



Understanding the ValueOptions Kansas Clinical Process

To Hear Audio:

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Pass Code:

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Leader:

Ms Tracy Hubbard

Note: All participant phone lines will be muted. Question and Answer Session will be held at the end of the presentation and operator assisted. Please make note of any questions and ask at the end of the presentation. Please use the Chat feature for technical issues only. Thank you.





KCPC / ValueOptions Modifications

Diagnostic Impression

Place of Service

Special Care Needs Flags

Service Request Authorization



Training Objectives

- Transition of Open Episodes
- Waiting List
- KCPC / VO Modifications
 - Diagnostic Impression (Criteria Summary)
 - Abuse
 - Dependence
 - Service Request screen changes
 - Place of Service
 - Timeframes
 - Overnight boarding
 - Authorization
 - Special Care Needs Flags
 - Criteria Summary
 - Dimension 3
 - Other changes



Transition

- Timeframes for Open Episodes
 - New CSR Date Automatically changed in the system based on transition letter timeframes
 - New review timeframes for ongoing service requests changed
 - Can do early CSR for Out-pt services so that all reviews do not have to be completed on 9/1/07



Waiting List

- New waiting list available to all providers July 1st
- Available on Citrix
- No provider input necessary

Demo



Diagnostic Impression

- Substance Abuse
- Substance Dependence
- Impression
 - Drug of Choice (Primary Substance)
 - Client self report and the real story
 - UA's
 - Family or other reports....
 - Drug used driving the need for entering treatment



Drugs of Choice & Diagnostic Impression

Review table - handout



Service Request Screen Changes

- Place of Service
- Timeframes
- Overnight boarding
- Authorization

Live demo in KCPC



Special Care Needs Flags

- Requirements for Medicaid funding expanded to all members in substance abuse services
 - Pregnant women (Priority)
 - IV Drug Abuse (Priority)
 - Co-occurring disorders (mild to moderate emotional disturbance and substance abuse/dependence)
 - Members affected by Severe and Persistent Mental Illness (SPMI)
 - Members affected by Severe Emotional Disturbance (SED)
- Criteria Summary
- Dimension 3



Other changes

- Funding Status lock
 - Overall eligibility
 - Still can edit
 - income
 - number in household
 - Forced verification
 - Call Log



Review of Training Objectives

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Questions?



Thank You!

Please remember to complete the online evaluation.

