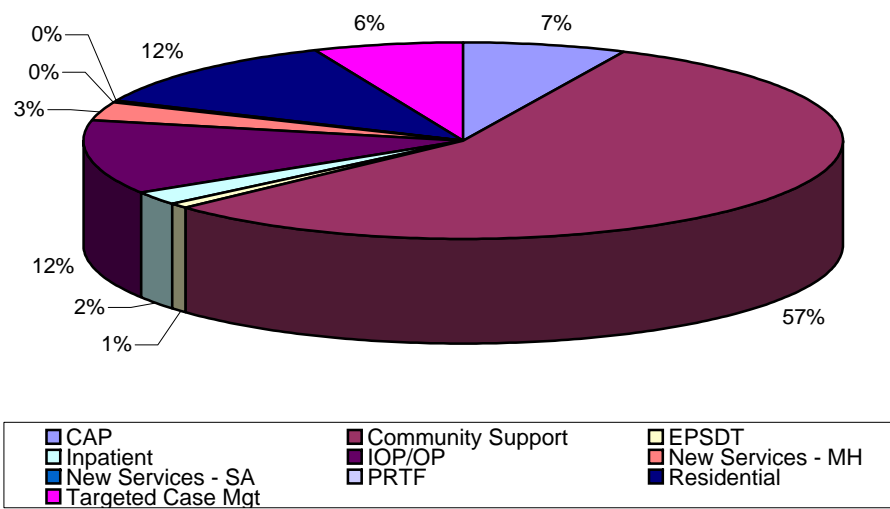
LME Service Mix Comparison - Mecklenburg



Mecklenburg - Under 21



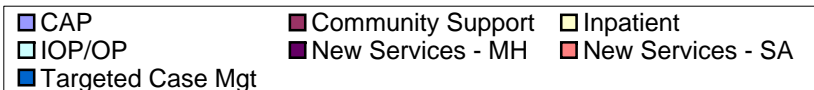
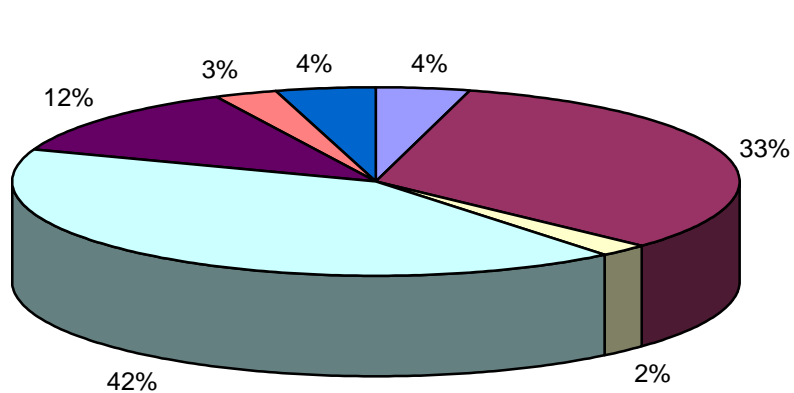
Statewide - Under 21



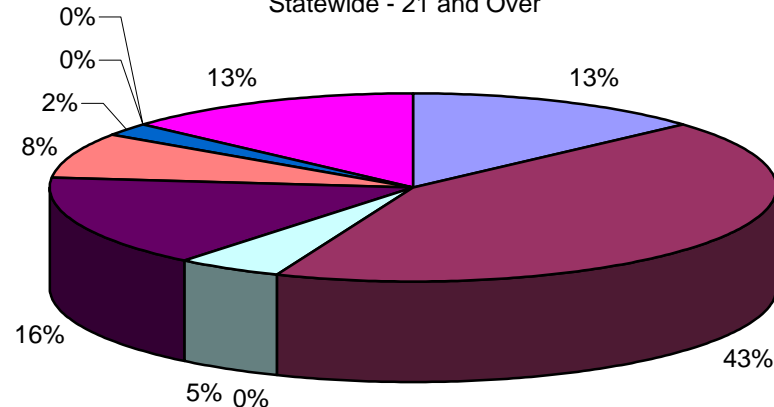
All data is authorization based.

LME Service Mix Comparison - New River

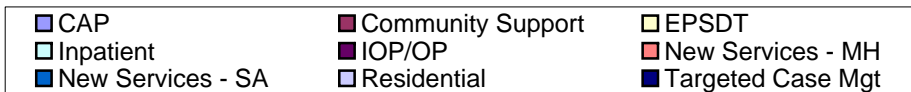
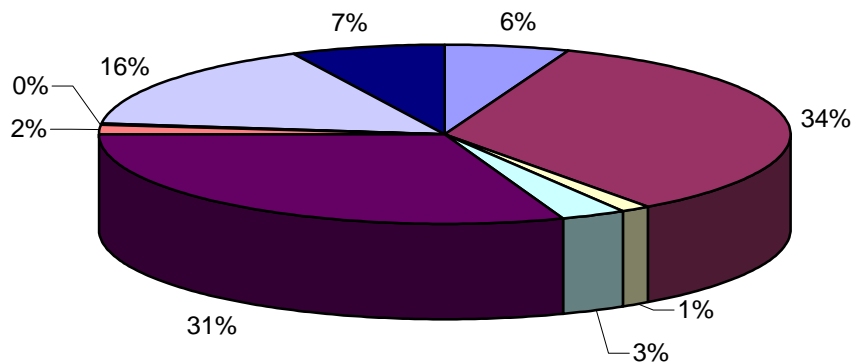
New River - 21 and Over



