

NC Medicaid Managed Care Activity Report



January 1 – March 31, 2009

1st Quarter Summary

Approvals and Denials/Modified Requests

Inpatient Readmissions

Level of Care	Approvals	Denials/Modified Requests		30 Days	90 Days
Inpatient	3,675	103	Readmissions to the Same Facility	160	208
PRTF	136	7	Readmissions to a Different Facility	106	141
Residential Level I	20	0	Total Readmits	266	349
Residential Level II	269	7	Total Discharges	2,838	2,838
Residential Level III	2,923	129	Readmit Rate 1st Quarter 2009	9.37%	12.30%
Residential Level IV	168	4	Readmit Rate 1st Quarter 2008	8.33%	11.32%
Therapeutic Foster Care	3,316	44			
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	19,171	14			
DD/Targeted Case Management	8,758	12			
DD/CAP Services	18,563	349			
EPSDT	2,339	23			
Community Support	34,961	9,931			
All Other Enhanced Services	8,725	464			
Overall	103,024	11,087			

Authorization Request Volume 7/1/07 - 6/30/08

<u>Level of Care</u>	<u>Request Count*</u>	<u>Avg. Requests/Week</u>	<u>Decisions**</u>	<u>Distinct Recipients w/Active Auths</u>
Inpatient	28,005	539	27,017	323
PRTF	3,047	59	2,972	286
Residential Levels I-IV	16,424	316	16,421	2,101
Therapeutic Foster Care	11,978	230	12,291	1,719
Outpatient, SAIOP, SACOT, Amb. Detox, Mobile Crisis or Opioid	36,580	703	36,918	14,182
DD/Targeted Case Management	41,627	801	40,340	15,111
DD/CAP Services	74,346	1,430	75,483	10,005
EPSDT	5,846	112	5,846	1,107
Community Support	181,882	3,498	184,617	38,057
All Other Enhanced Services	23,091	444	22,132	5,669
Total	422,826	8,131	424,037	88,560

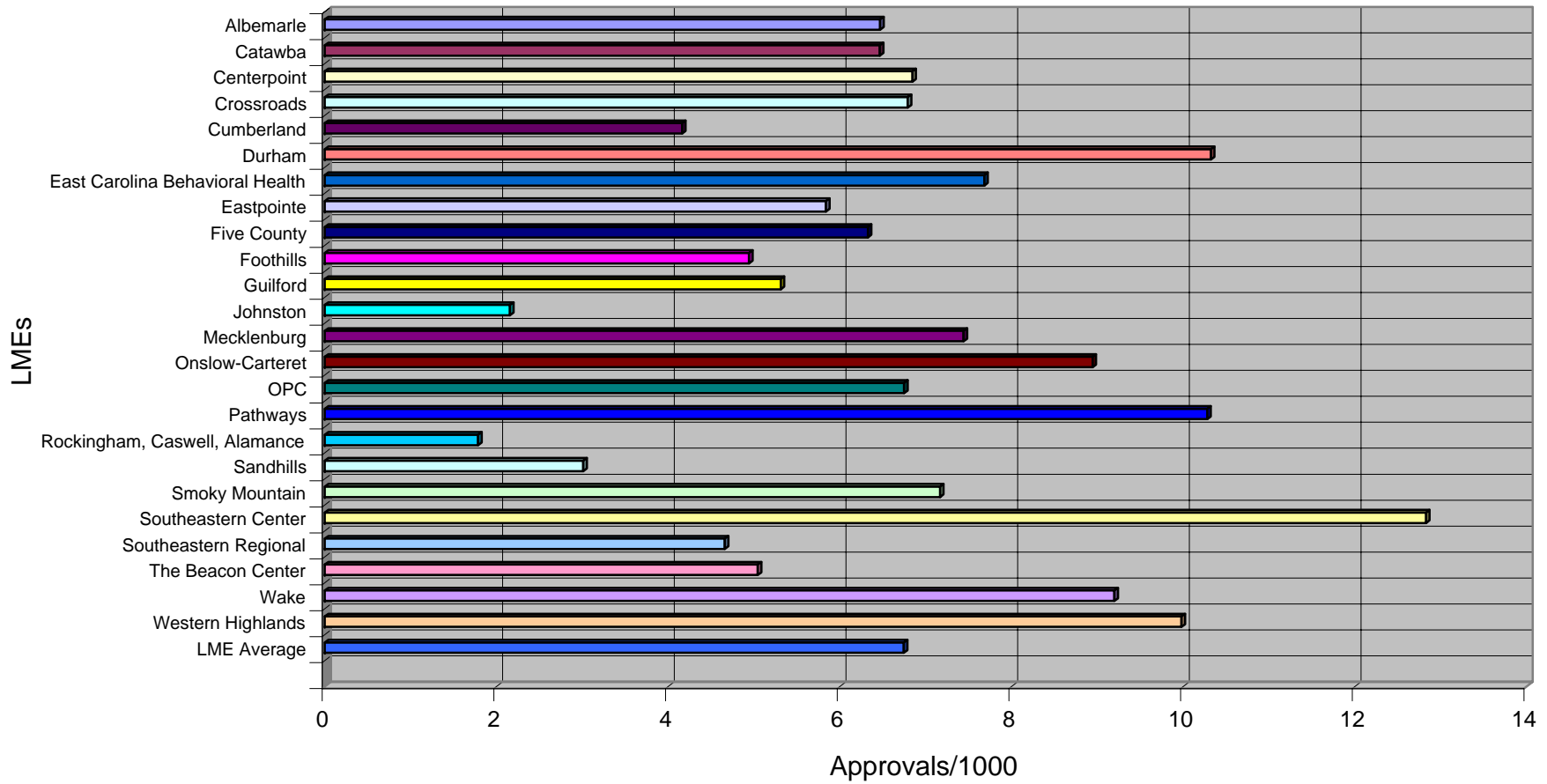
Authorization Request Volume 7/1/08 - 3/31/09

<u>Level of Care</u>	<u>Request Count*</u>	<u>Avg. Requests/Week</u>	<u>Decisions**</u>	<u>Distinct Recipients w/Active Auths</u>
Inpatient	23,394	598	22,747	363
PRTF	2,799	72	2,568	333
Residential Levels I-IV	11,831	302	11,292	2,085
Therapeutic Foster Care	9,351	239	9,215	1,944
Outpatient, SAIOP, SACOT, Amb. Detox, Mobile Crisis or Opioid	32,164	822	31,657	9,691
DD/Targeted Case Management	29,171	745	28,288	16,327
DD/CAP Services	63,379	1,619	63,042	10,047
EPSDT	10,417	266	10,417	1,625
Community Support	132,992	3,398	131,543	38,312
All Other Enhanced Services	26,292	672	23,873	7,384
Total	341,790	8,732	334,642	88,111

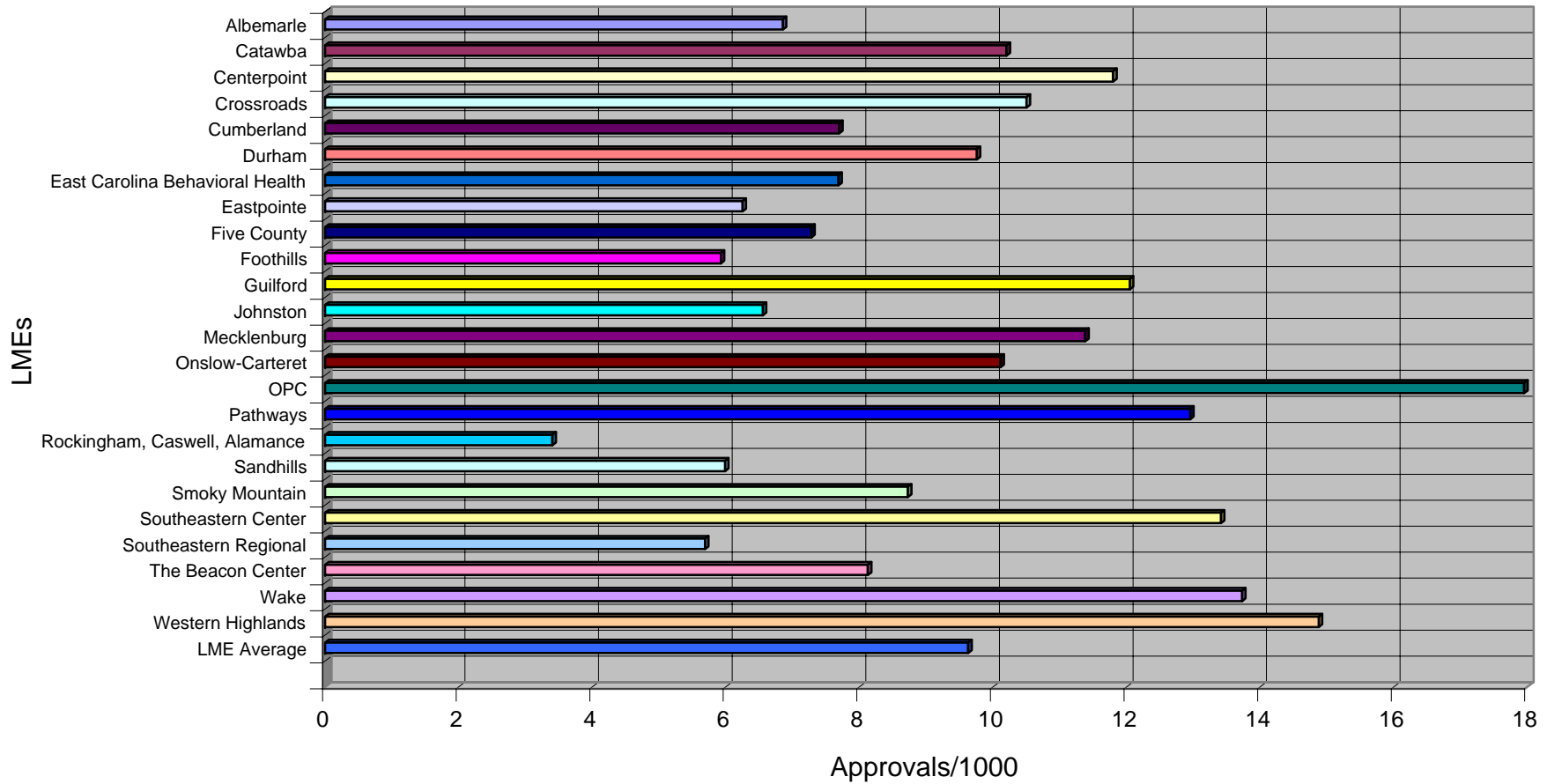
* Variance between requests and decisions: requests in process and/or awaiting additional information from the provider, or provider may have submitted duplicate requests.

** Single requests may generate multiple decisions.

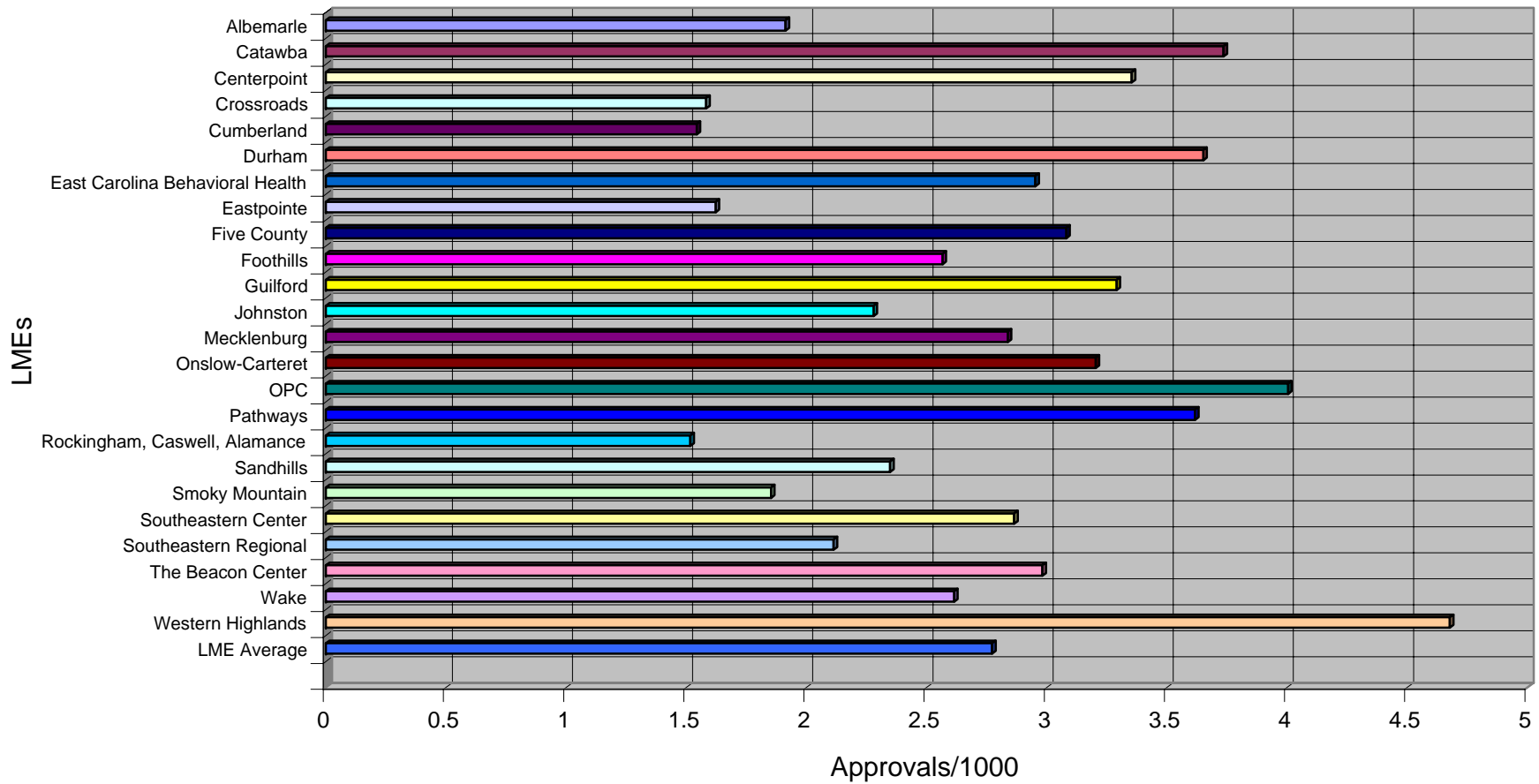
Approvals per 1,000 Medicaid Recipients - Targeted Case Management



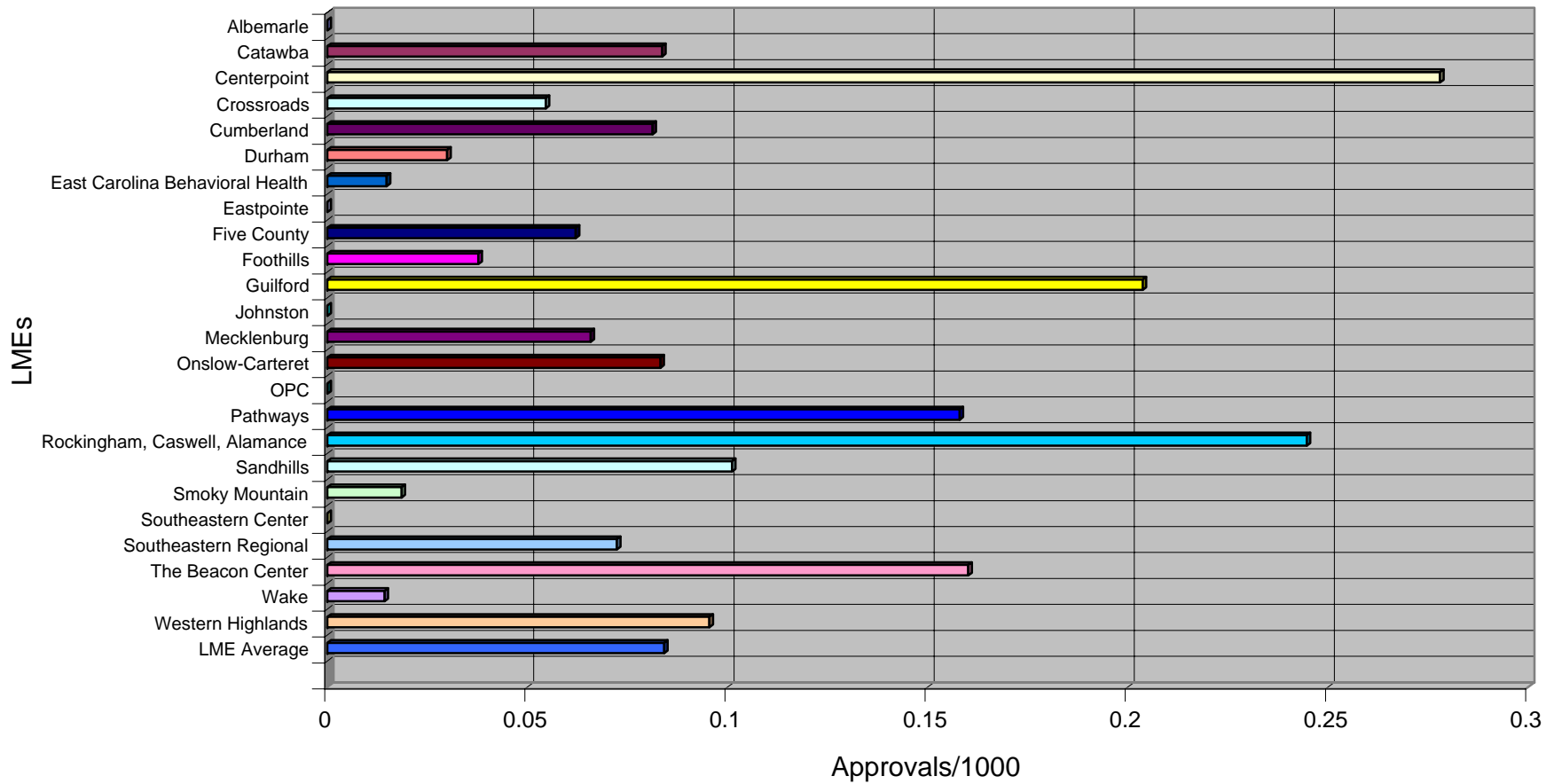
Approvals per 1,000 Medicaid Recipients - CAP



