



*******Provider Alert*******

TO NorthSTAR Providers
FROM: Holly Brock, LPC NCC
Director of Provider Relations
DATE: May 29, 2009

SUBJECT: Outpatient Authorization Request Submission Timeframe Reminder

The purpose of this alert is to remind providers of the required submission timeframe for outpatient authorization requests including Uniform Assessments and Treatment Plans.

Outpatient authorization requests, including Uniform Assessments and Treatment Plans, must be received by ValueOptions within **14 days** of the requested authorization start date.

Uniform Assessments or Treatment Plans received after 14 days will be subject to administrative denial.

Please direct any questions regarding this alert to the following ValueOptions staff:

| Name | Phone | Email |
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