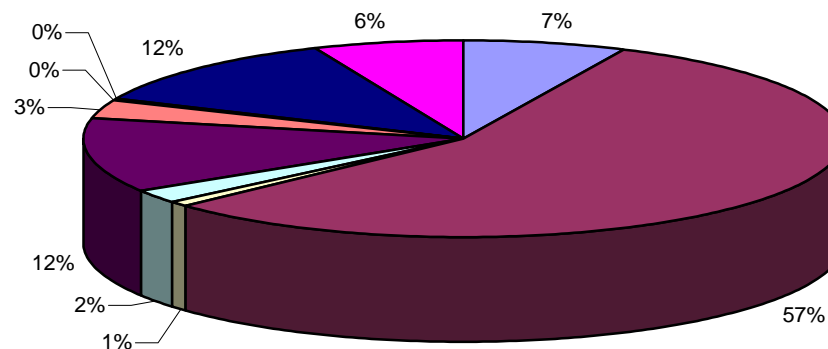
Statewide - 21 and Over



New River - Under 21

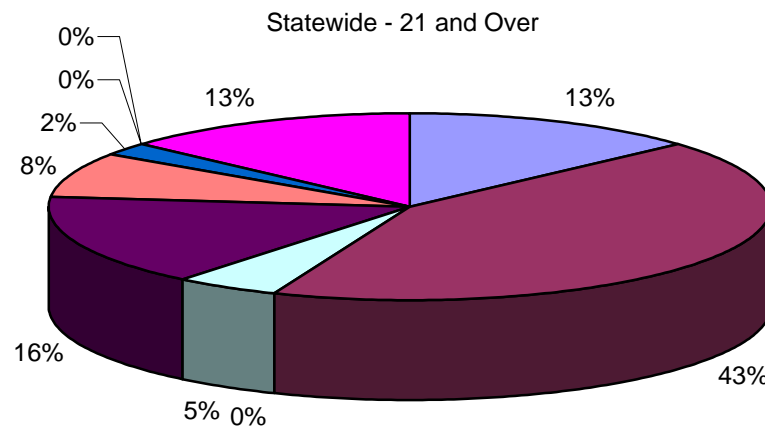
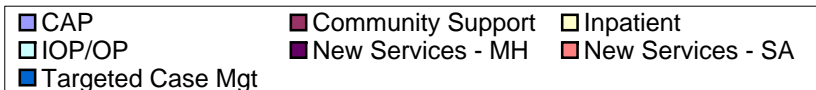
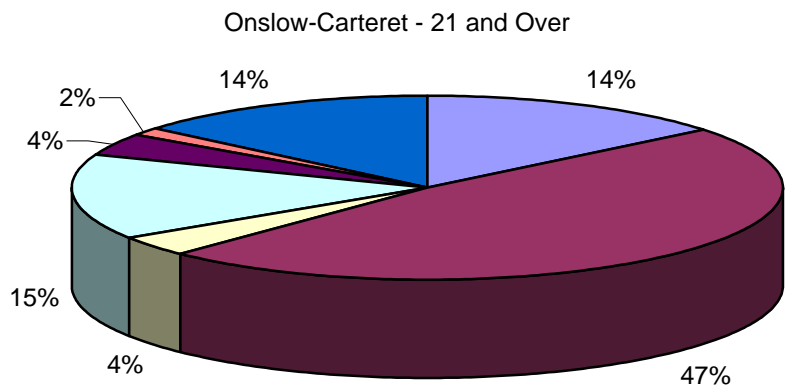


Statewide - Under 21

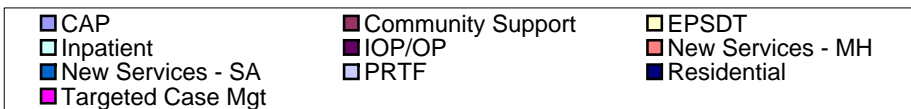
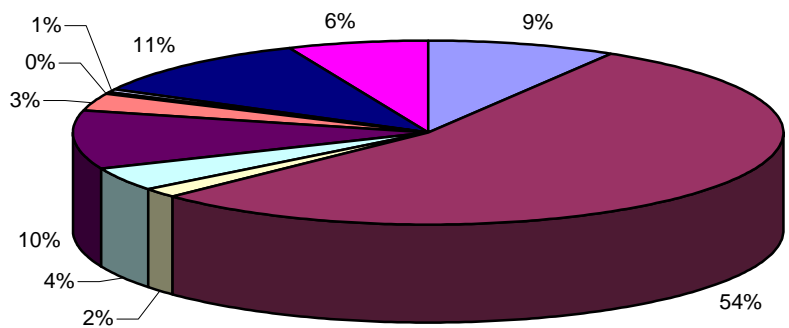


All data is authorization based.

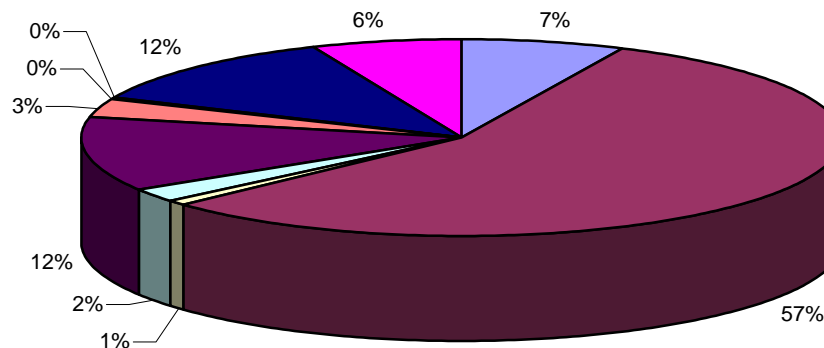
LME Service Mix Comparison - Onslow-Carteret



Onslow-Carteret - Under 21



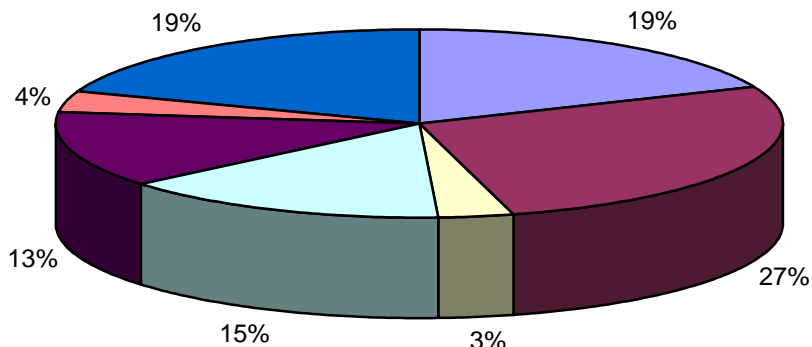
Statewide - Under 21



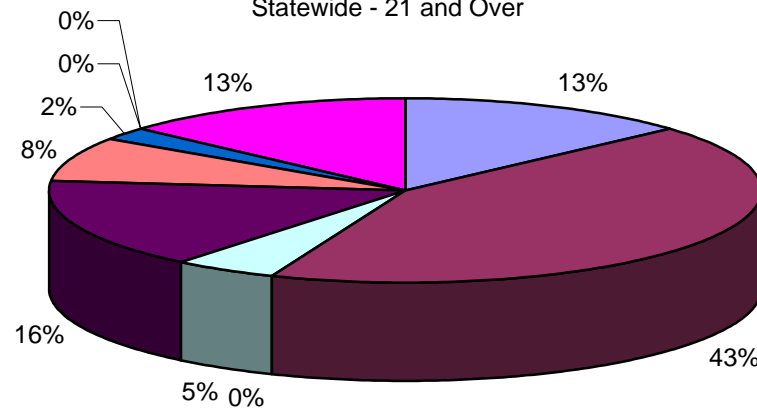
All data is authorization based.

LME Service Mix Comparison - OPC

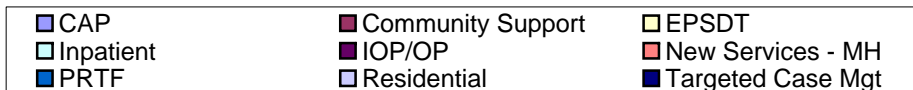
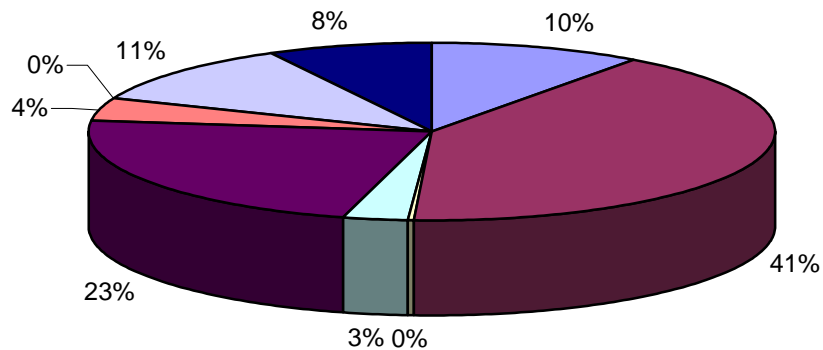
OPC - 21 and Over



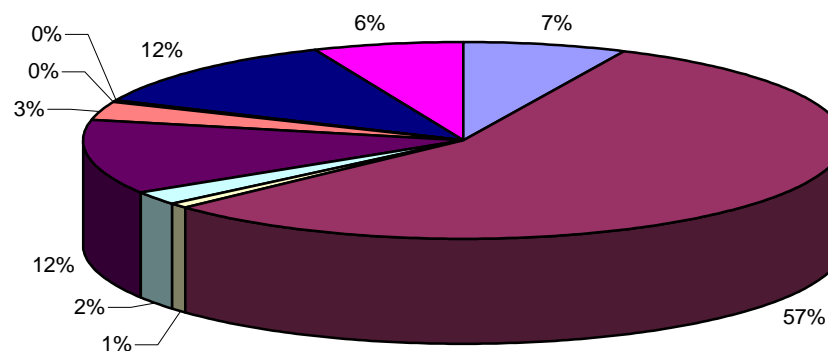
Statewide - 21 and Over



OPC - Under 21



Statewide - Under 21



All data is authorization based.

