

April SPN Meeting Agenda

April 1, 2010

9:30 am until 11:30 am

Call In: 1-866-842-4826

Participant Code: 5356260

(Please share one phone line to ensure phone line portals are available)

1. Welcoming Remarks- Holly Brock

2. Clinical/Medical Update- Felicia Spaulding
 - a) Recovery Advisory Committee Updates
 - b) Admission by SPN Report
 - c) Service Package Authorization Status
 - d) RDM Expectations
 - e) Clinical Home
 - f) SP3 for Adults Post Hospitalization

3. Provider Relations-Holly Brock
 - a) Quest CARE 360
 - b) SPN Meeting Schedule

4. Quality Update- Melanie Sanders/Steve Spradlin
 - a) Member Satisfaction Process
 - b) ****Meeting Reminders****
 - Medical Director Conf. Call: April 21st 12:00 to 1:00pm
 - TIMA Meeting: April 21st 2:30pm to 3:30pm
 - SPN Quality Meeting: May 20th 10am to 11:30am
 - C) Contract Outcome Measures

7. Questions/Open Forum/Announcements

Next Meeting: May 6, 2010

It's
FREE!

W.R.A.P

Wellness Recovery Action Plan

It's about getting well and staying well.

These classes:

- help you work on your own dreams and goals
- center on self-help, recovery and long term stability
- are based on the study of the day-to-day coping and wellness strategies of people who have experienced mental health challenges

Classes

April 6—April 29

Every Tuesday and Thursday

1:00—3:30 p.m.

MHA of Greater Dallas

624 N. Good-Latimer, Suite 200, Dallas, TX 75204

Mental Health
America of
Greater Dallas

624 N. Good-
Latimer
Suite 200
Dallas, TX
75204

214-871-2420
x 118

Transportation:

DART Rail Green
Line stops at the
Station located 1/2 a
block from MHA-
Dallas

To Register Call
214-871-2420 x 118



Changing Minds...
Improving Lives

WRAP at MHA-Dallas
April 6—29 from 1—3:30 pm
Call 214-871-2420 ext. 118

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Clinical Outcome Measures FY10 Q2

For the TRAG-based measures, a list of members with a current quarter UA was created by SPN (an open UA any time between 12/1/09-2/28/10). The list was compared to the previous 2 quarters (an assessment effective date from 3/1/09-8/31/09) looking for a score of 2 or more by the same SPN in cases with more than 1 assessment scoring 2 or more, the last assessment was chosen. The denominator for each measure is the number of members who scored 2 or more for that measure in the previous 2 quarters. The numerator is the number in the current quarter with a lower score.

Functioning (based on the TRAG Functioning score)

	Status		Target (greater than)	Met Target	
	Total	# Improving			Percent Improving
CFG	424	82	19%	25%	N
Lifenet	888	159	18%	25%	N
Adapt	2170	542	25%	25%	N
DMS	9529	2896	30%	25%	Y
Lifepath	541	194	36%	25%	Y
Lakes	1548	140	9%	25%	N
CDMS	119	53	45%	25%	Y
ABC	941	166	18%	25%	N
		Median	22%		

Housing Stabilization (based on the TRAG Housing score)

	Status		Target (greater than)	Met Target	
	Total	# Improving			Percent Improving
CFG	352	217	62%	35%	Y
Lifenet	707	408	58%	35%	Y
Adapt	2713	861	32%	35%	N
DMS	9400	4675	50%	35%	Y
Lifepath	989	742	75%	35%	Y
Lakes	1287	336	26%	35%	N
CDMS	94	92	98%	35%	Y
ABC	725	509	70%	35%	Y
		Median	60%		

Criminal Justice Involvement (based on the TRAG Criminal Justice score)

	Status		Target (greater than)	Met Target	
	Total	# Improving			Percent Improving
CFG	40	18	45%	22%	Y
Lifenet	276	73	26%	22%	Y
Adapt	414	119	29%	22%	Y
DMS	2256	597	26%	22%	Y
Lifepath	196	41	21%	22%	N
Lakes	263	40	15%	22%	N
CDMS	2	2	100%	22%	Y
ABC	298	95	32%	22%	Y
		Median	28%		

Consumer Employment (based on the Adult TRAG Employment score)

	Status		Target (greater than)	Met Target	
	Total	# Improving			Percent Improving
CFG	329	239	73%	47%	Y
Lifenet	681	490	72%	47%	Y
Adapt	1867	1558	83%	47%	Y
DMS	7691	5242	68%	47%	Y
Lifepath	1013	749	74%	47%	Y
Lakes	1091	854	78%	47%	Y
CDMS	136	109	80%	47%	Y
ABC	640	530	83%	47%	Y
		Median	76%		

Co-occurring Substance Use (based on the TRAG Substance Abuse score)

	Status		Target (greater than)	Met Target	
	Total	# Improving			Percent Improving
CFG	80	26	33%	47%	N
Lifenet	312	76	24%	47%	N
Adapt	492	180	37%	47%	N
DMS	2624	1304	50%	47%	Y
Lifepath	81	36	44%	47%	N
Lakes	312	54	17%	47%	N
CDMS	4	2	50%	47%	Y
ABC	336	117	35%	47%	N
		Median	36%		

Time in Community (based on the Adult and Child TRAG Psychiatric Hospitalization scores)

Total	Status		Target (greater than)	Met Target
	# Improving	Percent Improving		
172	69	40%	30%	Y
75	27	36%	30%	Y
237	68	29%	30%	N
773	321	42%	30%	Y
3020	1156	38%	30%	Y
349	29	8%	30%	N
351	65	19%	30%	N
39	12	31%	30%	Y
15	4	27%	30%	N
110	43	39%	30%	Y
	Median 33%			

CFG
 Providence
 Lifenet
 Adapt
 DMS
 Lifepath
 Lakes
 CDMS
 YAP
 ABC

Physician Engagement* (based on outpatient prescriber claims after hospitalization)

	7-Day Follow Up		14-Day Follow Up		Follow Up Percent
	Y	N	Y	N	
CFG	12	28	18	21	46%
Providence	9	21	13	16	45%
Lifenet	7	57	10	51	16%
Adapt	27	91	45	70	39%
DMS	245	377	293	308	49%
Lifepath	10	52	23	37	38%
Lakes	5	66	10	61	14%
CDMS	1	13	3	10	23%
YAP	0	4	0	4	0%
ABC	11	14	15	8	65%
	Median		Median		20%

CFG
 Providence
 Lifenet
 Adapt
 DMS
 Lifepath
 Lakes
 CDMS
 YAP
 ABC

* this measure is based on discharges from 9/1/2009-11/30/2009 due to claims lag
 *members are assigned by provider authorizations within 7 days of discharge

School Behavior (based on the Child TRAG School Behavior score)

Total	Status		Target (greater than)	Met Target
	# Improving	Percent Improving		
647	287	44%	15%	Y
300	162	54%	15%	Y
21	6	29%	15%	Y
280	140	50%	15%	Y
2201	609	28%	15%	Y
202	105	52%	15%	Y
220	92	42%	15%	Y
44	28	64%	15%	Y
128	35	27%	15%	Y
	Median 46%			

CFG
 Providence
 Lifenet
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 DMS
 Lifepath
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 YAP