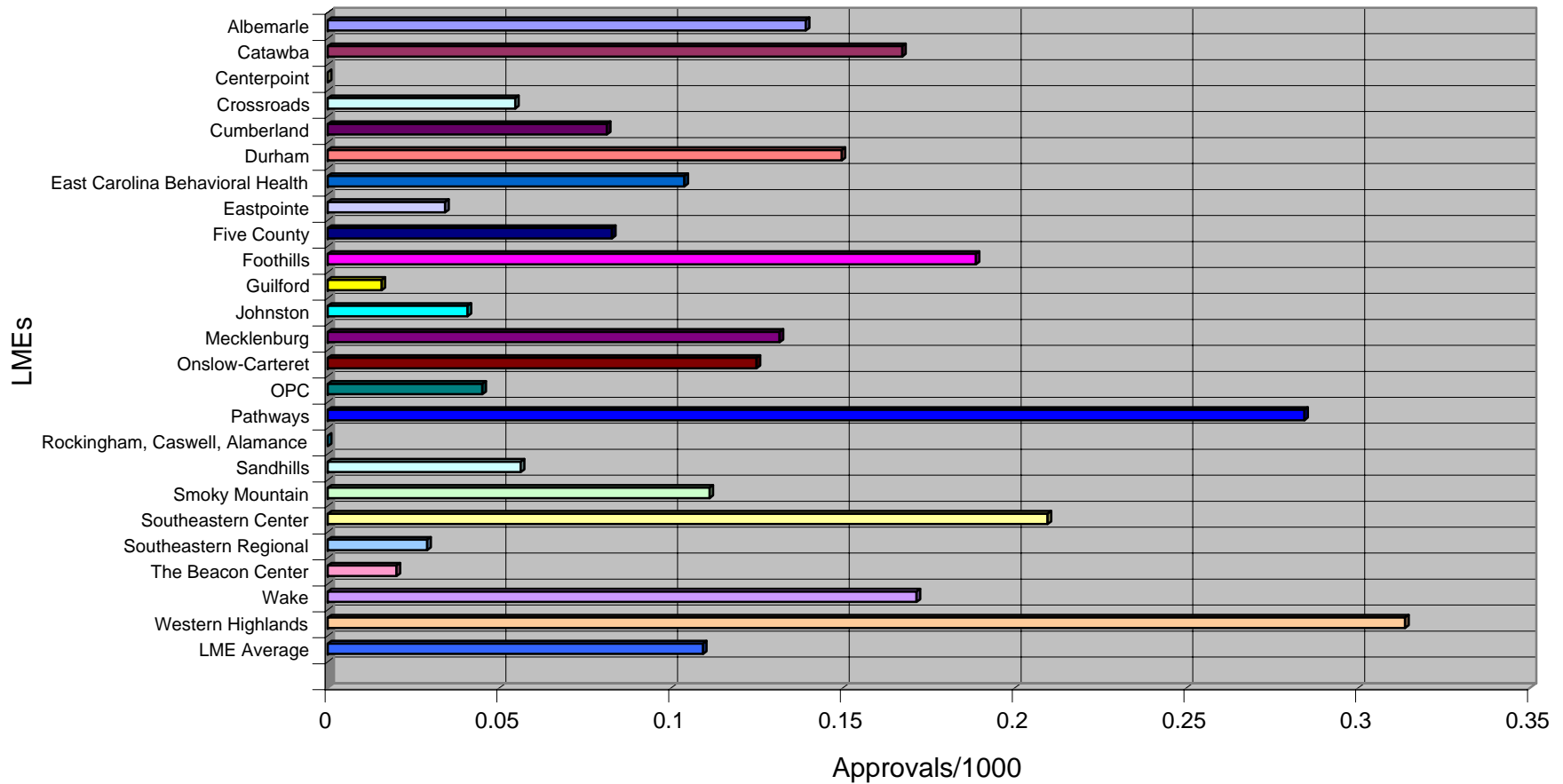
Approvals per 1,000 Medicaid Recipients - Inpatient Psychiatric



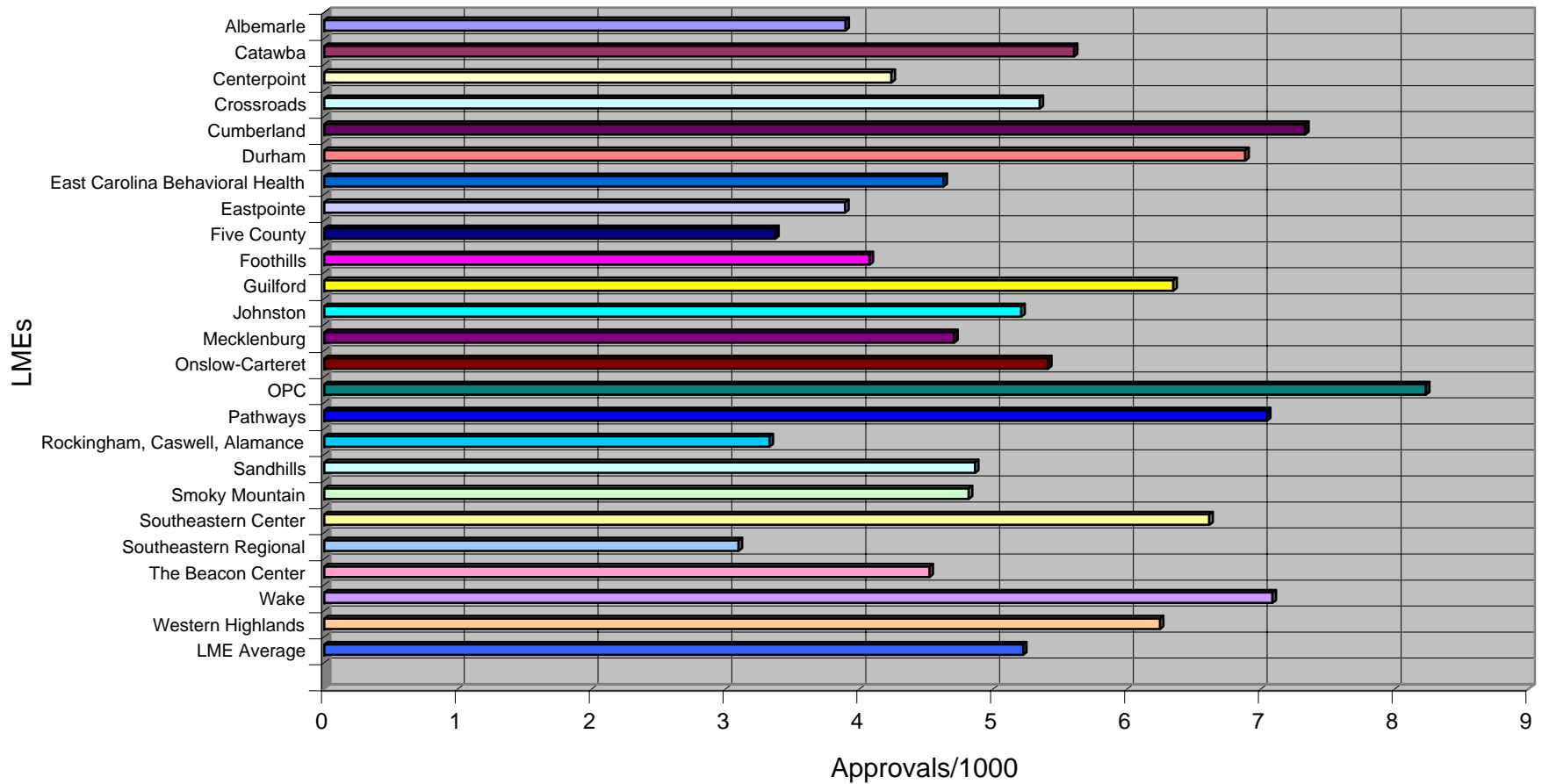
Approvals per 1,000 Medicaid Recipients - Inpatient Substance Abuse



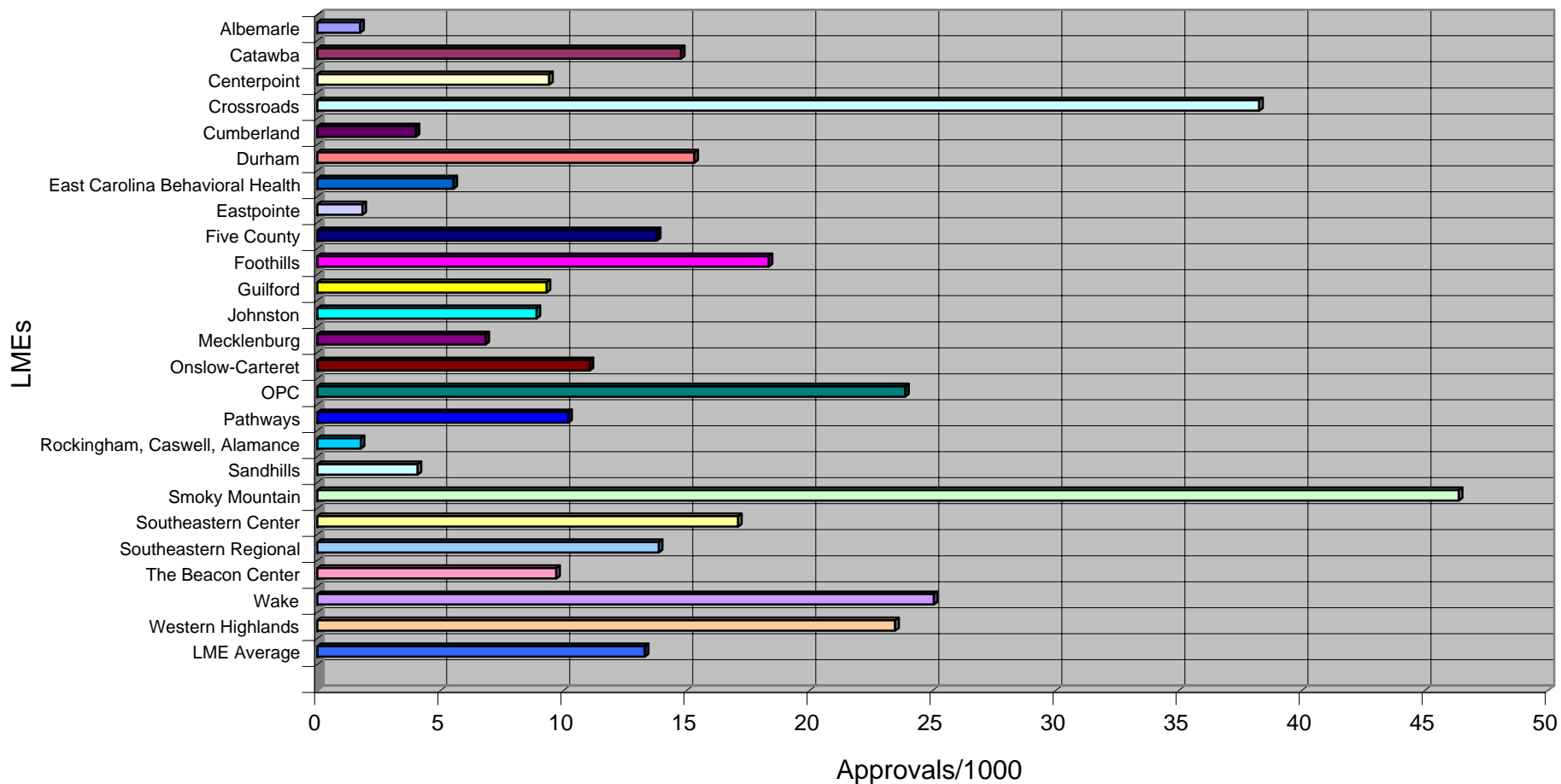
Approvals per 1,000 Medicaid Recipients - PRTF



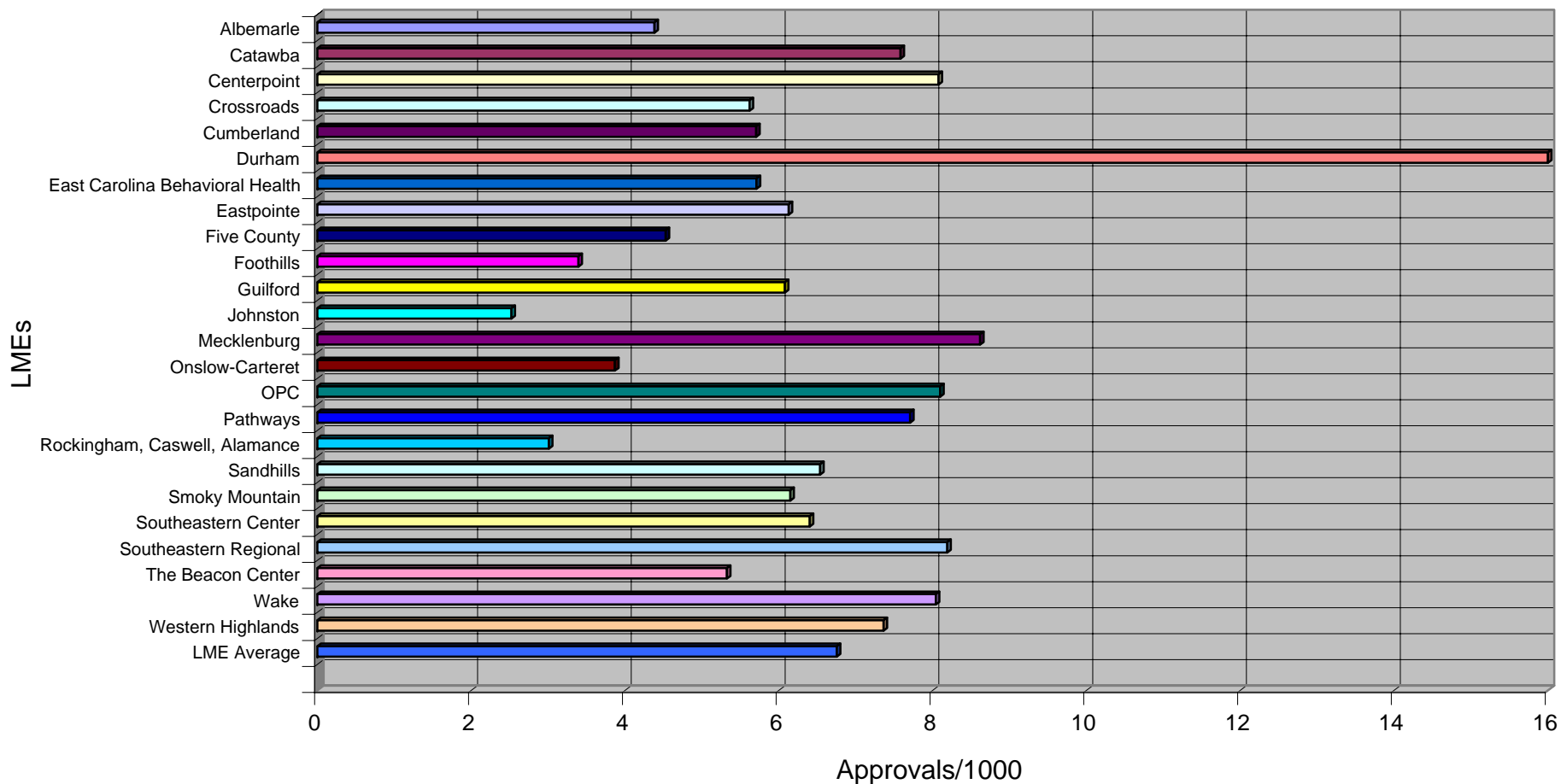
Approvals per 1,000 Medicaid Recipients - Residential Services



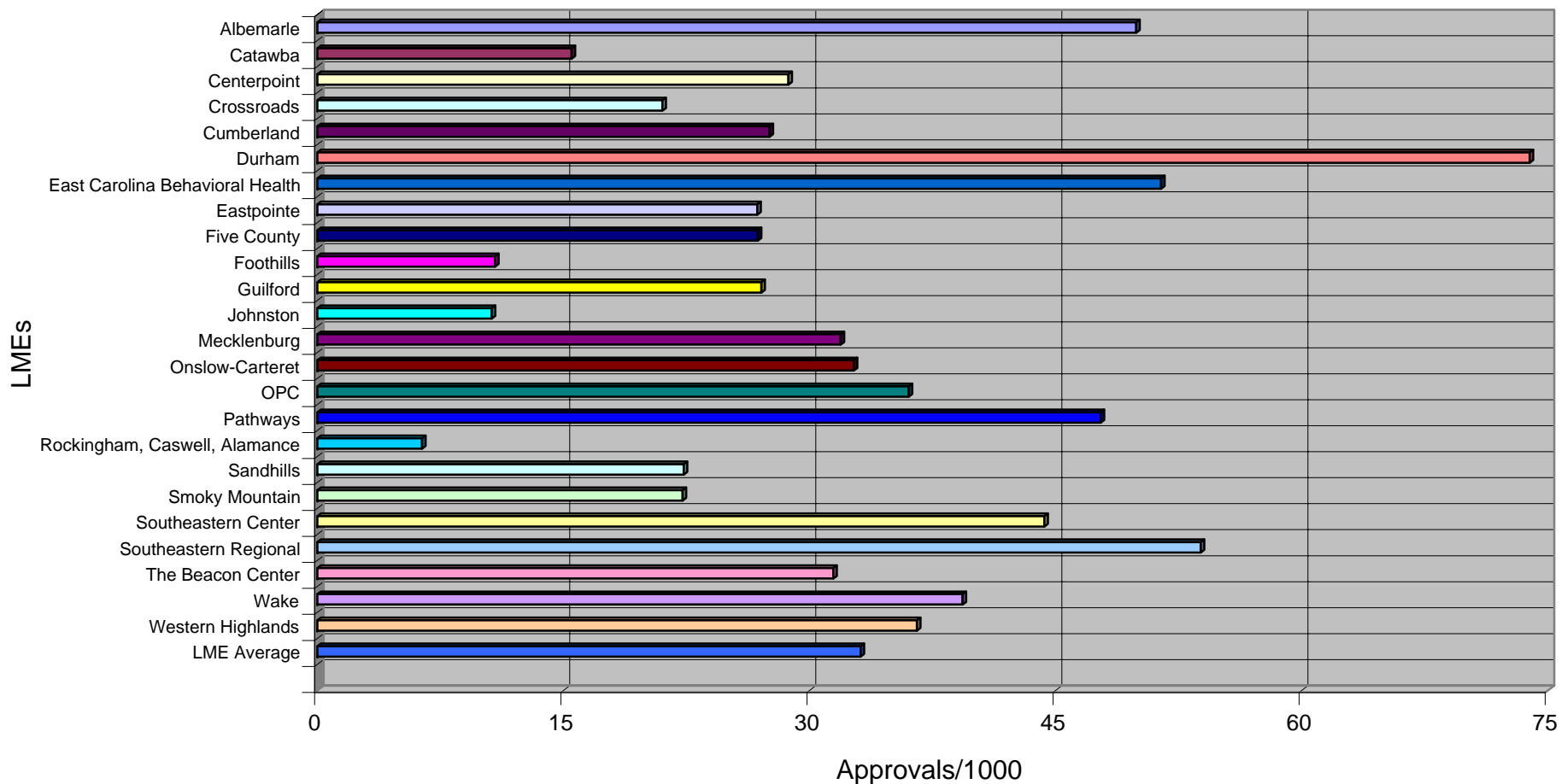
Approvals per 1,000 Medicaid Recipients - Intensive Outpatient and Outpatient Services



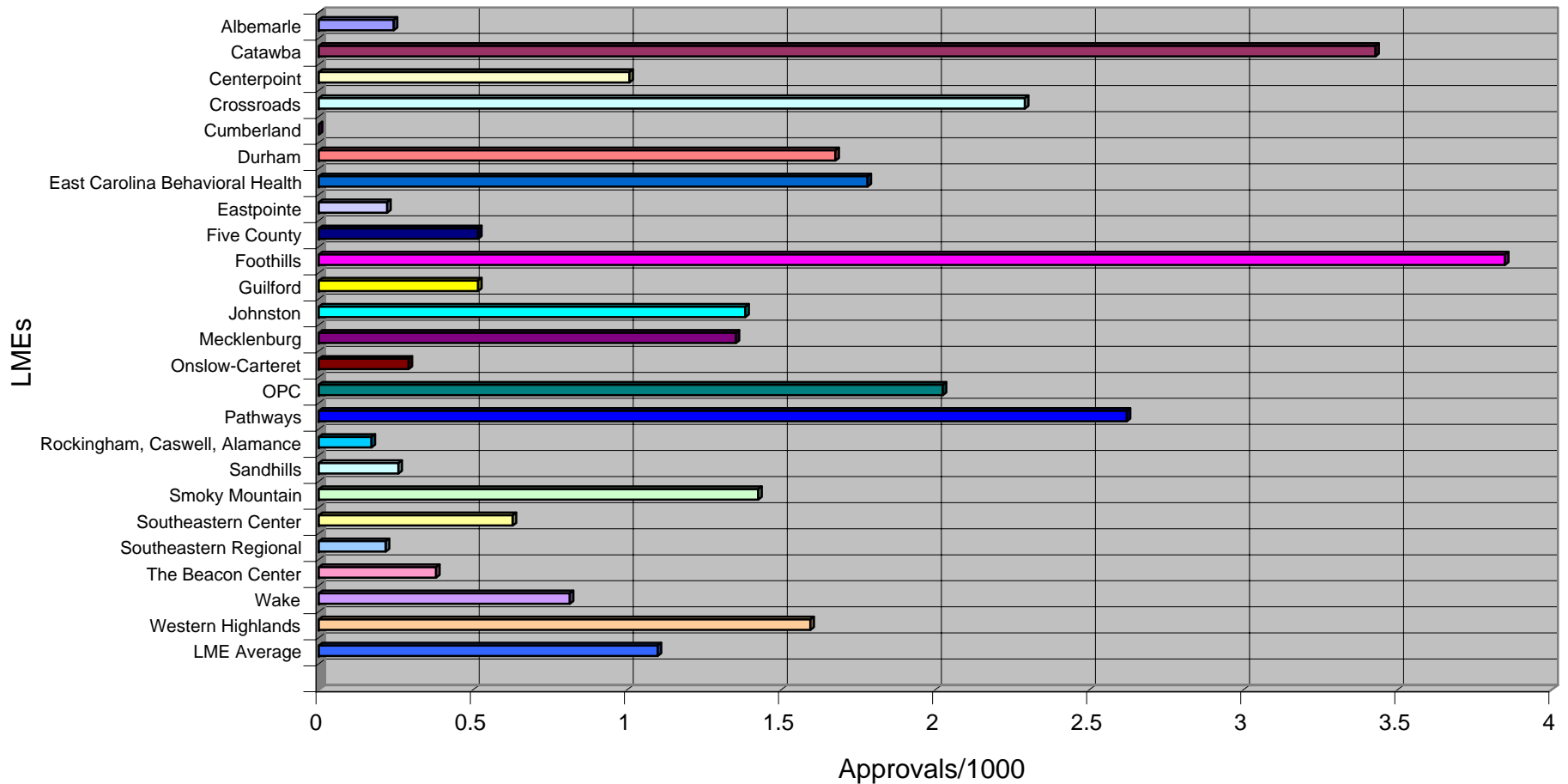
Approvals per 1,000 Medicaid Recipients - New Medicaid Services, Psychiatric