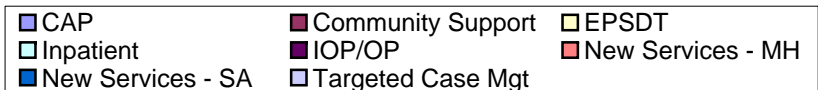
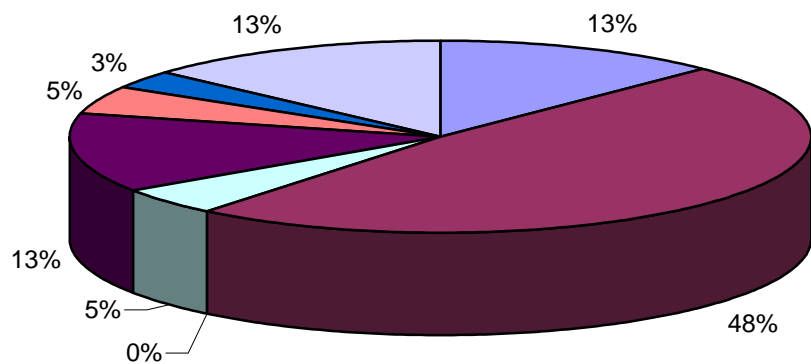
ValueOptions, Inc.

3800 Paramount Parkway, Suite 300

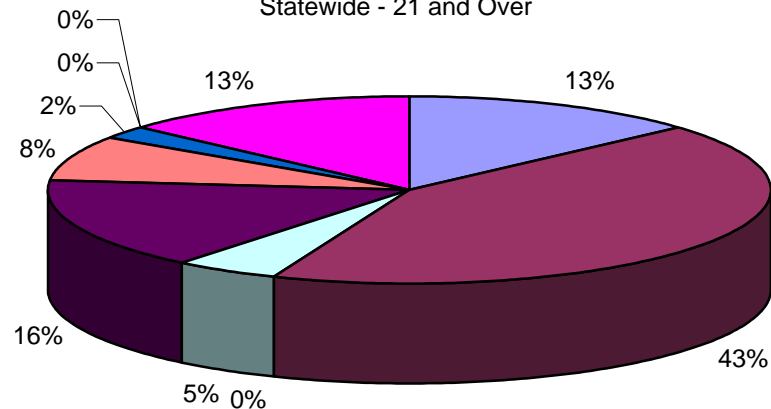
Morrisville, NC 27560

LME Service Mix Comparison - Pathways

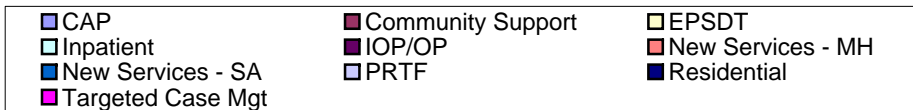
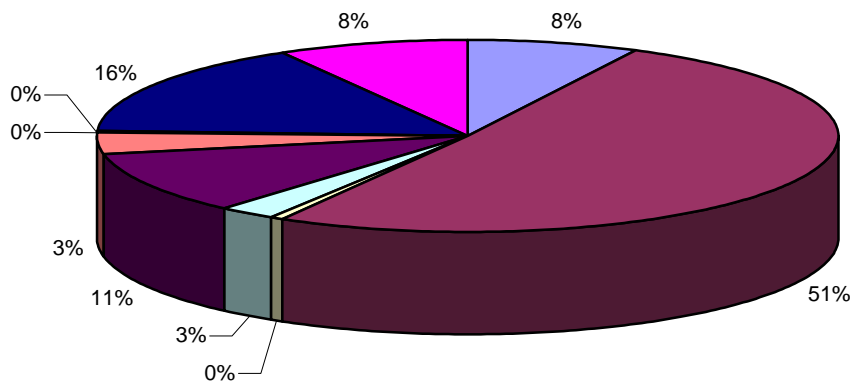
Pathways - 21 and Over



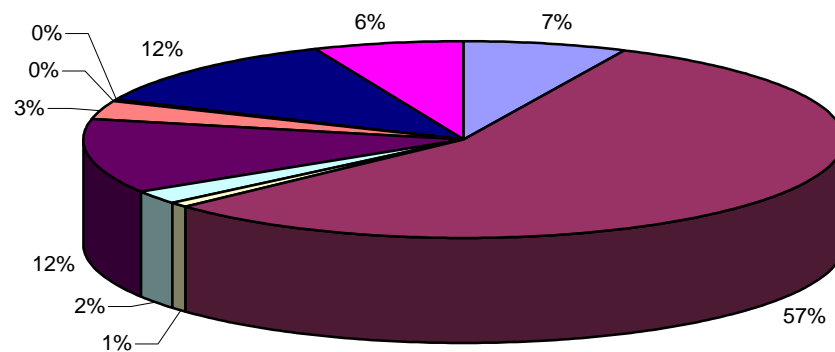
Statewide - 21 and Over



Pathways - Under 21



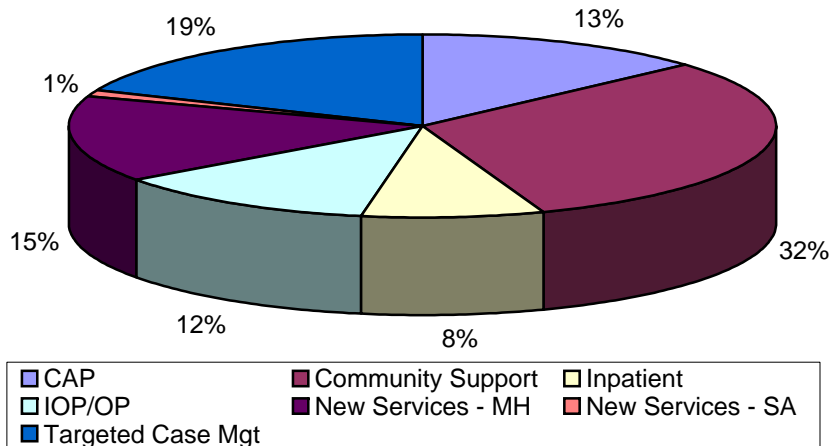
Statewide - Under 21



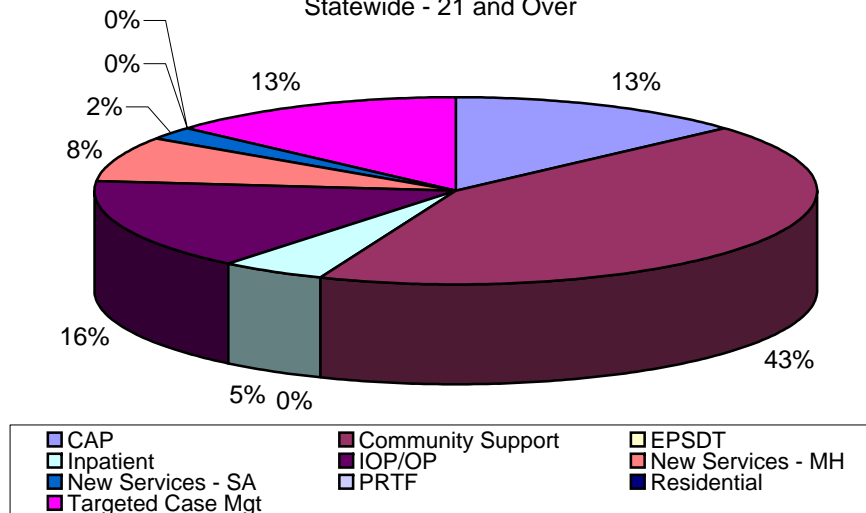
All data is authorization based.

