

ValueOptions

Presents

“Electronic Funds Transfer (EFT) Training for Providers”

This orientation and training will provide an overview and instructions on accessing and using PaySpan Health, an enhanced payment and reconciliation system.

Multiple Webcast Training Sessions are being offered! Space is limited!

- June 24, 2008
- June 26, 2008
- June 27, 2008
- July 8, 2008
- July 9, 2008
- July 10, 2008
- July 11, 2008

200 spots available at each session

Date
June 24, 2008

Time
9:00 a.m. – 11:00 a.m. EST

Date
June 26, 2008

Time
9:00 a.m. – 11:00 a.m. EST
1:00 p.m. – 3:00 p.m. EST

Date
June 27, 2008

Time
9:00 a.m. – 11:00 a.m. EST
1:00 p.m. – 3:00 p.m. EST

Date
July 8, 2008

Time
9:00 a.m. – 11:00 a.m. EST
1:00 p.m. – 3:00 p.m. EST

Date
July 9, 2008

Time
9:00 a.m. – 11:00 a.m. EST
1:00 p.m. – 3:00 p.m. EST

Date
July 10, 2008

Time
9:00 a.m. – 11:00 a.m. EST
1:00 p.m. – 3:00 p.m. EST

Date
July 11, 2008

Time
9:00 a.m. – 11:00 a.m. EST
1:00 p.m. – 3:00 p.m. EST

Pre-registration is required

Please Register On-line:

Online: <http://www.valueoptions.com/providers/Training.htm>
(Please select “Upcoming Forums” and your state to begin the registration process.)
To receive more information please call 800-397-1630 or
email Prelations@valueoptions.com for registration questions.

ValueOptions will confirm your attendance via email.

ValueOptions Offers PaySpan Health

Get your money FAST and EASY through Direct Deposit



Want to get paid faster? ValueOptions and PayFormance Corporation, a subsidiary of Wachovia, have joined forces to offer PaySpan Health, an online solution that allows providers to receive Electronic Transfer of Funds (EFT) and online Electronic Remittance Advice (ERA, also known as electronic payment voucher). You'll get your money fast and easy through direct deposit. All you have to do is sign up!

Electronic Funds Transfer (EFT) Webcast Training FAQs

Q: Is this training mandatory?

A: No this training is not mandatory.

Q: If I am unable to attend the trainings are there materials that instruct me on how to sign up for the service?

A: If you have already received your registration letter for the PaySpan service(EFT) that contains your Registration Code, please request that the PowerPoint presentation from the training be emailed to you and refer to SLIDE 7 for further instructions.

Q: Is the training really two full hours?

A: No, the first hour is the presentation; the second hour is dedicated to Q &A.

Q: How do I register for the online training?

A: Please follow the link in your invitation: <http://www.valueoptions.com/providers/Training.htm>
Please select:

1. Upcoming Forums
2. Only your state – leave the additional drop down selections “ANY”
3. Once you reach the registration log-in – If you have not previously registered for a provider forum, please select **NEW USER** and follow instructions. Your provider login information from ProviderConnect is not valid for this specific application.

Q: Who is the point of contact for EFT specific questions at ValueOptions?

A: Jackie Hanasik: Email: Jackie.Hanasik@valueoptions.com Phone: (757)-459-5371

Q: Who is the point of contact for online registration specific questions at ValueOptions?

A: Natalie A. Solomon: Email: Natalie.Solomon@valueoptions.com Phone: (703)-390-2690