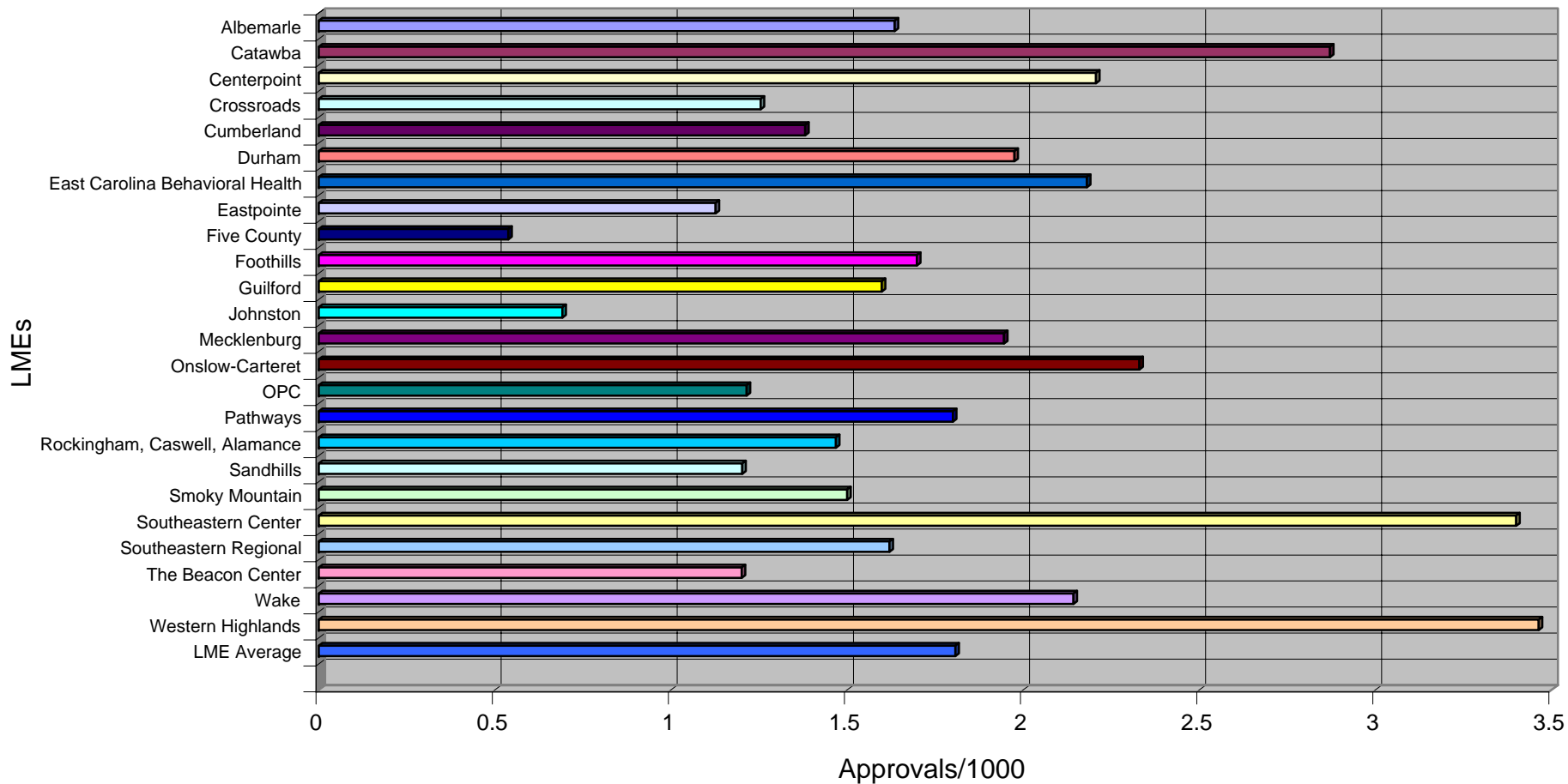
Approvals per 1,000 Medicaid Recipients - Community Support



Approvals per 1,000 Medicaid Recipients - New Medicaid Services, Substance Abuse

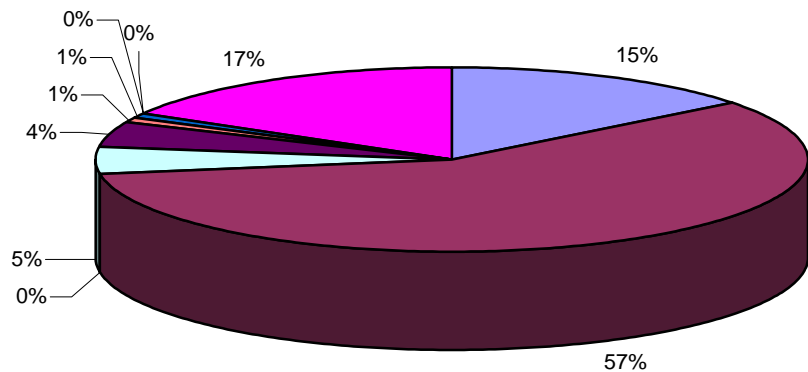


Approvals per 1,000 Medicaid Recipients - EPSDT

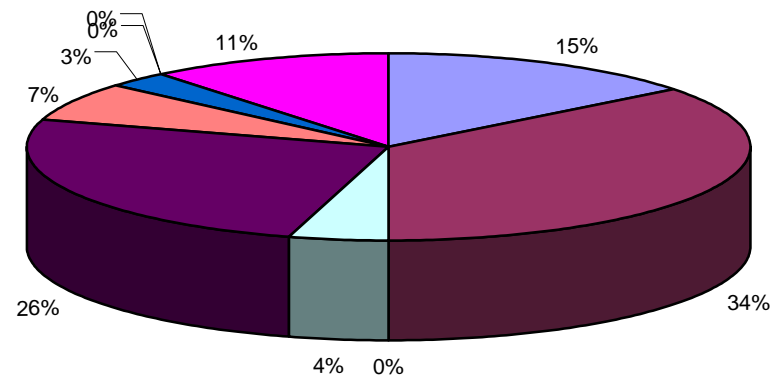


LME Service Mix Comparison - Albemarle

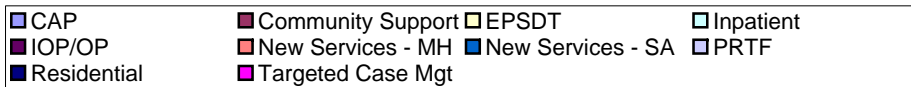
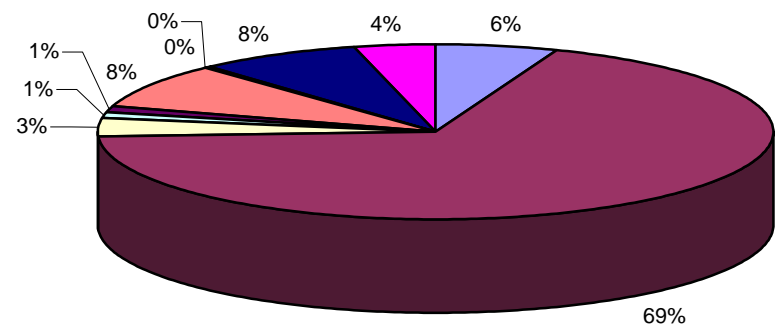
Albemarle 21 and Over



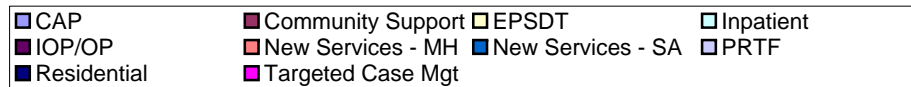
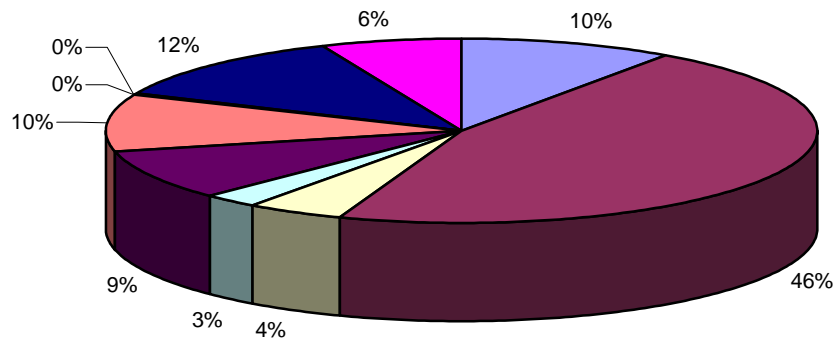
Statewide - 21 and Over



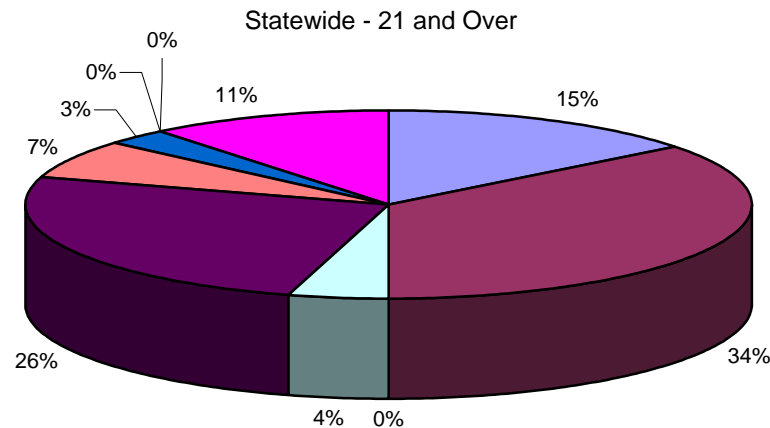
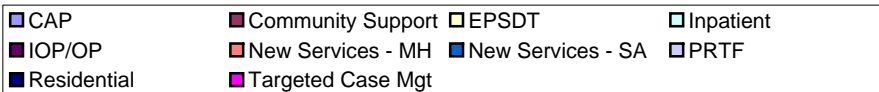
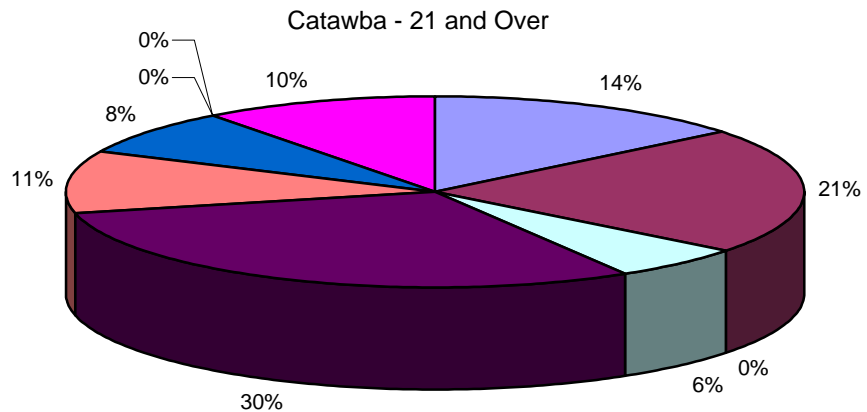
Albemarle 21 and Over



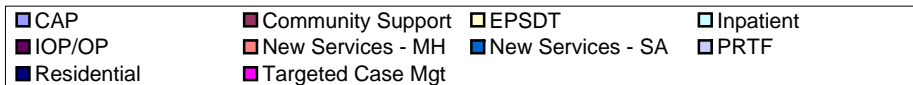
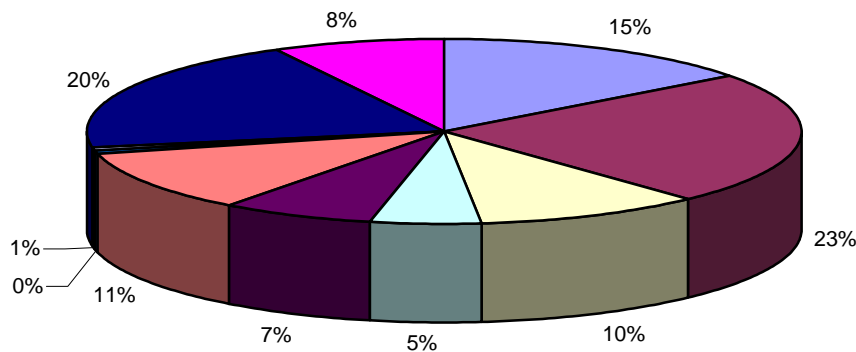
Statewide - Under 21



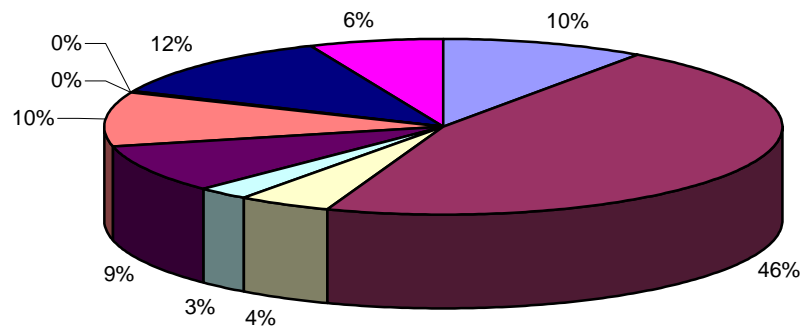
LME Service Mix Comparison - Catawba



Catawba - Under 21

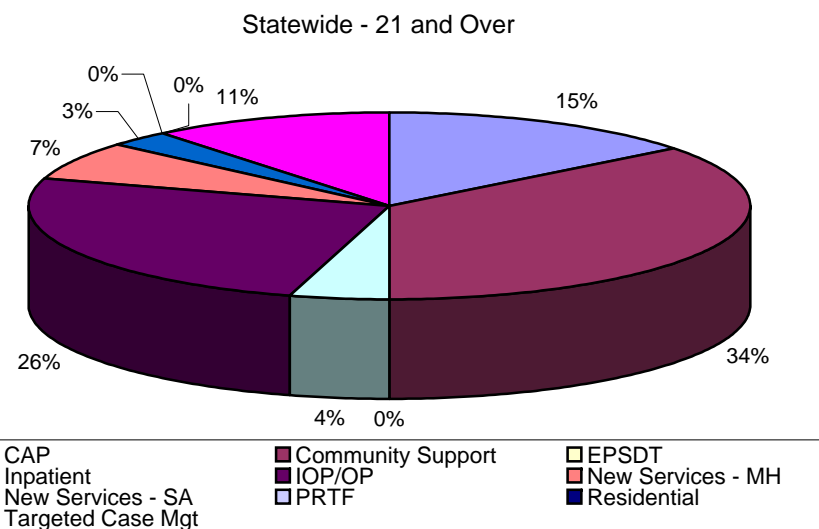
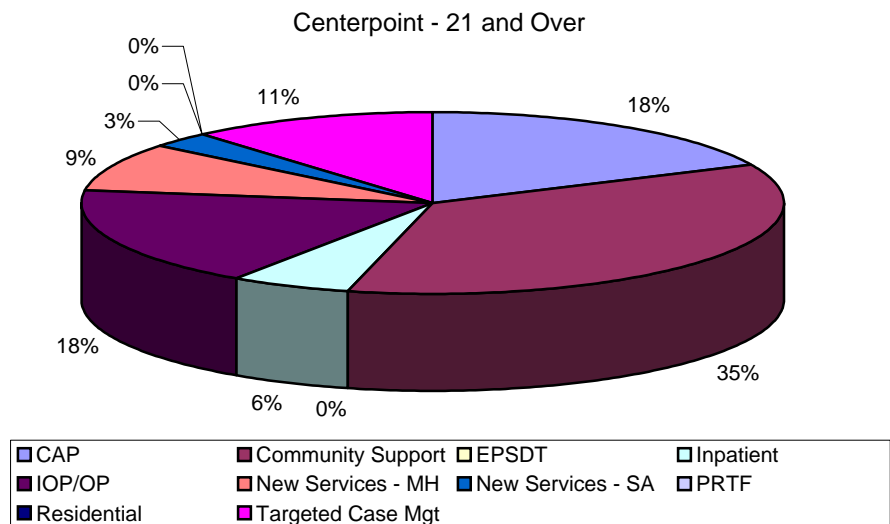


Statewide - Under 21

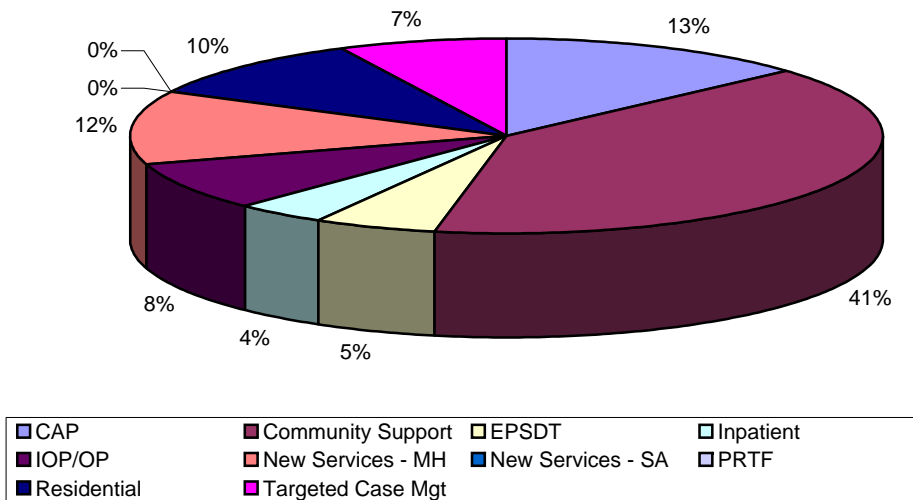


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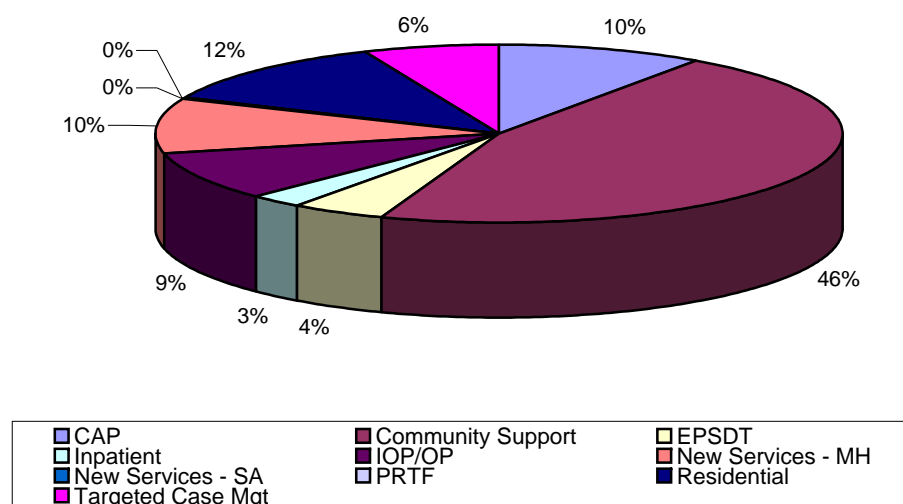
LME Service Mix Comparison - Centerpoint