LME Service Mix Comparison - Rockingham, Caswell, Alamance

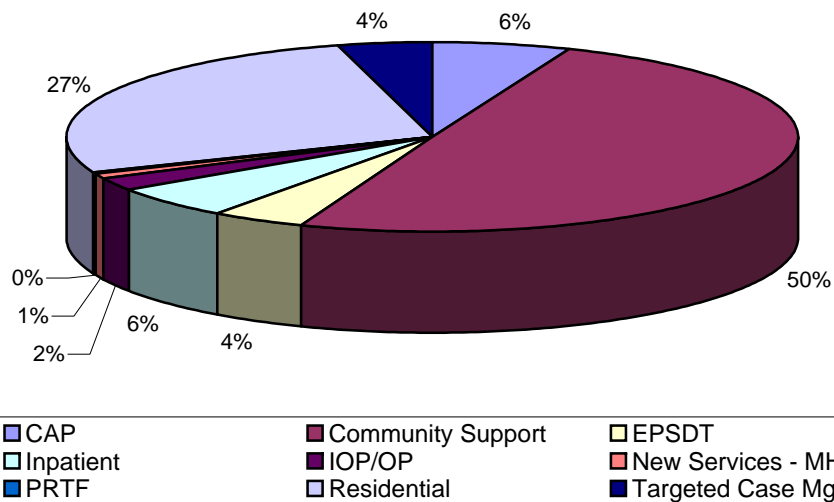
Rockingham, Caswell, Alamance - 21 and Over



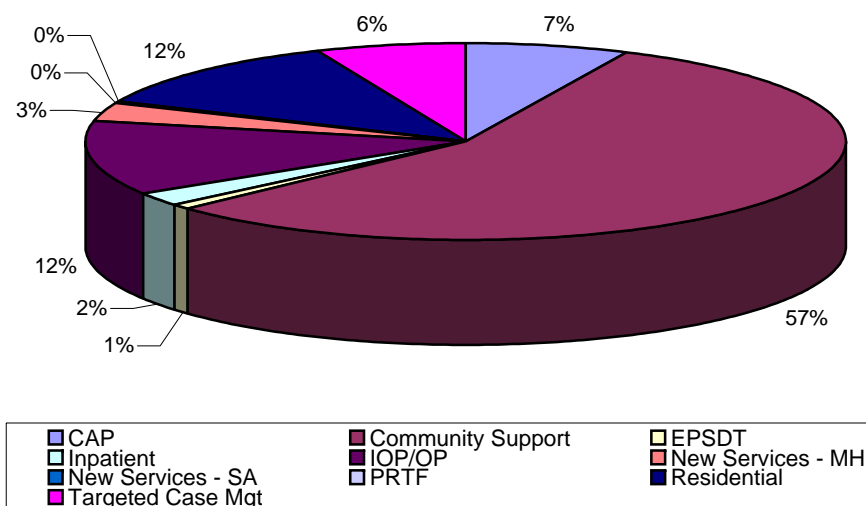
Statewide - 21 and Over



Rockingham, Caswell, Alamance - Under 21



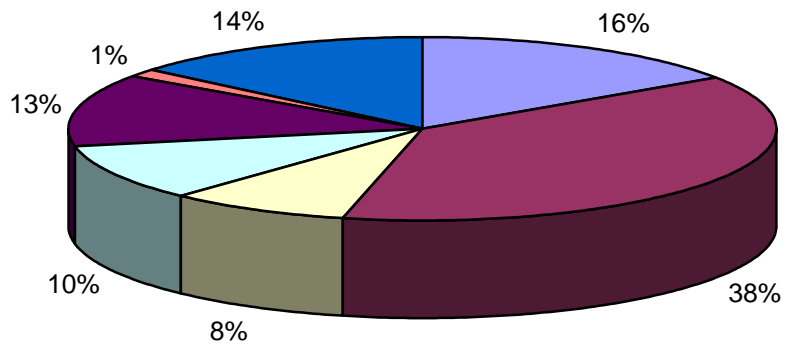
Statewide - Under 21



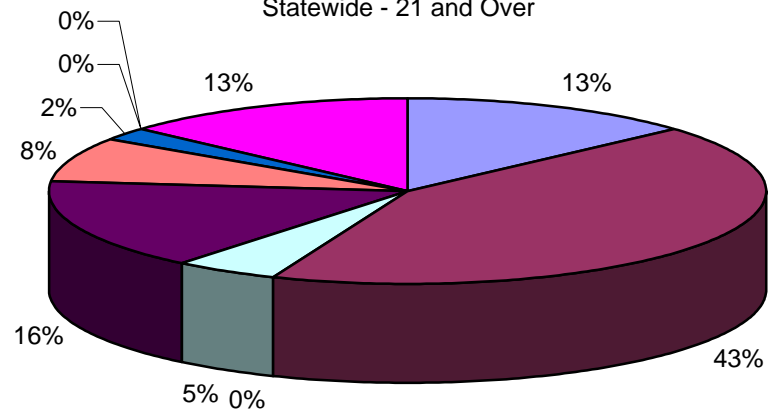
All data is authorization based.

LME Service Mix Comparison - Sandhills

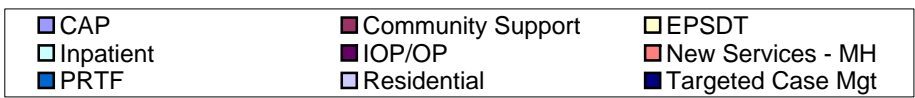
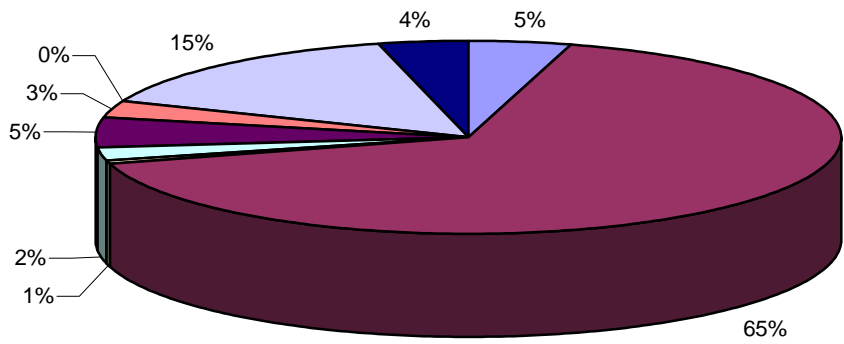
Sandhills - 21 and Over



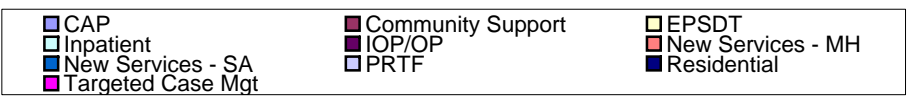
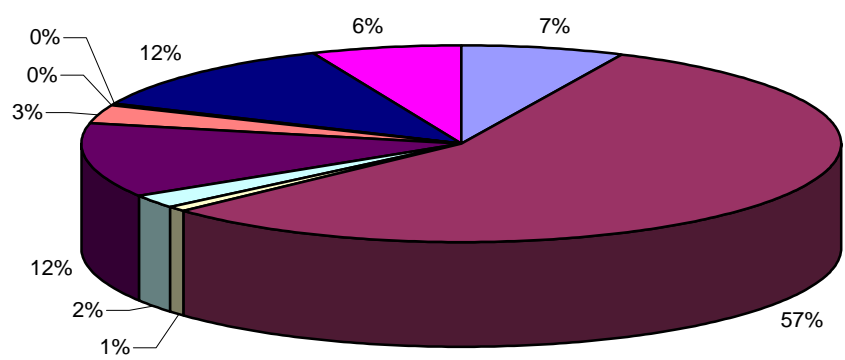
Statewide - 21 and Over



