

April SPN Meeting Agenda

April 7, 2011

9:30 am until 11:30 am

Call In: 1-866-842-4826

Participant Code: 5356260

(Please share one phone line to ensure phone line portals are available)

1. Welcoming Remarks- Holly Brock

2. Provider Relations-Holly Brock
 - a) Plans for the Annual Fraud & Abuse Training
 - b) Giving Back to Providers Webinars

3. Clinical/Medical Update- Daniel Byrd
 - a) Adult TRAG Changes

4. Quality Update- Melanie Sanders/Steve Spradlin
 - a) 2011 SPN Audit Focus
 - b) HIPAA Reminder
 - c) Complaint Trends

7. Questions/Open Forum/Announcements

Next Meeting: June 2, 2011

RDM TRAG changes effective May 2, 2011

The following updates will be made to the Adult Mental Health Uniform Assessment and RDM TRAG. The updated TRAG and TRAG calculator can be found at:
<http://www.dshs.state.tx.us/layouts/contentpage.aspx?pageid=55506&id=1420&terms=TRAG>.

NorthSTAR will be conducting a clinical training via webinar to address these changes on Monday, April 18th at 9:30AM. We will send an invitation with additional information next week.

TRAG changes:

- Domain 3: Additional language reflecting length of stay of hospitalization(s).
- Domain 4: Addition of clarifying language (e.g. removing the statement that factors are “relative to the person’s normal level of functioning”).
- Domain 6: Addition of clarifying language as it applies to students and individuals living with family members.
- Domain 8: Significant changes related to parole, probation and release from incarceration.
- Domain 9: The Major Depression Algorithm (QIDS-SR or QIDS-C) should be used for Section 1 (TRAG and Recommended Level of CARE) in place of the existing Dimension 9 scoring. The ranges of scores will be 0-10, 11-15, 16 and Higher. These ranges will correspond to the existing values of 1,2 and 3 for dimension 9 for the purposes of determining a recommended Level of Care.

Eligibility for ACT level of care for members with MDD. Individuals with a diagnosis of Major Depressive Disorder with Psychotic Features who have a score of 3, 4, or 5 in the Psychiatric-Related Hospitalizations domain should be recommended for Adult Service Package 4.

Creation of an Annual Review Option for Adult Mental Health consumers under the following conditions:

- Adult consumers have LOC-R and LOC-A that are equal to meds-only, SP1 or SP1S
- It is clinically appropriate
- All caseworkers have a caseload of 250 or less (not including meds-only)

The intention of creating this option is to convert time currently spent conducting assessments into essential client services such as monitoring, linking, and advocating. The intent is not to reduce client services to an annual assessment encounter.

The following are requirements for the Annual UA option:

1. SPNs will opt-in to the annual review option by submitting a brief plan to the VO with the following information:

- a. Number of full-time caseworkers (only staff dedicated to direct service included)
- b. Separate Meds-only and SP1/SP1S caseload size per caseworker (SP1/SP1S caseload must be below 250). Again, only SP1 and SP1S will count toward caseload size.
- c. Plan for staff vacancies (i.e. in the event of a position vacancy, how will cases be distributed in a way that maintains the 250 or lower caseload per staff member)
- d. Submit a caseload report providing documentation attesting to individual caseworker's caseload size as part of LMHA plan submission