

# NC Medicaid Managed Care Activity Report



**April 1 – June 30, 2008**

**2nd Quarter Summary**

**Approvals and Denials/Modified Requests**

**Inpatient Readmissions**

<b>Level of Care</b>	<b>Approvals</b>	<b>Denials/Modified Requests</b>		<b>30 Days</b>	<b>90 Days</b>
Inpatient	3,767	240	Readmissions to the Same Facility	173	227
PRTF	109	6	Readmissions to a Different Facility	111	144
Residential Levels I-IV	6,315	97	<b>Total Readmits</b>	<b>284</b>	<b>371</b>
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	17,084	8	<b>Total Discharges</b>	<b>3,047</b>	<b>3,047</b>
DD/Targeted Case Management	9,677	18	<b>Readmit Rate 2nd Quarter 2008</b>	<b>9.32%</b>	<b>12.18%</b>
DD/CAP Services	21,558	206	<b>Readmit Rate 2nd Quarter 2007</b>	<b>8.62%</b>	<b>11.44%</b>
EPSDT	1,625	12			
Community Support	35,780	6,058			
All Other Enhanced Services	5,249	119			
<b>Overall</b>	<b>101,164</b>	<b>6,764</b>			

**Year to Date Summary**

**Approvals and Denials/Modified Requests**

**Inpatient Readmissions**

<b>Level of Care</b>	<b>Approvals</b>	<b>Denials/Modified Requests</b>		<b>30 Days</b>	<b>90 Days</b>
Inpatient	7,480	569	Readmissions to the Same Facility	385	643
PRTF	241	19	Readmissions to a Different Facility	253	420
Residential Levels I-IV	12,847	372	<b>Total Readmits</b>	<b>638</b>	<b>1,063</b>
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	31,442	14	<b>Total Discharges</b>	<b>6,164</b>	<b>6,164</b>
DD/Targeted Case Management	21,786	20	<b>Readmit Rate YTD 2008</b>	<b>10.35%</b>	<b>17.25%</b>
DD/CAP Services	40,968	310	<b>Readmit Rate YTD 2007</b>	<b>8.21%</b>	<b>11.29%</b>
EPSDT	2,318	17			
Community Support	74,322	13,219			
All Other Enhanced Services	11,086	227			
<b>Overall</b>	<b>202,490</b>	<b>14,767</b>			

**Year to Date Summary cont'd**

**Penetration Rate (based on open authorizations)**

<b>Level of Care</b>	<b># of Distinct Members</b>	<b>YTD 2008 Rate</b>	<b>YTD 2007 Rate</b>
Inpatient	5,944	0.499%	0.553%
PRTF	216	0.018%	0.024%
Residential Levels I-IV	4,976	0.417%	0.283%
<b>Subtotal</b>	<b>11,136</b>	<b>0.934%</b>	<b>0.861%</b>
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	13,955	1.171%	N/R
DD/Targeted Case Management	14,657	1.230%	N/R
DD/CAP Services	9,564	0.802%	N/R
EPSDT	1,471	0.123%	N/R
Community Support	50,819	4.263%	N/R
All Other Enhanced Services	7,104	0.596%	N/R
<b>Overall</b>	<b>108,706</b>	<b>9.119%</b>	

**Authorization Request Volume 6/1/06 - 5/31/07**

<u>Level of Care</u>	<u>Request Count*</u>	<u>Avg. Requests/Week</u>	<u>Decisions**</u>	<u>Distinct Recipients w/Active Auths</u>
Inpatient	26,494	510	26,405	2,507
PRTF	2,472	48	2,462	297
Residential Levels I-IV	23,780	457	23,581	4,644
Outpatient, SAIOP, SACOT, Amb. Detox, Mobile Crisis or Opioid	43,123	829	43,433	17,511
DD/Targeted Case Management	32,961	634	32,559	13,053
DD/CAP Services	43,361	834	42,868	9,251
EPSDT	1,947	37	1,901	307
Community Support	130,124	2,502	122,711	42,064
All Other Enhanced Services	26,651	513	25,384	5,933
<b>Total</b>	<b>330,913</b>	<b>6,364</b>	<b>321,304</b>	<b>95,567</b>

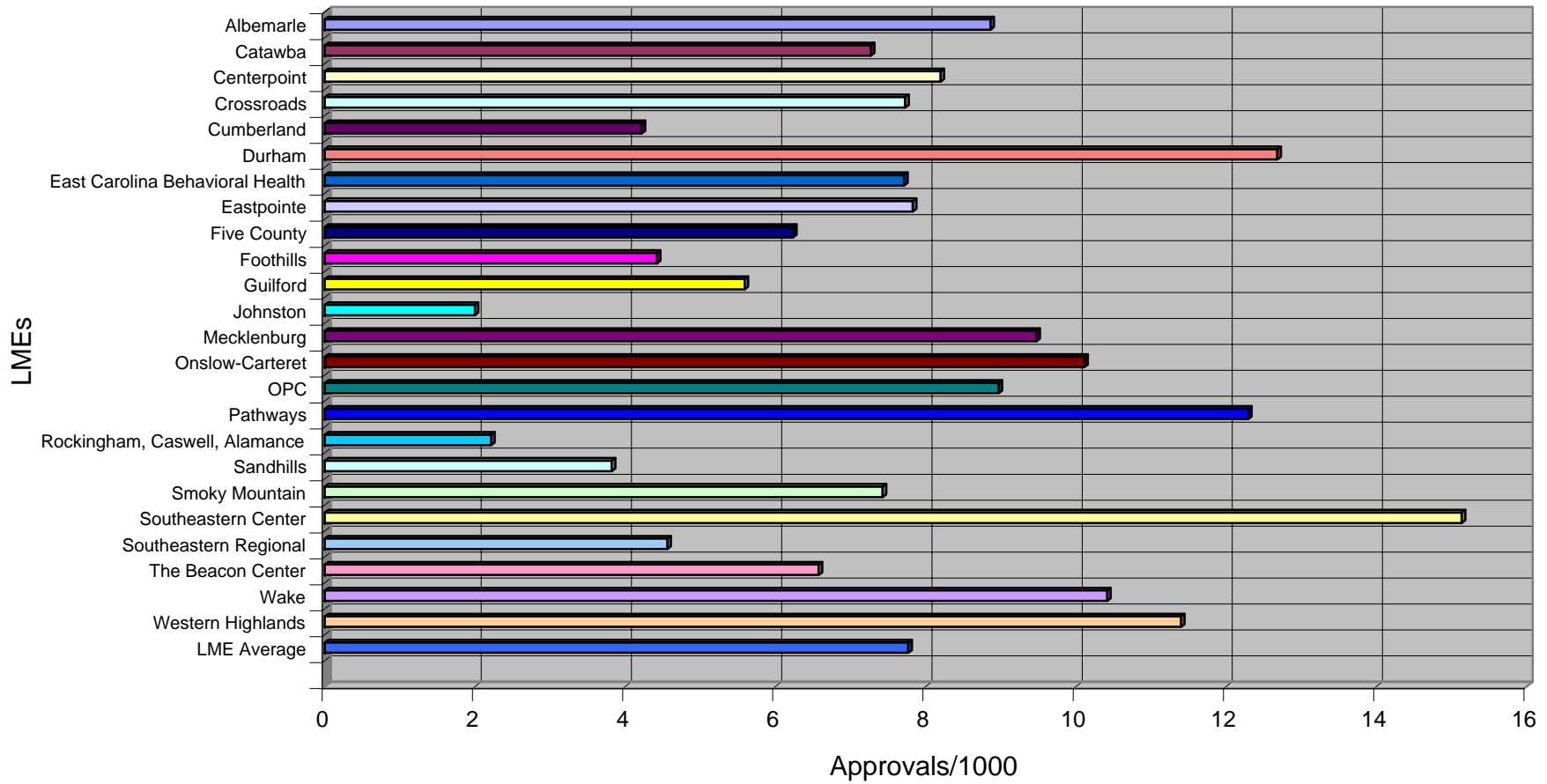
**Authorization Request Volume 6/1/07 - 5/31/08**

<u>Level of Care</u>	<u>Request Count*</u>	<u>Avg. Requests/Week</u>	<u>Decisions**</u>	<u>Distinct Recipients w/Active Auths</u>
Inpatient	27,843	535	27,713	322
PRTF	3,030	58	2,998	278
Residential Levels I-IV	29,364	565	29,105	3,774
Outpatient, SAIOP, SACOT, Amb. Detox, Mobile Crisis or Opioid	37,142	714	36,697	11,549
DD/Targeted Case Management	40,066	771	39,273	14,869
DD/CAP Services	72,653	1,397	72,160	9,847
EPSDT	998	19	933	982
Community Support	182,692	3,513	183,487	37,824
All Other Enhanced Services	23,818	458	23,921	5,462
<b>Total</b>	<b>417,606</b>	<b>8,031</b>	<b>416,287</b>	<b>84,907</b>

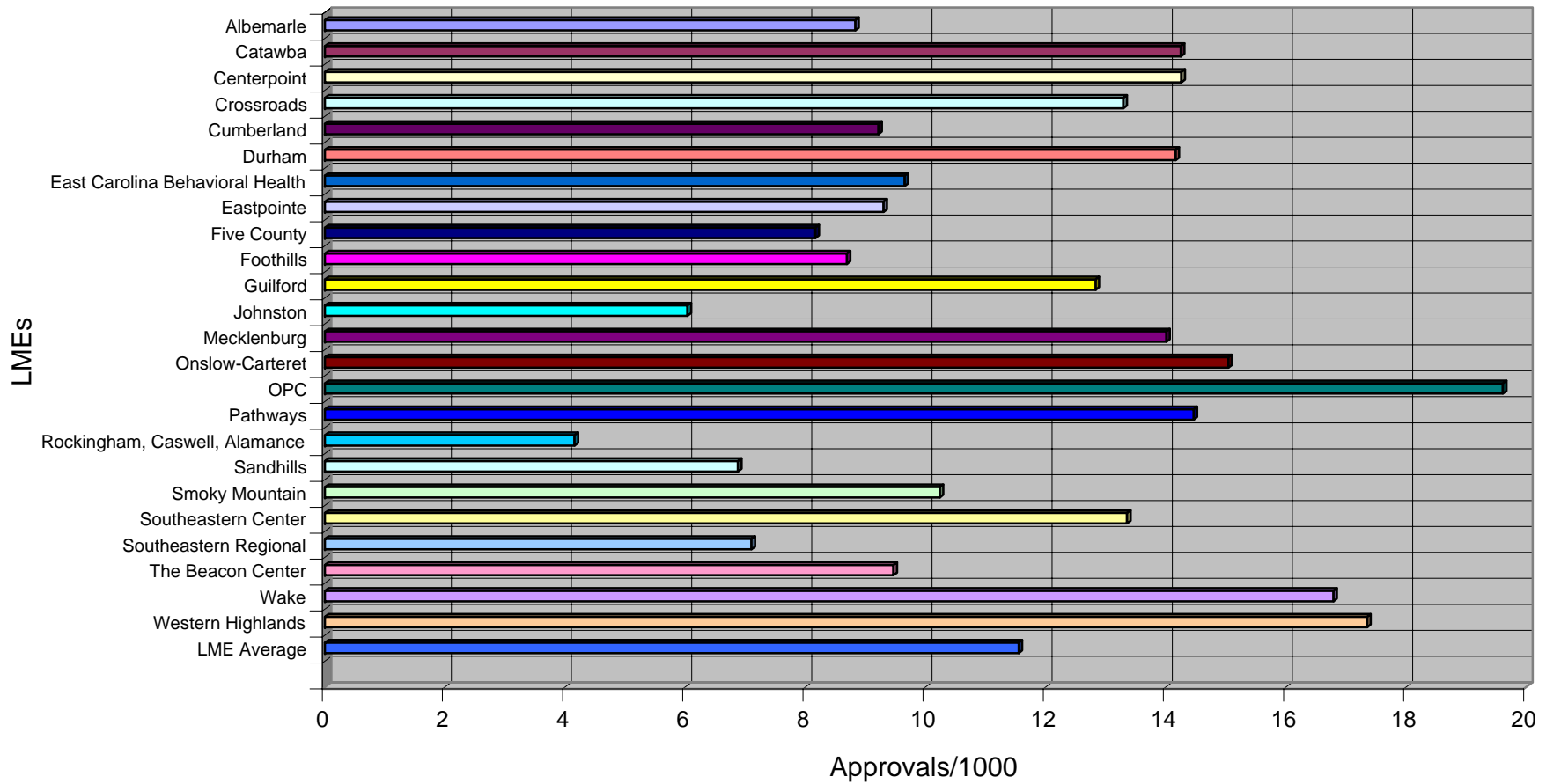
\* Variance between requests and decisions: requests in process and/or awaiting additional information from the provider, or provider may have submitted duplicate requests.

\*\* Single requests may generate multiple decisions.

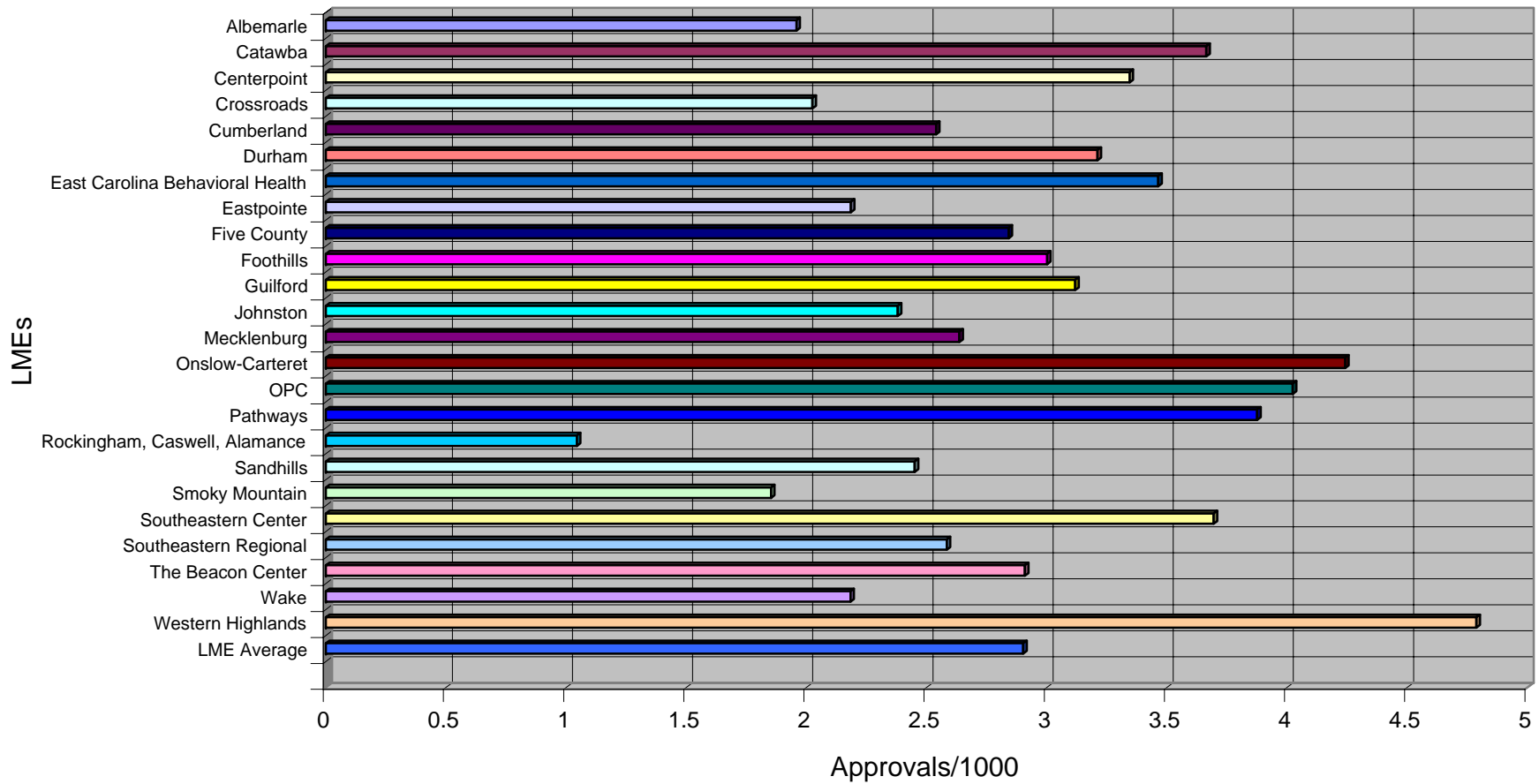
**Approvals per 1,000 Medicaid Recipients - Targeted Case Management**



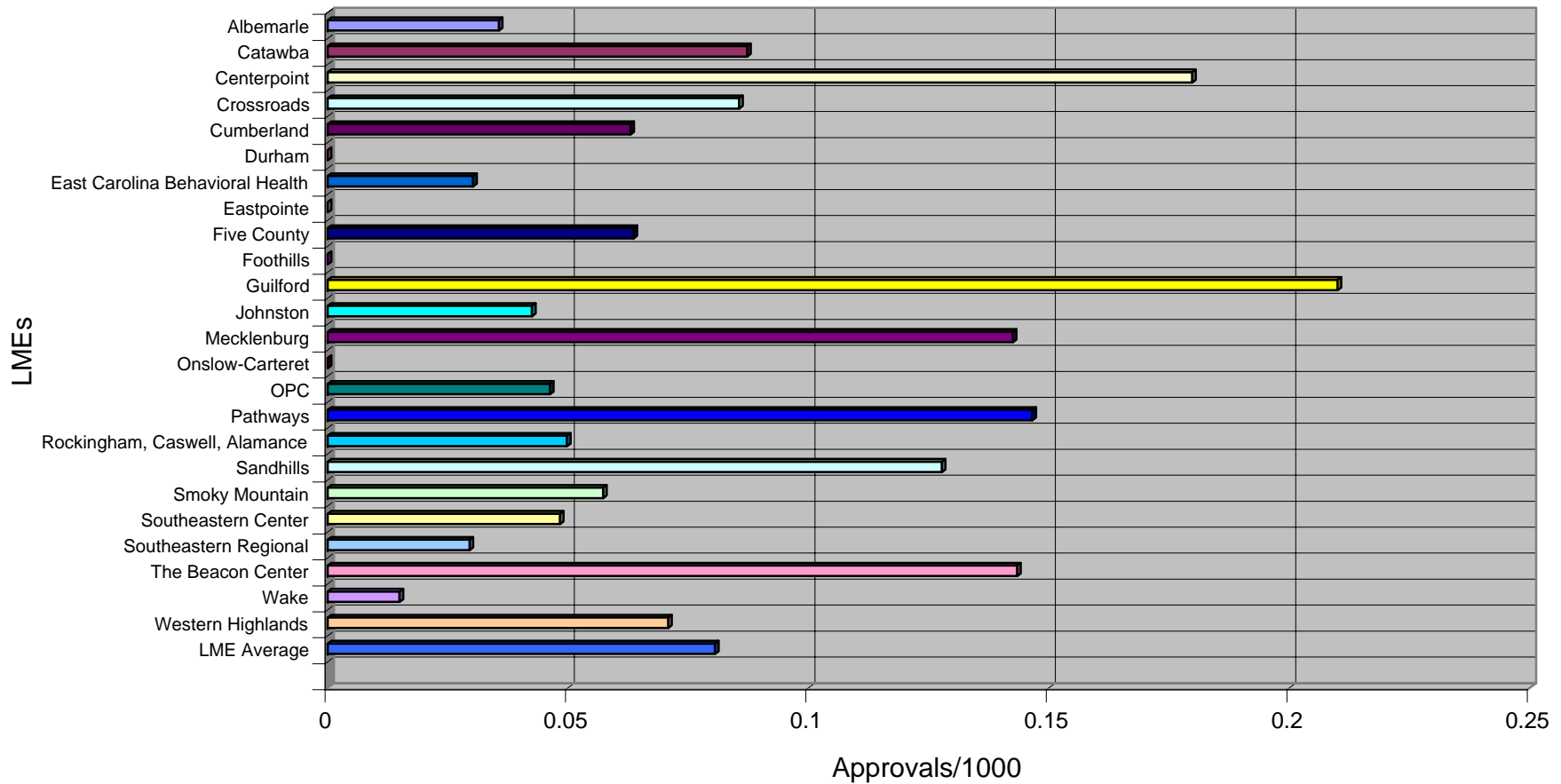
**Approvals per 1,000 Medicaid Recipients - CAP**



