



***** Provider Alert*****

TO: NorthSTAR Providers
FROM: Holly Brock, LPC, NCC
Director of Program Support
DATE: March 27, 2008

SUBJECTS: NorthSTAR Co-pays

This provider alert is being sent as a reminder about member co-pays in the NorthSTAR system. Providers may charge co-pays to indigent members who are between 150% and 200% of the FPL according to the attached schedule.

Please note the monthly co-pay maximums allowed as listed on the schedule. These maximums include all co-pays charged to members across providers including pharmacy co-pays. This means that it will be necessary for you to coordinate with other providers that the member is seeing and with ValueOptions, when charging co-pays, to ensure that allowed monthly maximums are not exceeded.

It is required that co-pays collected on NorthSTAR services be documented on the corresponding claim that is submitted to ValueOptions (block 29 of the CMS 1500 form). This is for tracking purposes and will allow us to monitor monthly co-pay charges.

Should you need additional information please contact:

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