Sandhills - Under 21

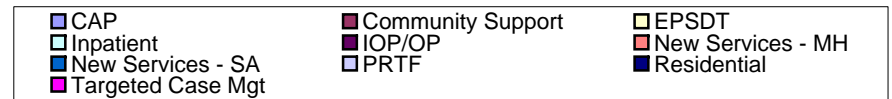
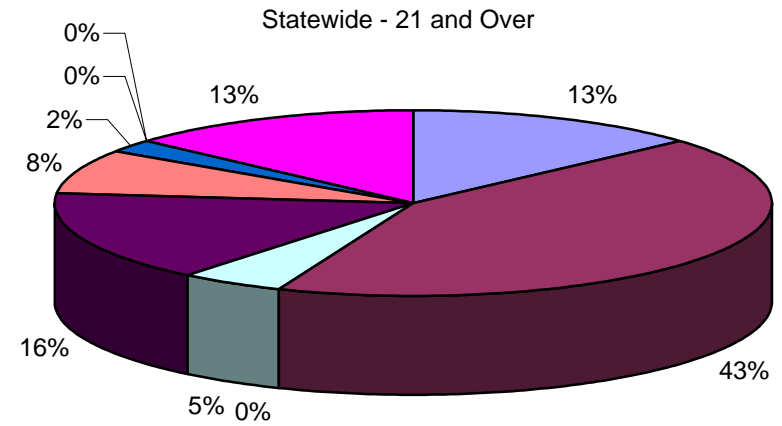
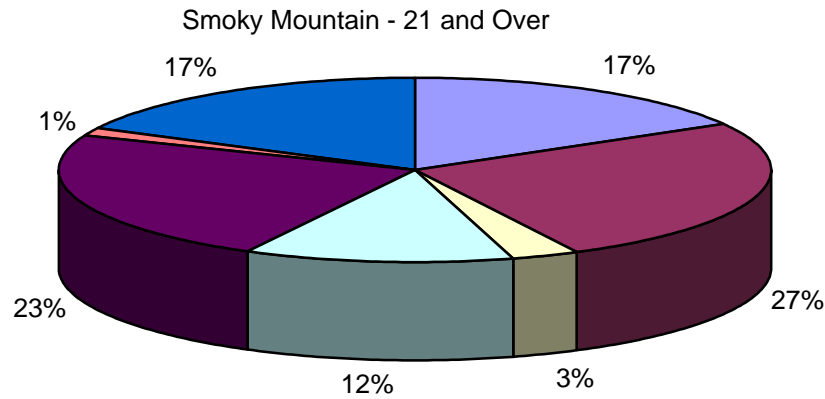


Statewide - Under 21

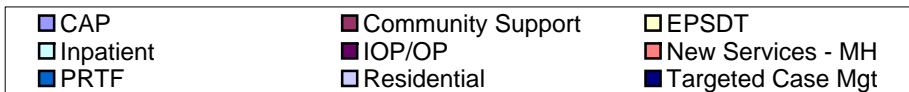
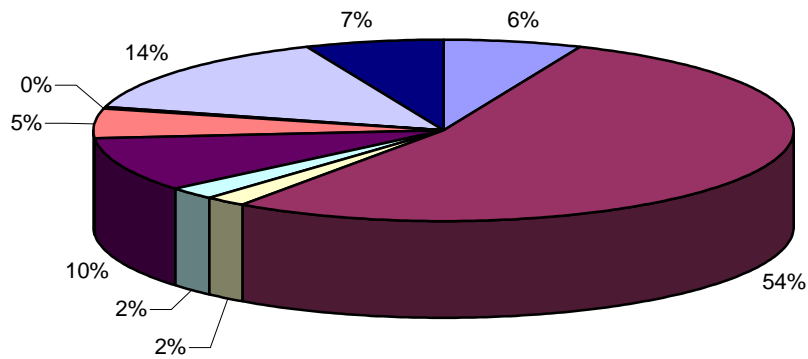


All data is authorization based.

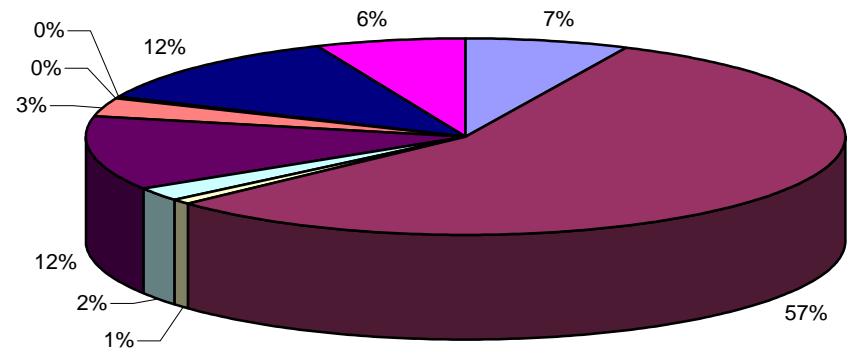
LME Service Mix Comparison - Smoky Mountain



Smoky Mountain - Under 21

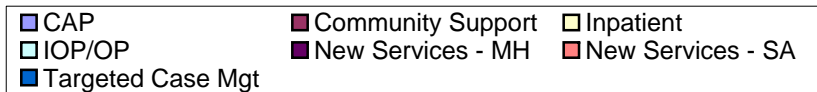
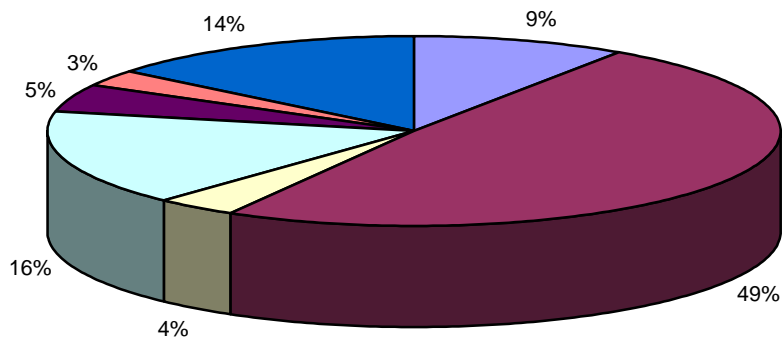