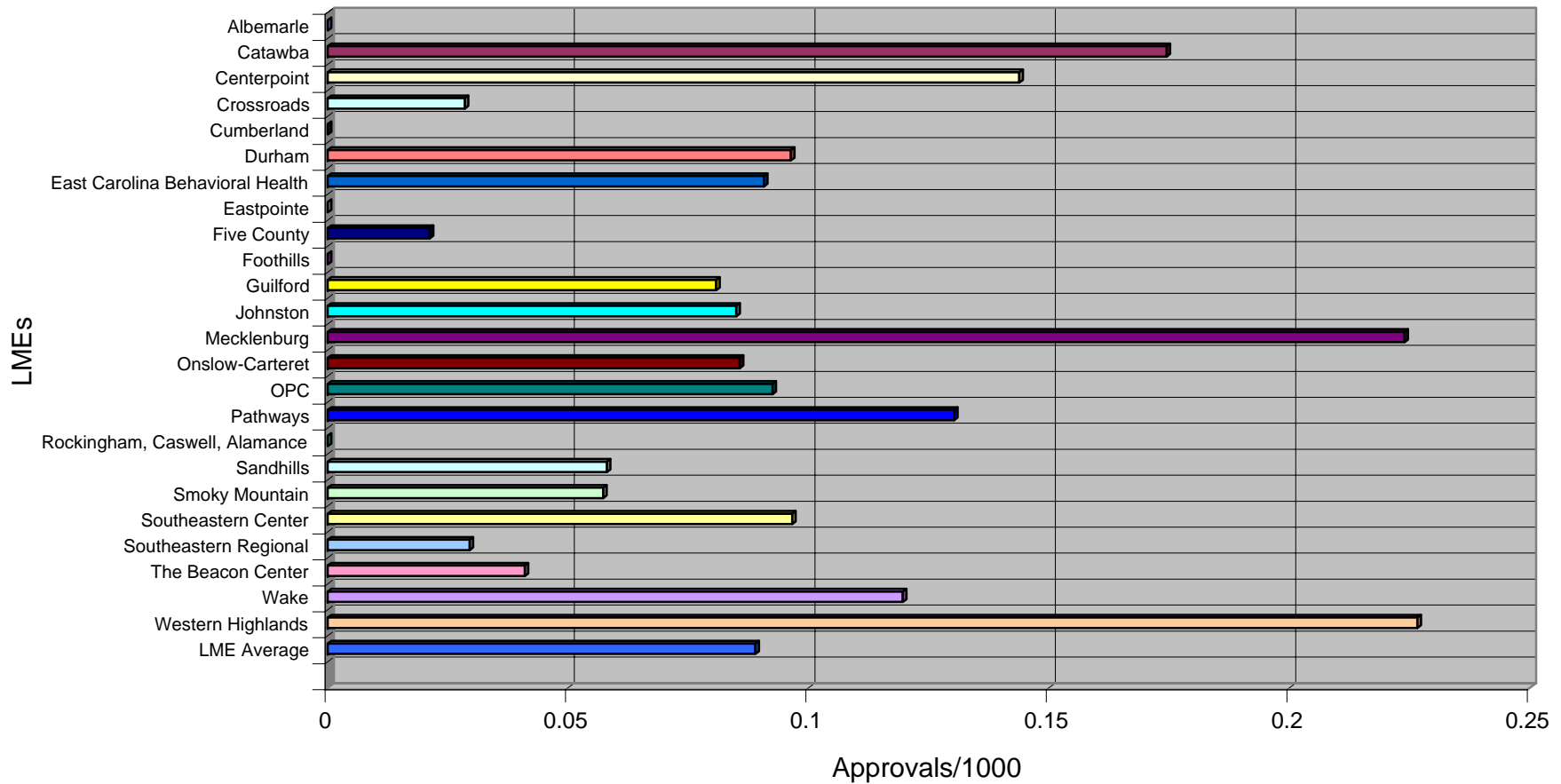
**Approvals per 1,000 Medicaid Recipients - Inpatient Psychiatric**



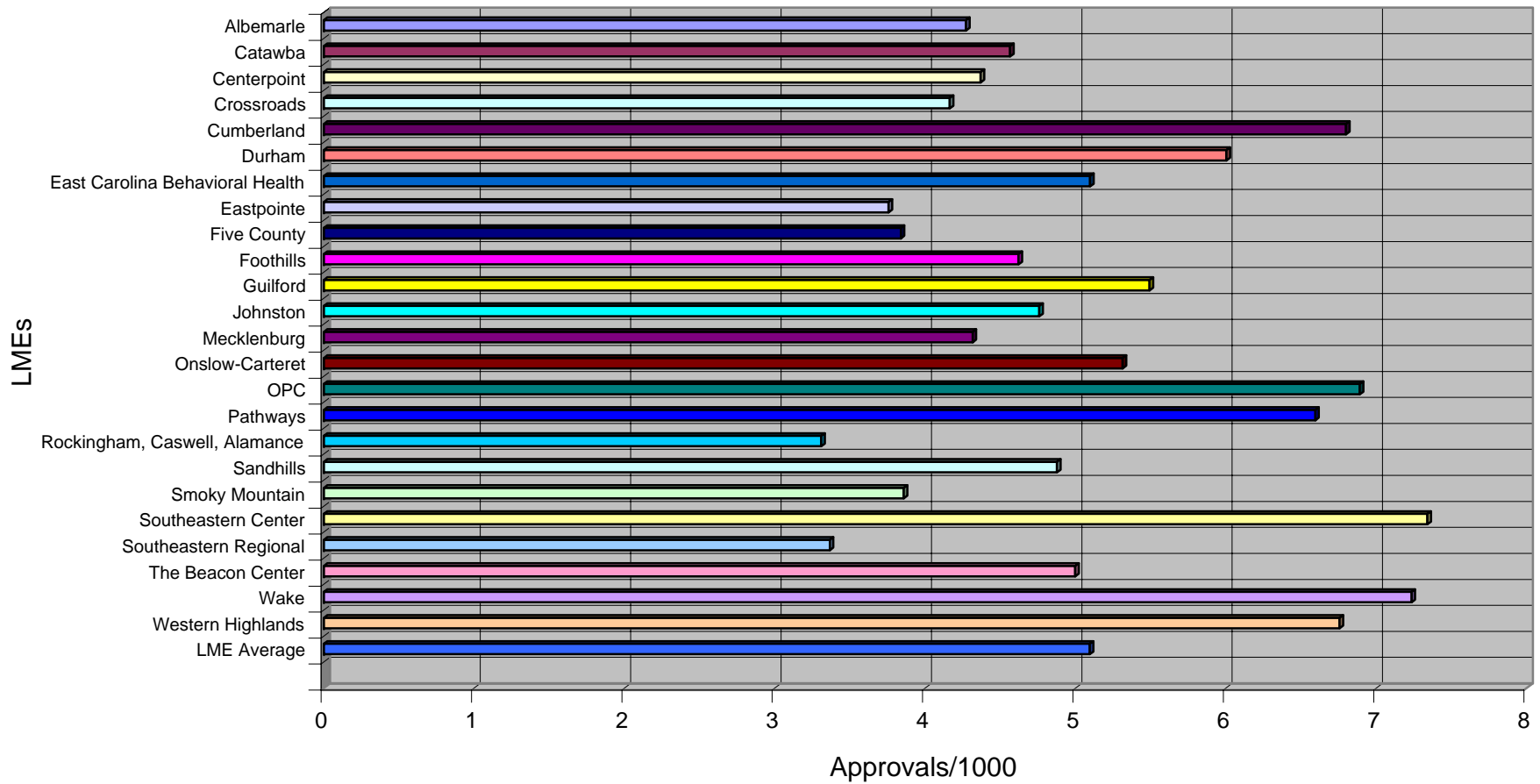
**Approvals per 1,000 Medicaid Recipients - Inpatient Substance Abuse**



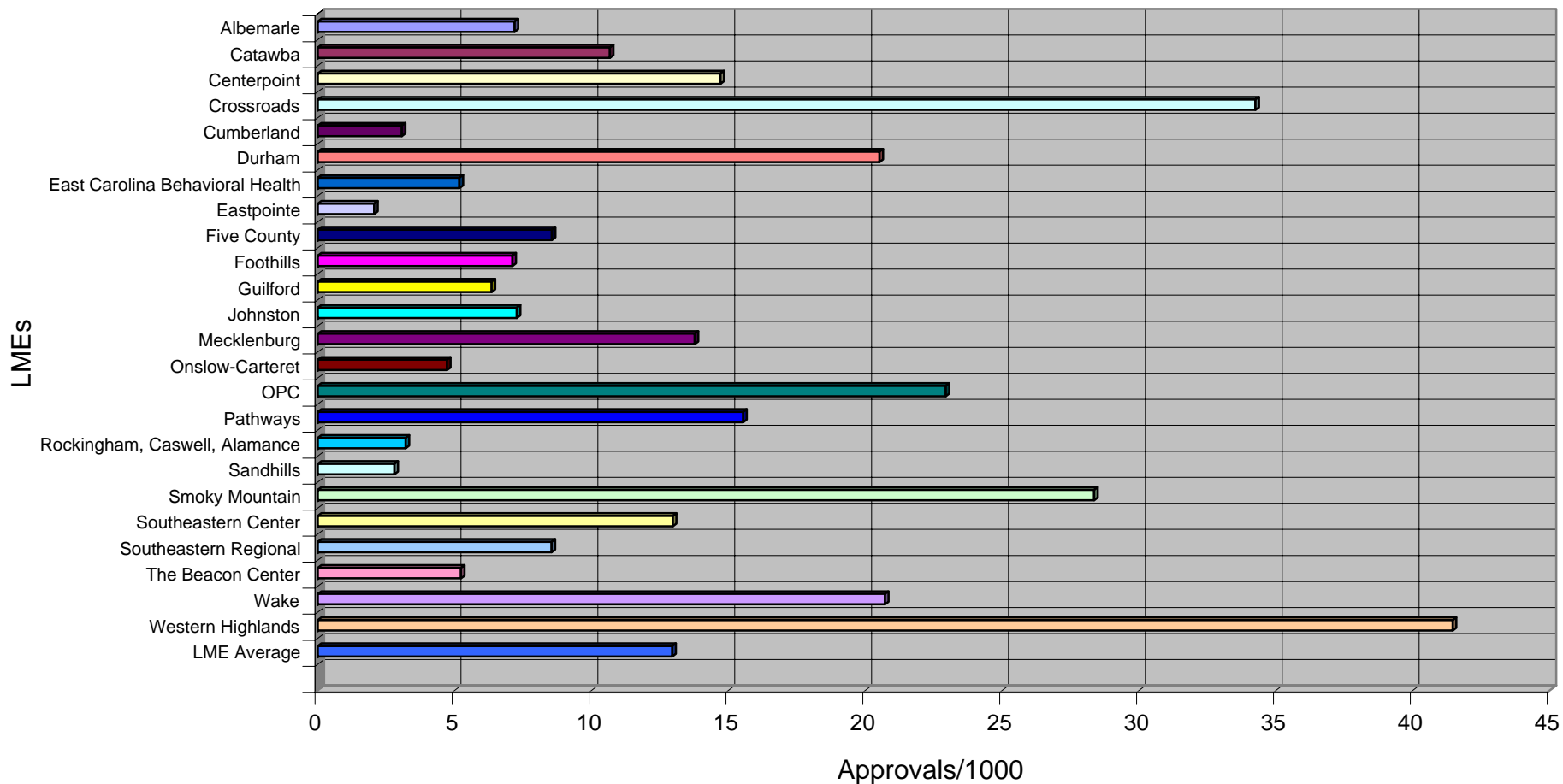
**Approvals per 1,000 Medicaid Recipients - PRTF**



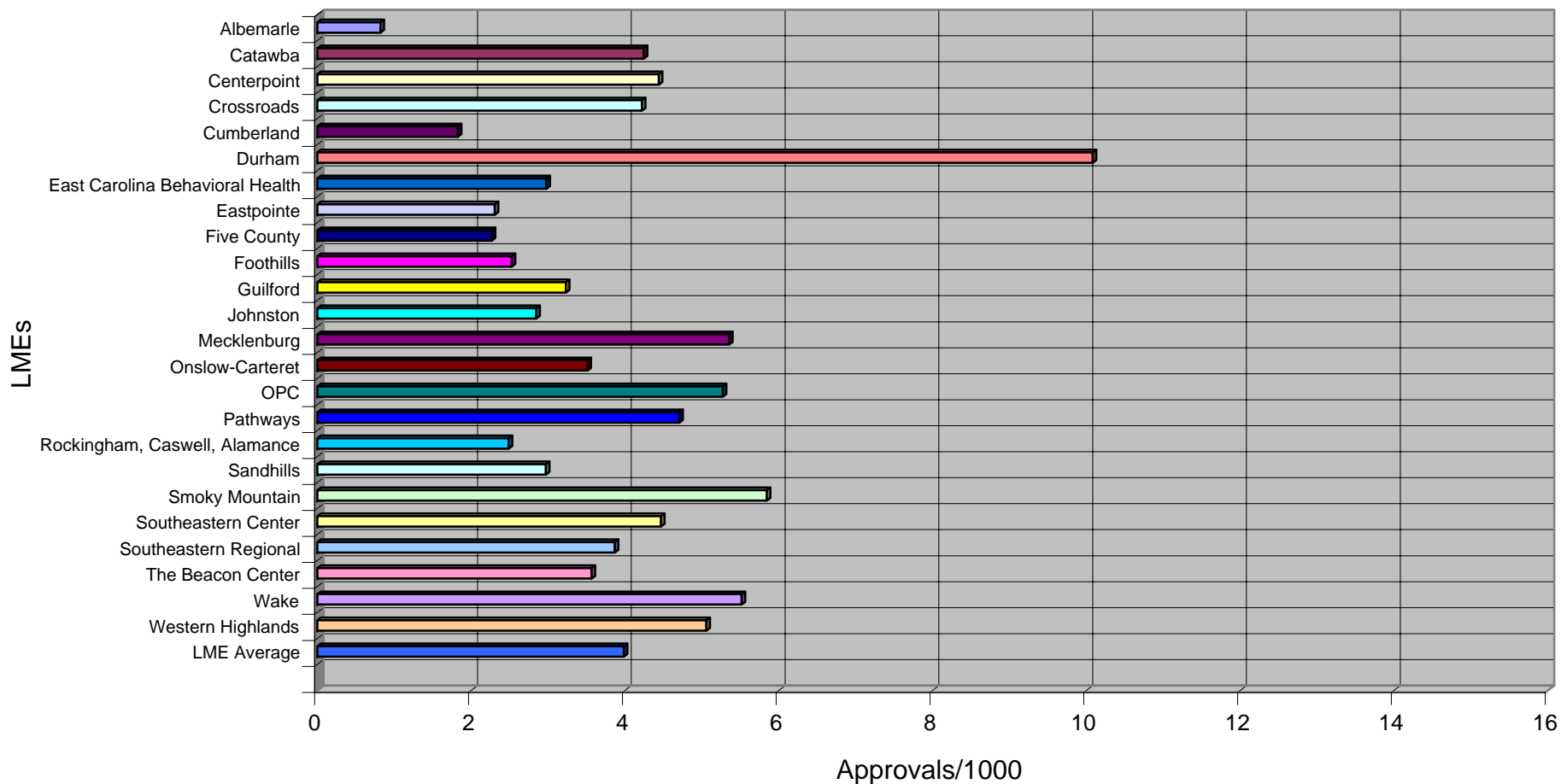
**Approvals per 1,000 Medicaid Recipients - Residential Services**



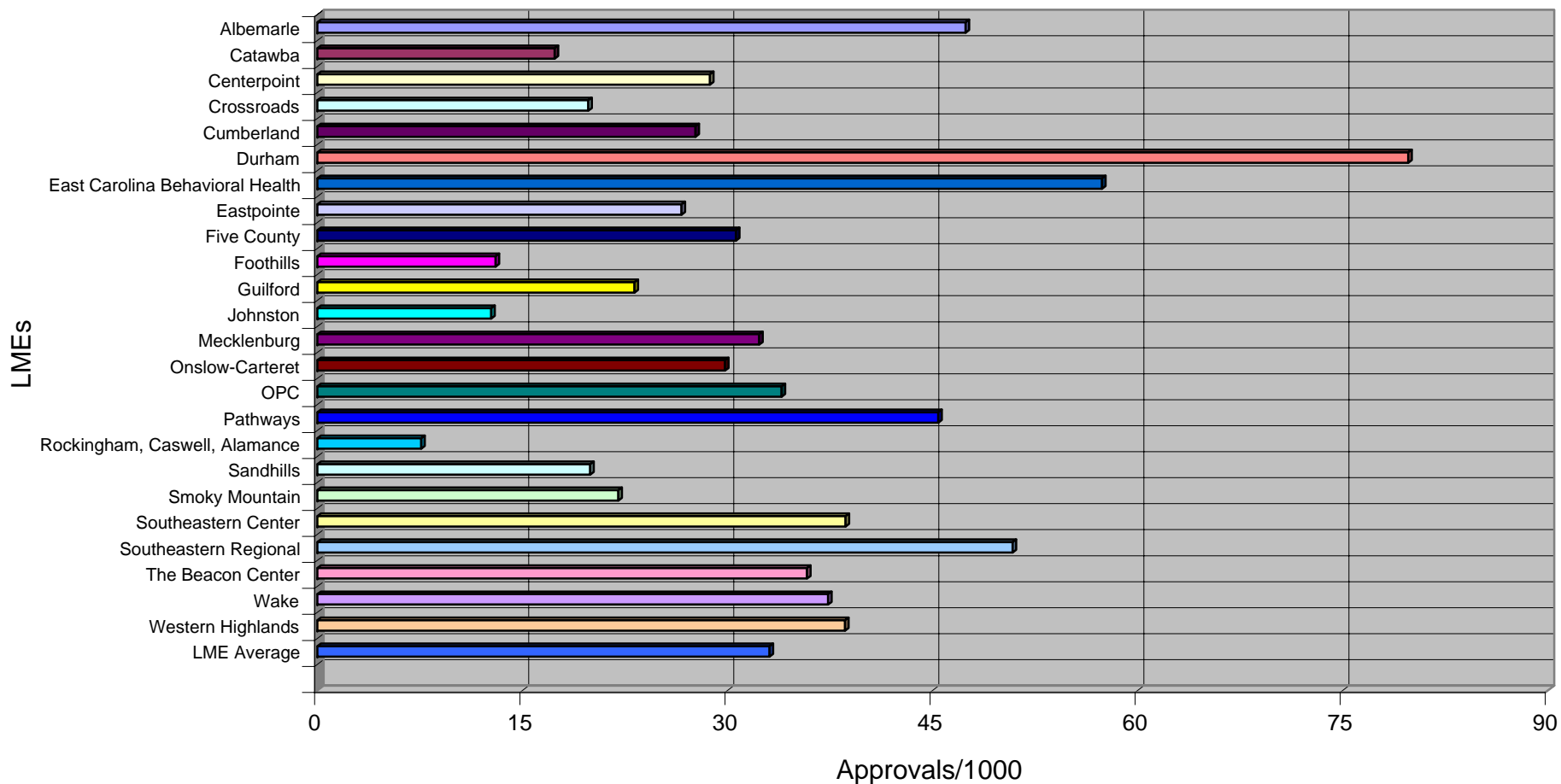
**Approvals per 1,000 Medicaid Recipients - Intensive Outpatient and Outpatient Services**



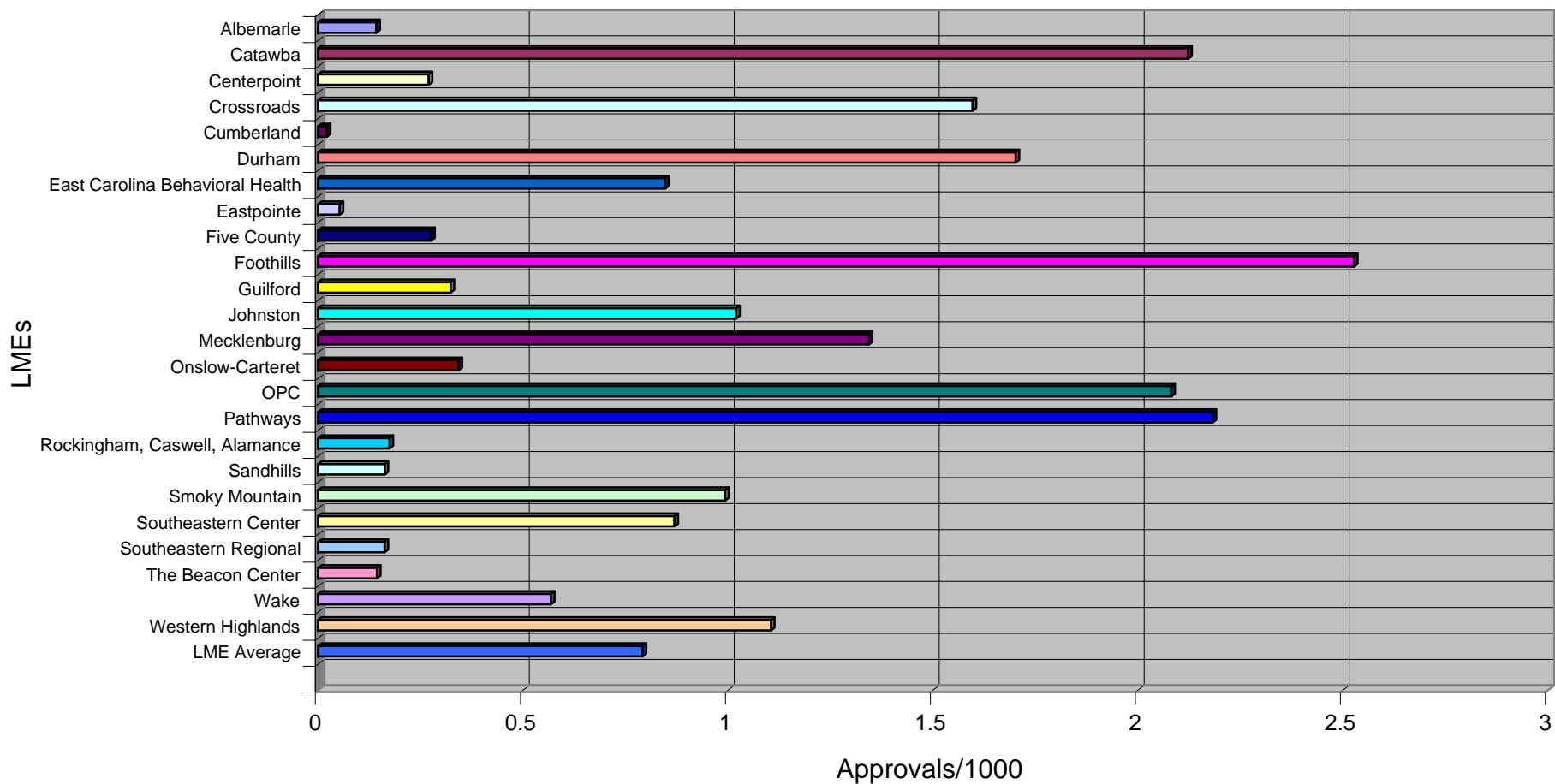
**Approvals per 1,000 Medicaid Recipients - New Medicaid Services, Psychiatric**