Centerpoint - Under 21

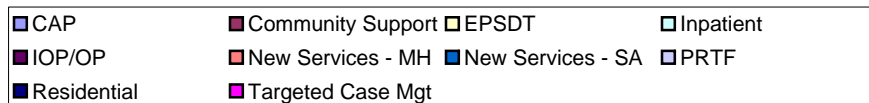
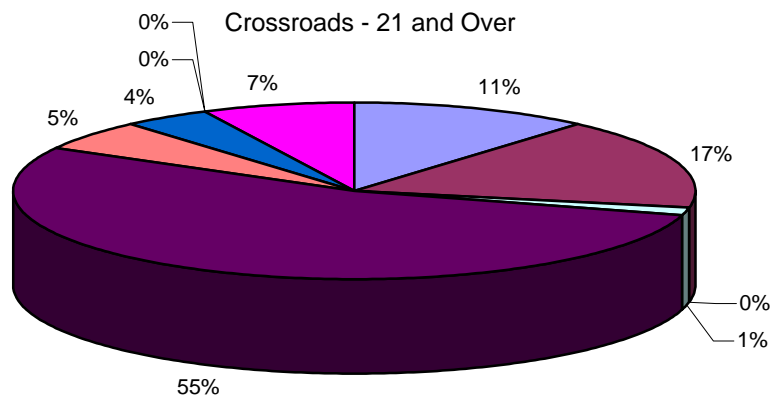


Statewide - Under 21

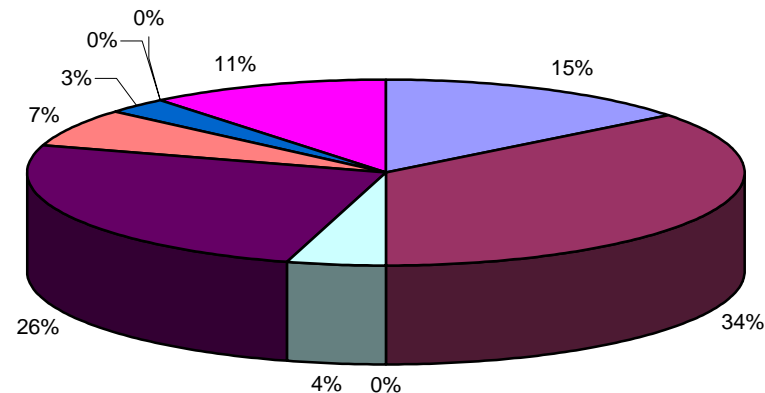


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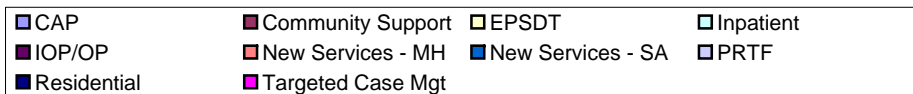
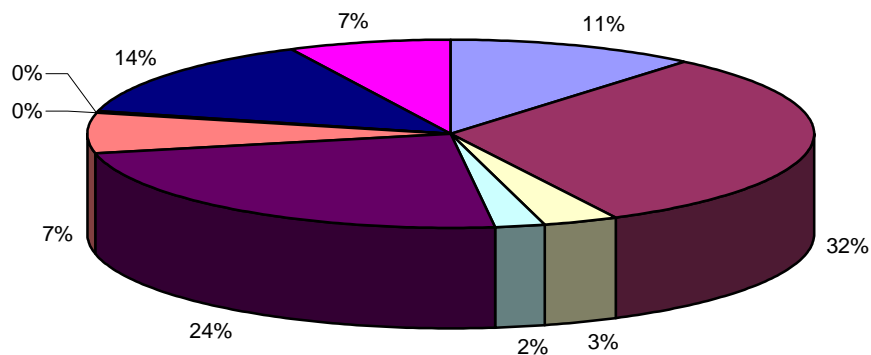
LME Service Mix Comparison - Crossroads



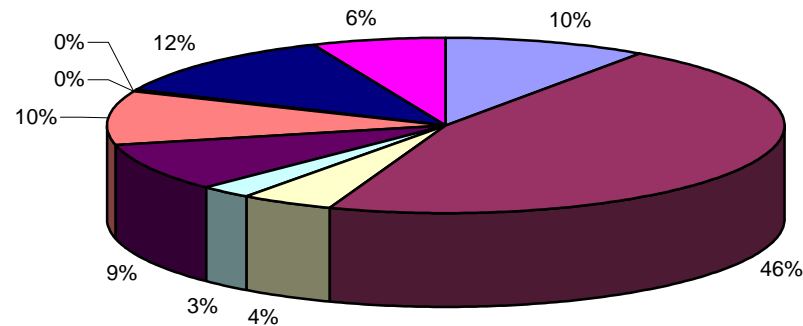
Statewide - 21 and Over



Crossroads - Under 21



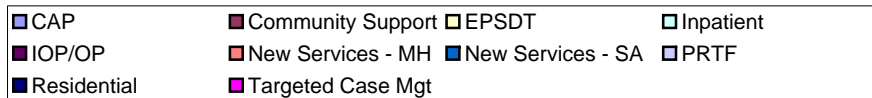
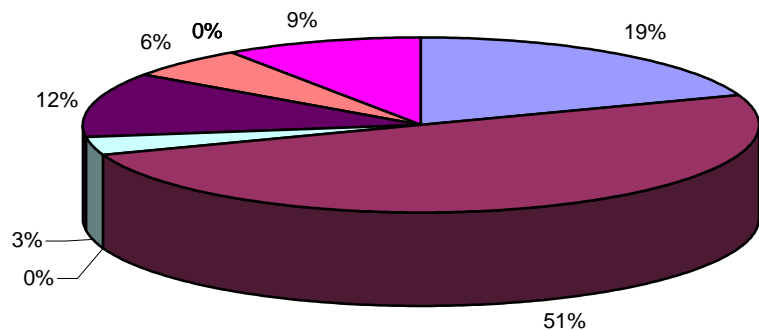
Statewide - Under 21



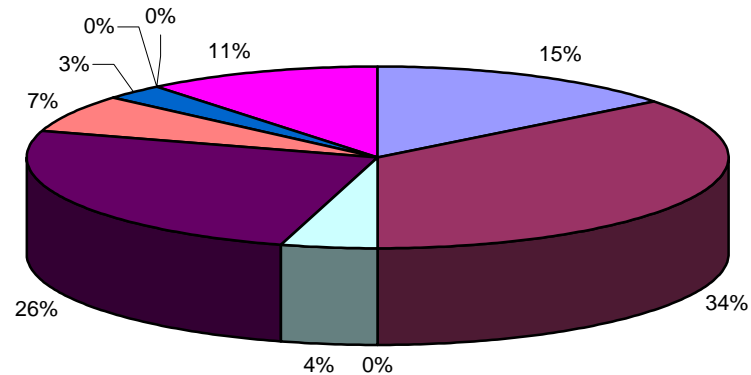
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LME Service Mix Comparison - Cumberland

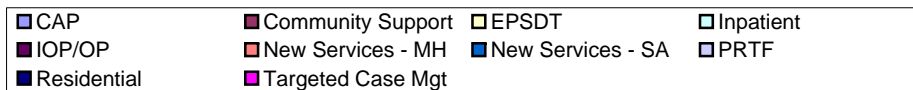
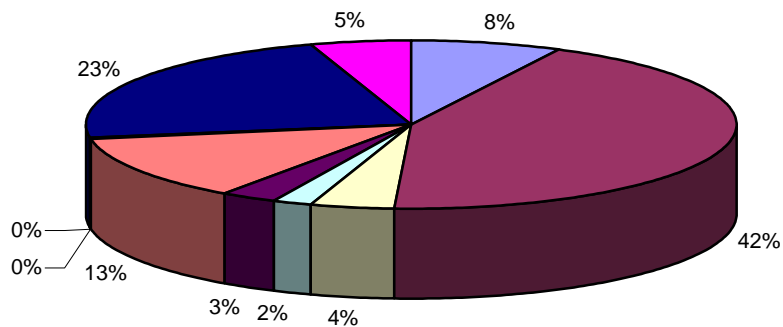
Cumberland - 21 and Over



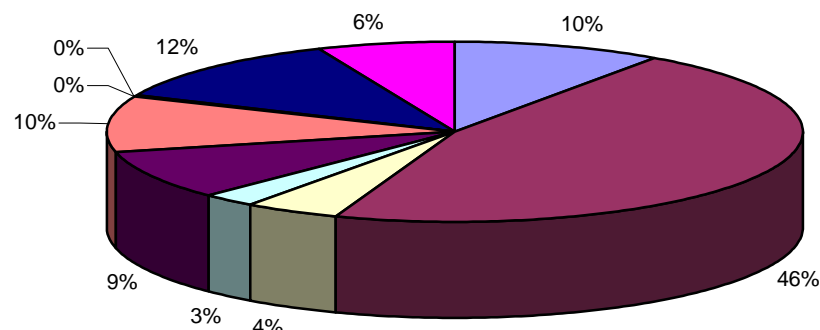
Statewide - 21 and Over



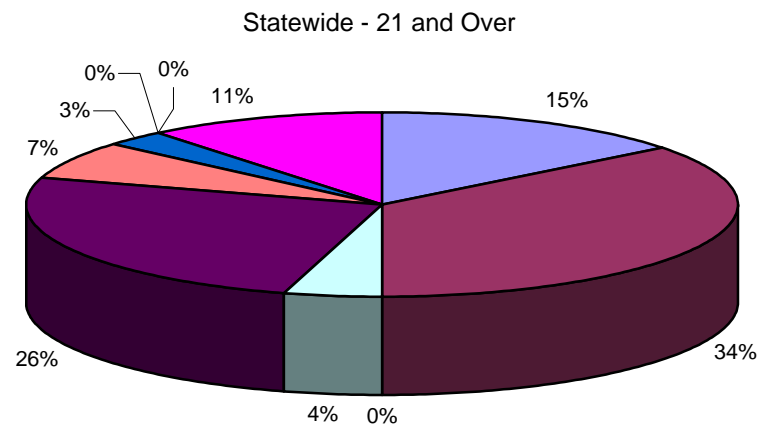
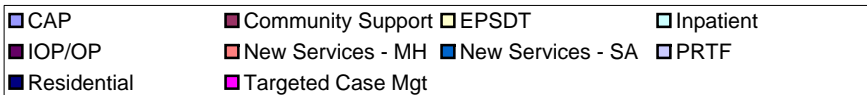
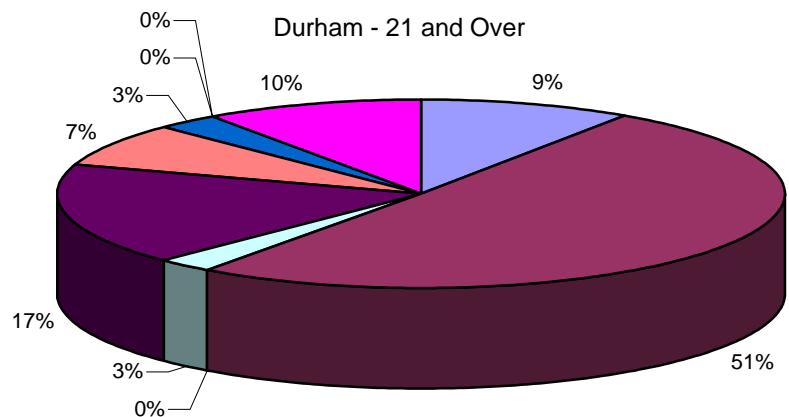
Cumberland - Under 21



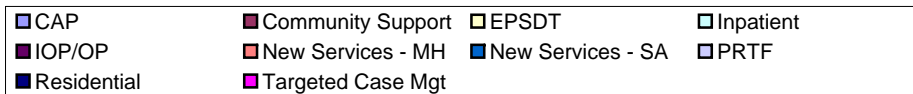
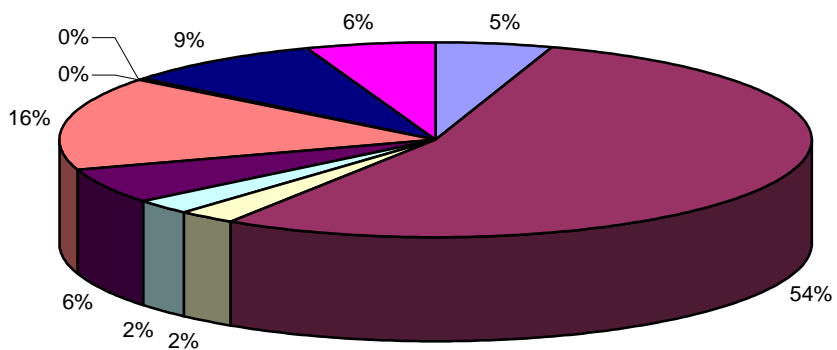
Statewide - Under 21



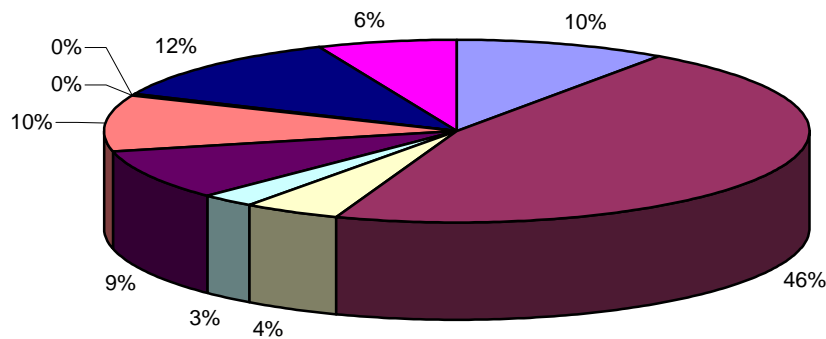
LME Service Mix Comparison - Durham



Durham - Under 21

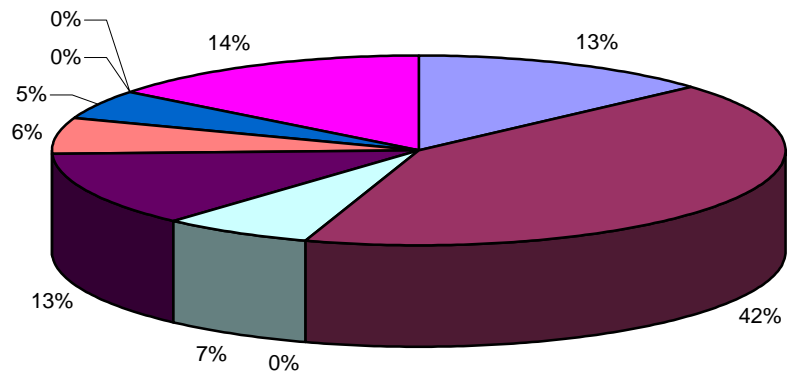


Statewide - Under 21



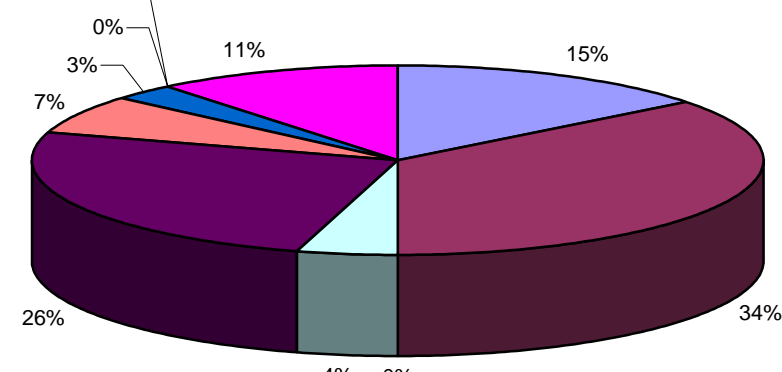
LME Service Mix Comparison - East Carolina Behavioral Health

East Carolina Behavioral Health - 21 and Over



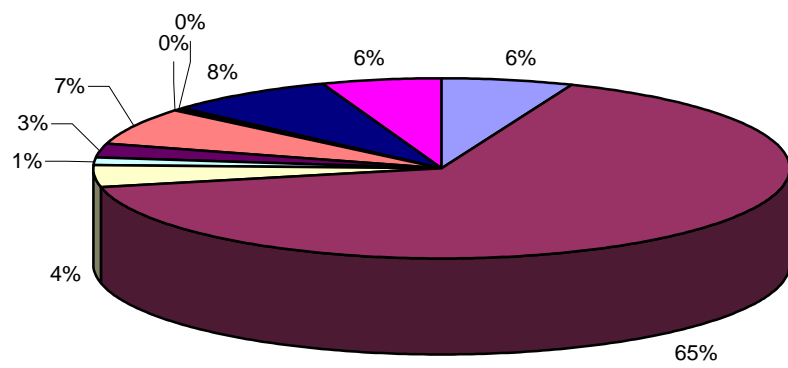
- CAP
- IOP/OP
- Residential
- Community Support
- New Services - MH
- New Services - SA
- Targeted Case Mgt
- EPSDT
- Inpatient
- PRTF

Statewide - 21 and Over



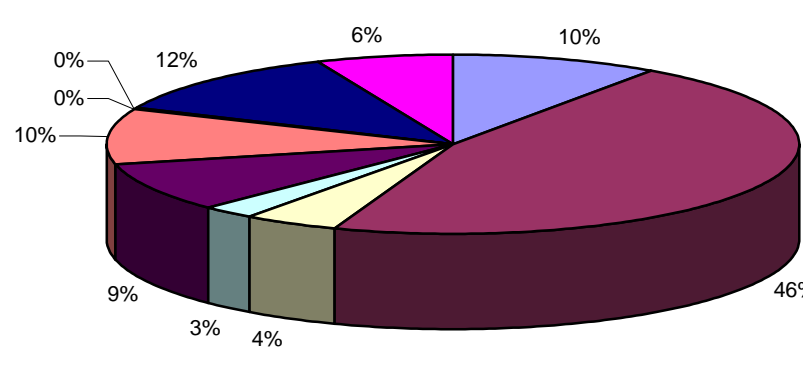
- CAP
- IOP/OP
- Residential
- Community Support
- New Services - MH
- New Services - SA
- Targeted Case Mgt
- EPSDT
- Inpatient
- PRTF

East Carolina Behavioral Health - Under 21



- CAP
- IOP/OP
- Residential
- Community Support
- New Services - MH
- New Services - SA
- Targeted Case Mgt
- EPSDT
- Inpatient
- PRTF

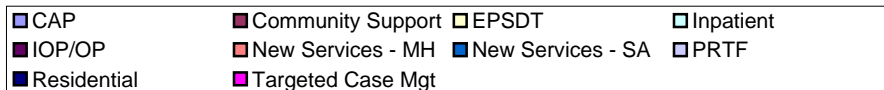
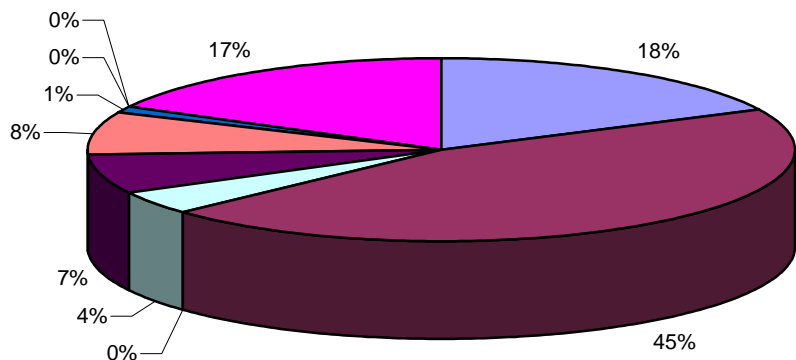
Statewide - Under 21