Statewide - Under 21

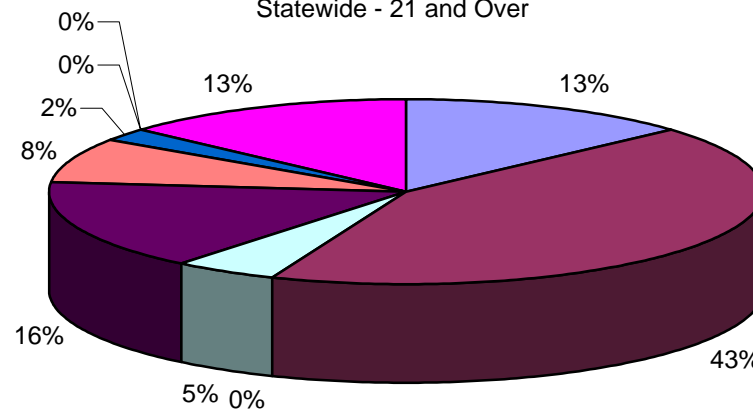


LME Service Mix Comparison - Southeastern Center

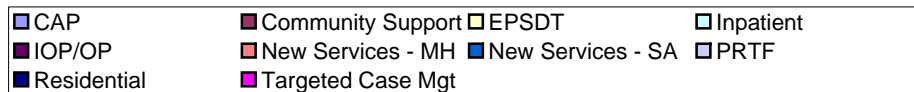
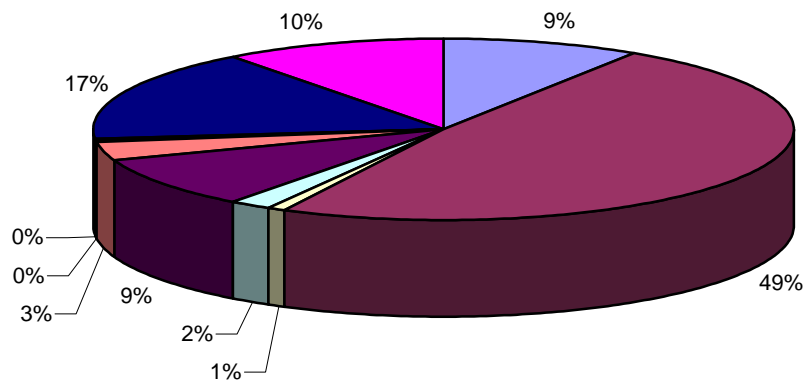
Southeastern Center - 21 and Over



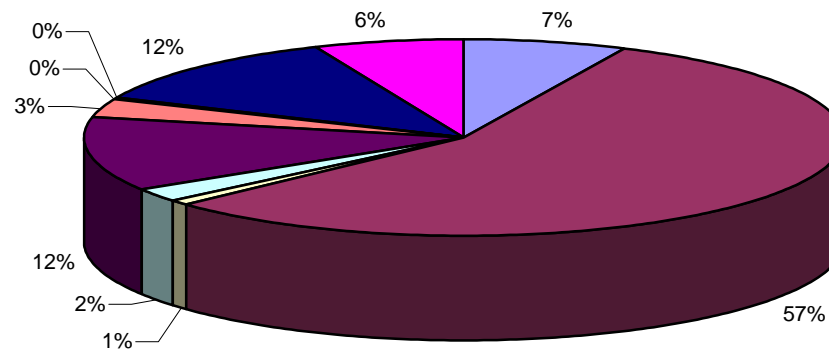
Statewide - 21 and Over



Southeastern Center - Under 21



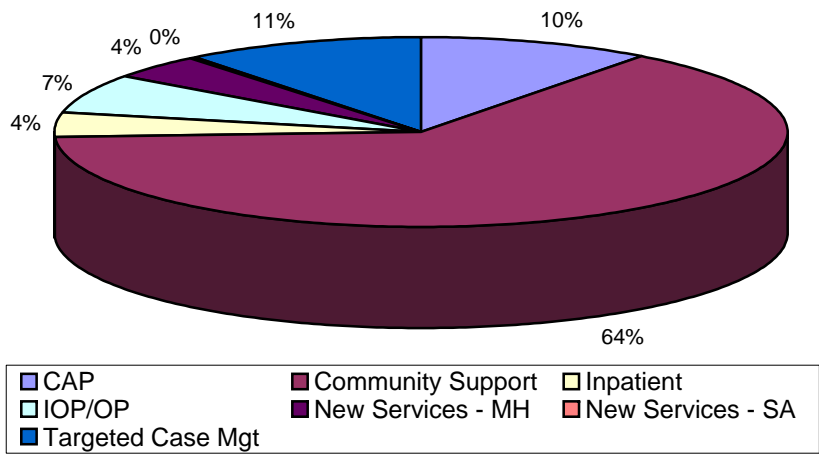
Statewide - Under 21



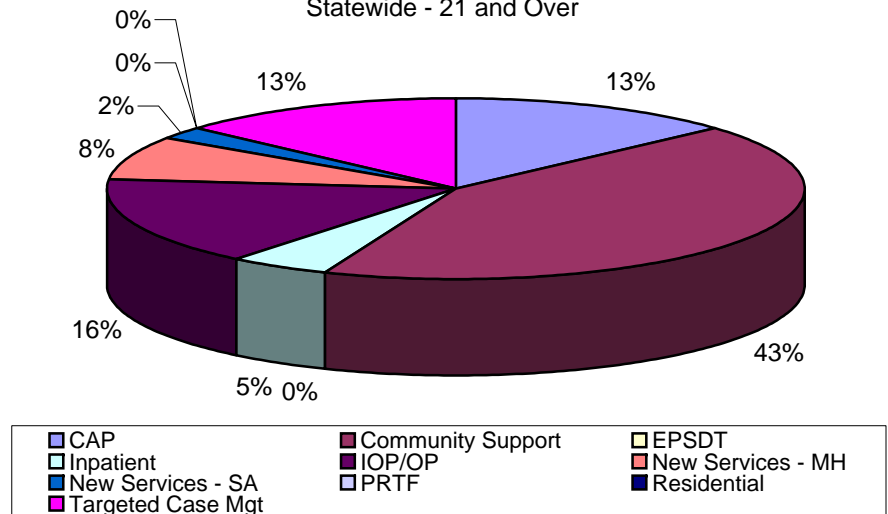
All data is authorization based.