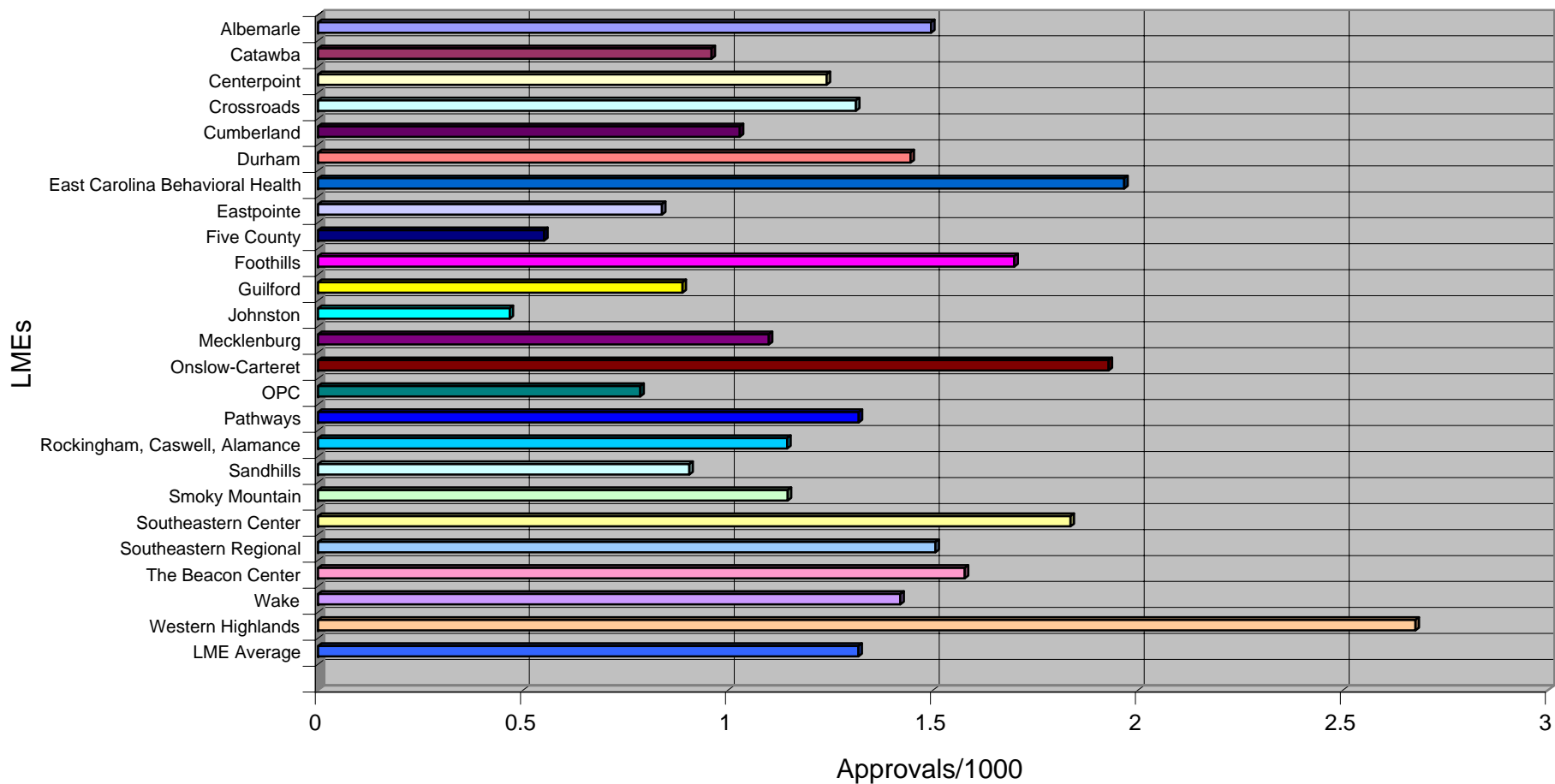
**Approvals per 1,000 Medicaid Recipients - Community Support**



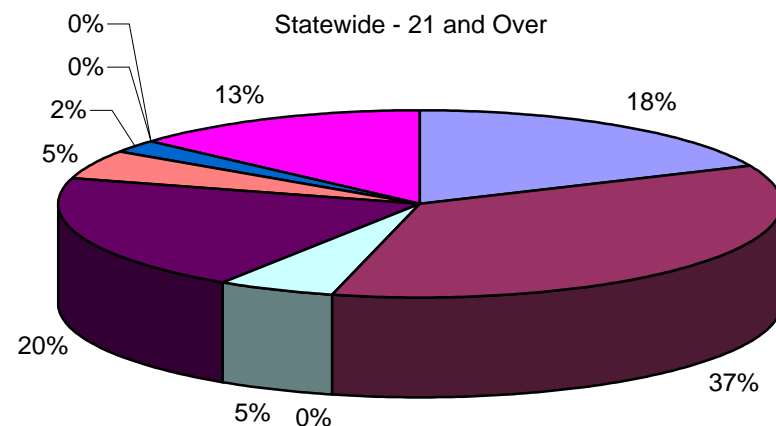
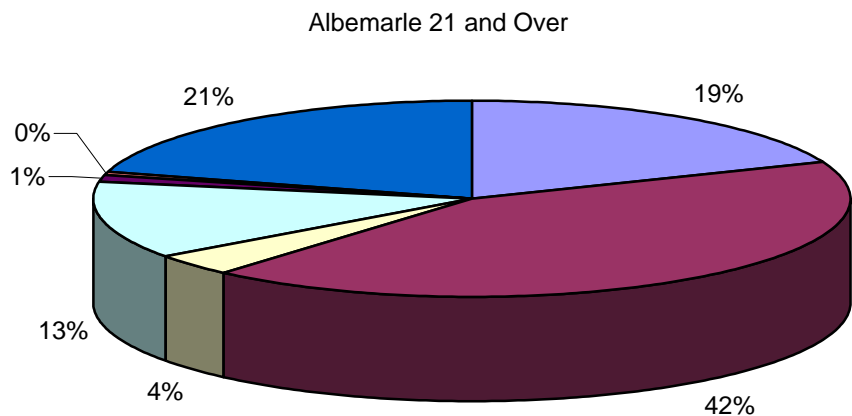
**Approvals per 1,000 Medicaid Recipients - New Medicaid Services, Substance Abuse**



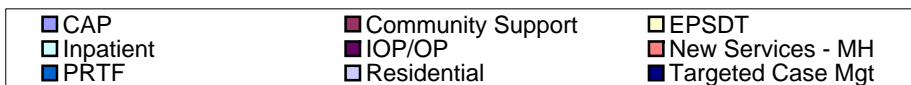
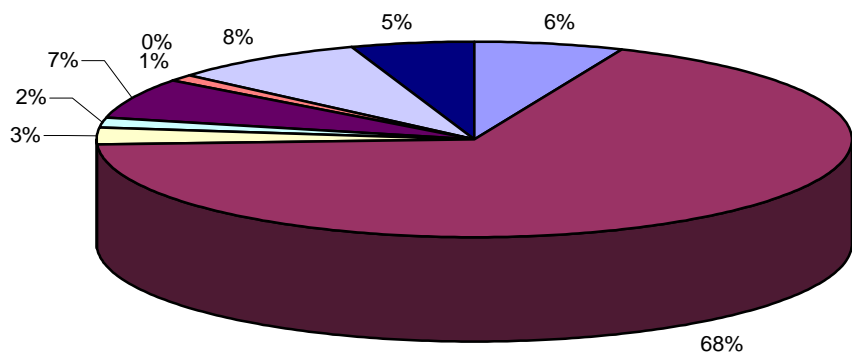
**Approvals per 1,000 Medicaid Recipients - EPSDT**



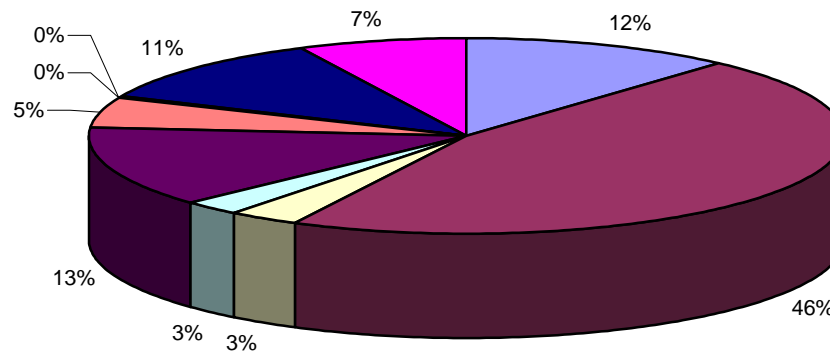
**LME Service Mix Comparison - Albemarle**



**Albemarle Under 21**

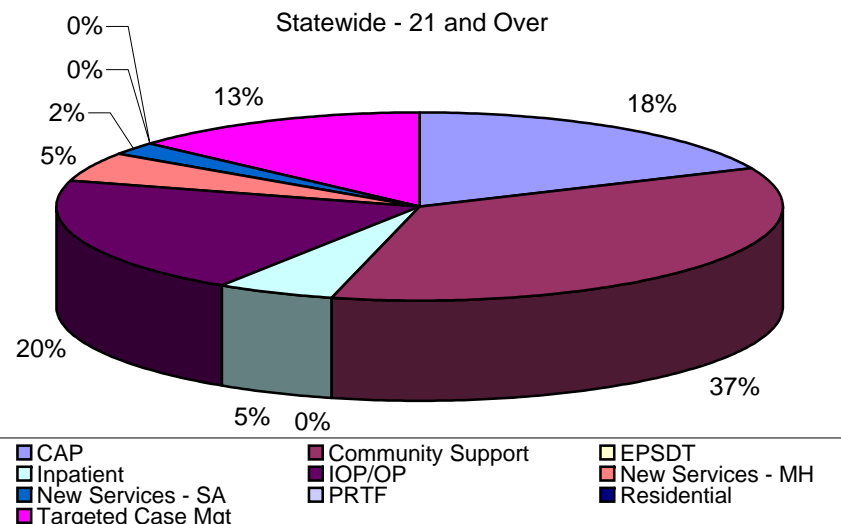
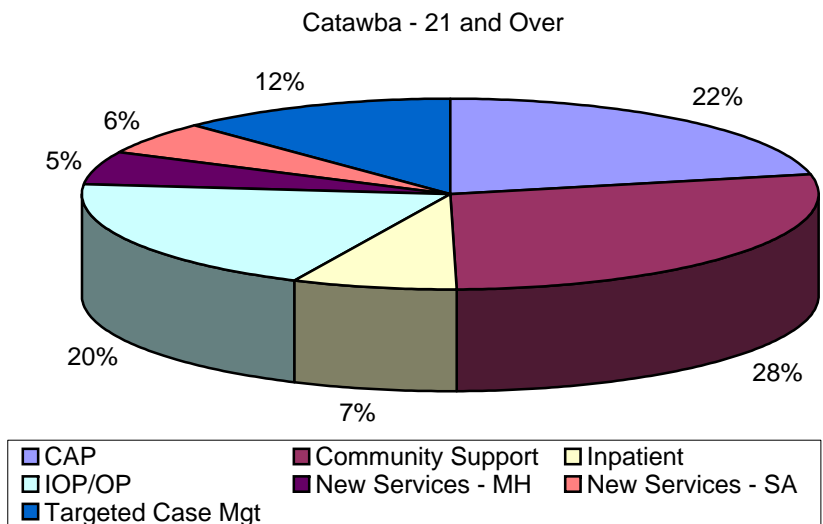


**Statewide - Under 21**

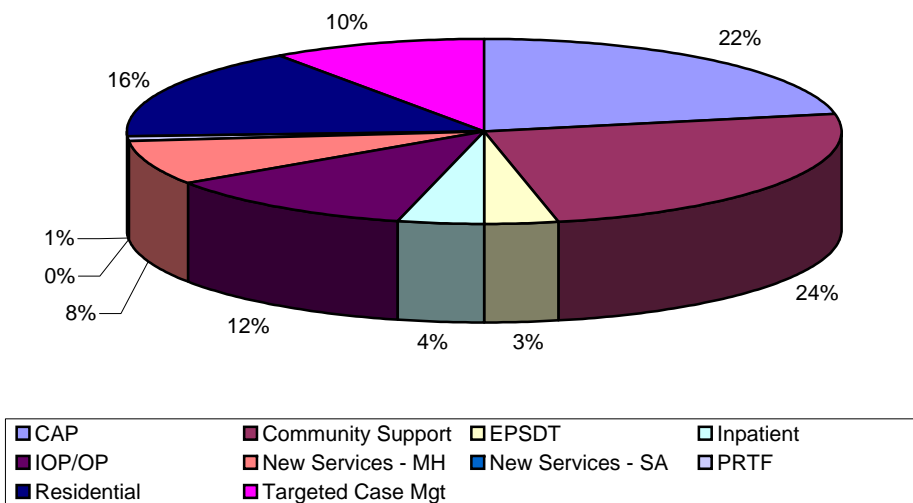


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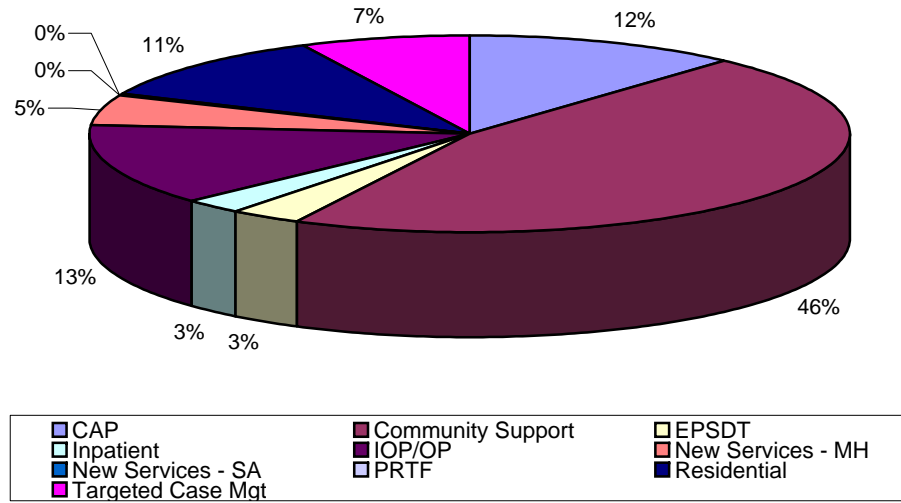
**LME Service Mix Comparison - Catawba**



**Catawba - Under 21**

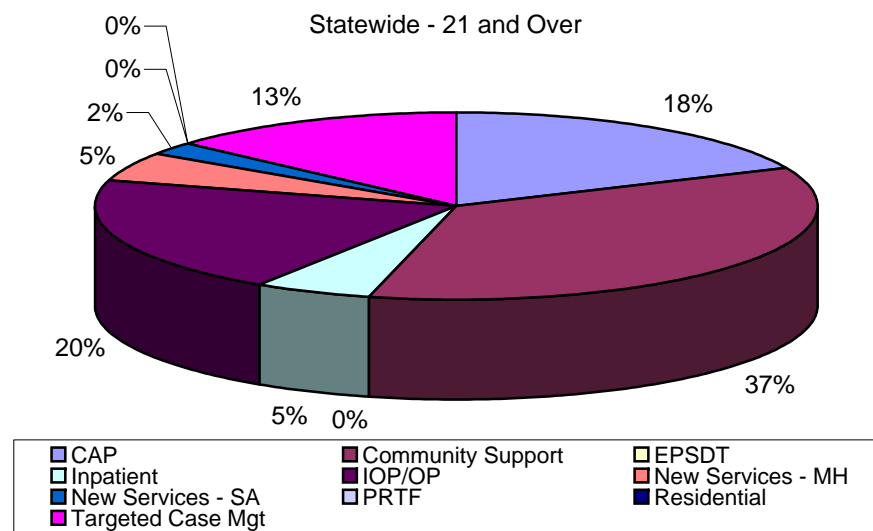
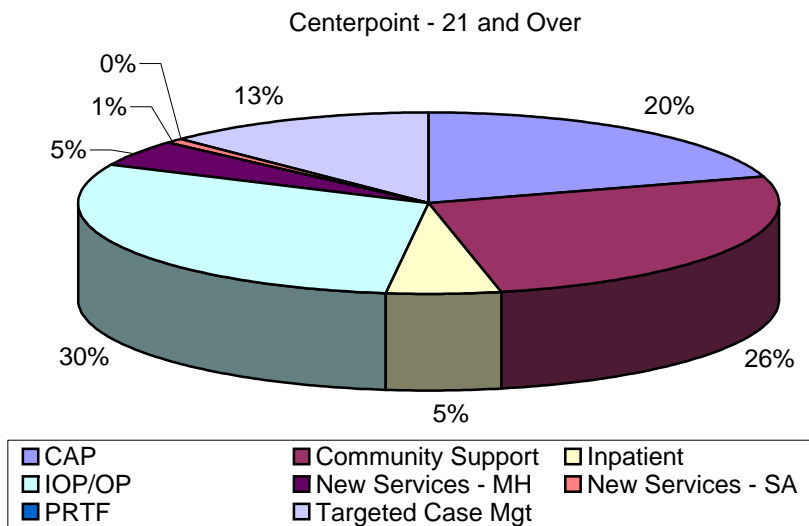


**Statewide - Under 21**

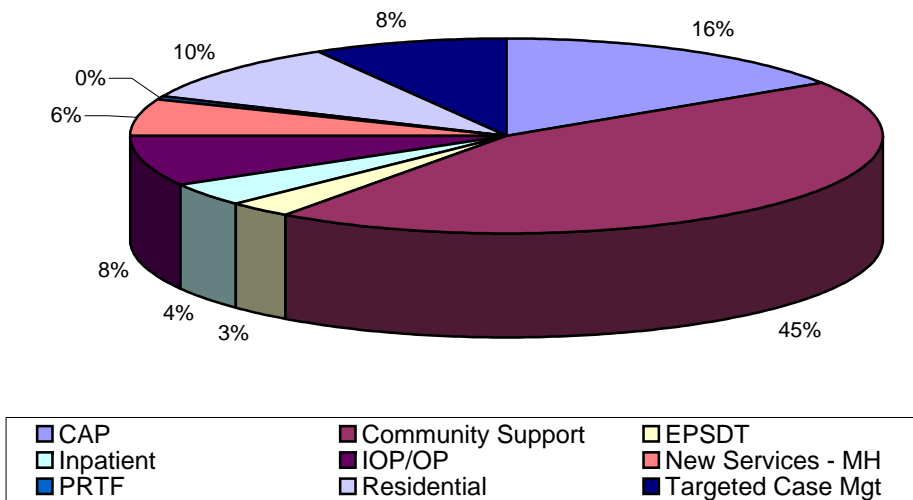


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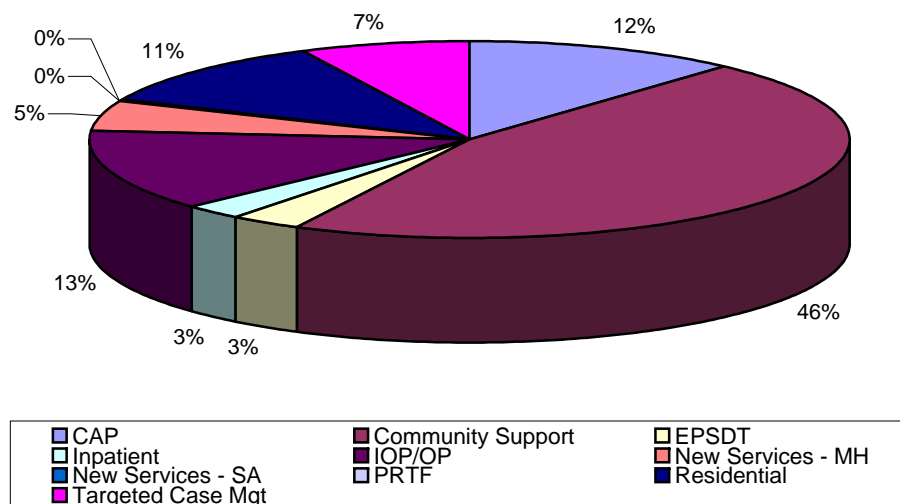
**LME Service Mix Comparison - Centerpoint**