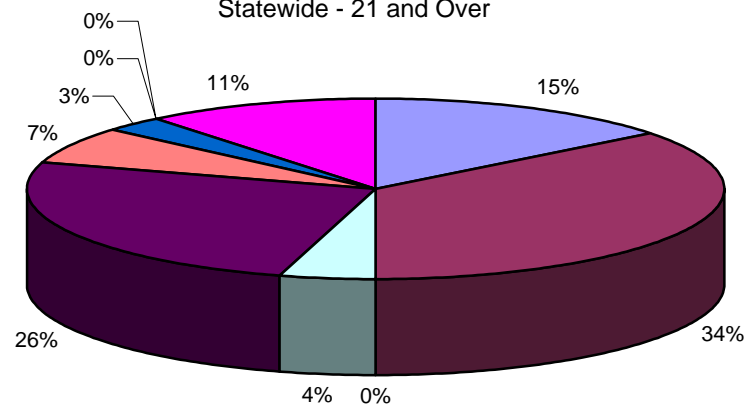
- CAP
- IOP/OP
- Residential
- Community Support
- New Services - MH
- New Services - SA
- Targeted Case Mgt
- EPSDT
- Inpatient
- PRTF

LME Service Mix Comparison - Eastpointe

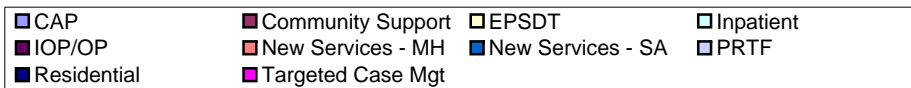
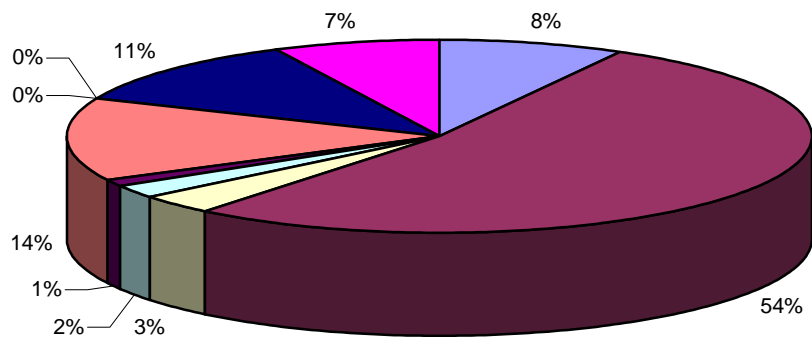
Eastpointe - 21 and Over



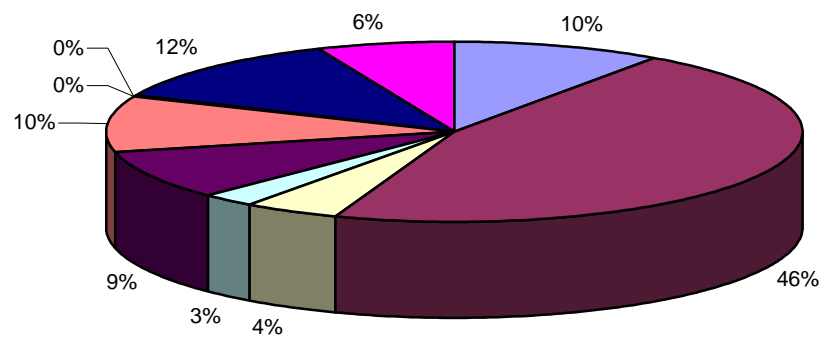
Statewide - 21 and Over



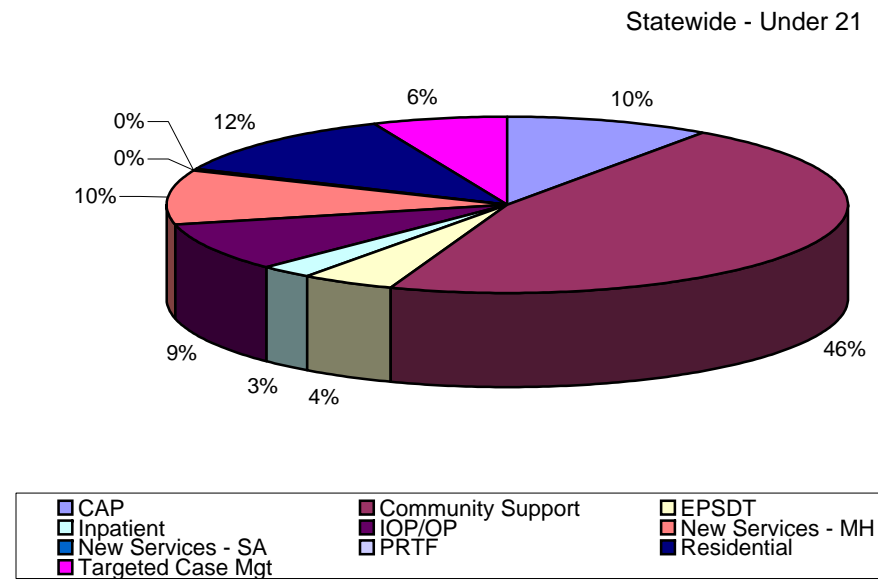
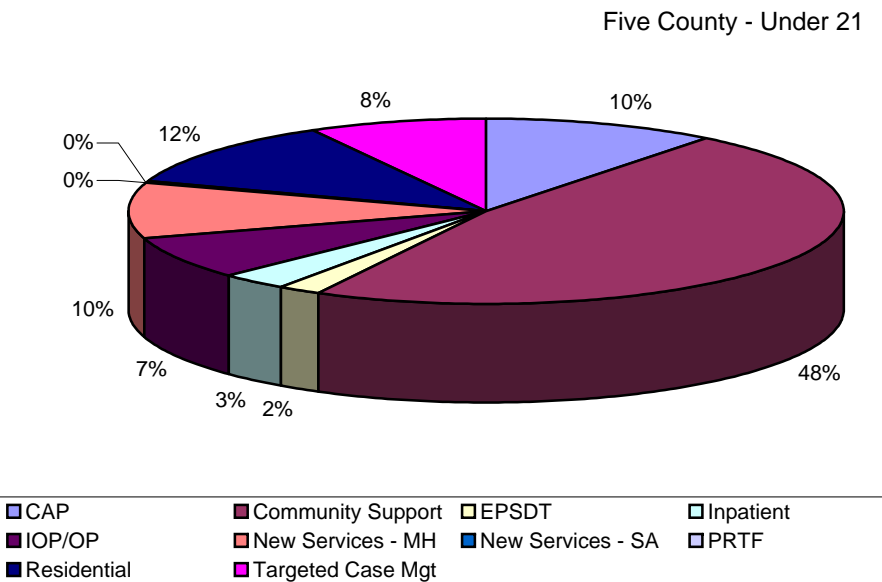
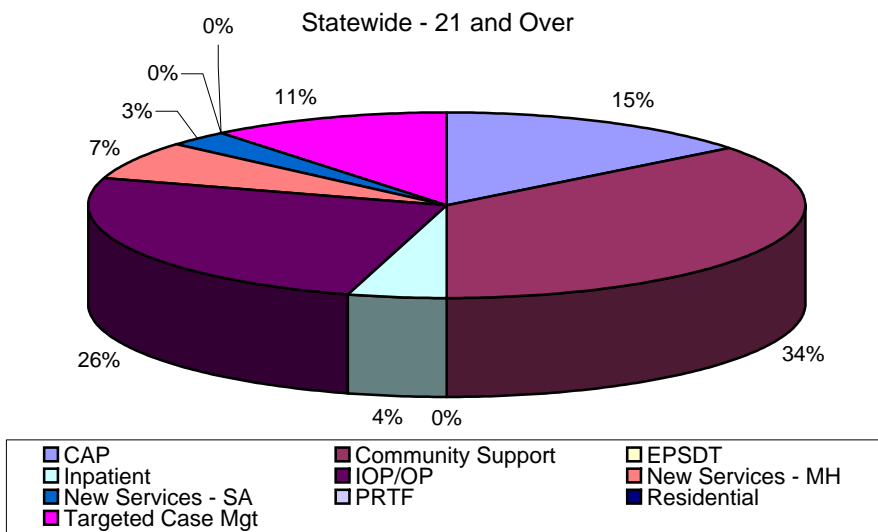
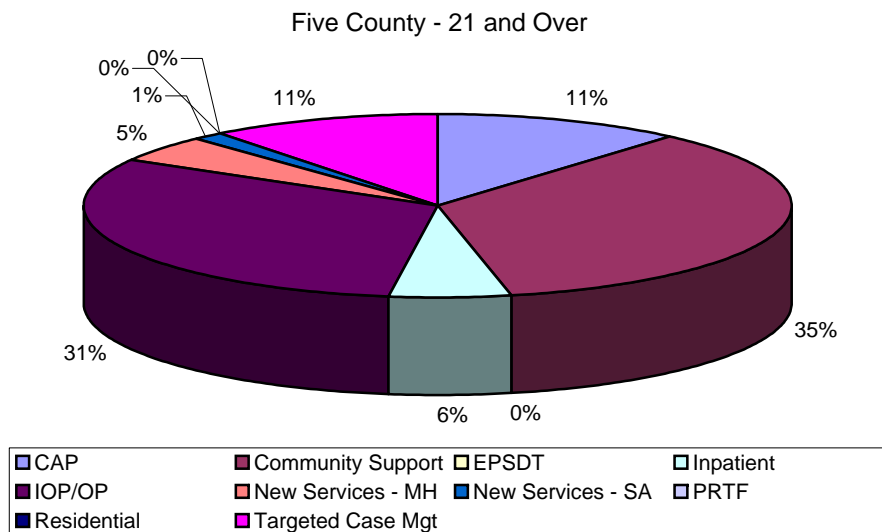
Eastpointe - Under 21



Statewide - Under 21



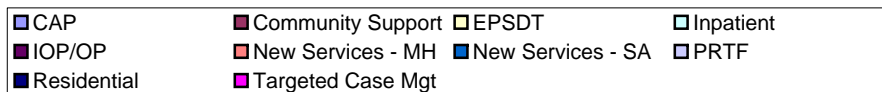
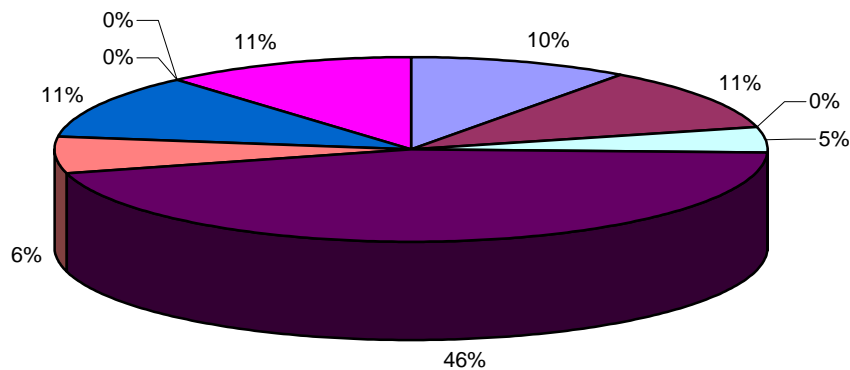
LME Service Mix Comparison - Five County



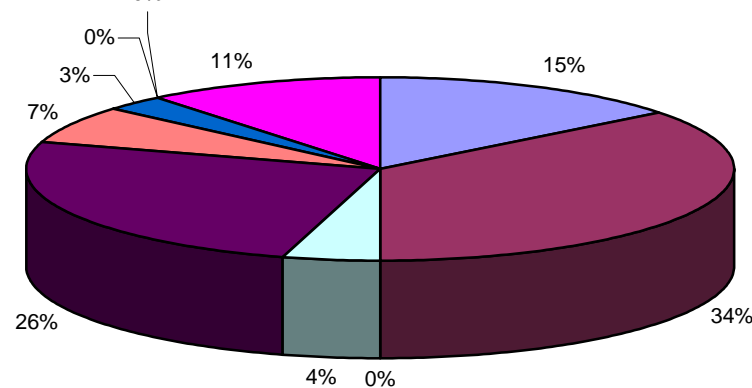
All data is authorization based.

LME Service Mix Comparison - Foothills

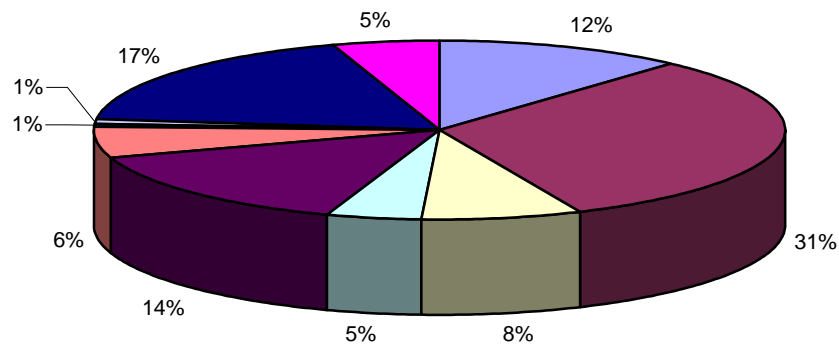
Foothills - 21 and Over



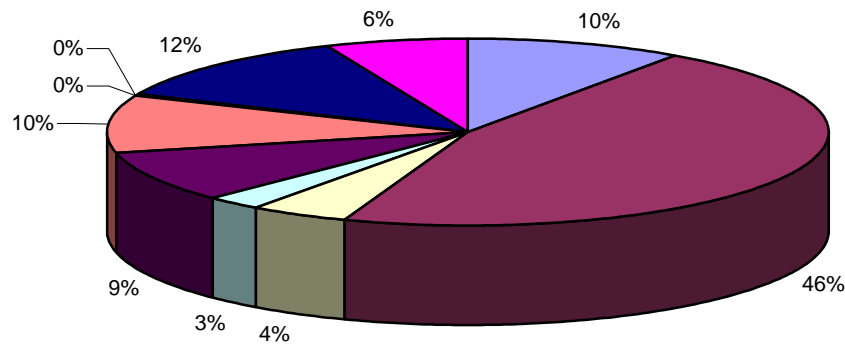
Statewide - 21 and Over



Foothills - Under 21

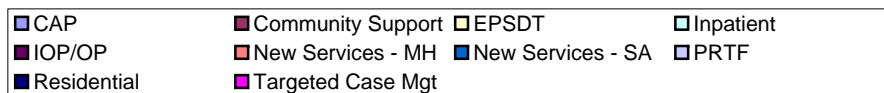
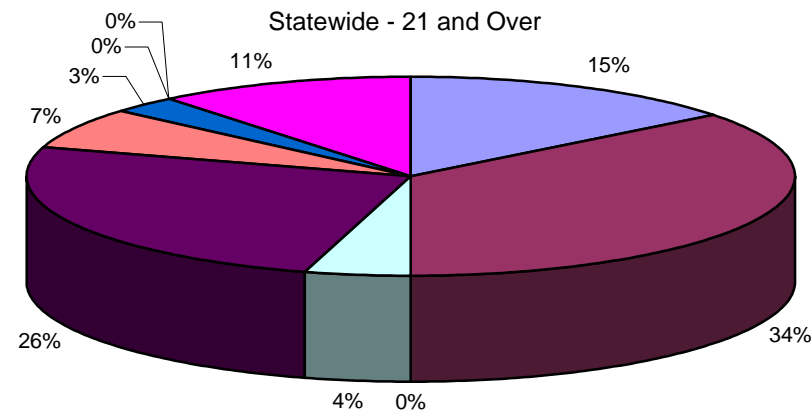
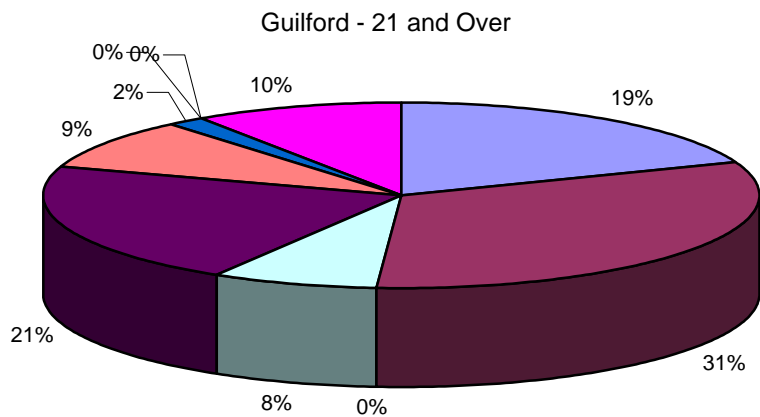


Statewide - Under 21

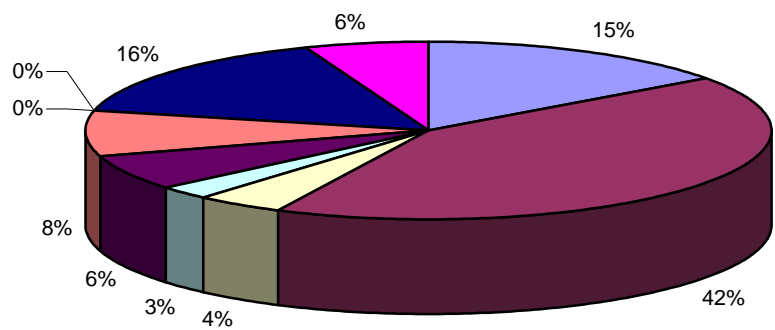


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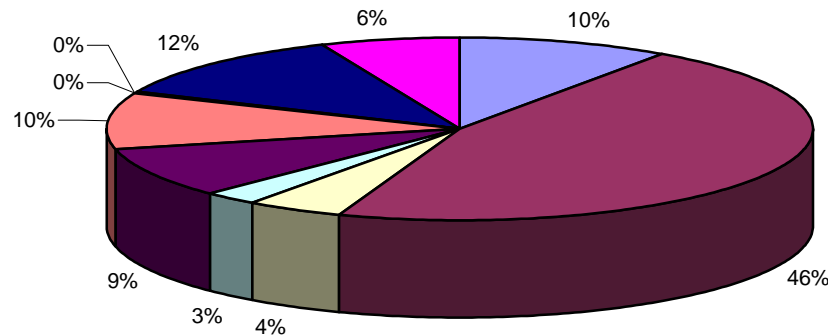
LME Service Mix Comparison - Guilford



Guilford - Under 21

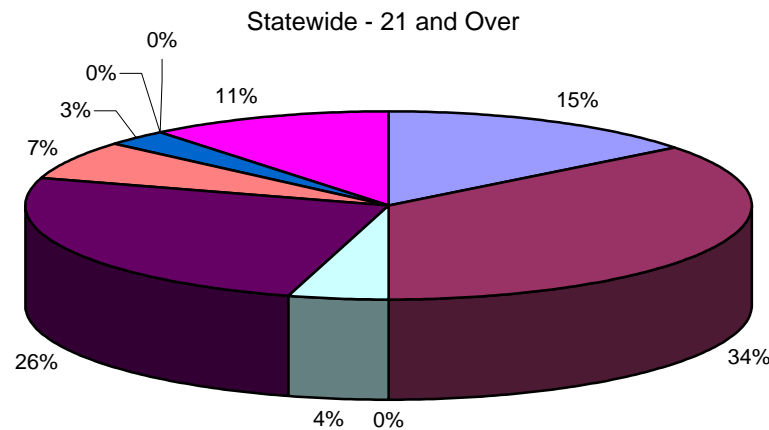
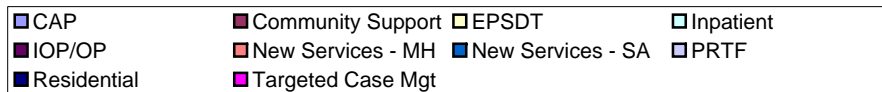
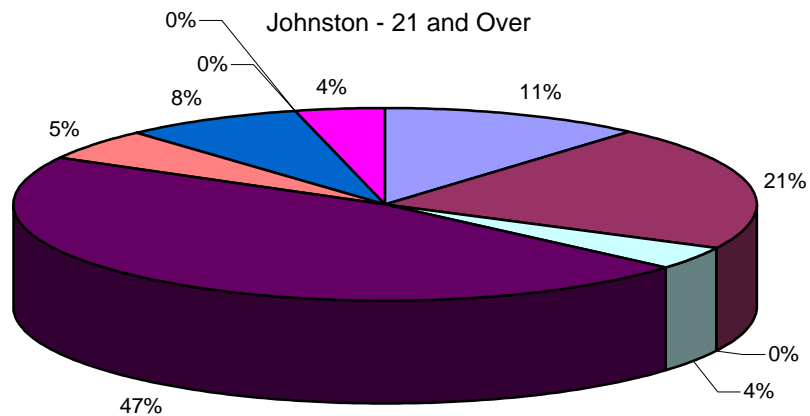


