



**\*\*\* Provider Alert\*\*\***

TO: NorthSTAR Providers

FROM: Felicia Spaulding, LPC  
Clinical Director

DATE: July 10, 2008

**SUBJECT: Resiliency and Disease Management UM Guidelines**

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This Provider Alert is being sent to remind providers that UM Guidelines established under the Resiliency and Disease Management program incorporated *diagnosis* as one element in the Uniform Assessment process that guides service package decisions with the Texas Recommended Authorization Guidelines. However, there has been an outlier or override process in place since the inception of RDM. This ensures that persons meeting the criteria for priority population other than major depressive disorder, bipolar disorder or schizophrenia spectrum disorders, may be authorized for services when medically necessary.

**Persons who are Medicaid Eligible**

For any clients in need of Rehabilitative Services or Service Coordination or Physician Services under the Medicaid program, medical necessity criteria will supercede the diagnostic classification. ValueOptions NorthSTAR will continue to follow Medicaid rules and law in serving this population. Please utilize the NorthSTAR Uniform Assessment Attachment form to provide clinical information when an override is to be considered.

Should you need additional information please contact:

Name	Position	Phone	Email
Felicia Spaulding	Clinical Director	972-906-2627	<a href="mailto:Felicia.spaulding@valueoptions.com">Felicia.spaulding@valueoptions.com</a>
Robin Preston	Director of Provider Relations	972-906-2821	<a href="mailto:Robin.preston@valueoptions.com">Robin.preston@valueoptions.com</a>