**Centerpoint - Under 21**

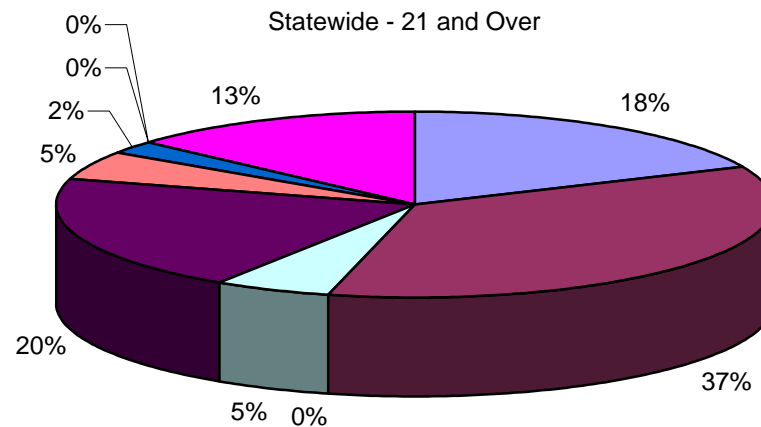
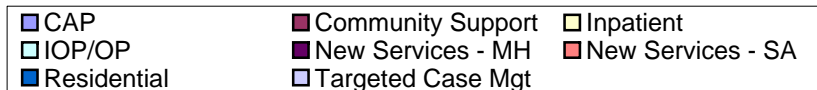
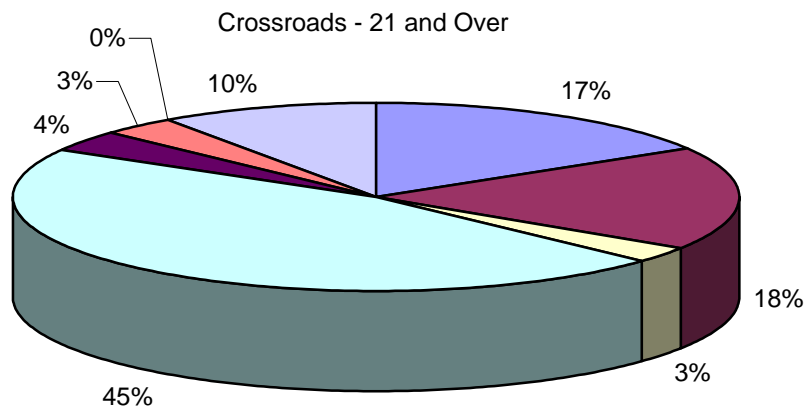


**Statewide - Under 21**

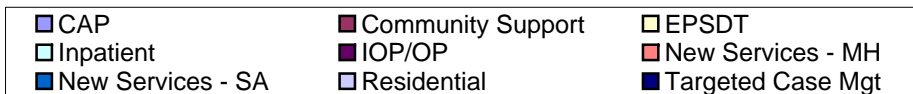
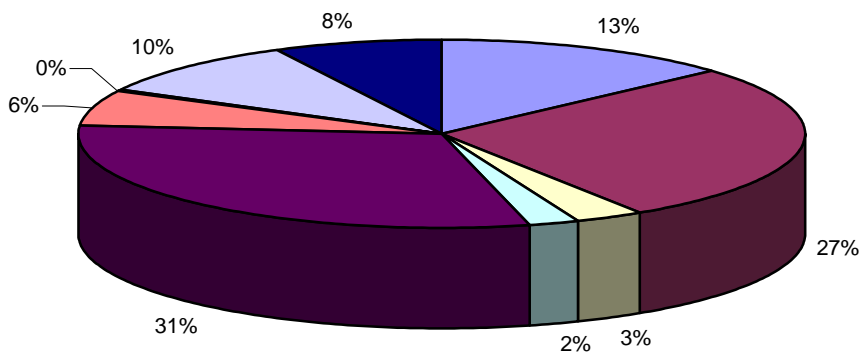


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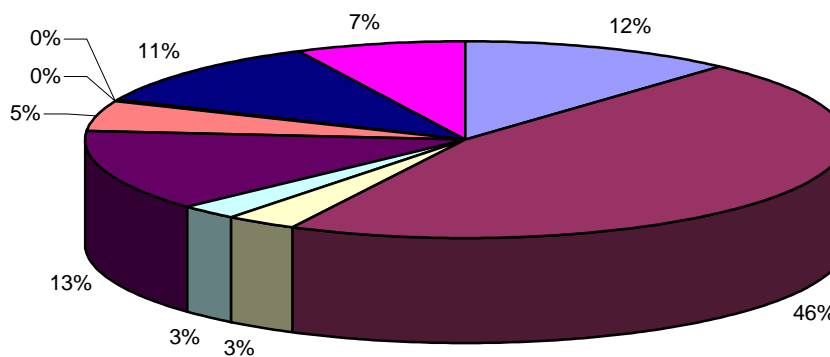
**LME Service Mix Comparison - Crossroads**



**Crossroads - Under 21**

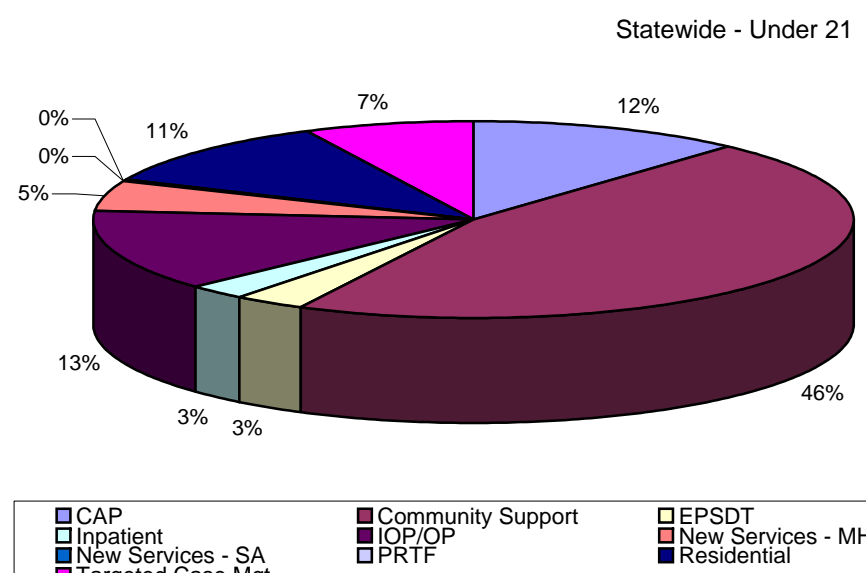
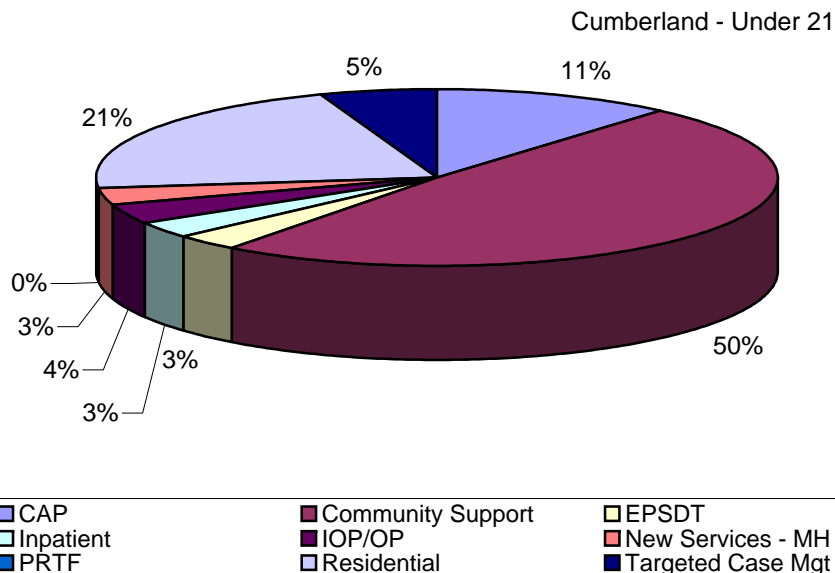
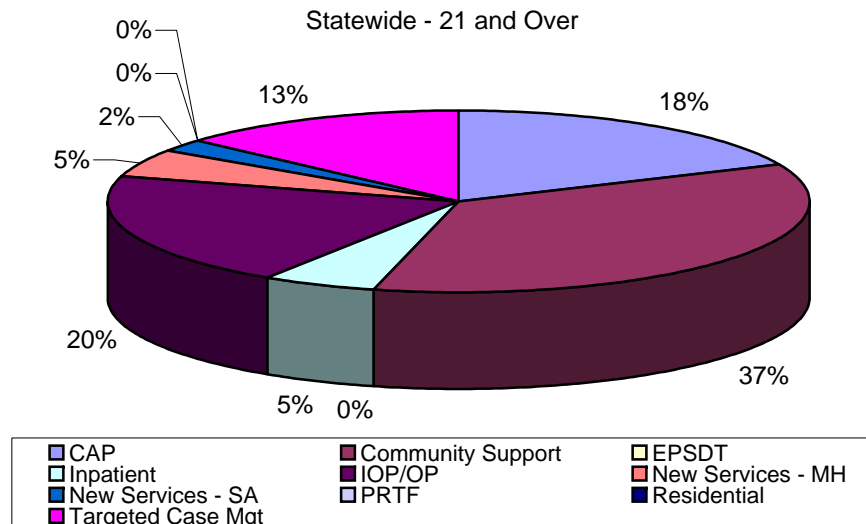
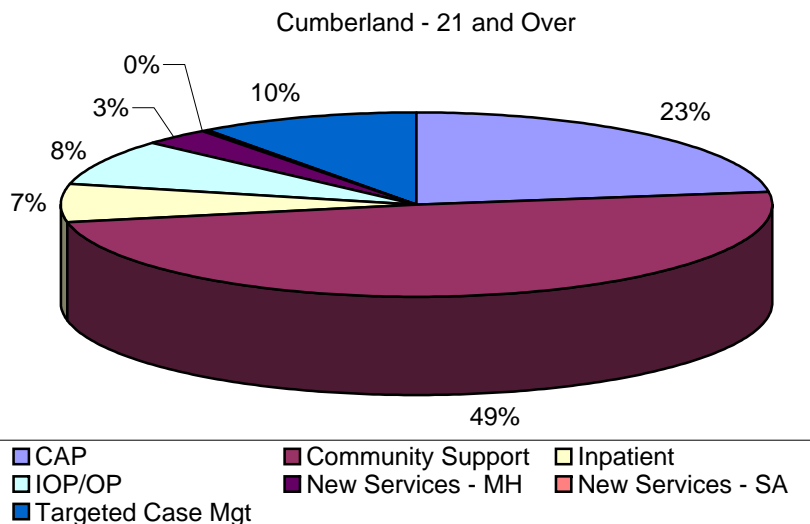


**Statewide - Under 21**



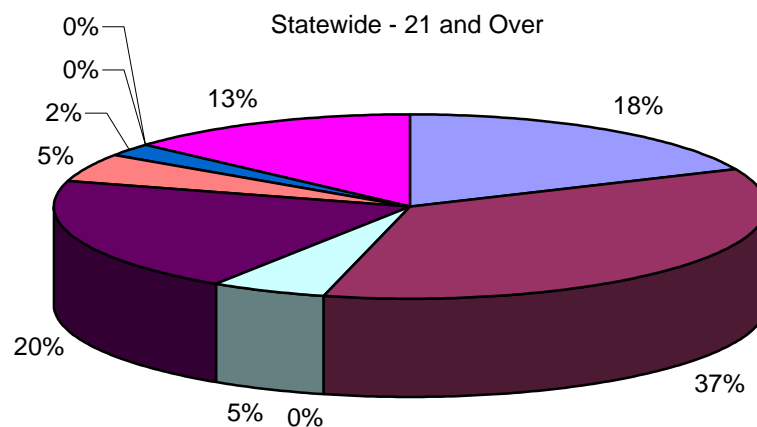
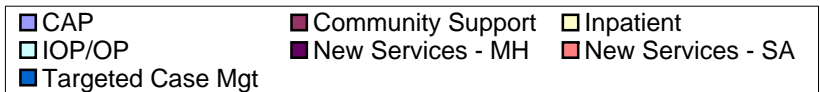
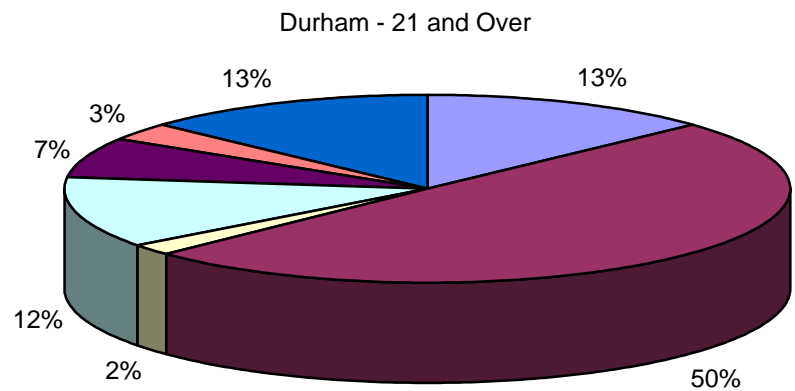
All data is authorization based.

**LME Service Mix Comparison - Cumberland**

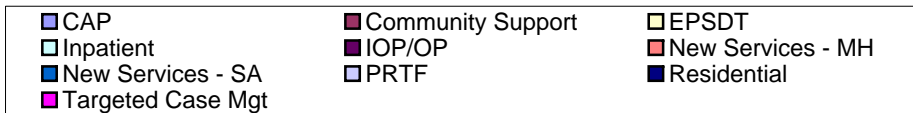
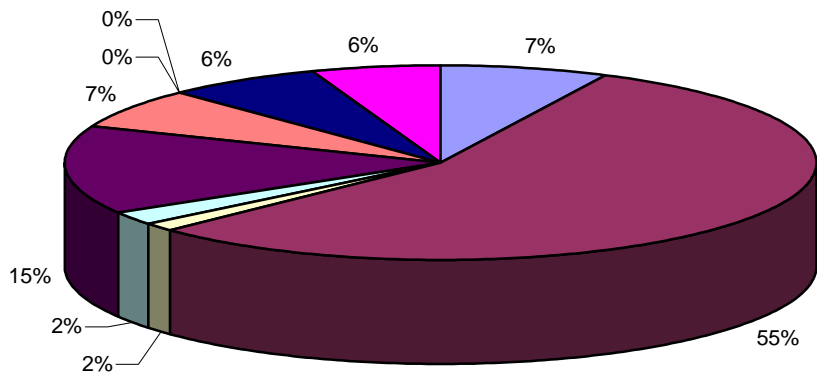


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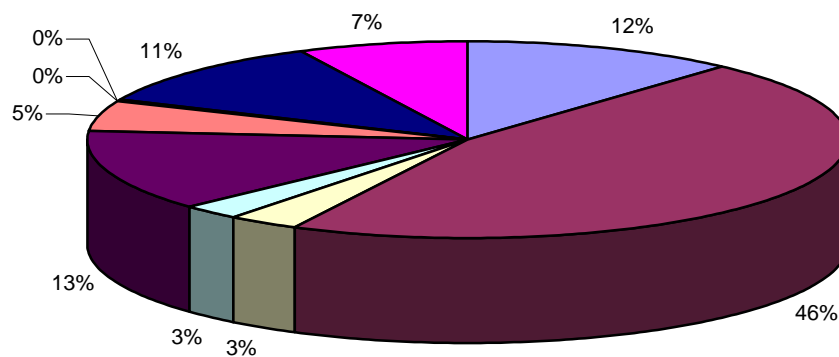
**LME Service Mix Comparison - Durham**



**Durham - Under 21**

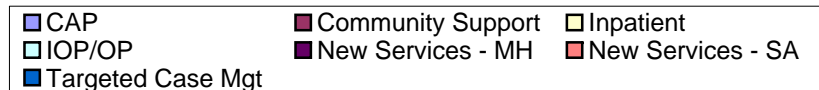
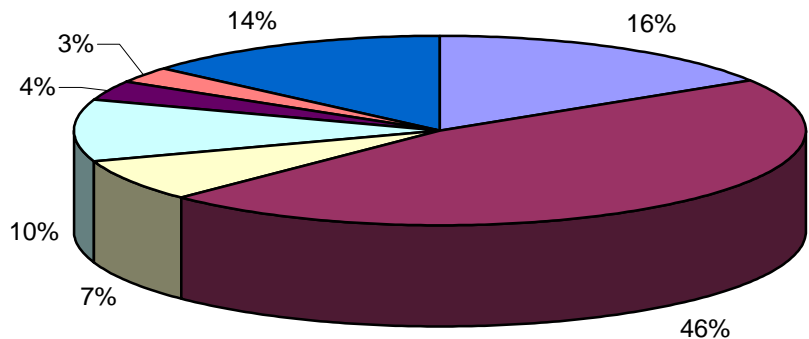


**Statewide - Under 21**

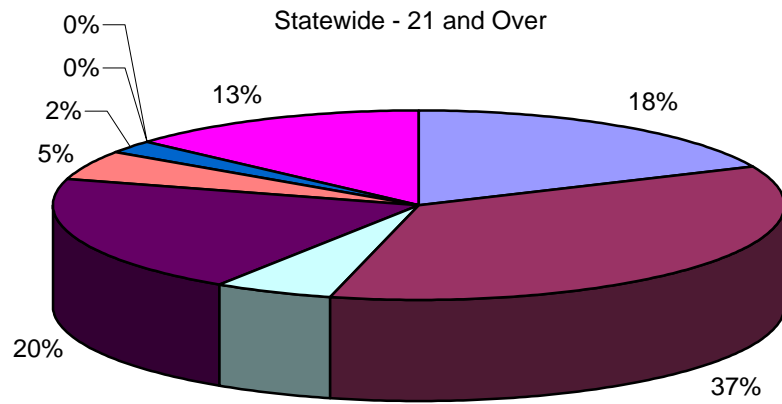


**LME Service Mix Comparison - East Carolina Behavioral Health**

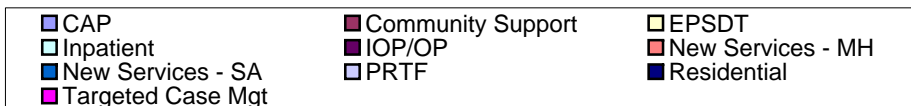
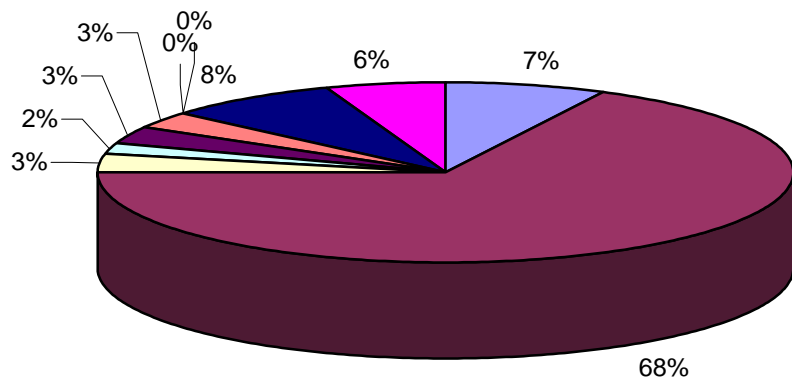
East Carolina Behavioral Health - 21 and Over