Statewide - Under 21

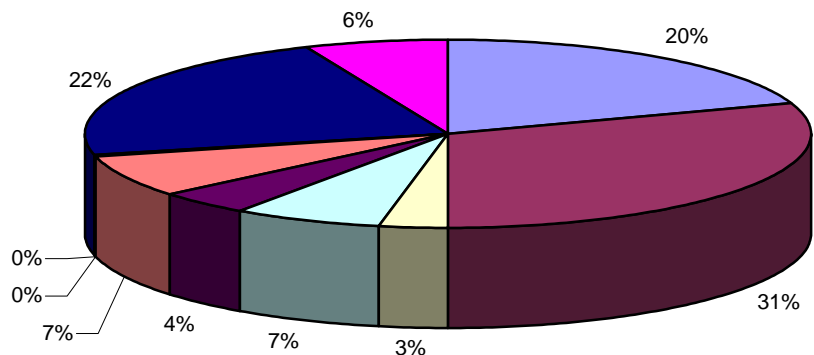


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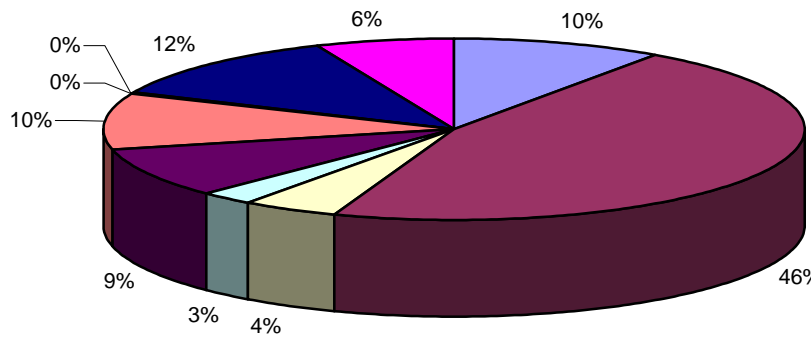
LME Service Mix Comparison - Johnston



Johnston - Under 21



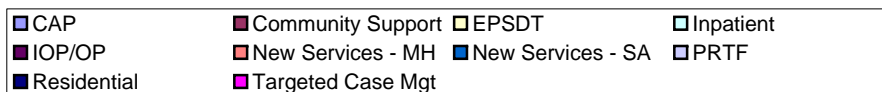
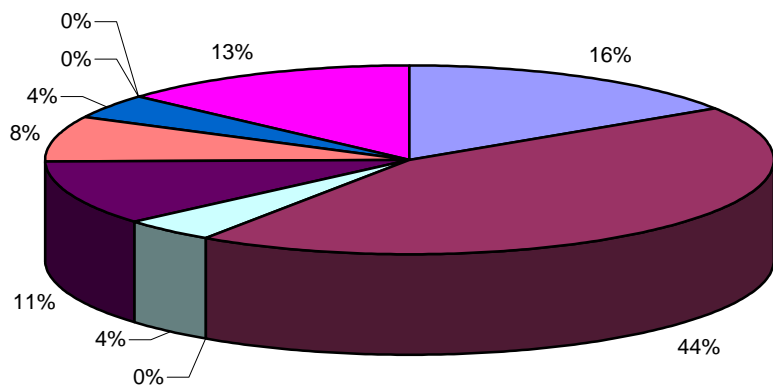
Statewide - Under 21



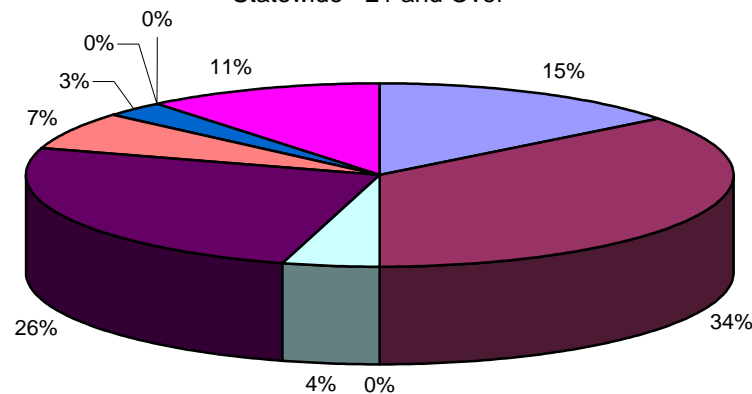
All data is authorization based.

LME Service Mix Comparison - Mecklenburg

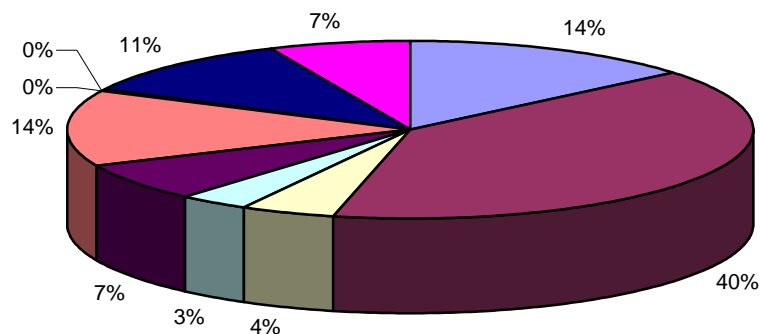
Mecklenburg - 21 and Over



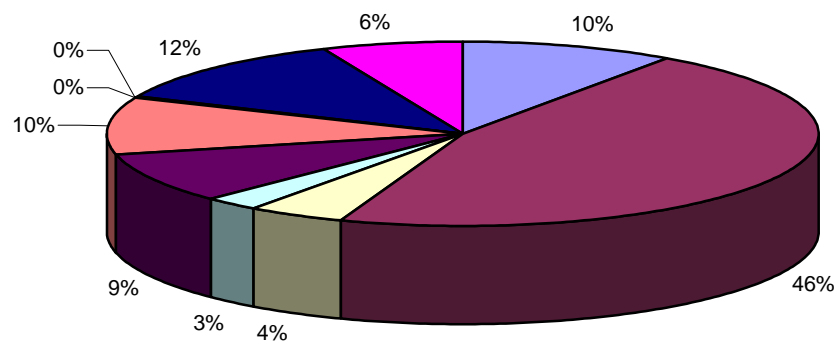
Statewide - 21 and Over



Mecklenburg - Under 21

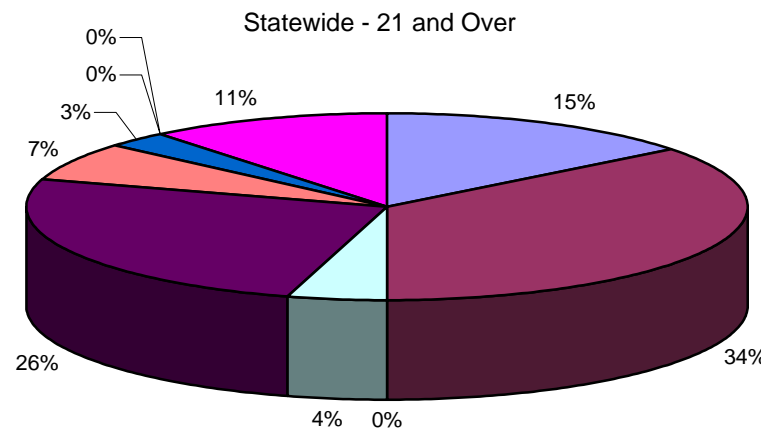
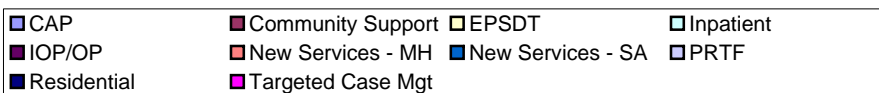
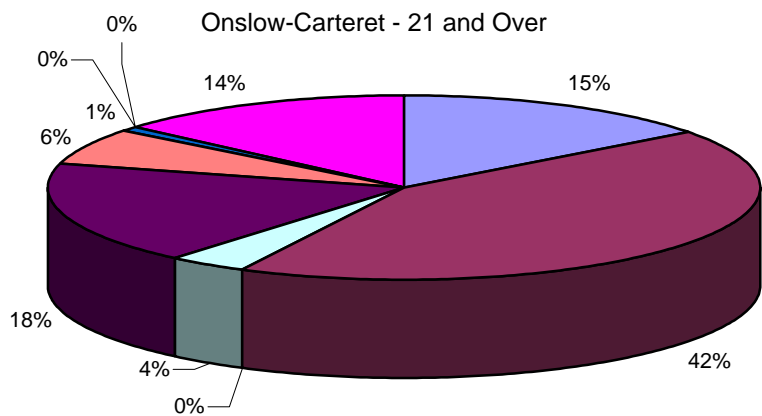


Statewide - Under 21

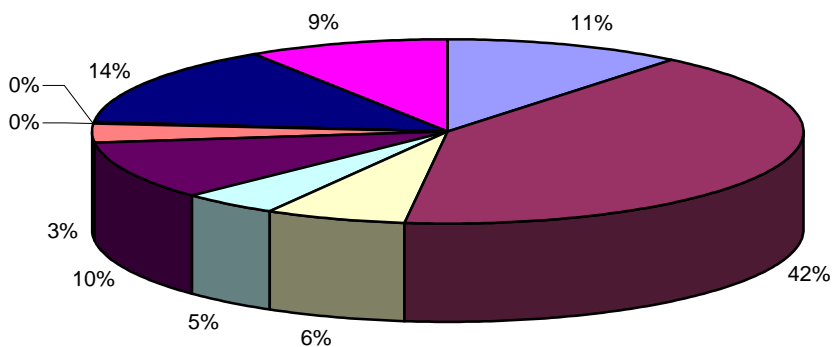


All data is authorization based.

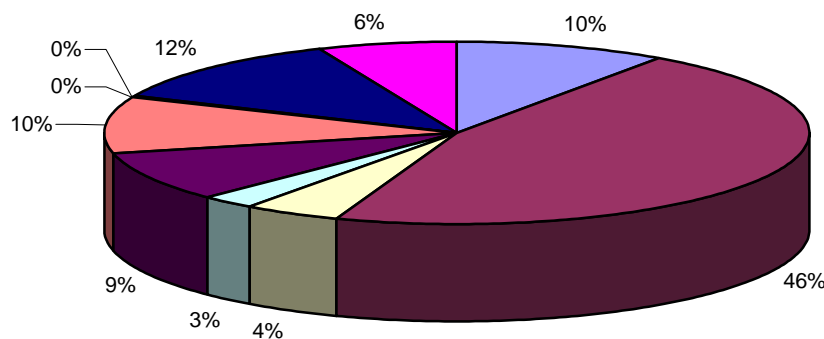
LME Service Mix Comparison - Onslow-Carteret



Onslow-Carteret - Under 21

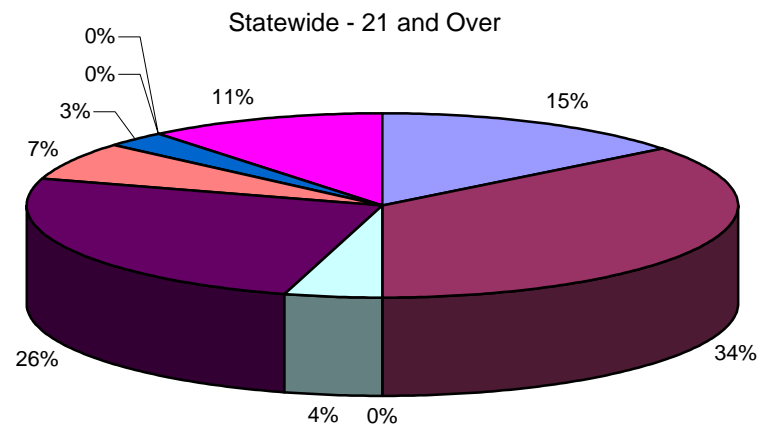
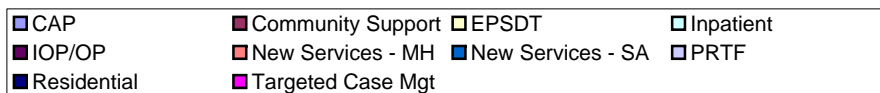
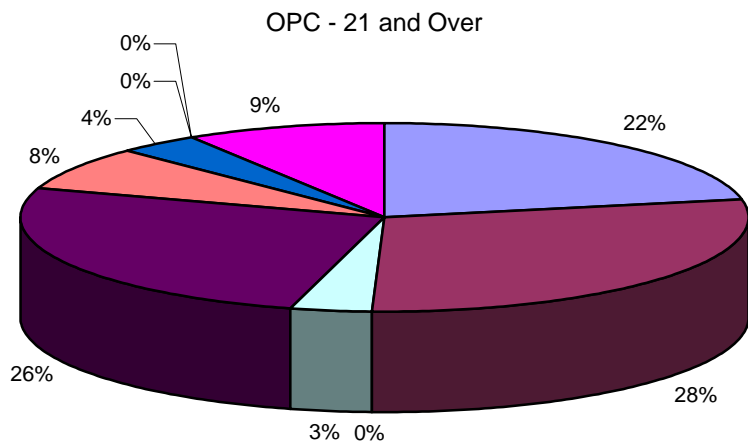


Statewide - Under 21

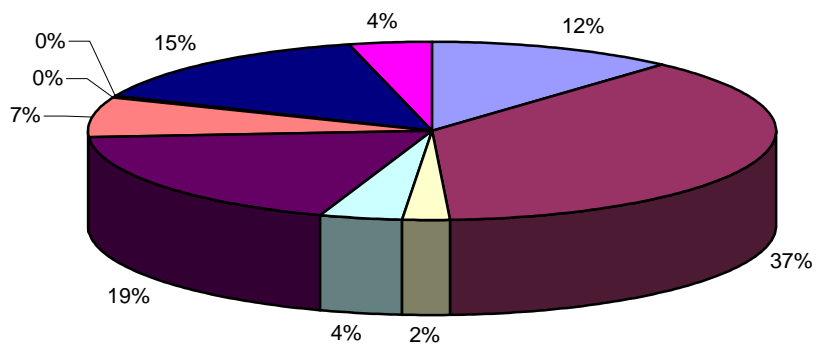


All data is authorization based.

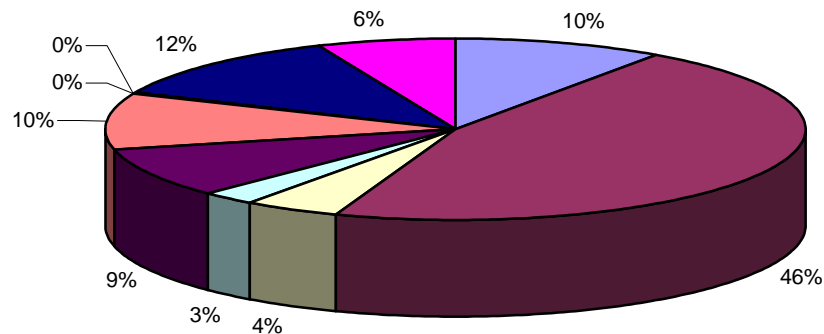
LME Service Mix Comparison - OPC



OPC - Under 21



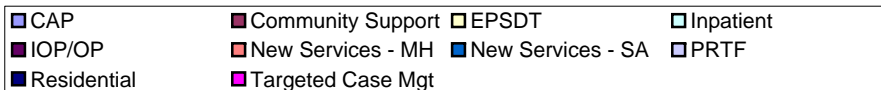
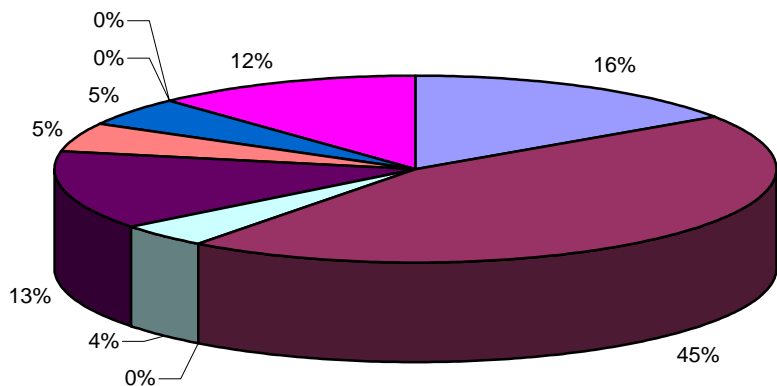
Statewide - Under 21



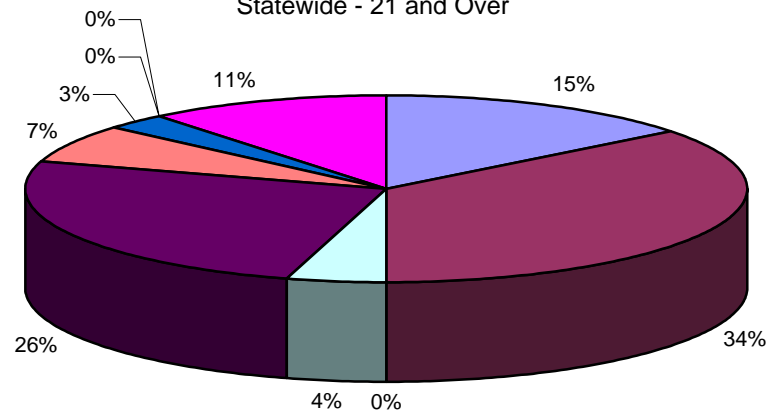
All data is authorization based.

LME Service Mix Comparison - Pathways

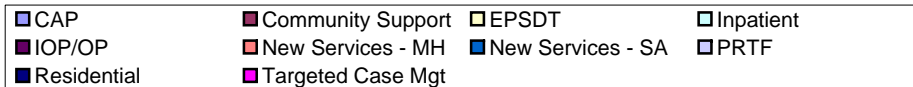
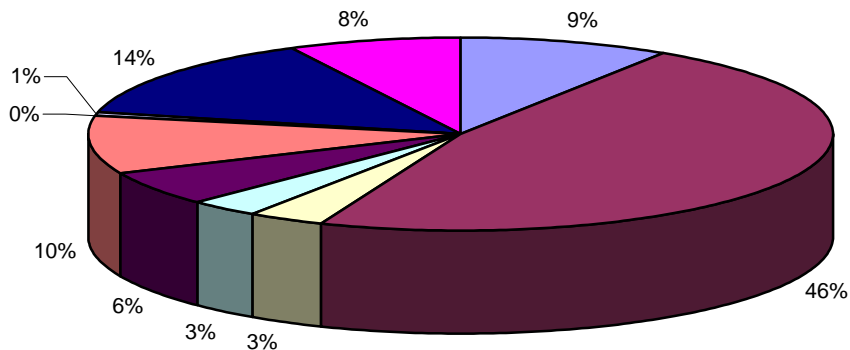
Pathways - 21 and Over



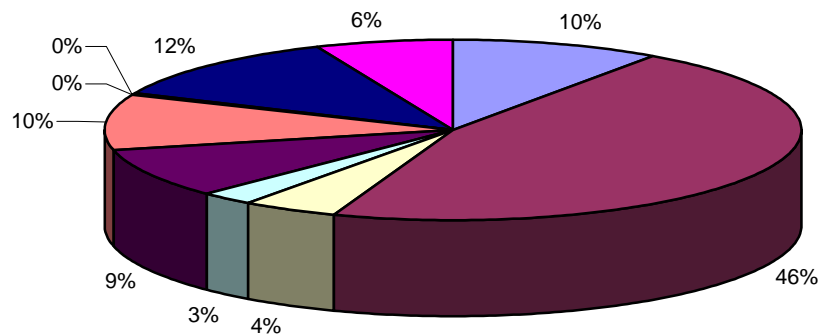
Statewide - 21 and Over



Pathways - Under 21



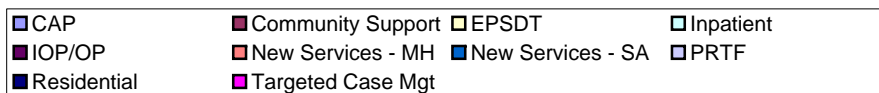
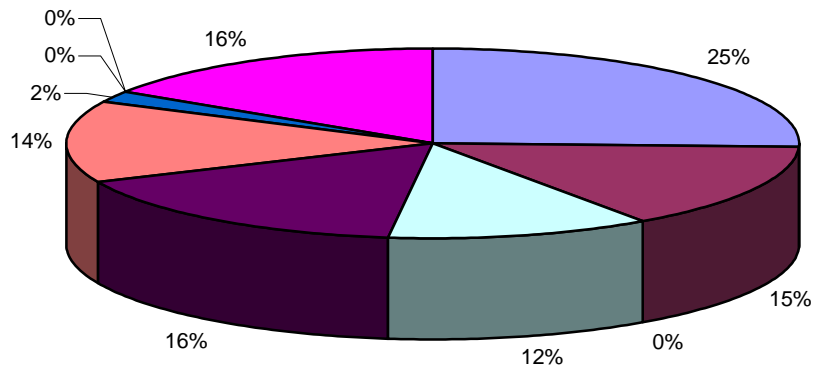
Statewide - Under 21



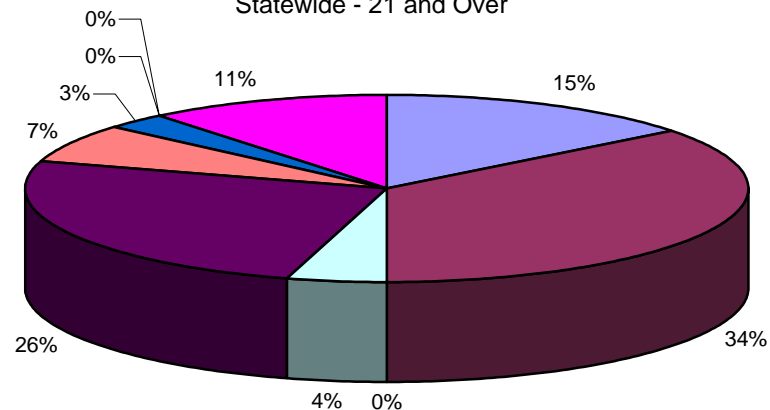
All data is authorization based.

