



*****Provider Alert*****

TO: All Providers
FROM: Robin A. Cunningham
Director, Provider Relations
DATE: August 31, 2006
SUBJECT: New Field on Provider Summary Voucher

Please be advised that there has been a change made to the Provider Summary Voucher (PSV) that does not affect you for your NorthSTAR line of business. The new field on the PSV, that says in bold, **“Precert Penalty \$0.00”** was added for commercial lines of business that allow for claims to be paid without prior authorization, but then the claim is subject to the precertification penalty. This field should never be populated for your NorthSTAR claims. ValueOptions did investigate removing this field for contracts that are not affected by this process, however, that change is cost prohibitive and the language will remain for all contracts. Therefore, I am requesting that you *ignore this field for your NorthSTAR claims*.

If you have questions regarding the “Precert Penalty” for your commercial contracts, please contact your commercial Account Executive or Claims Representative.

Should you have questions regarding this communication, please contact one of the ValueOptions staff listed below:

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