

ValueOptions®  
Presents

“An Administration Orientation for MVP Health Care Providers”

Join us as we review key elements of the Claims, Clinical Operations, Customer Service, Quality Management, and Provider Relations processes. Also, learn about technologies and administrative updates.

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Dates

(See the attached Forum Schedule to find details on the forum closest to you)

Times

(See Attached Forum Schedule)

Locations

(See the attached Forum Schedule to find details on the forum closest to you)

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Pre-registration is required

*Please RSVP no later than the Friday prior to the date of the Forum you plan to attend.*

Space is limited to 100 participants.

Two (2) ways to register

You can register by choosing one of the following options:

(1) Online: <http://www.valueoptions.com/providers/Training.htm>

(Please select “Upcoming Forums” and your state to begin the registration process.)

Or

(2) Call-in to Register via our Provider Line: **(800) 397-1630**

ValueOptions will confirm your attendance via email or telephone.

For more information regarding future Provider Forum dates and locations, visit us at [www.valueoptions.com](http://www.valueoptions.com) or call us at 800-397-1630.

**We look forward to seeing you!**

2009 PROVIDER FORUM SCHEDULE & DETAILS

FORUM	DATE & TIME	VENUE/LOCATION
<b>Online:</b> An Administrative Orientation for MVP Providers	July 1, 2009 1:00-2:30 pm-ET	Webinar Online Forum (Invitation will be emailed with registration info)
<b>Albany, NY:</b> An Administrative Orientation for MVP Providers	July 7, 2009 9:00-11 am-ET	Albany Marriott <b>Address:</b> 189 Wolf Road Albany, NY 12205 <b>For Directions Please Visit:</b> <a href="http://www.marriott.com/hotels/maps/directions/albny-albany-marriott/">www.marriott.com/hotels/maps/directions/albny-albany-marriott/</a>
<b>Syracuse, NY:</b> An Administrative Orientation for MVP Providers	July 9, 2009 11:00-1pm-ET	Renaissance Marriott <b>Address:</b> 701 East Genesee St. Syracuse, NY 13210 <b>For Directions Please Visit:</b> <a href="http://www.marriott.com/hotels/maps/directions/syrbr-renaissance-syracuse-hotel/">www.marriott.com/hotels/maps/directions/syrbr-renaissance-syracuse-hotel/</a>
<b>Rochester, NY:</b> An Administrative Orientation for MVP Providers	July 14, 2009 6:00-8pm-ET	Rochester Marriott <b>Address:</b> 1890 Ridge Road West Rochester, NY 14615 <b>For Directions Please Visit:</b> <a href="http://www.marriott.com/hotels/maps/directions/rocap-rochester-airport-marriott/">www.marriott.com/hotels/maps/directions/rocap-rochester-airport-marriott/</a>
<b>Buffalo, NY:</b> An Administrative Orientation for MVP Providers	July 15, 2009 11:00-1 pm-ET	Buffalo/Niagara Marriott <b>Address:</b> 1340 Millersport Hwy, Amherst, NY 14221 <b>For Directions Please Visit:</b> <a href="http://www.marriott.com/hotels/maps/directions/bufny-buffalo-marriott-niagara/">www.marriott.com/hotels/maps/directions/bufny-buffalo-marriott-niagara/</a>
<b>Binghamton, NY:</b> An Administrative Orientation for MVP Providers	July 21, 2009 11:00-1pm-ET	Holiday Inn-Binghamton-Downtown <b>Address:</b> 2-8 Hawley St. Binghamton, NY 13901 <b>For Directions Please Visit:</b> <a href="http://www.holidayinn.com/h/d/hi/1/en/hotel/bgmar/transportation?start=1">www.holidayinn.com/h/d/hi/1/en/hotel/bgmar/transportation?start=1</a>
<b>Plattsburgh, NY:</b> An Administrative Orientation for MVP Providers	July 22, 2009 11:00-1pm-ET	Holiday Inn <b>Address:</b> 412 State Route 3, Plattsburgh, NY 12901 <b>For Directions Please Visit:</b> <a href="http://www.ihotelsgroup.com/h/d/hi/1/en/hotel/plbny?rpb=hotel&amp;crUrl=/h/d/hi/1/en/hotelsearch/results">www.ihotelsgroup.com/h/d/hi/1/en/hotel/plbny?rpb=hotel&amp;crUrl=/h/d/hi/1/en/hotelsearch/results</a>
<b>Manchester, NH:</b> An Administrative Orientation for MVP Providers	July 28, 2009 11:00-1pm-ET	Clarion Hotel <b>Address:</b> 21 Front Street, Manchester, NH 03102 <b>For Directions Please Visit:</b> <a href="http://www.clarionhotel.com/hotel-manchester-new-hampshire-NH048?promo=gglocal">www.clarionhotel.com/hotel-manchester-new-hampshire-NH048?promo=gglocal</a>
<b>Poughkeepsie, NY:</b> An Administrative Orientation for MVP Providers	July 30, 2009 11:00-1pm-ET	Poughkeepsie Grand Hotel <b>Address:</b> 40 Civic Ctr Plaza, Poughkeepsie, NY 12601 <b>For Directions Please Visit:</b> <a href="http://www.pokgrand.com/directions/">www.pokgrand.com/directions/</a>
<b>Online:</b> An Administrative Orientation for MVP Providers	August 5, 2009 1:00-2:30 pm-ET	Webinar Online Forum (Invitation will be emailed with registration info)