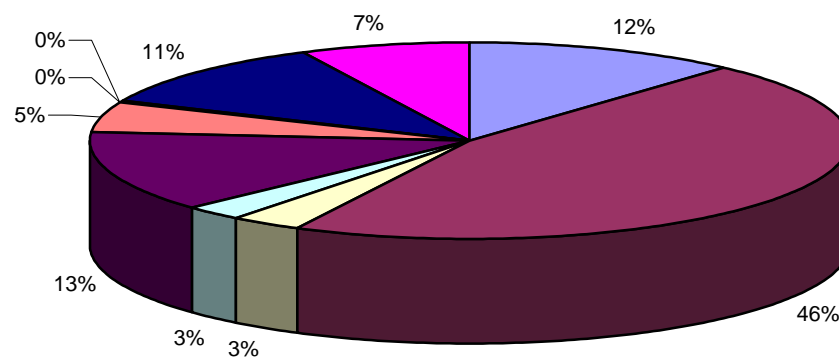
Statewide - 21 and Over



East Carolina Behavioral Health - Under 21

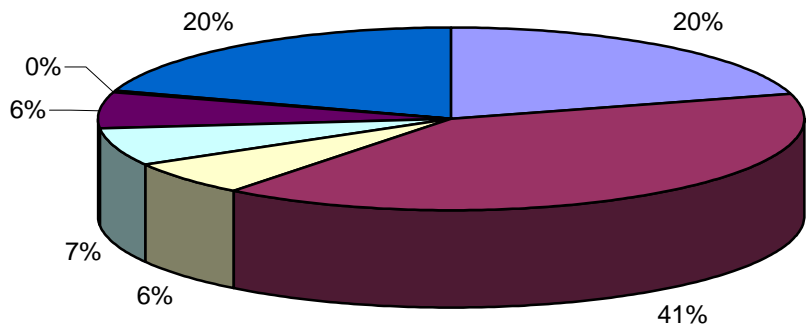


Statewide - Under 21

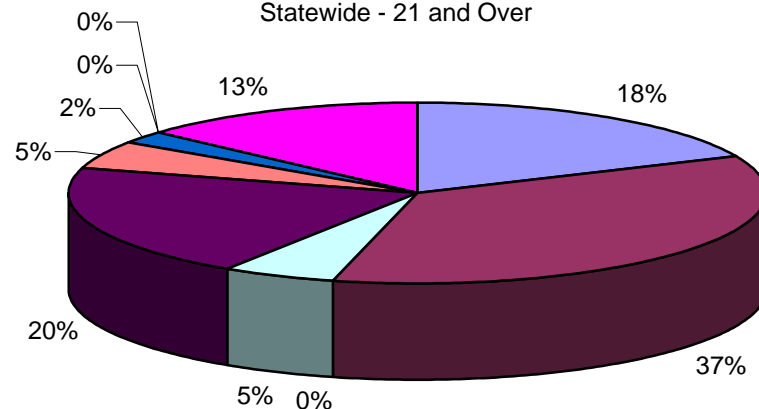


**LME Service Mix Comparison - Eastpointe**

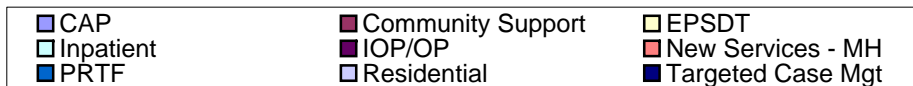
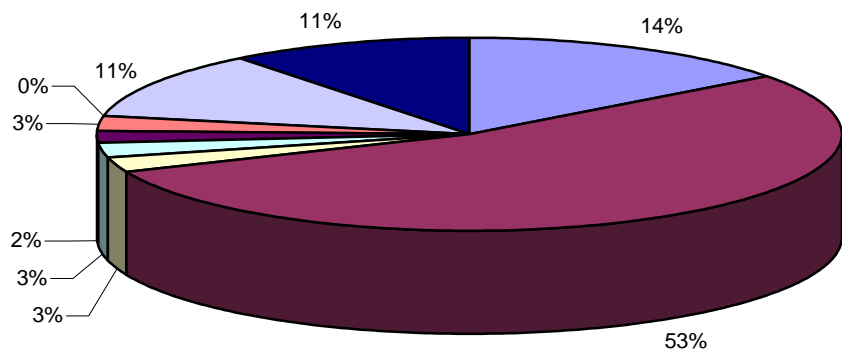
Eastpointe - 21 and Over



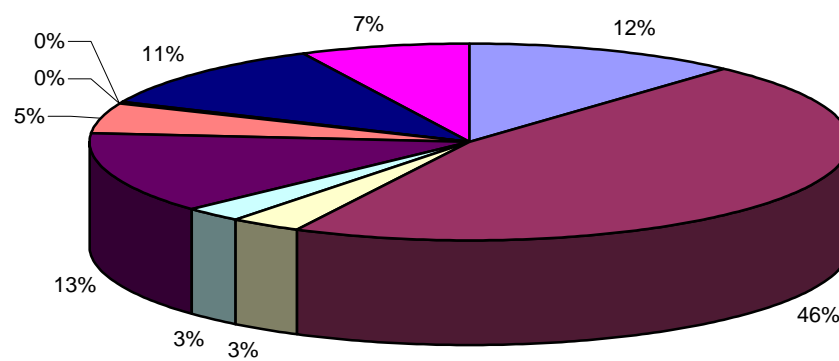
Statewide - 21 and Over



Eastpointe - Under 21

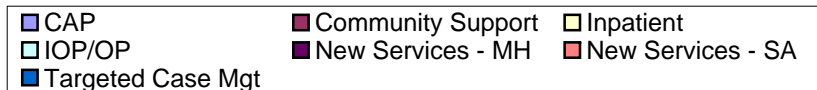
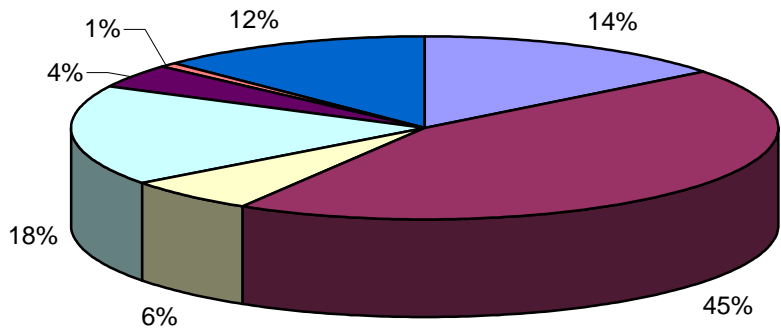


Statewide - Under 21

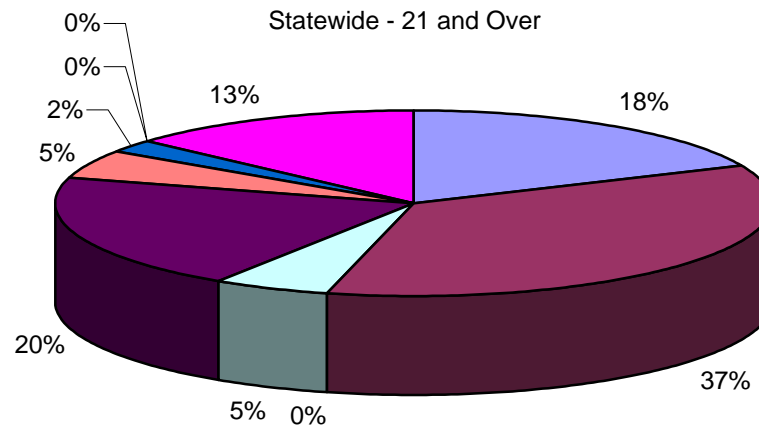


**LME Service Mix Comparison - Five County**

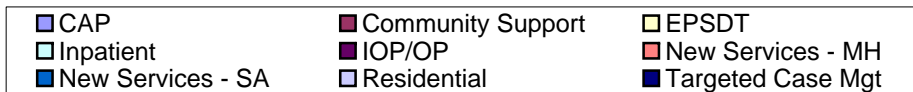
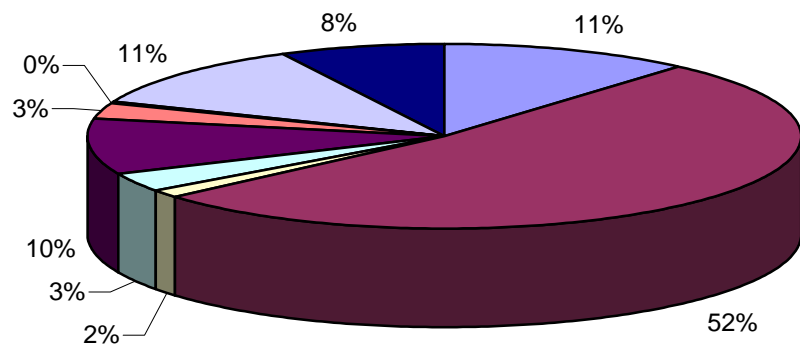
Five County - 21 and Over



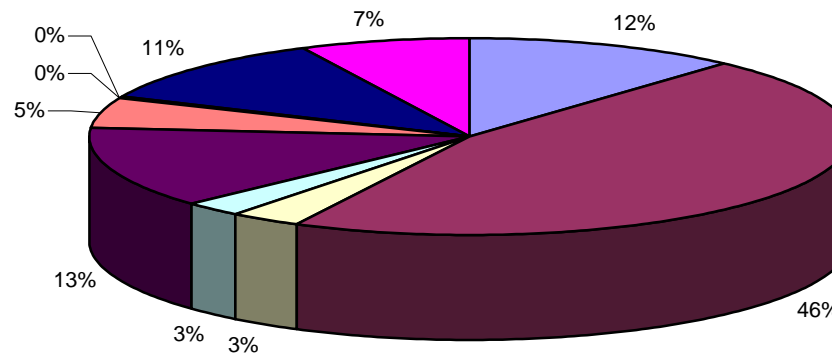
Statewide - 21 and Over



Five County - Under 21

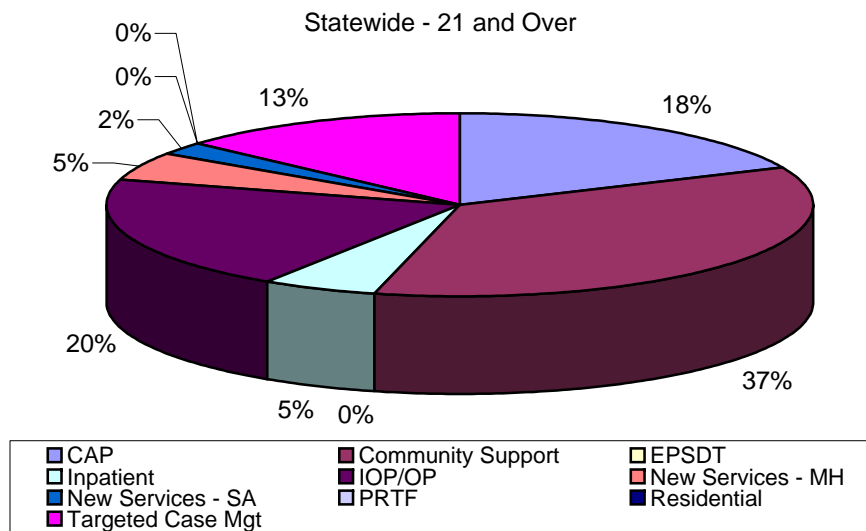
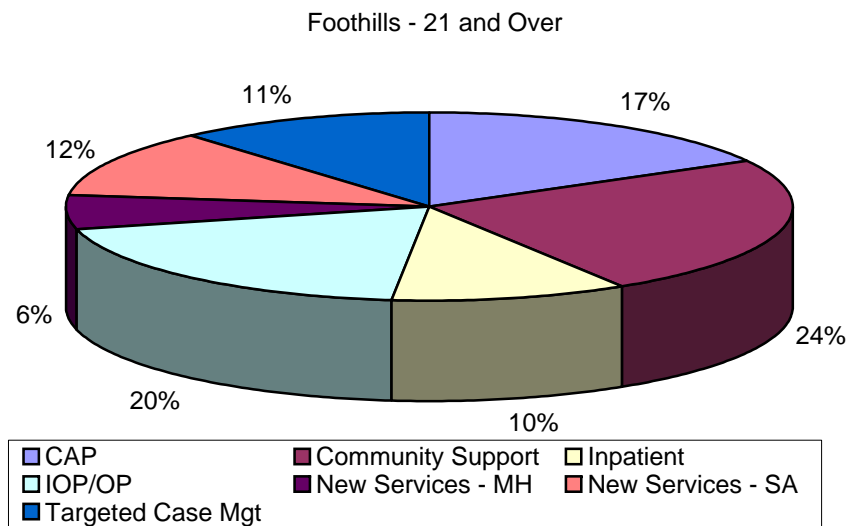


Statewide - Under 21

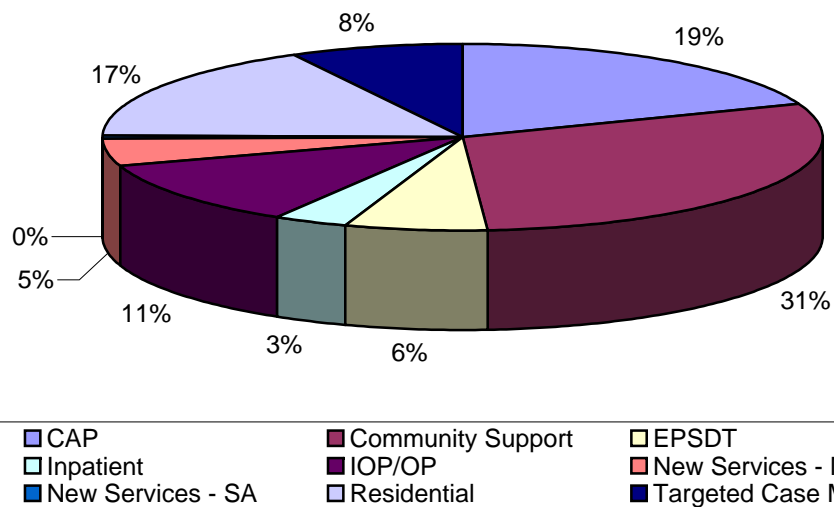


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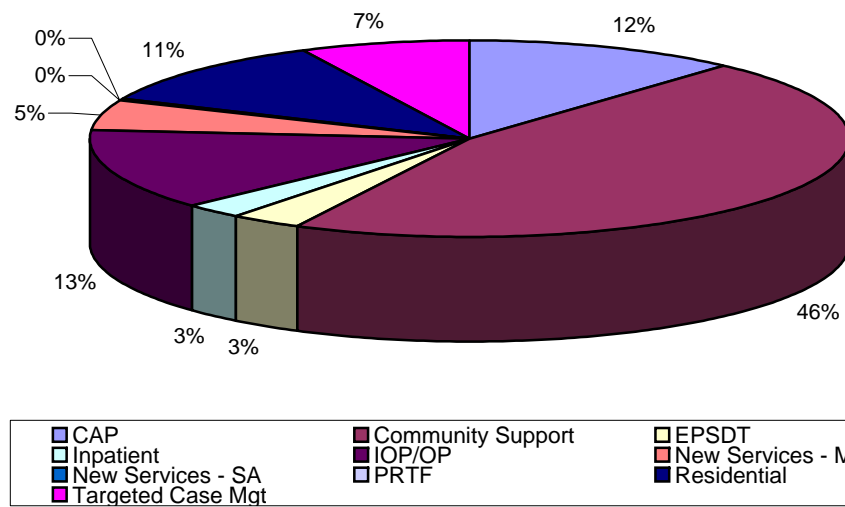
**LME Service Mix Comparison - Foothills**



**Foothills - Under 21**

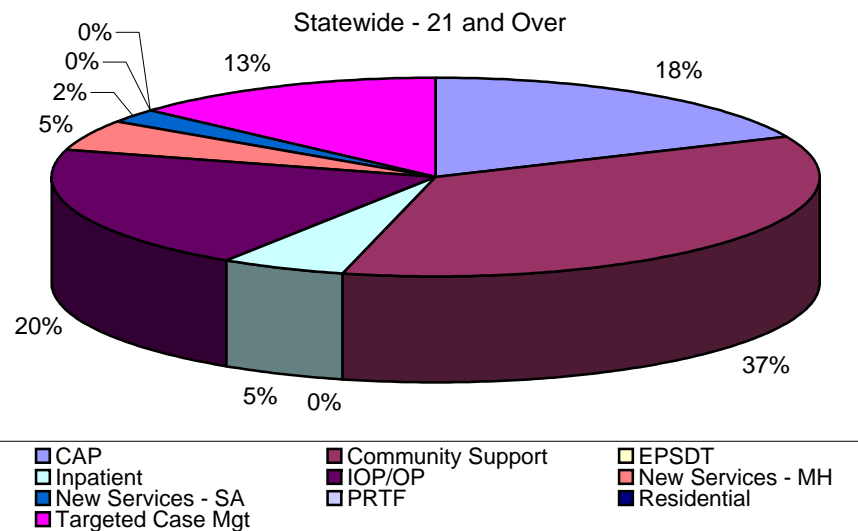
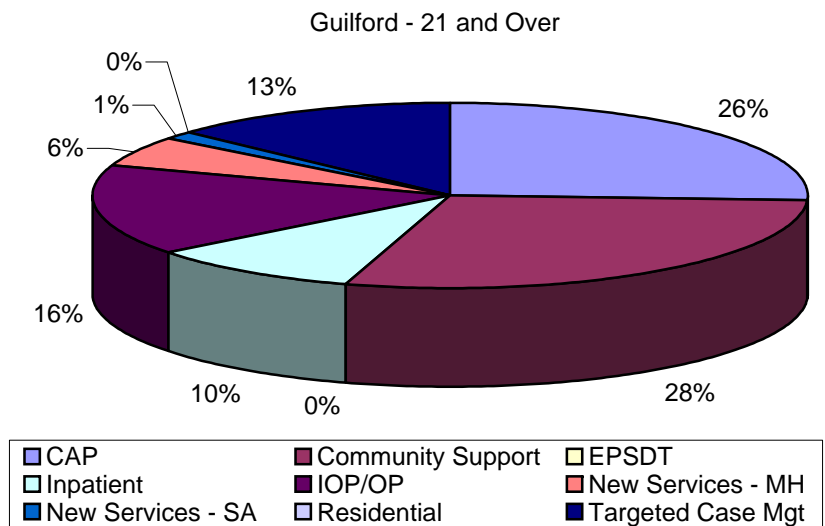


**Statewide - Under 21**

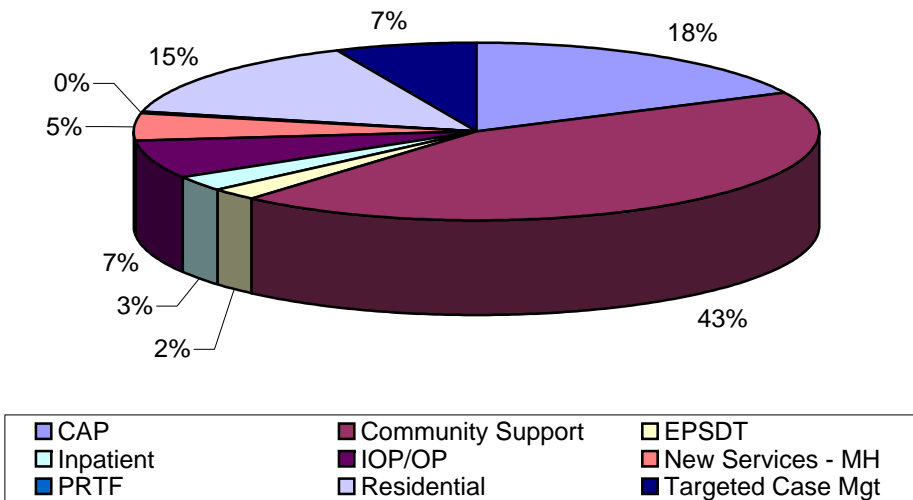


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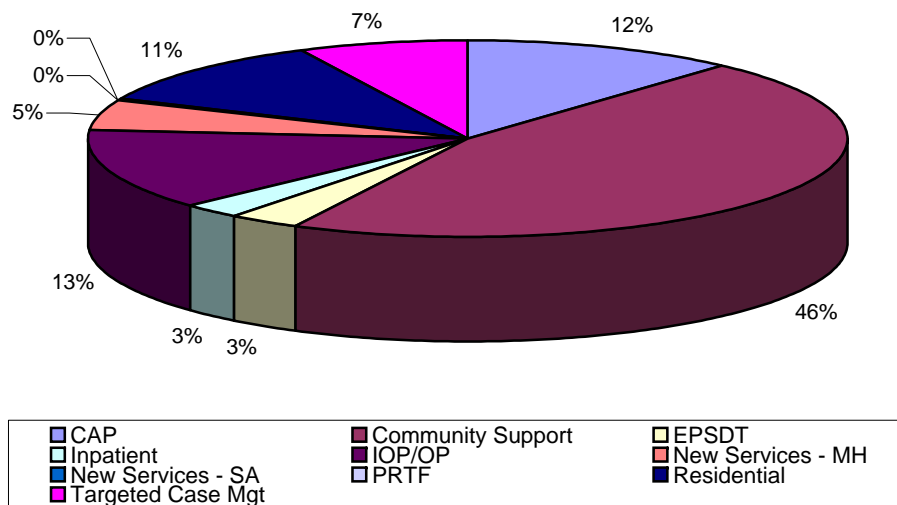
**LME Service Mix Comparison - Guilford**



Guilford - Under 21

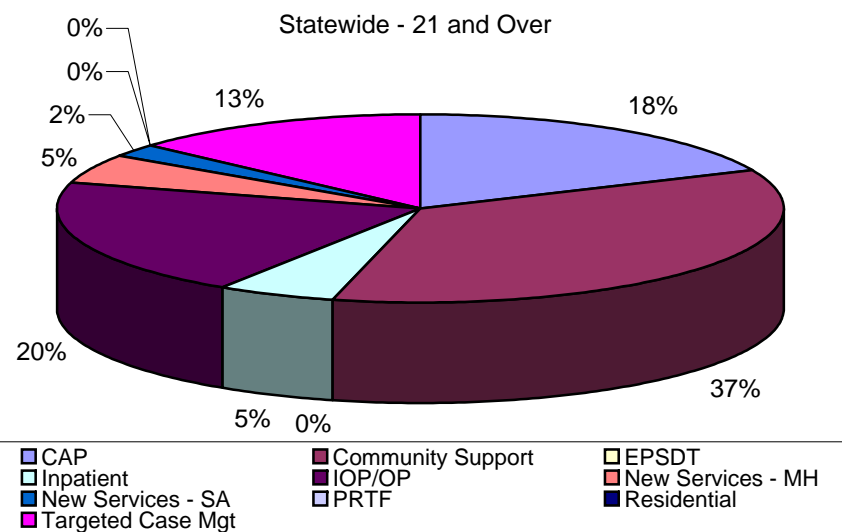
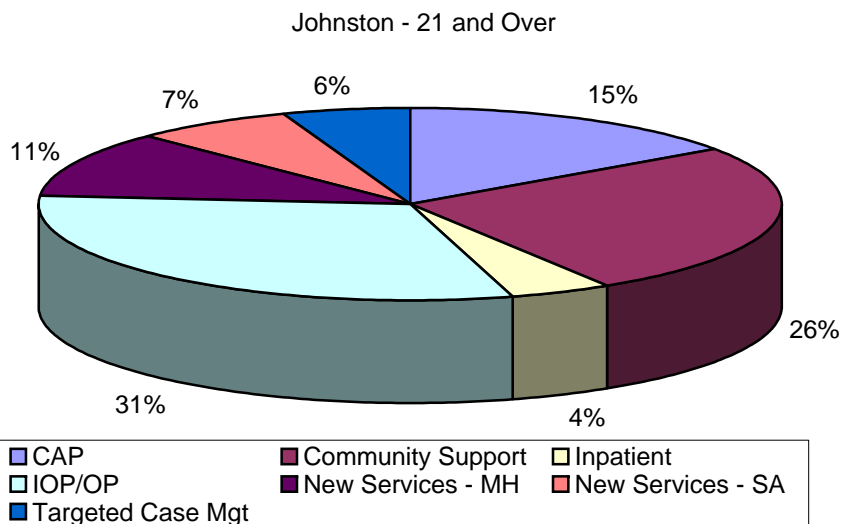


Statewide - Under 21

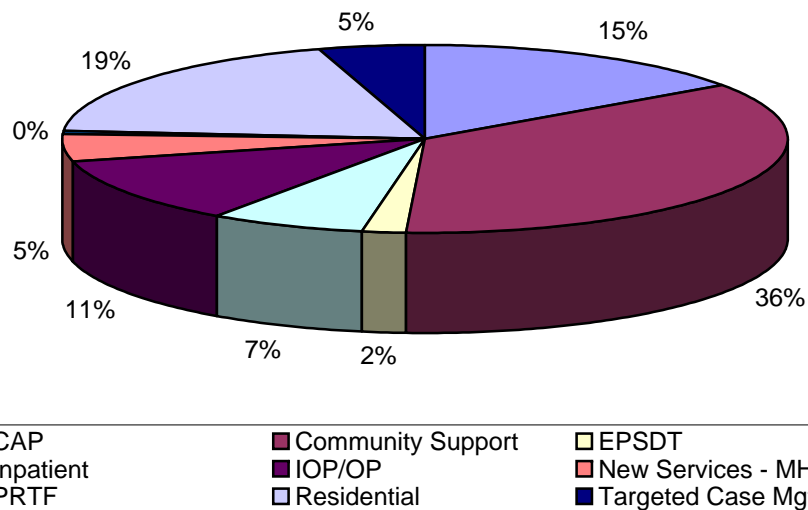


All data is authorization based.

