

**\*\*\* Provider Alert\*\*\***

**TO:** All ValueOptions Clinic & Facility Providers

**FROM:** Robin A. Preston  
Director, Consumer & Provider Relations

**DATE:** **March 11, 2008**

**SUBJECT:** Prescribing Providers within Your Clinic or Facility

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Effective immediately, ValueOptions will be reinstating the prescriber edit with our Pharmacy Benefits Manager (PBM) NEC Health. This means that only providers that are participating within the NorthSTAR network will be able to have prescriptions filled by NEC

We want this process to work for everyone - our members, you, and us; therefore, ValueOptions needs a complete list of all of your existing providers who prescribe medications and any provider that may start with your organization. The notification process needs to be on-going or your consumers will not be able to get their scripts filled in a timely manner. Please complete the attached form for data elements that we will require. This information will need to be sent to Jennifer Cantu via fax 972-906-2780 or email [jennifer.cantu@valueoptions.com](mailto:jennifer.cantu@valueoptions.com).

Failure to provide ValueOptions with real time changes to your prescribing staff will prohibit consumers from getting their prescriptions filled in a timely manner.

If you have any questions about this communication or the prescriber edit with NEC, you may contact any of the following ValueOptions personnel:

<b>Name</b>	<b>Position</b>	<b>Phone</b>	<b>Email</b>
Jennifer Cantu	Provider Relations Coordinator	972-906-2639	<a href="mailto:Jennifer.cantu@valueoptions.com">Jennifer.cantu@valueoptions.com</a>
Robin Preston	Provider Relations Director	972-906-2821	<a href="mailto:Robin.preston@valueoptions.com">Robin.preston@valueoptions.com</a>

Attachment