LME Service Mix Comparison - Rockingham, Caswell, Alamance

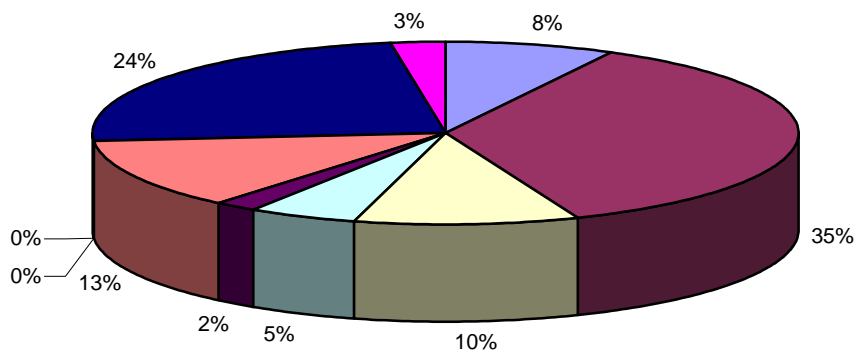
Rockingham, Caswell, Alamance - 21 and Over



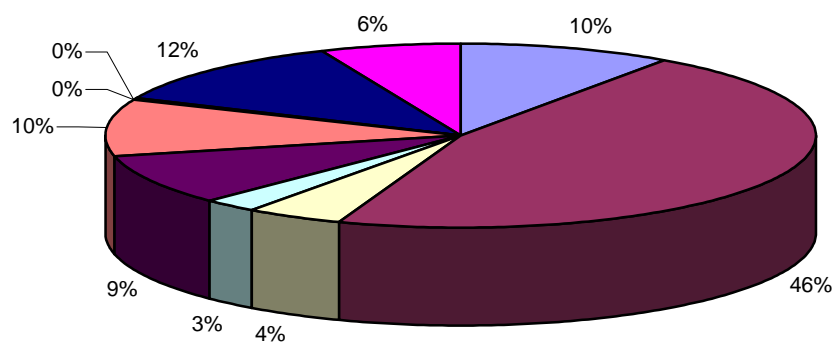
Statewide - 21 and Over



Rockingham, Caswell, Alamance - Under 21

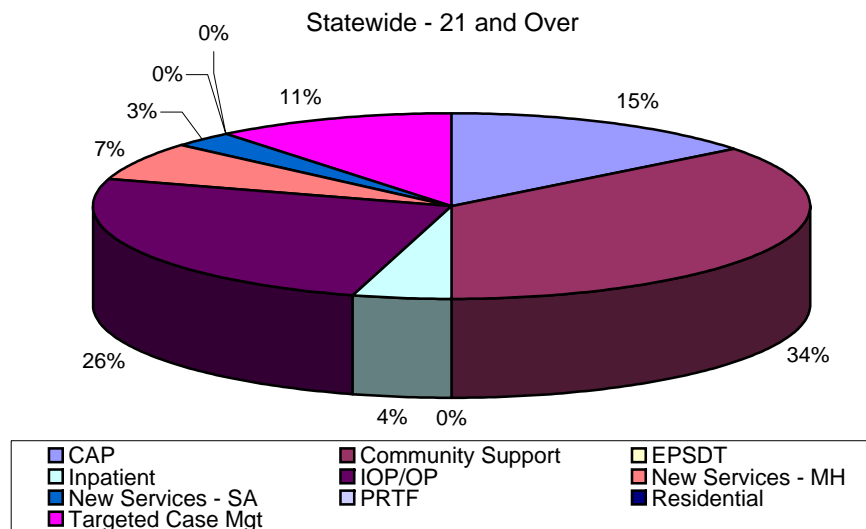
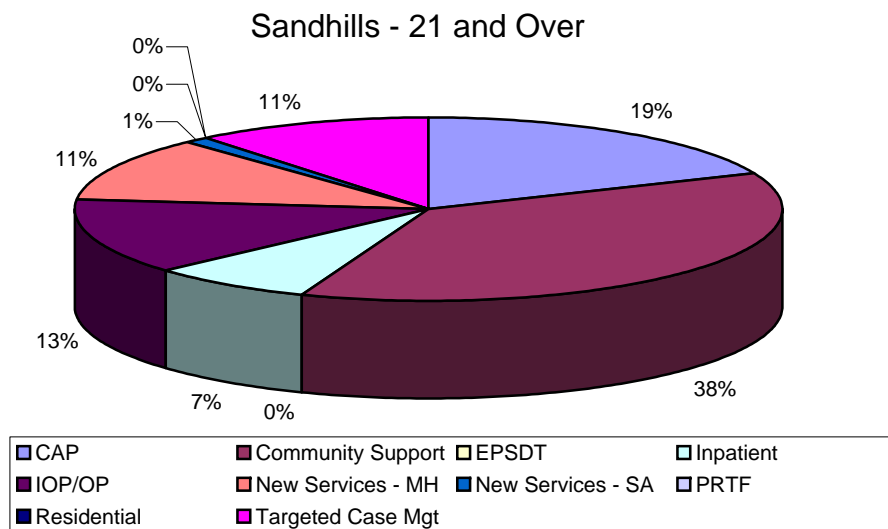


Statewide - Under 21

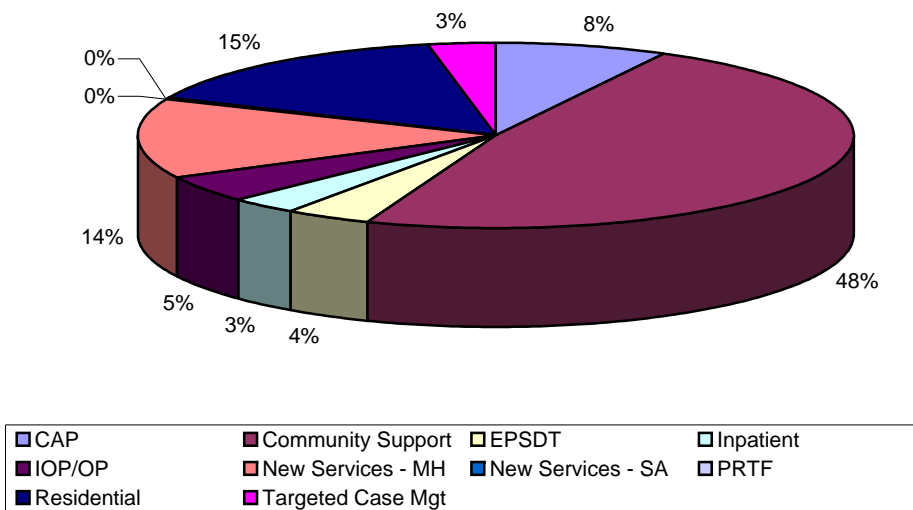


All data is authorization based.

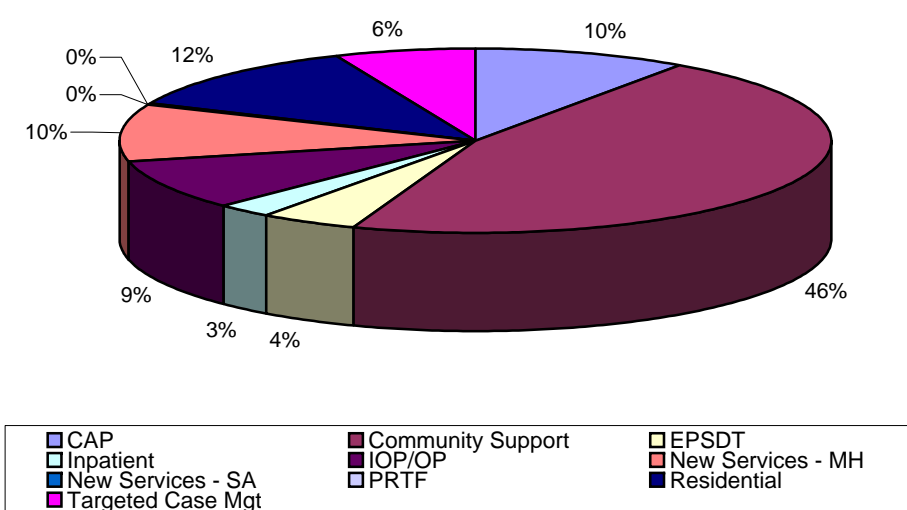
LME Service Mix Comparison - Sandhills



Sandhills - Under 21

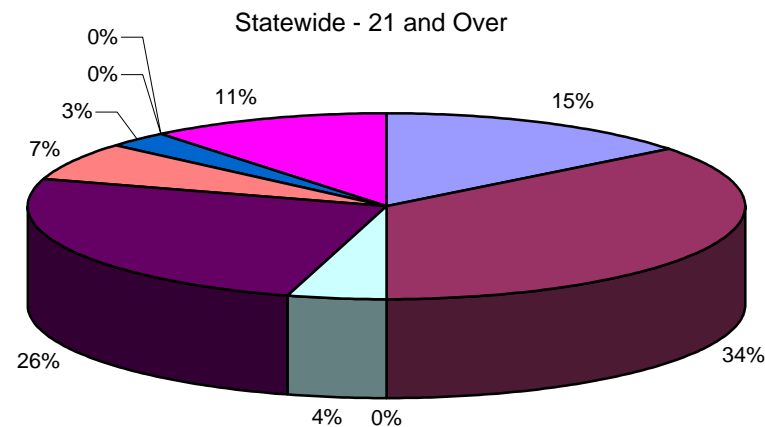
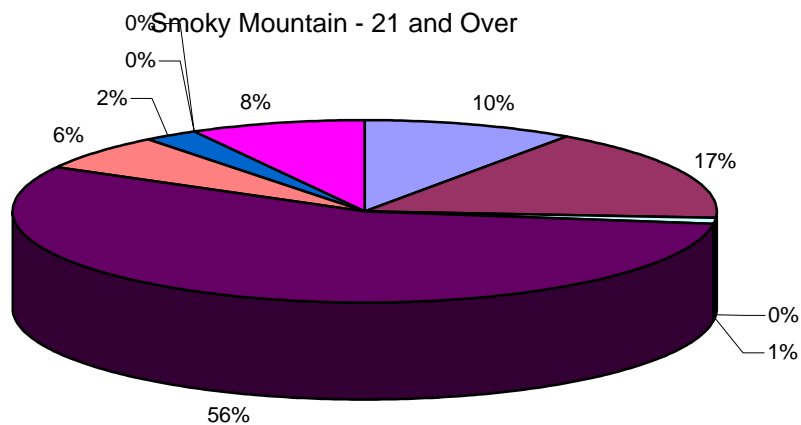


Statewide - Under 21

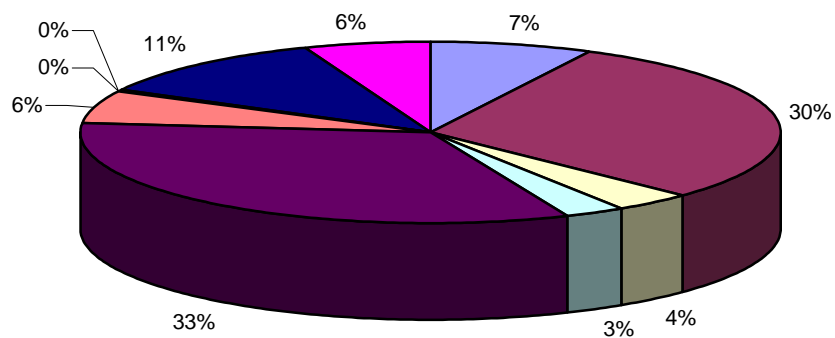


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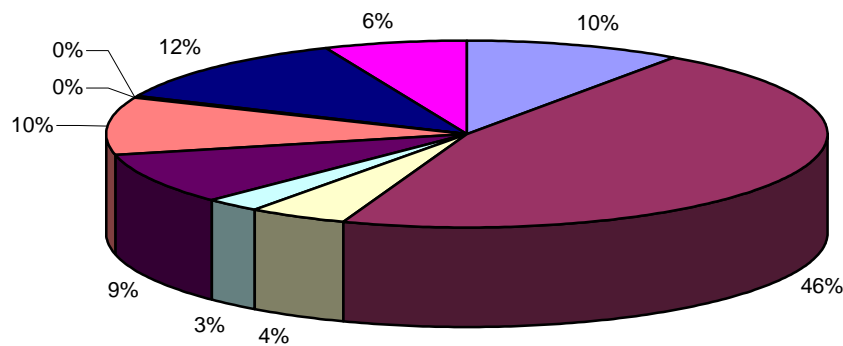
LME Service Mix Comparison - Smoky Mountain



Smoky Mountain - Under 21

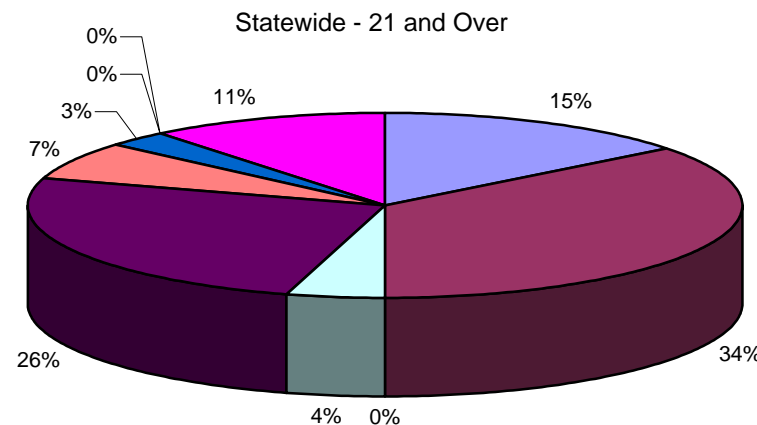
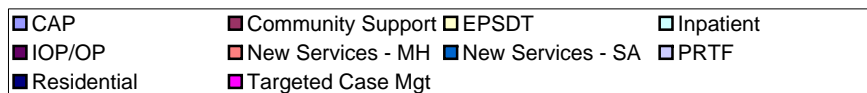
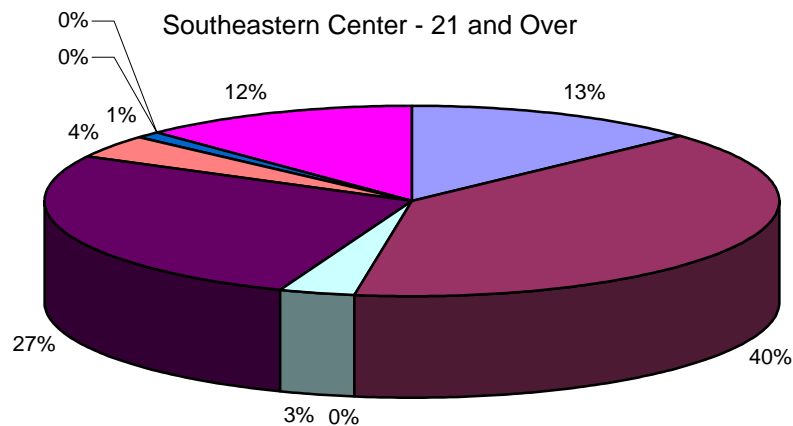


Statewide - Under 21

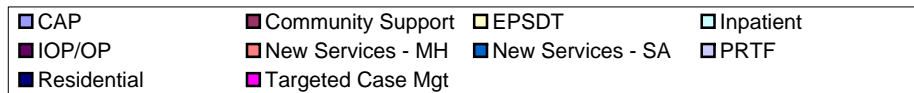
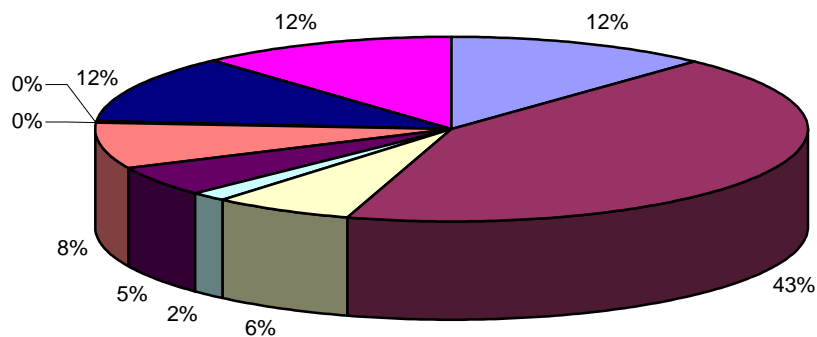


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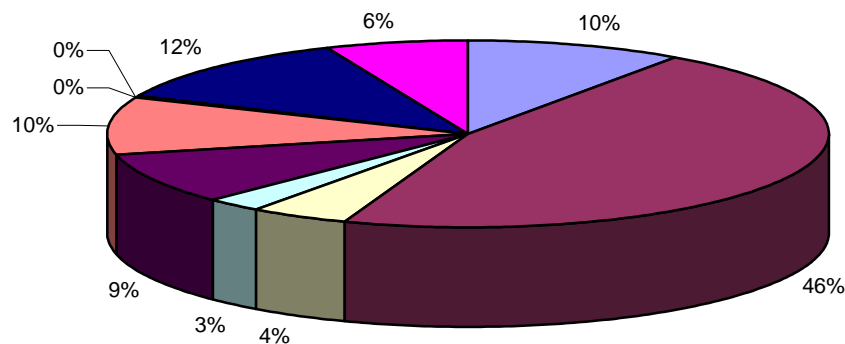
LME Service Mix Comparison - Southeastern Center