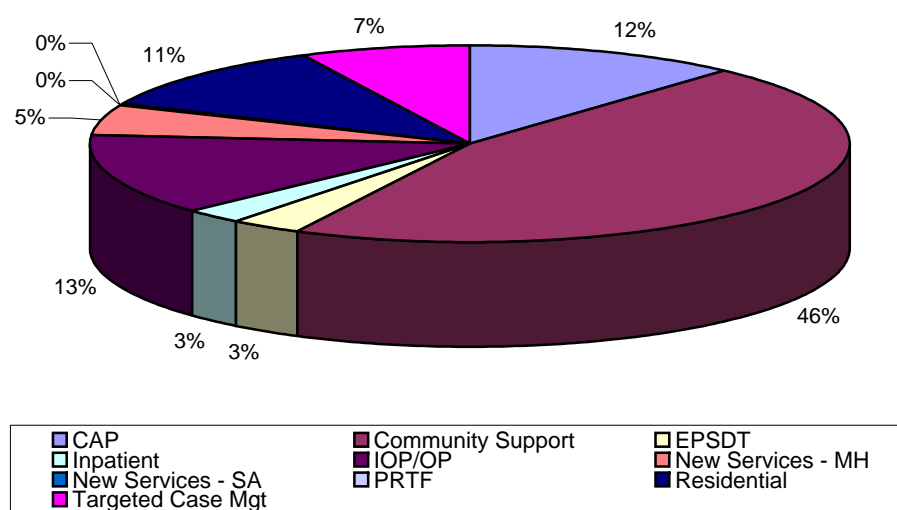
**LME Service Mix Comparison - Johnston**



Johnston - Under 21



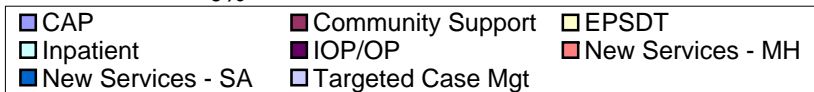
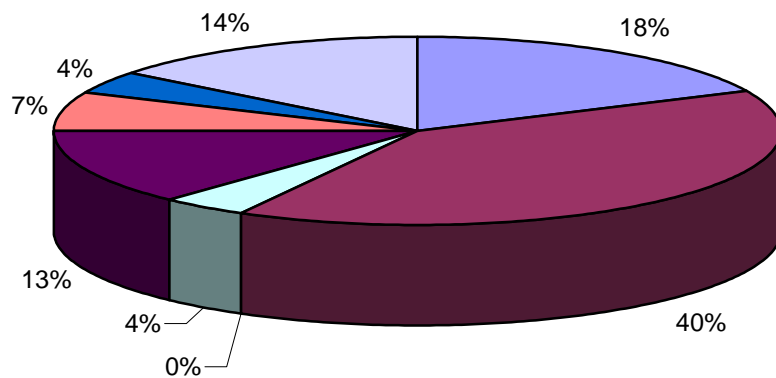
Statewide - Under 21



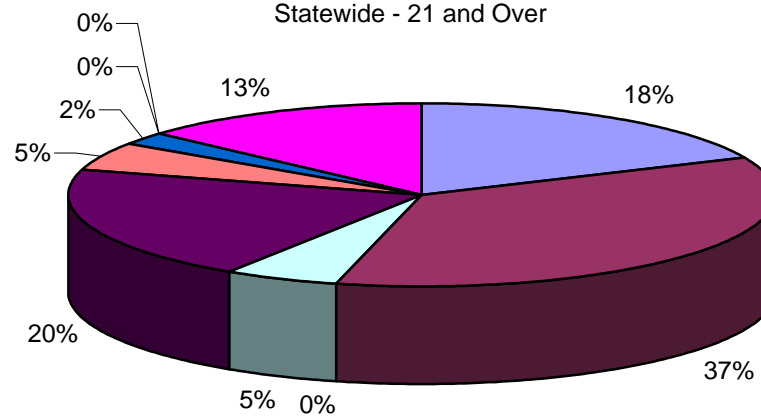
All data is authorization based.

**LME Service Mix Comparison - Mecklenburg**

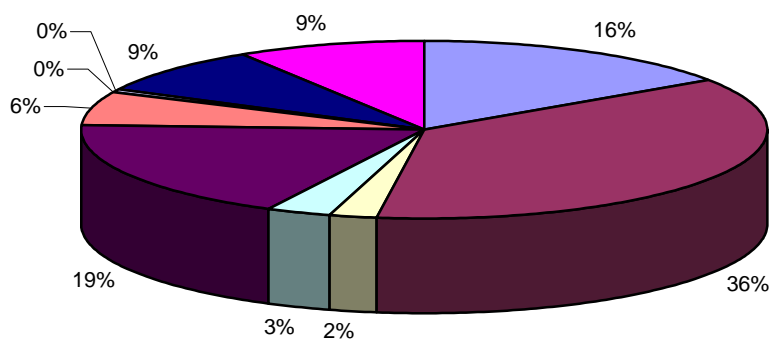
Mecklenburg - 21 and Over



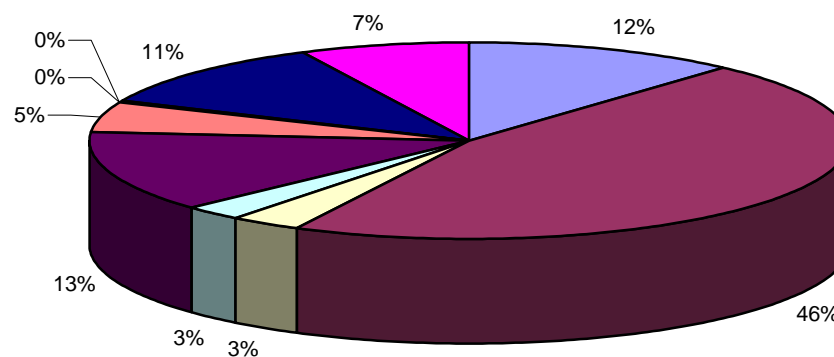
Statewide - 21 and Over



Mecklenburg - Under 21

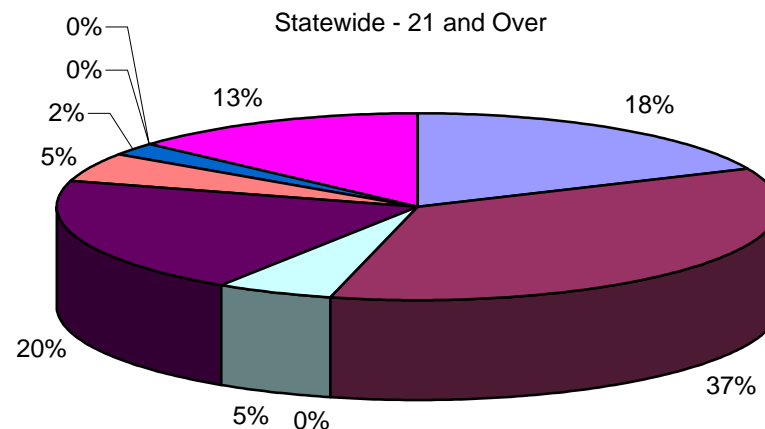
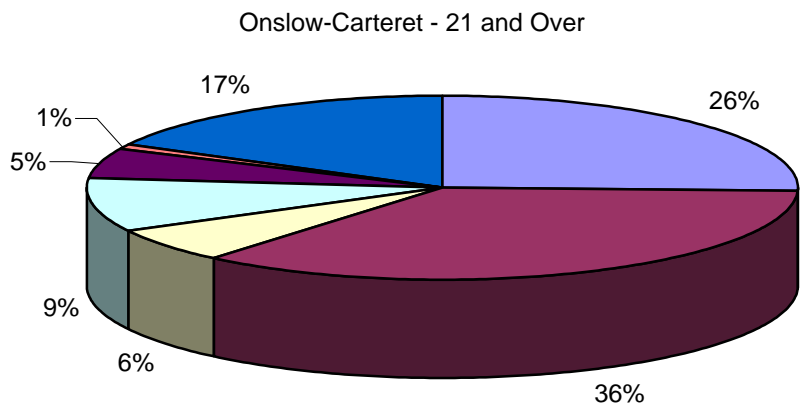


Statewide - Under 21

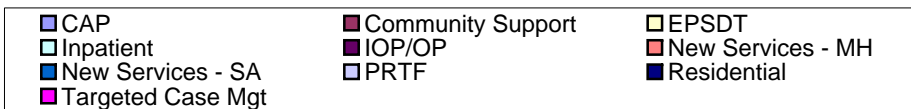
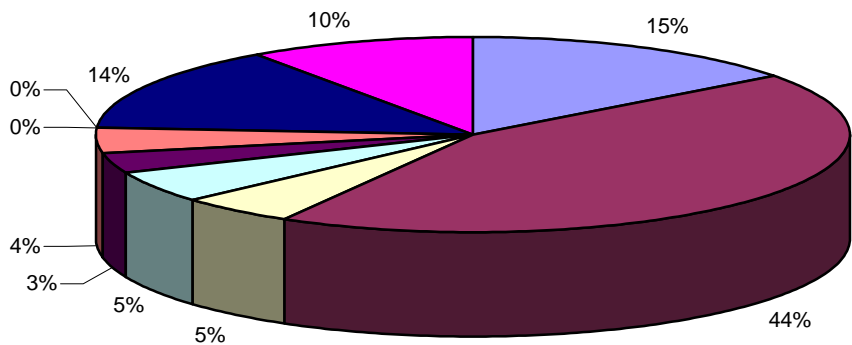


All data is authorization based.

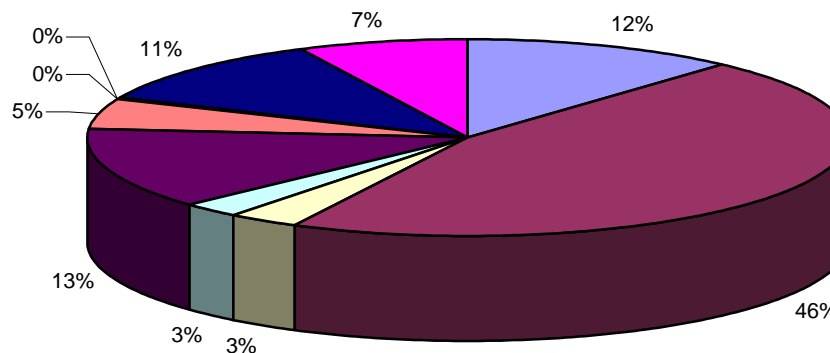
**LME Service Mix Comparison - Onslow-Carteret**



**Onslow-Carteret - Under 21**



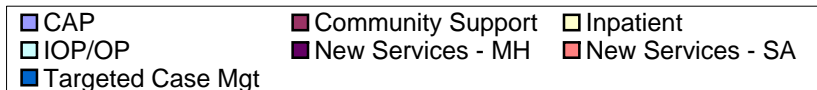
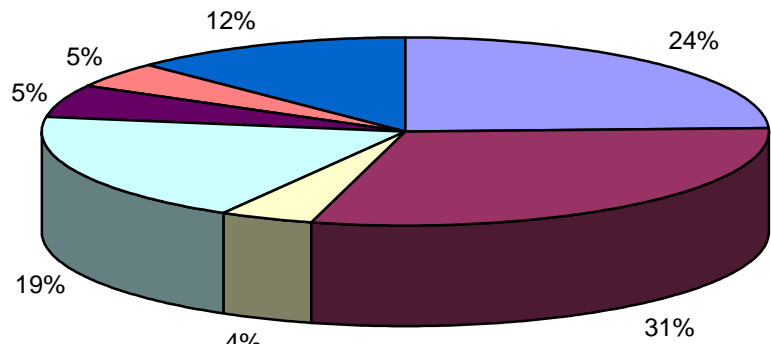
**Statewide - Under 21**



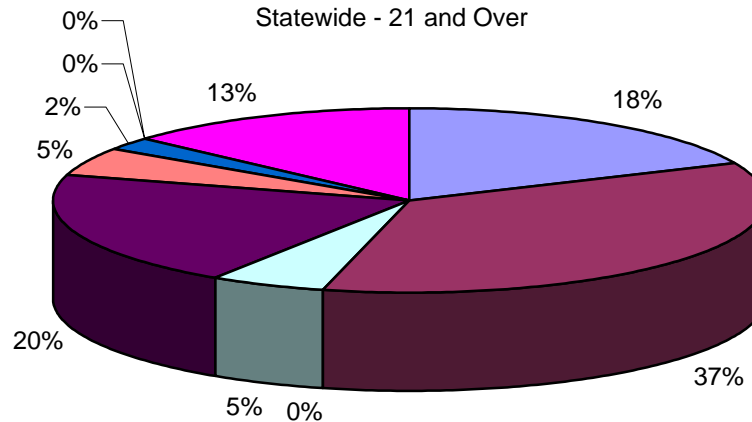
All data is authorization based.

**LME Service Mix Comparison - OPC**

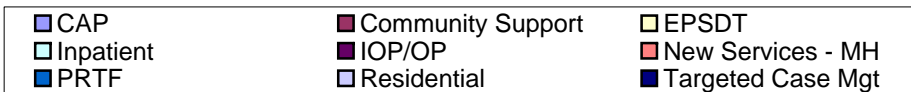
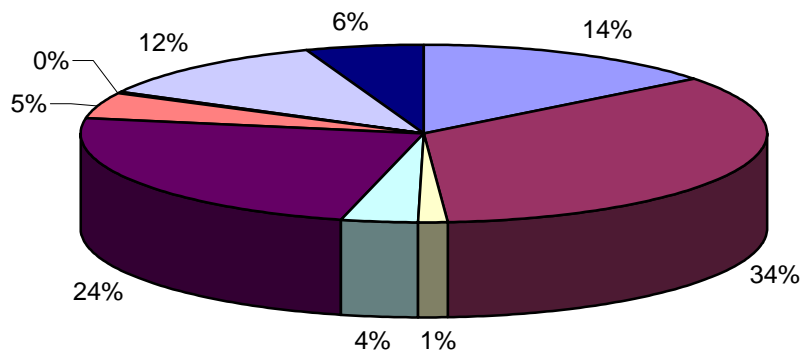
OPC - 21 and Over



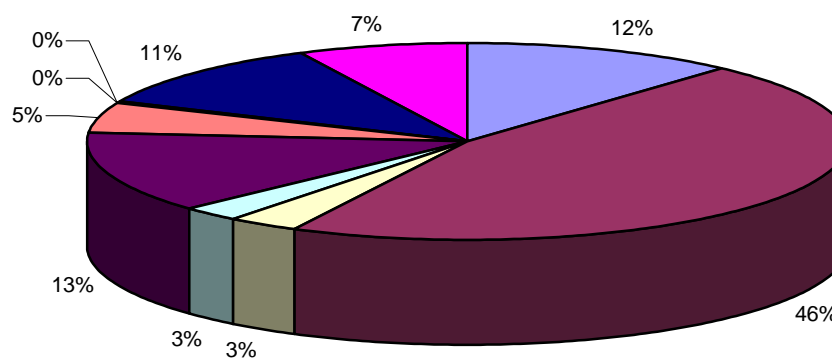
Statewide - 21 and Over



OPC - Under 21



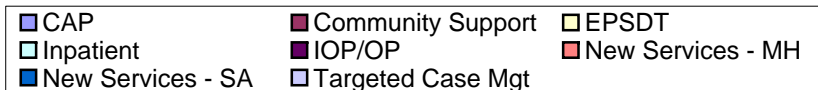
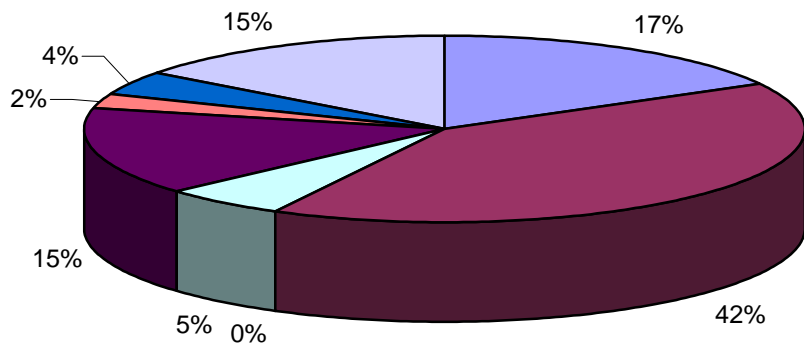
Statewide - Under 21



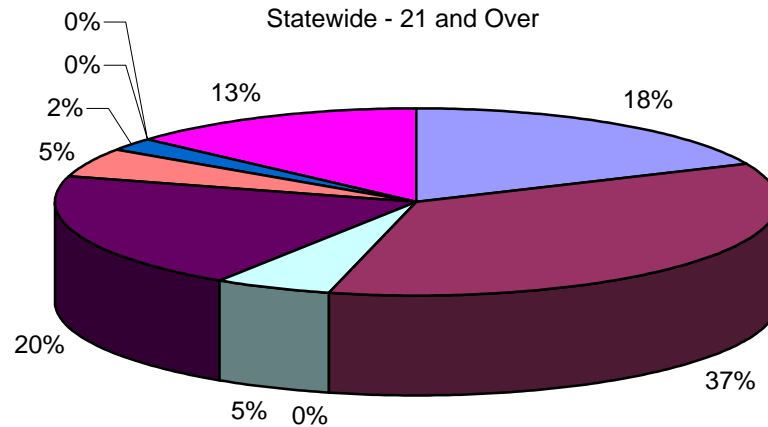
All data is authorization based.