LME Service Mix Comparison - Southeastern Regional

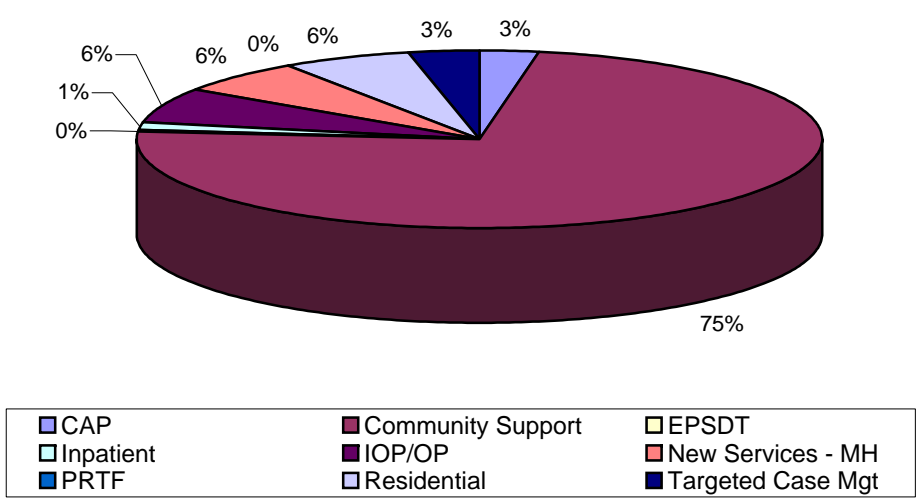
Southeastern Regional - 21 and Over



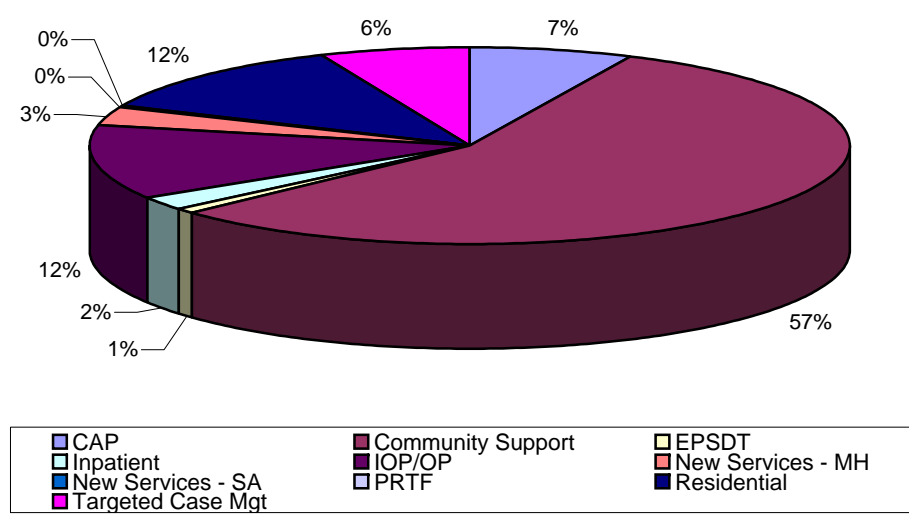
Statewide - 21 and Over



Southeastern Regional - Under 21



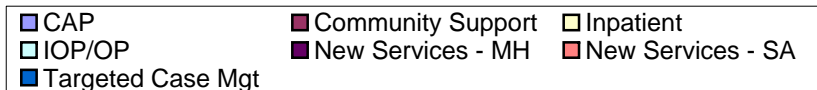
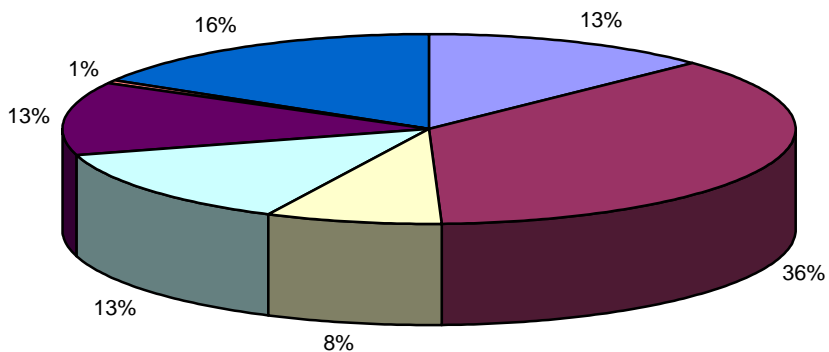
Statewide - Under 21



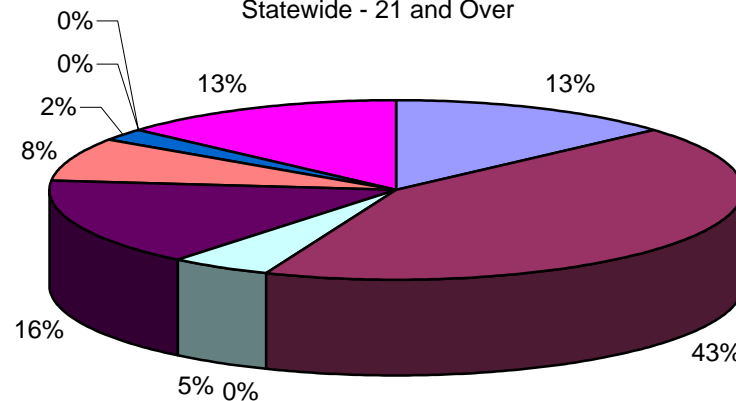
All data is authorization based.

LME Service Mix Comparison - The Beacon Center

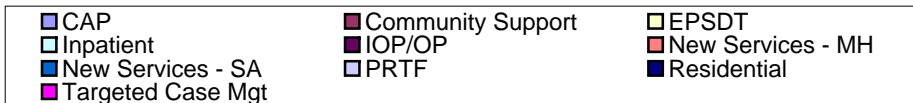
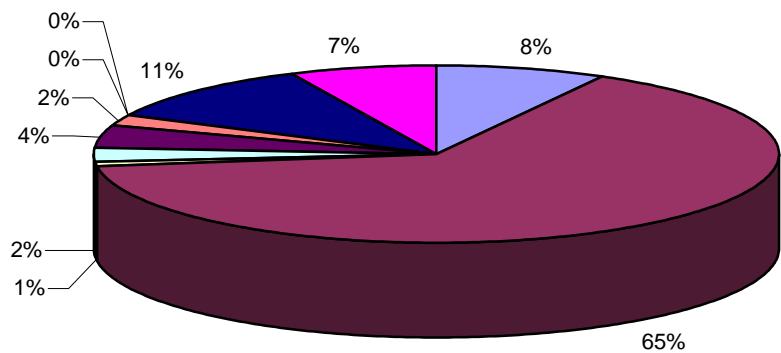
The Beacon Center - 21 and Over



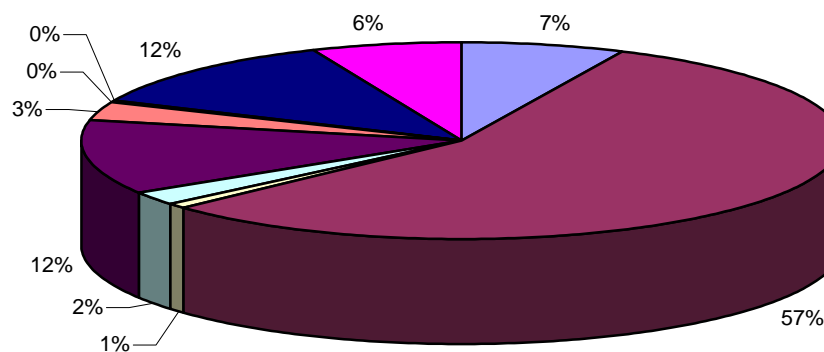
Statewide - 21 and Over



The Beacon Center - Under 21



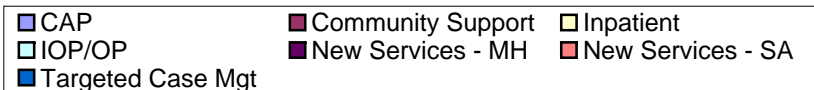
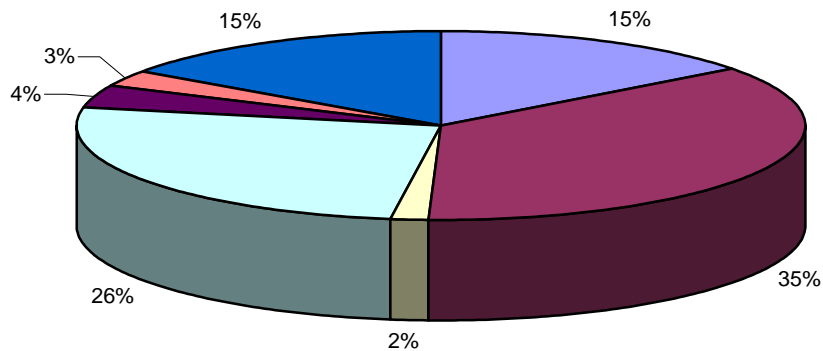
Statewide - Under 21



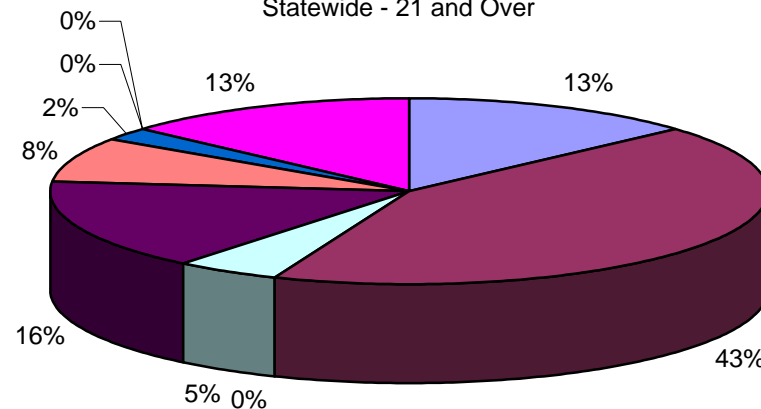
All data is authorization based.