Southeastern Center - Under 21

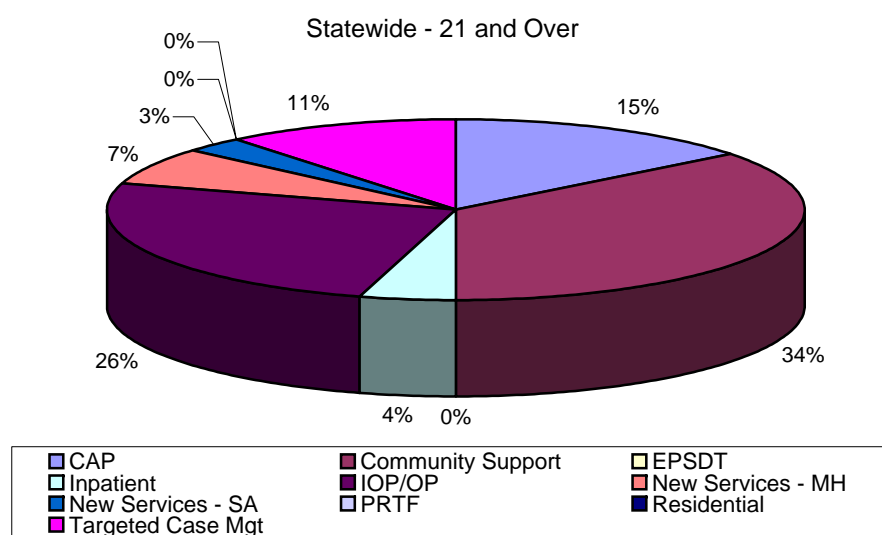
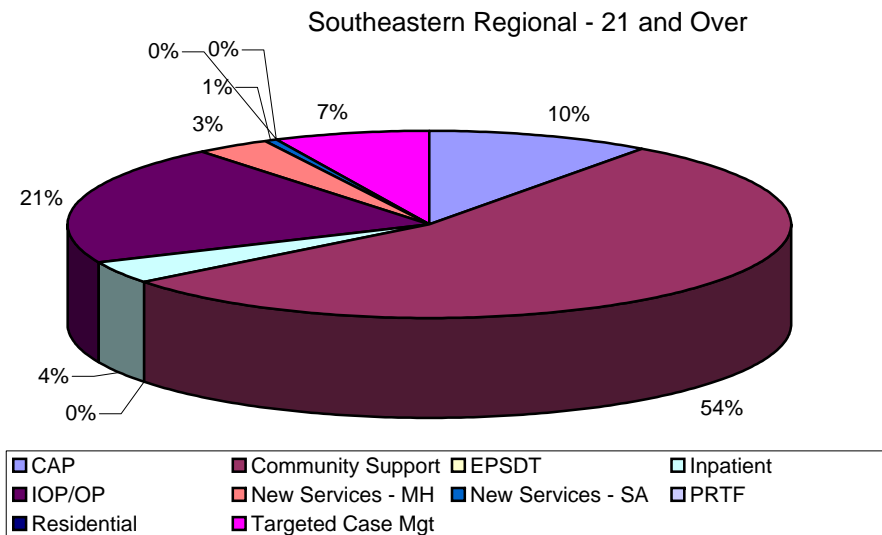


Statewide - Under 21

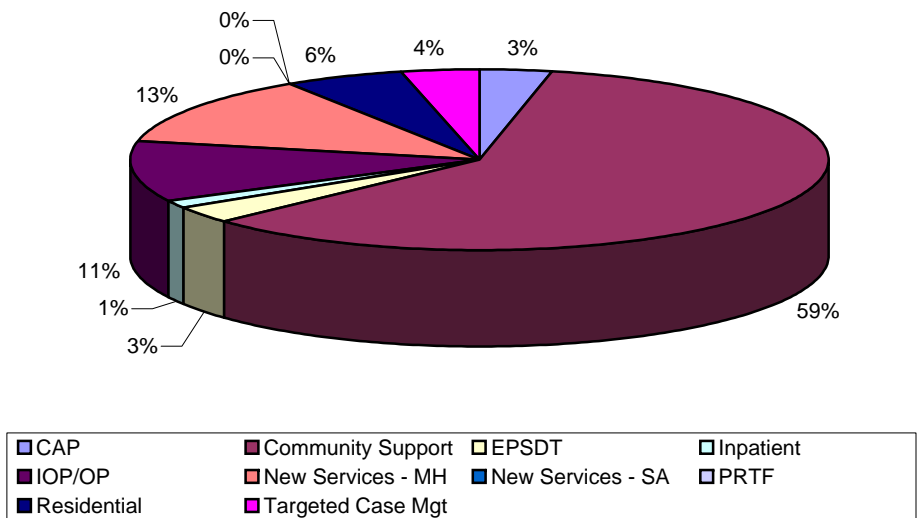


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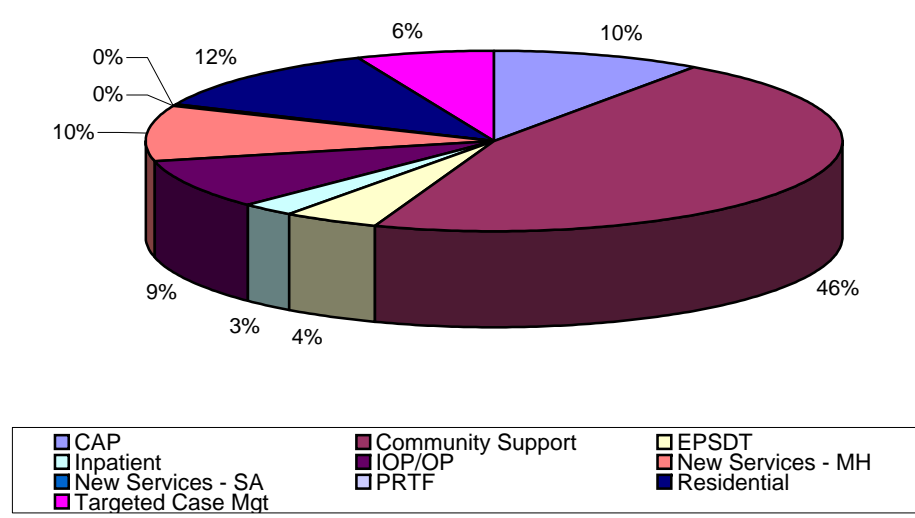
LME Service Mix Comparison - Southeastern Regional



Southeastern Regional - Under 21

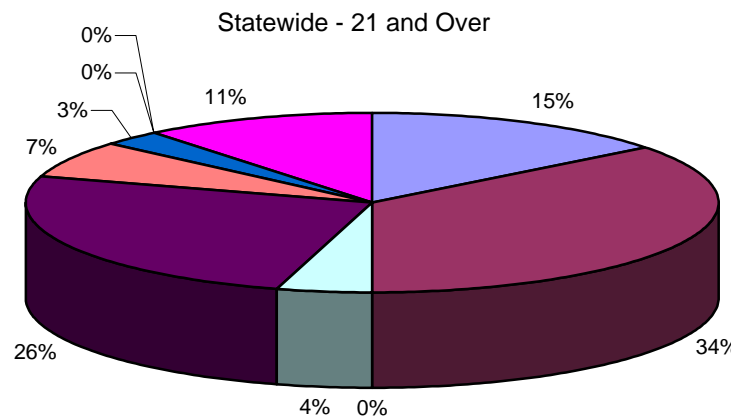
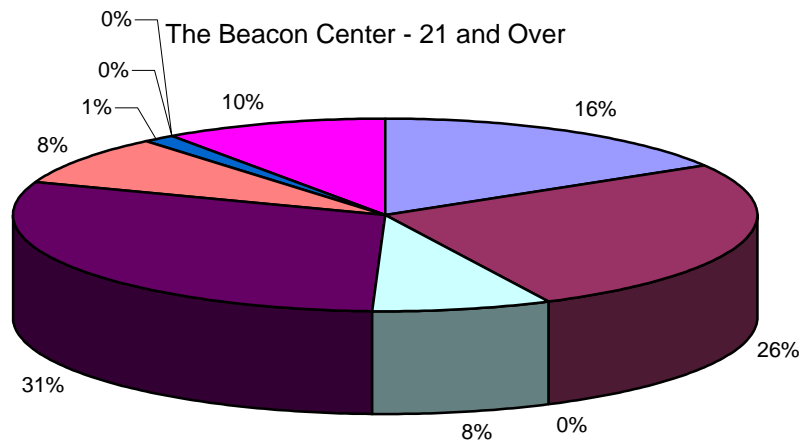


Statewide - Under 21

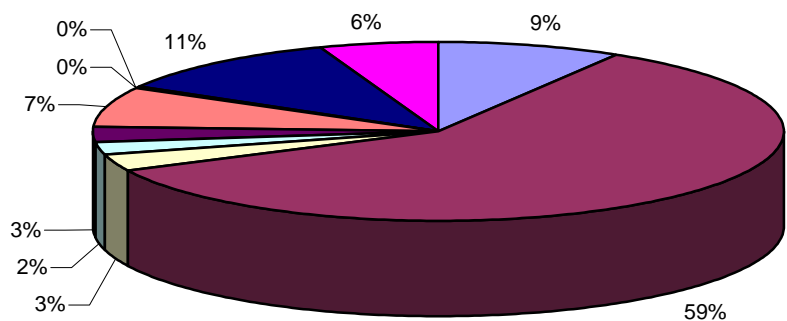


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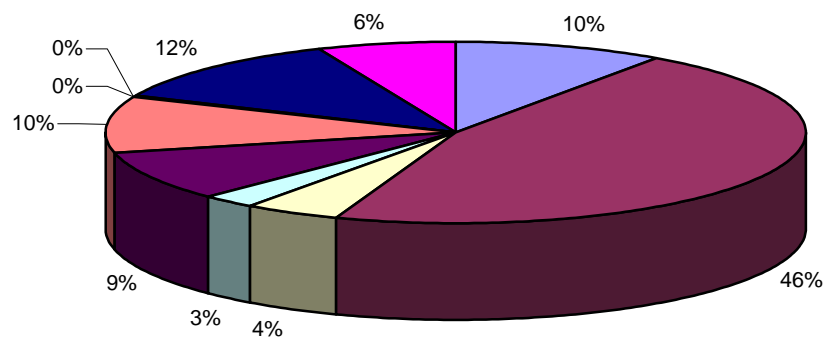
LME Service Mix Comparison - The Beacon Center



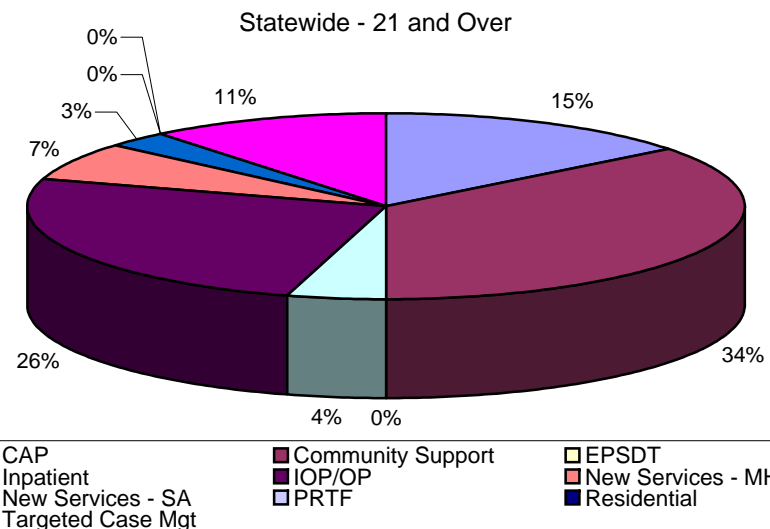
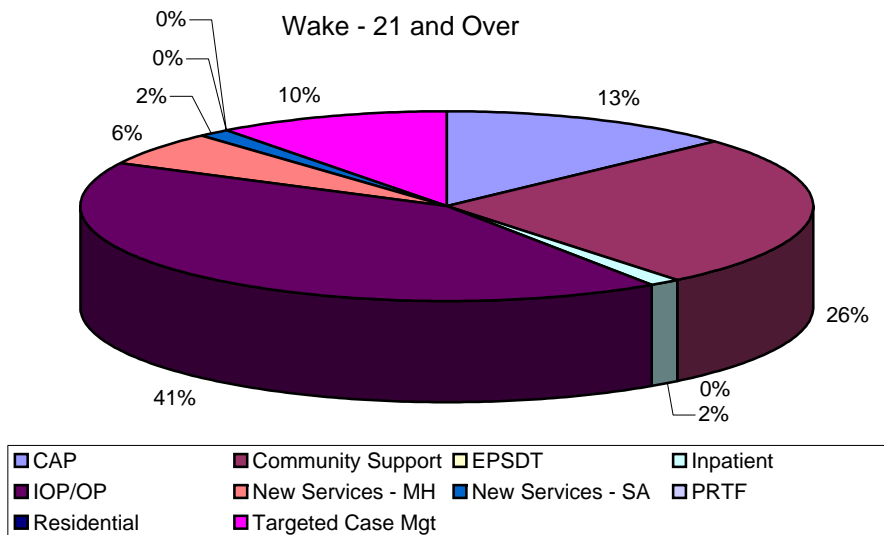
The Beacon Center - Under 21



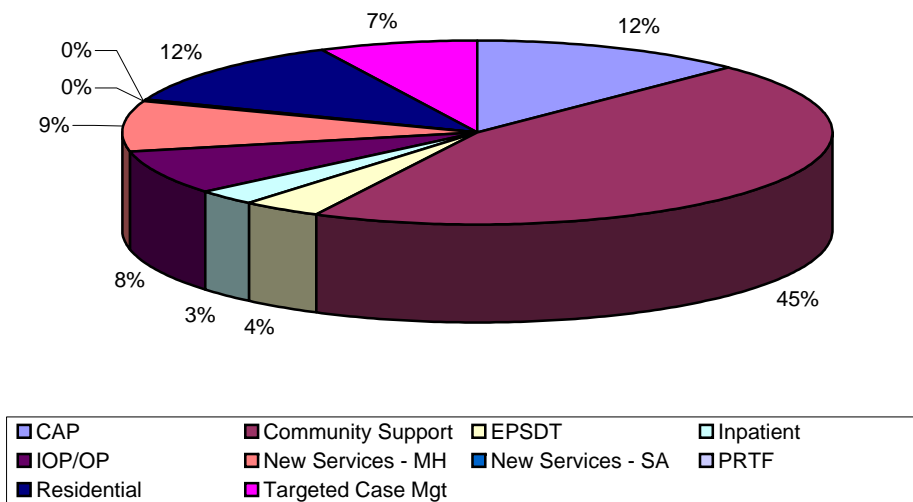
Statewide - Under 21



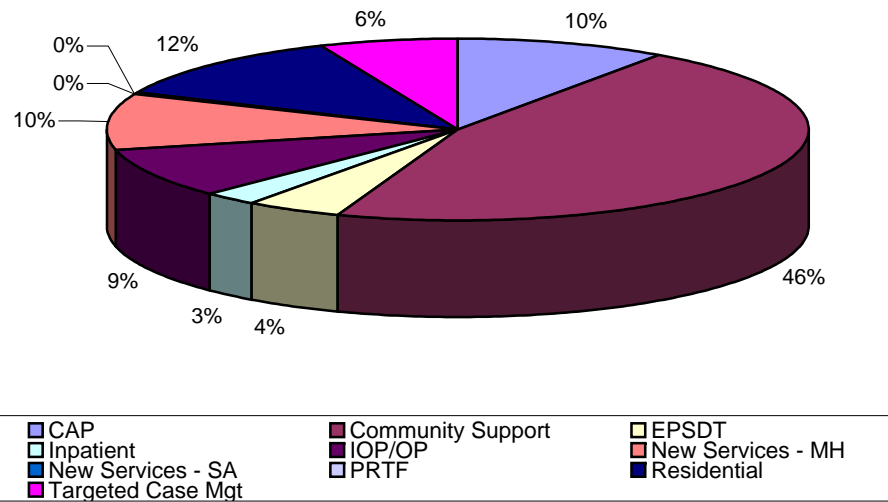
LME Service Mix Comparison - Wake



Wake - Under 21

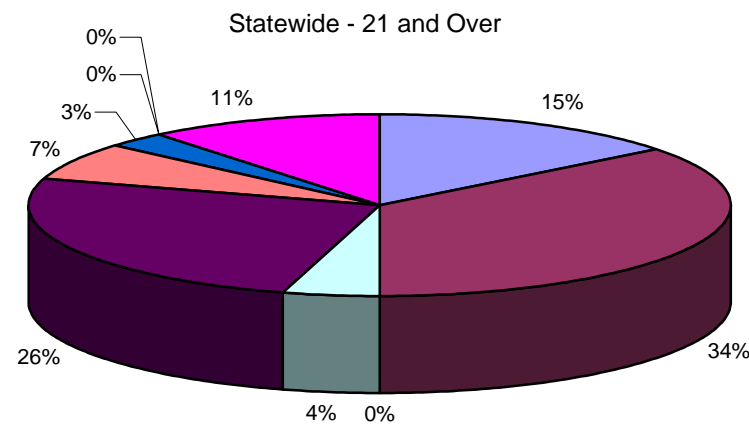
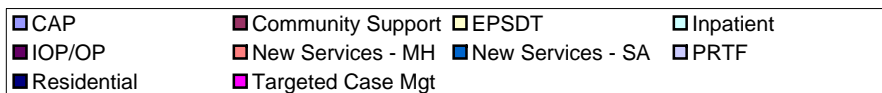
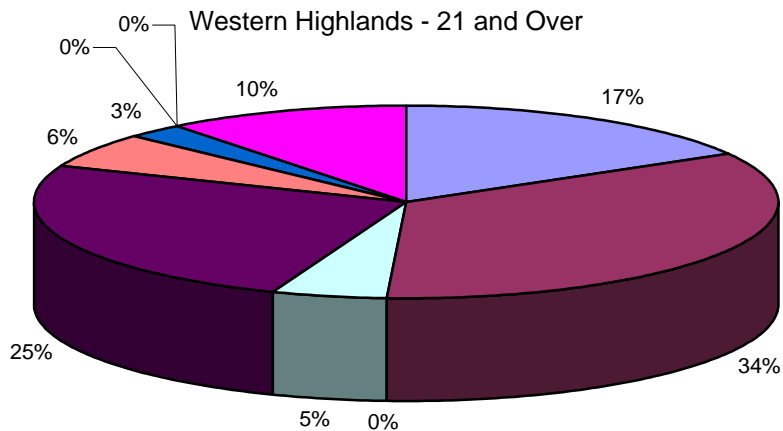


Statewide - Under 21

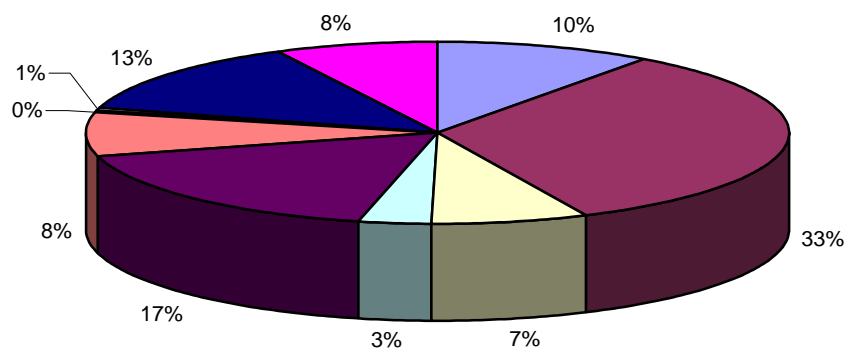


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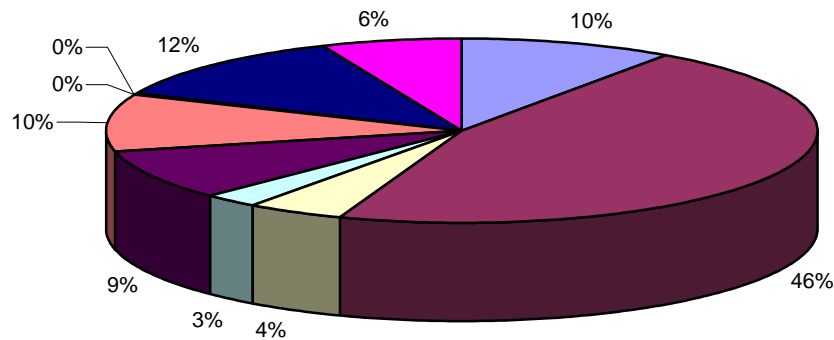
LME Service Mix Comparison - Western Highlands



Western Highlands - Under 21



Statewide - Under 21



All data is authorization based.