**LME Service Mix Comparison - Pathways**

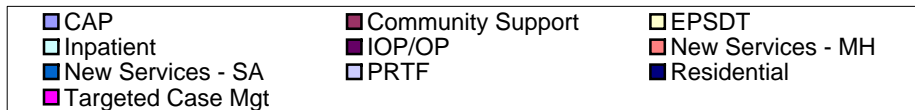
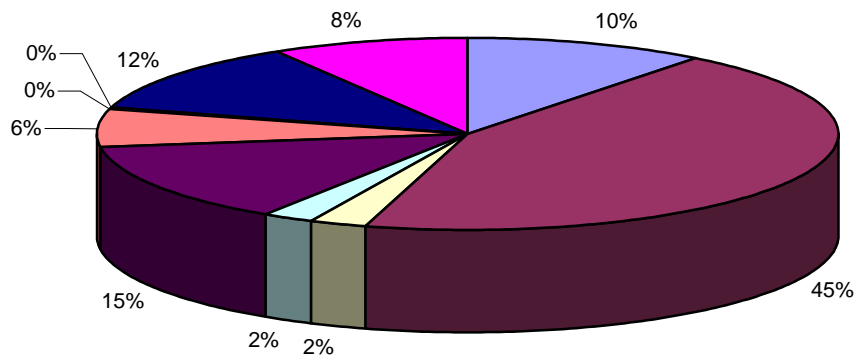
Pathways - 21 and Over



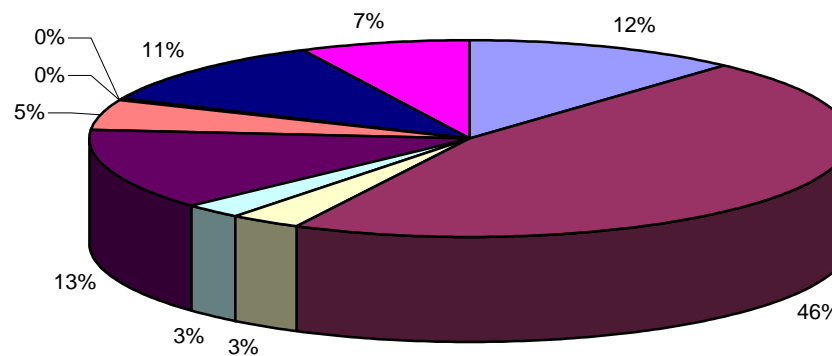
Statewide - 21 and Over



Pathways - Under 21



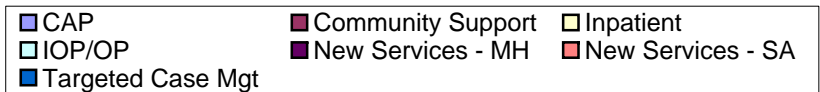
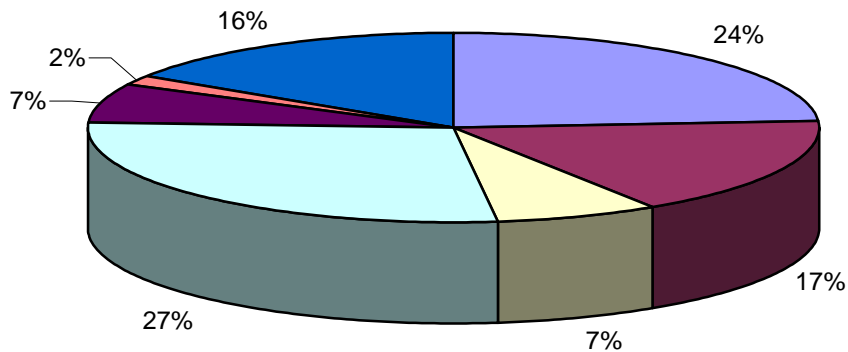
Statewide - Under 21



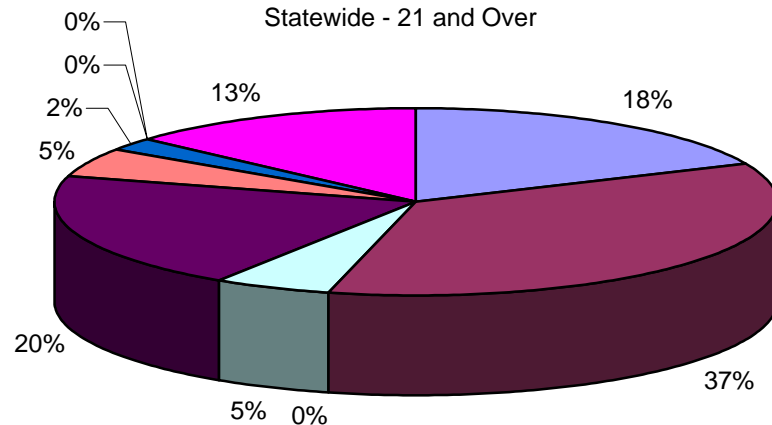
All data is authorization based.

**LME Service Mix Comparison - Rockingham, Caswell, Alamance**

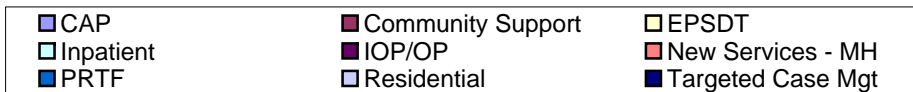
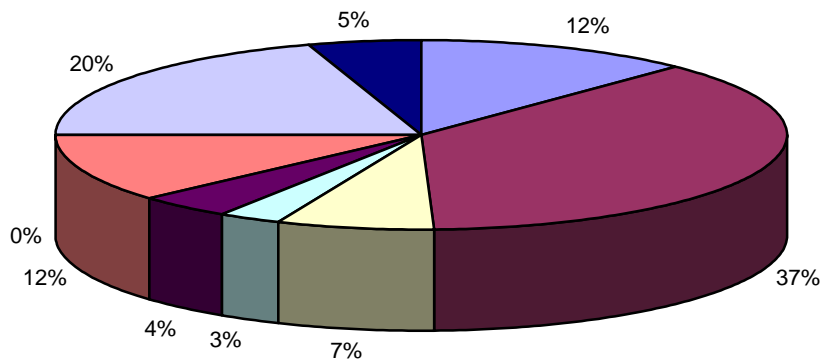
Rockingham, Caswell, Alamance - 21 and Over



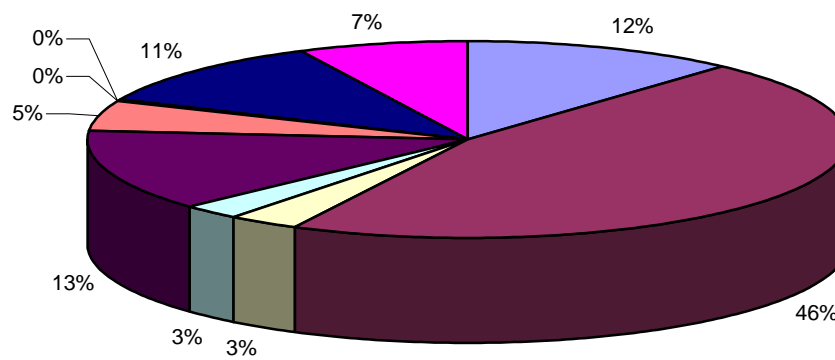
Statewide - 21 and Over



Rockingham, Caswell, Alamance - Under 21



Statewide - Under 21



All data is authorization based.

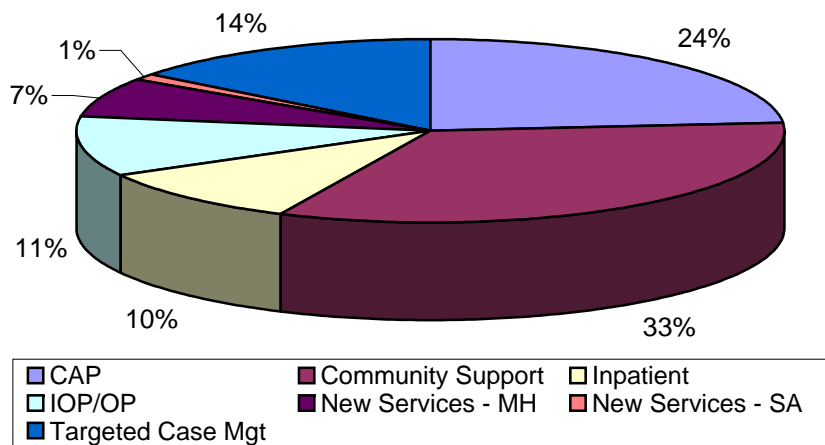
*ValueOptions, Inc.*

*3800 Paramount Parkway, Suite 300*

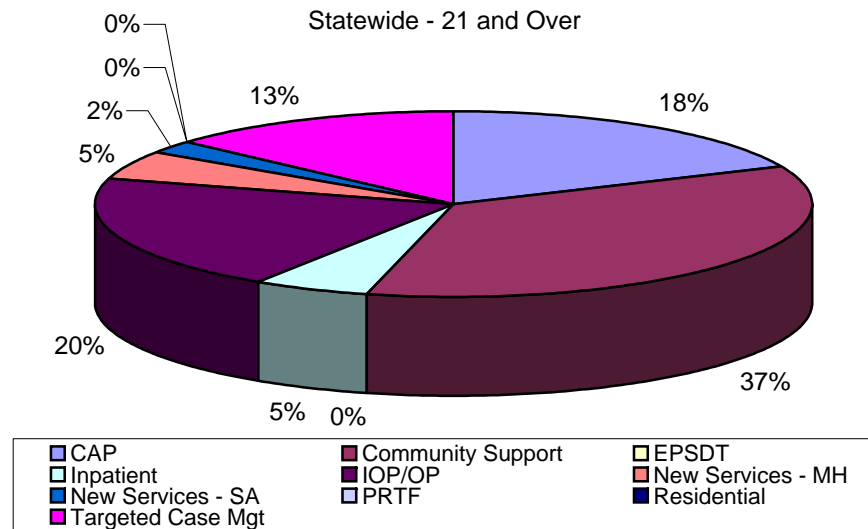
*Morrisville, NC 27560*

**LME Service Mix Comparison - Sandhills**

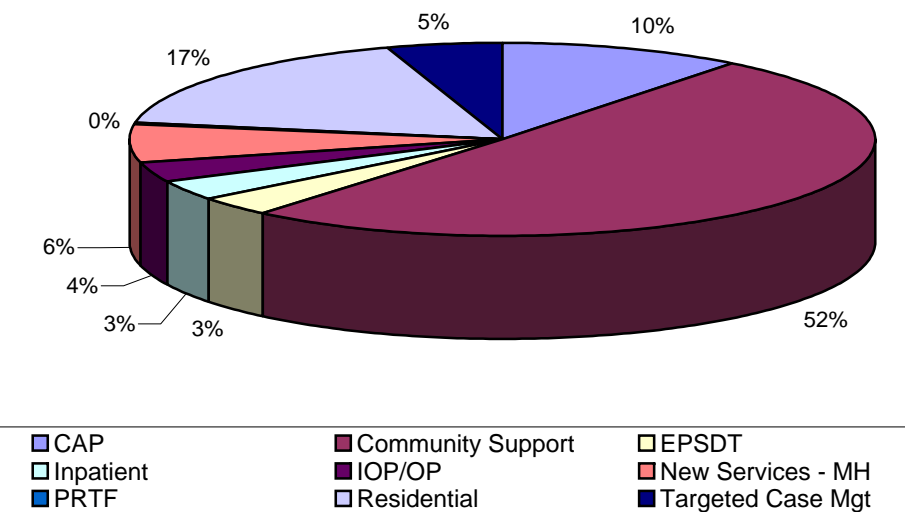
**Sandhills - 21 and Over**



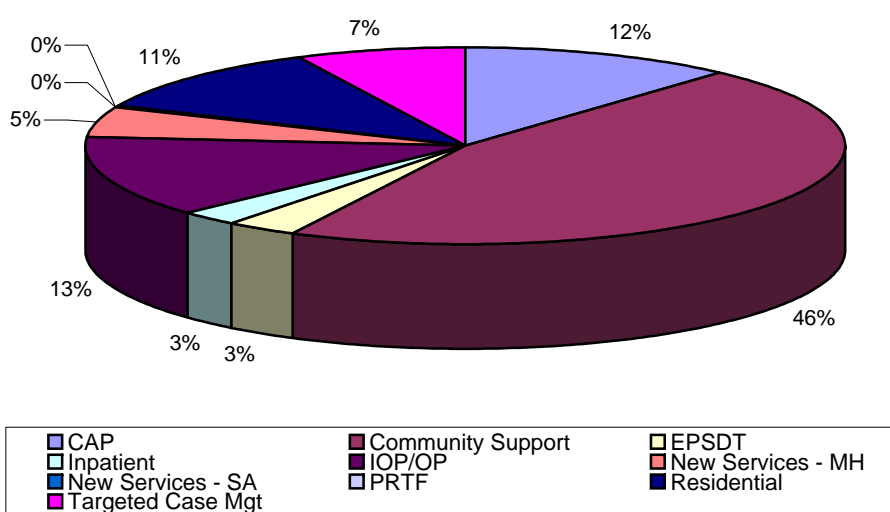
**Statewide - 21 and Over**



**Sandhills - Under 21**

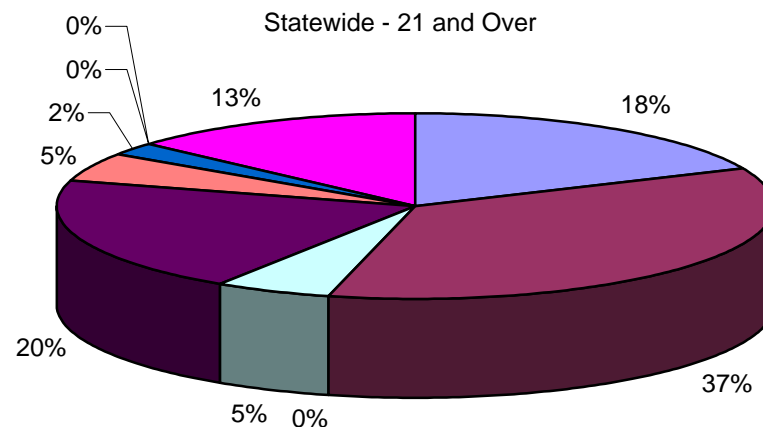
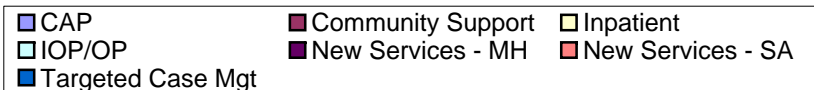
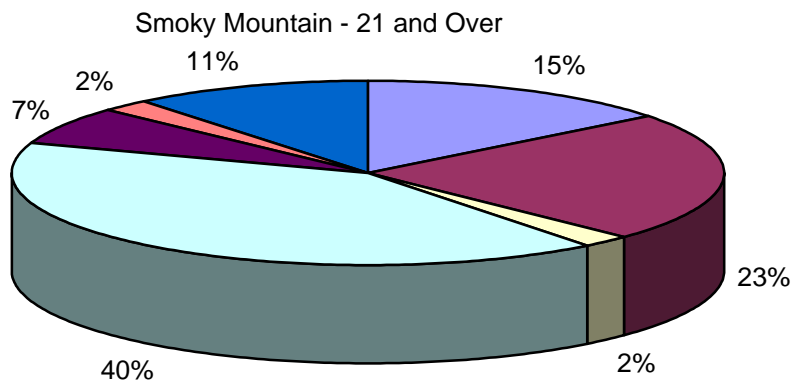


**Statewide - Under 21**

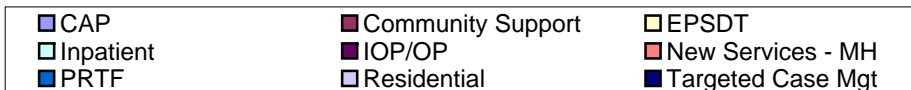
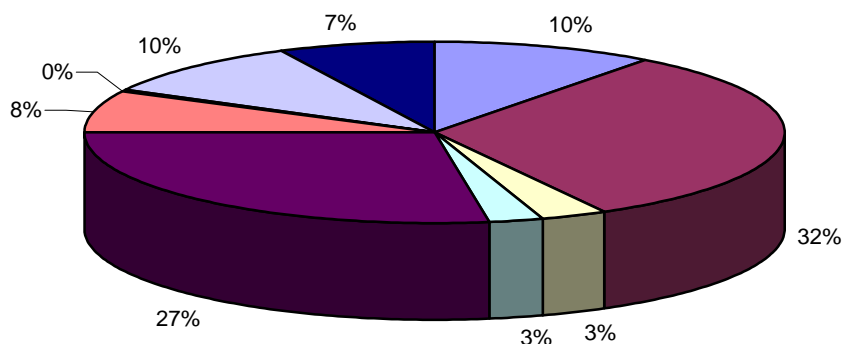


All data is authorization based.

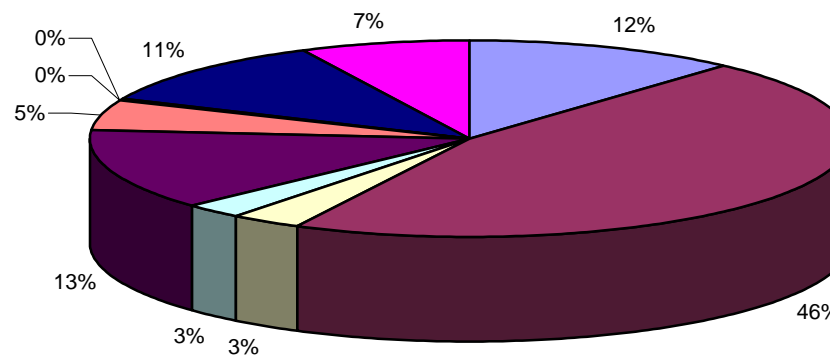
**LME Service Mix Comparison - Smoky Mountain**