LME Service Mix Comparison - Wake

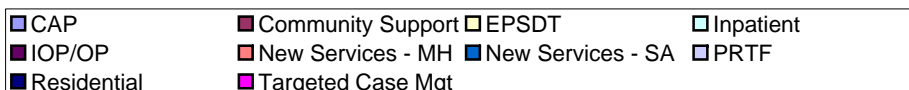
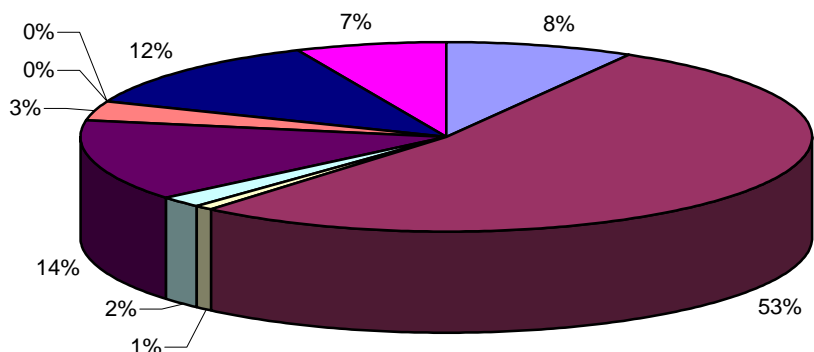
Wake - 21 and Over



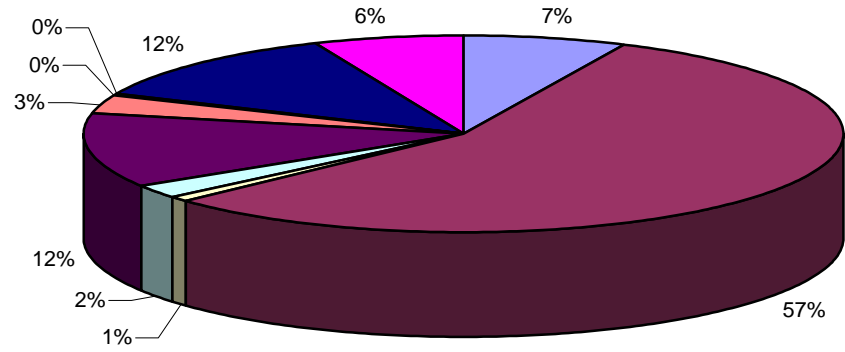
Statewide - 21 and Over



Wake - Under 21



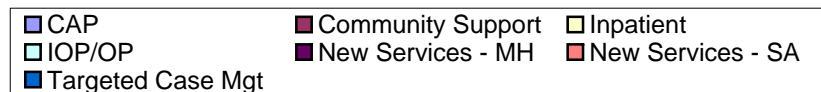
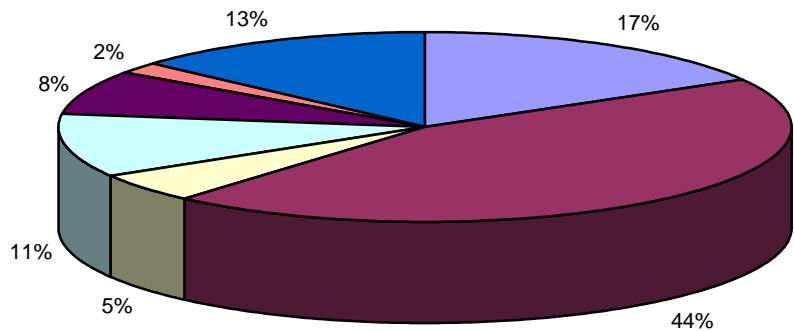
Statewide - Under 21



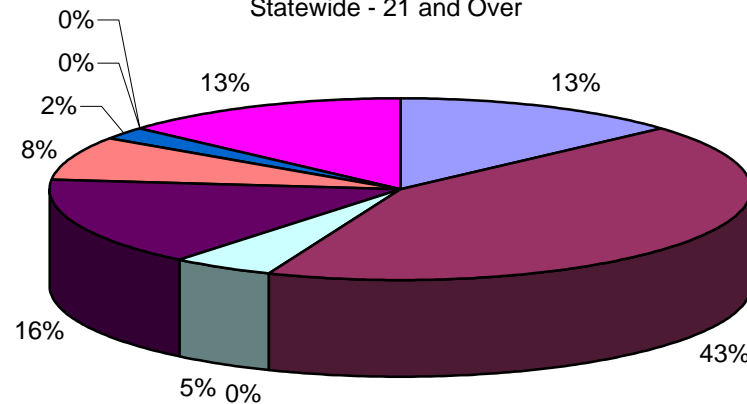
All data is authorization based.

LME Service Mix Comparison - Western Highlands

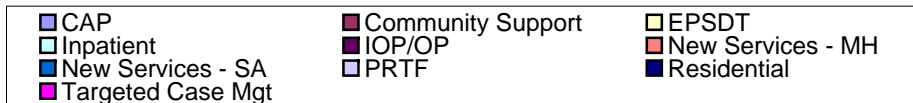
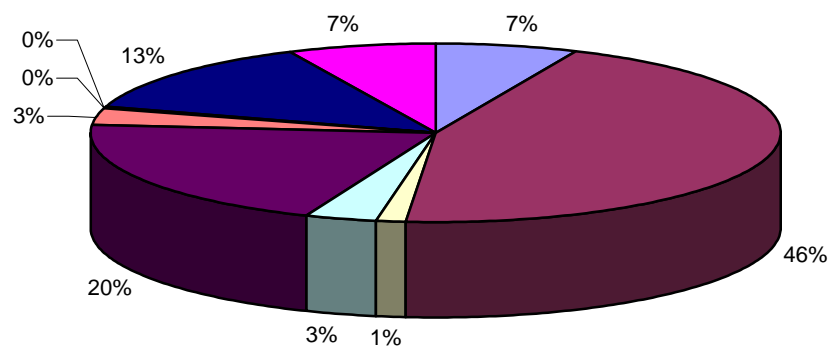
Western Highlands - 21 and Over



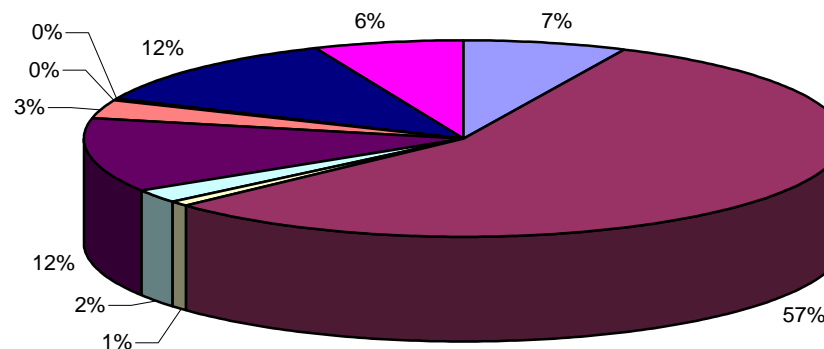
Statewide - 21 and Over



Western Highlands - Under 21



Statewide - Under 21



All data is authorization based.