**Smoky Mountain - Under 21**

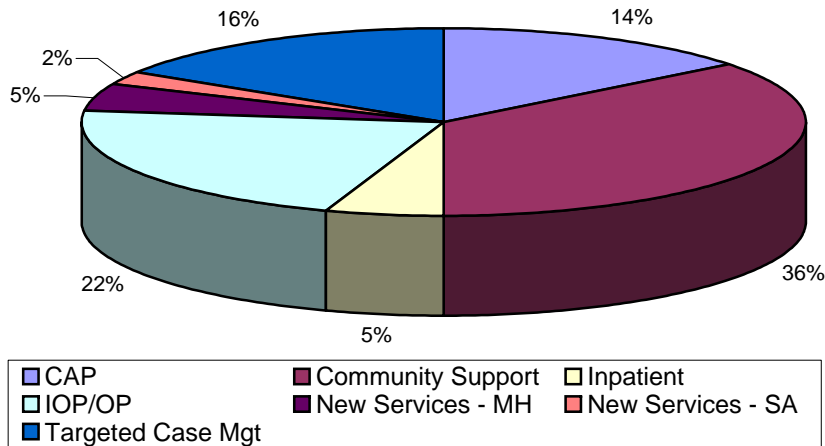


**Statewide - Under 21**

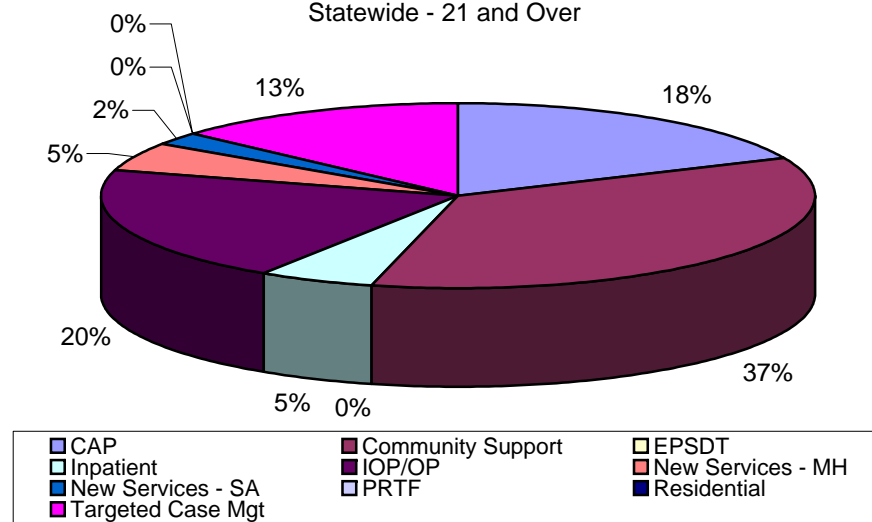


**LME Service Mix Comparison - Southeastern Center**

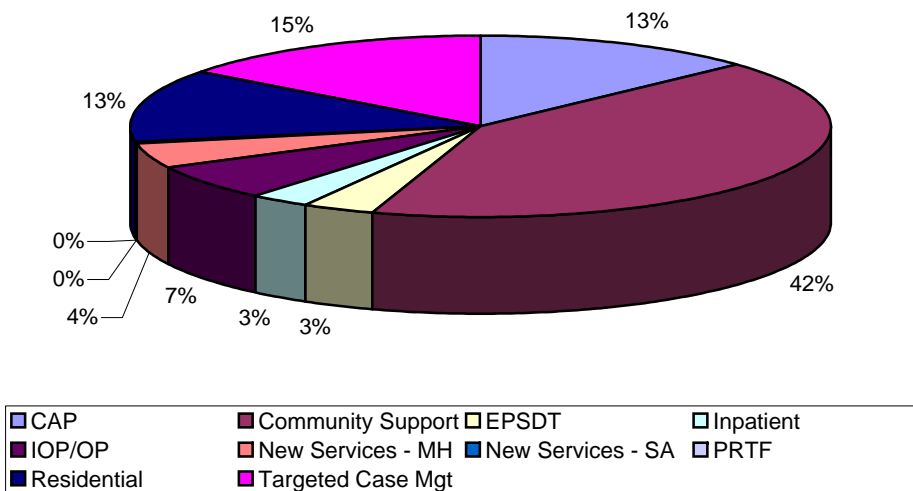
**Southeastern Center - 21 and Over**



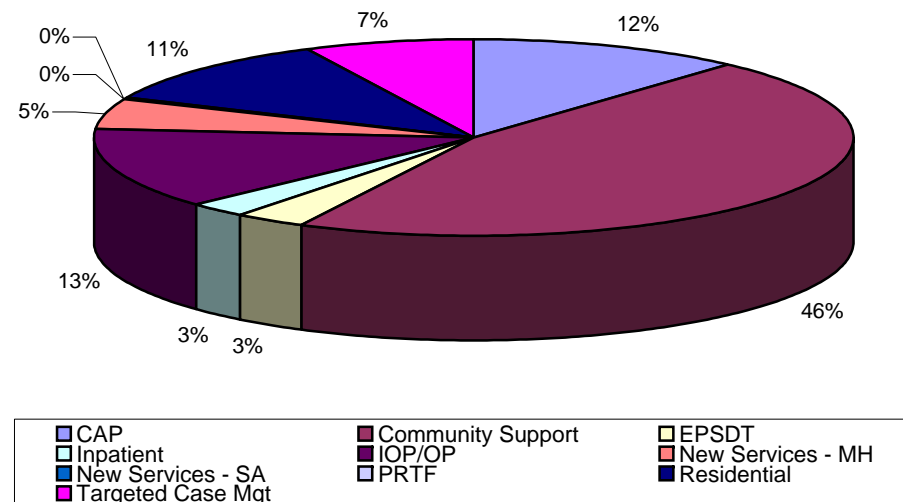
**Statewide - 21 and Over**



**Southeastern Center - Under 21**



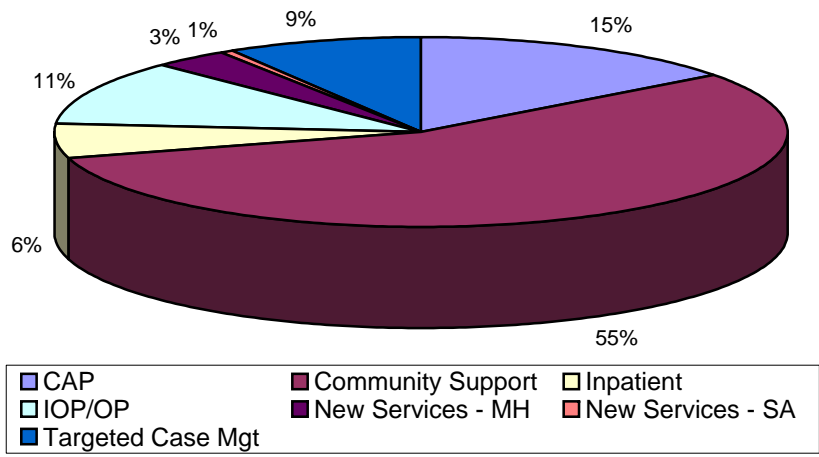
**Statewide - Under 21**



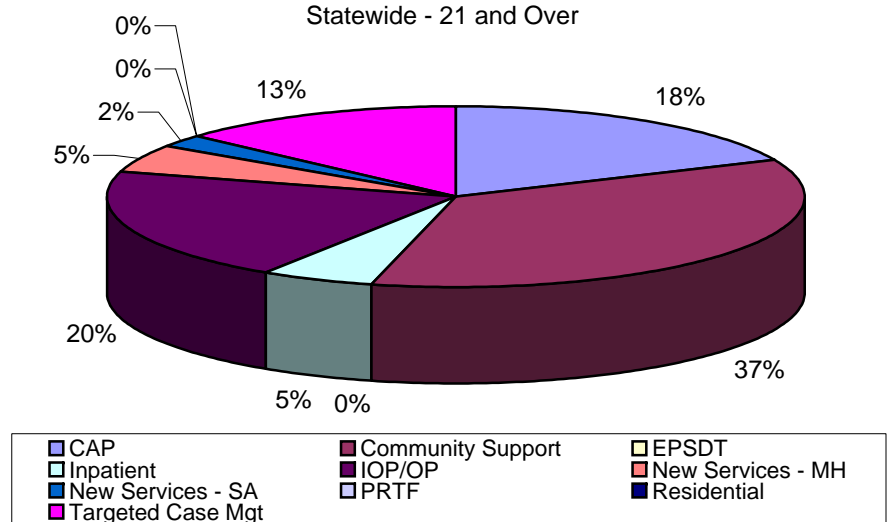
All data is authorization based.

**LME Service Mix Comparison - Southeastern Regional**

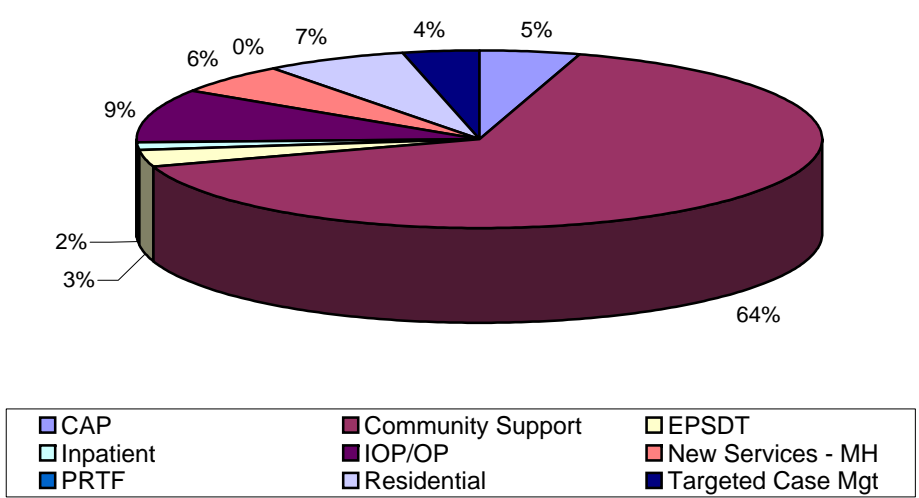
**Southeastern Regional - 21 and Over**



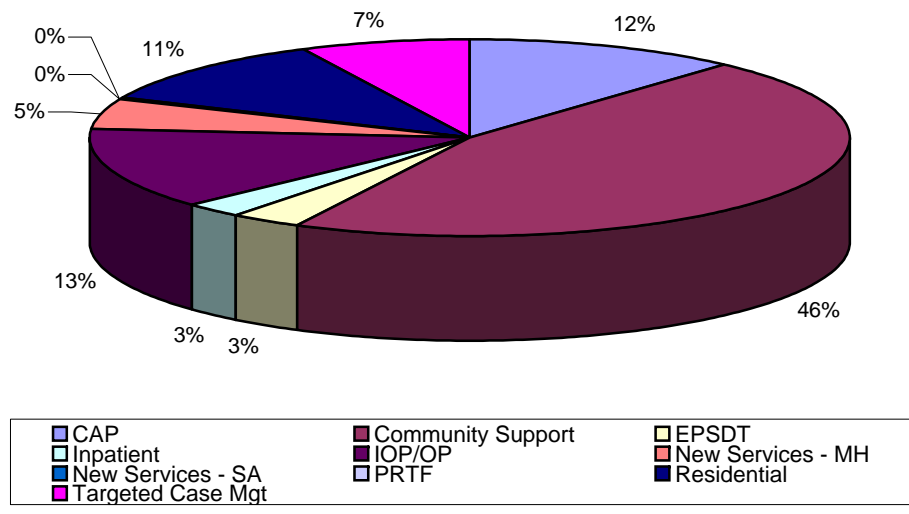
**Statewide - 21 and Over**



**Southeastern Regional - Under 21**



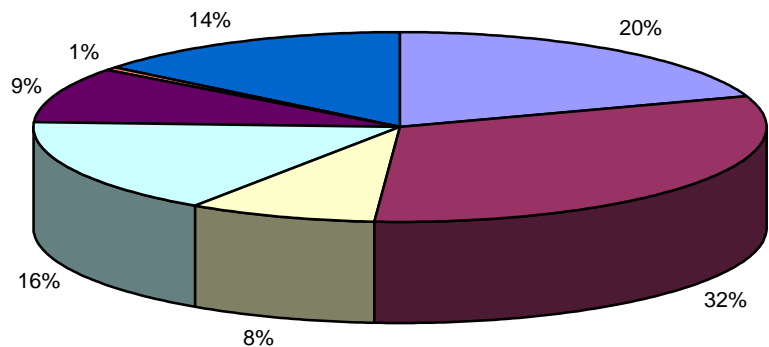
**Statewide - Under 21**



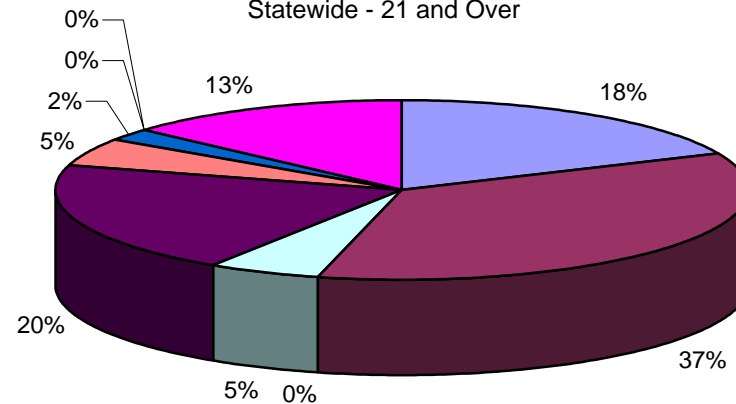
All data is authorization based.

**LME Service Mix Comparison - The Beacon Center**

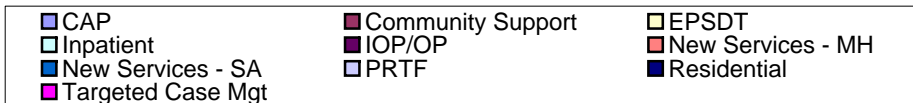
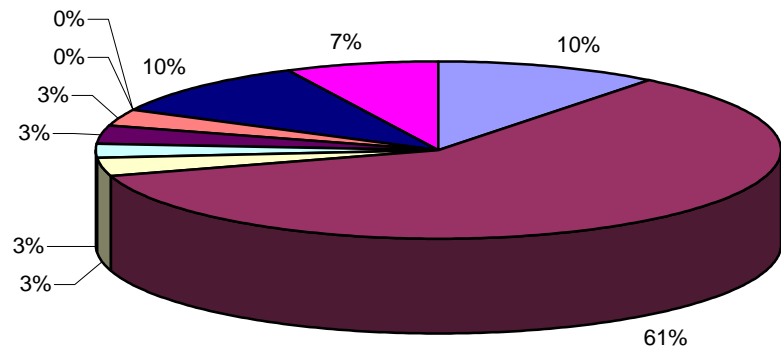
The Beacon Center - 21 and Over



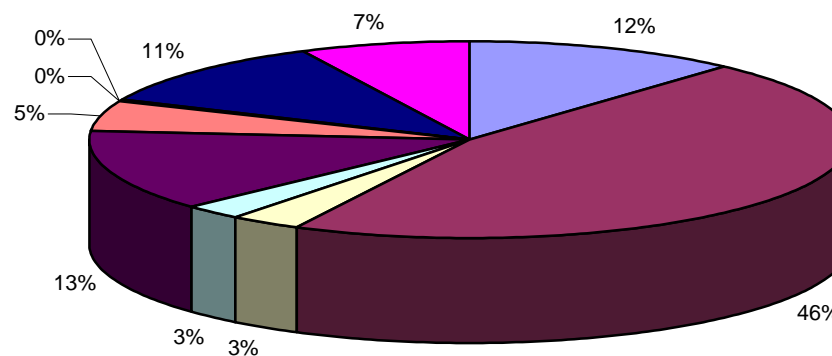
Statewide - 21 and Over



The Beacon Center - Under 21



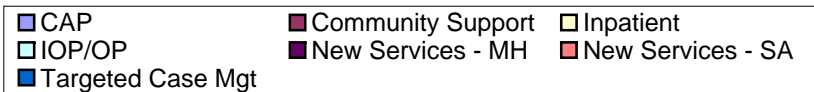
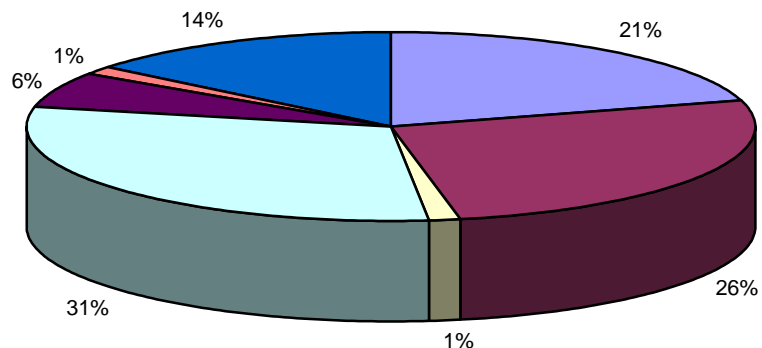
Statewide - Under 21



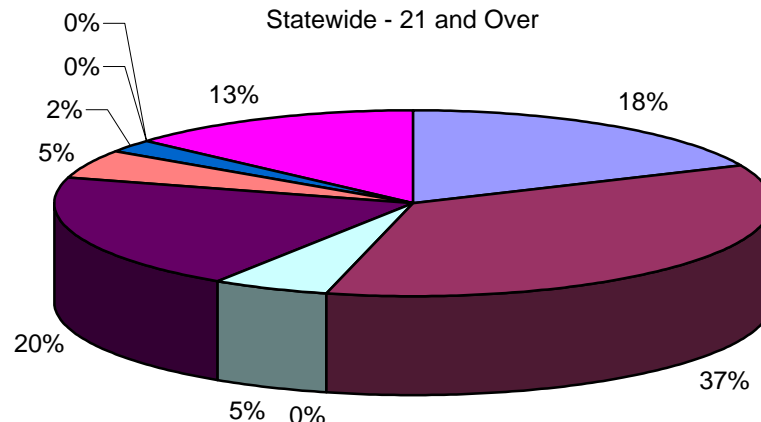
All data is authorization based.

**LME Service Mix Comparison - Wake**

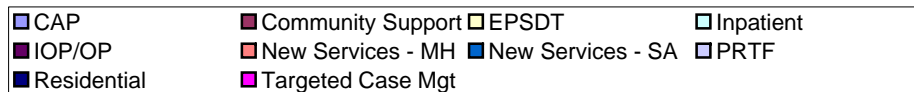
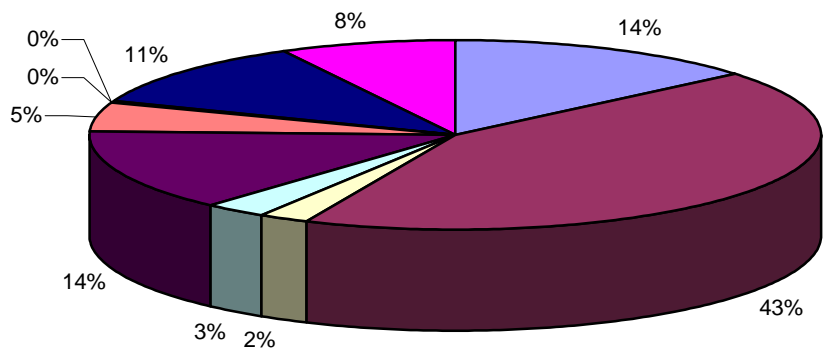
Wake - 21 and Over



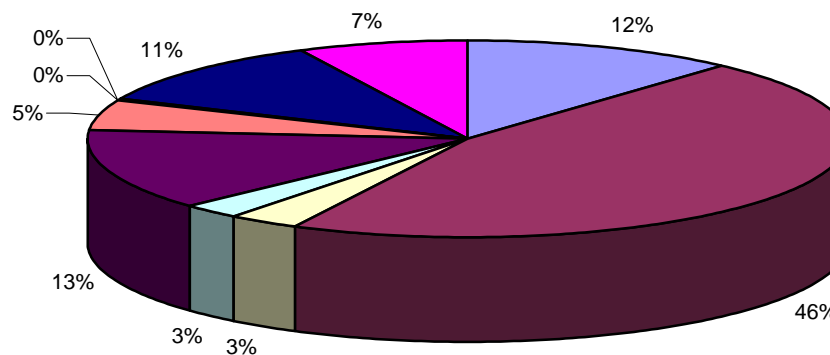
Statewide - 21 and Over



Wake - Under 21



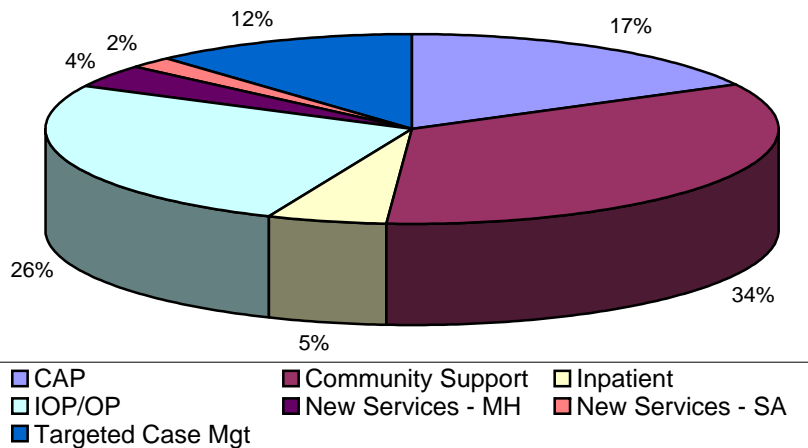
Statewide - Under 21



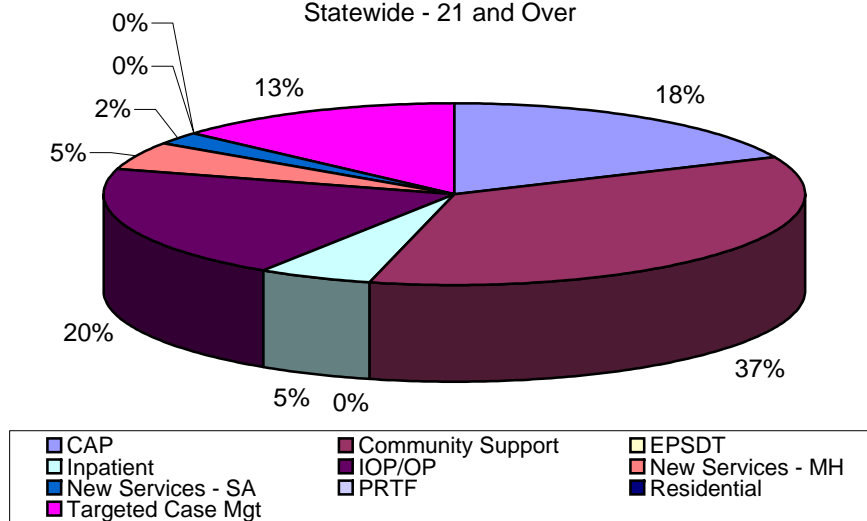
All data is authorization based.

**LME Service Mix Comparison - Western Highlands**

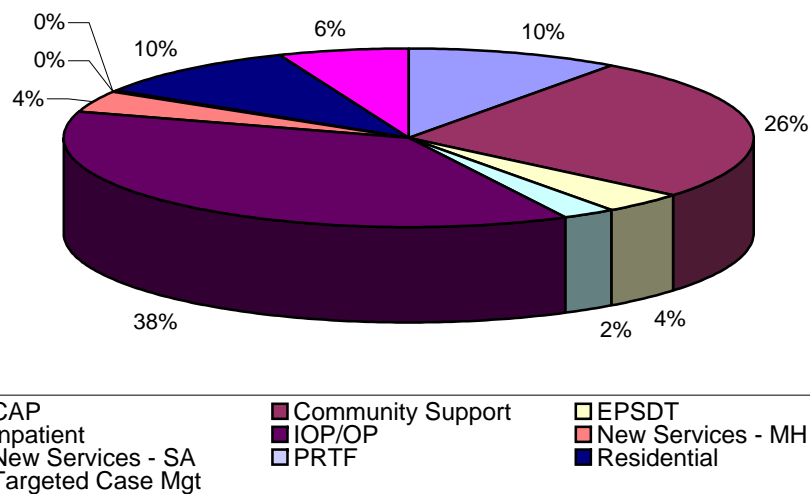
Western Highlands - 21 and Over



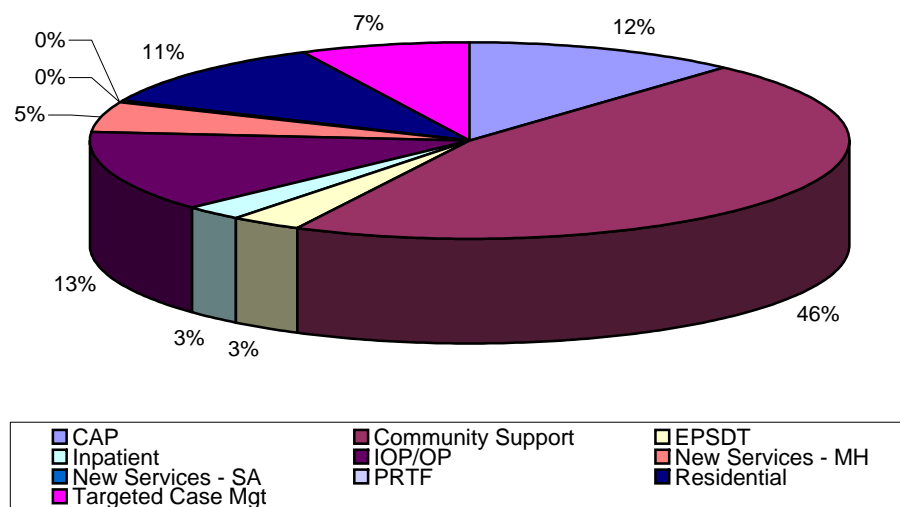
Statewide - 21 and Over



Western Highlands - Under 21



Statewide - Under 21



All data is authorization based.