



1-888-251-7511

[WWW.VALUEOPTIONS.COM/NEWMEXICO](http://WWW.VALUEOPTIONS.COM/NEWMEXICO)

**NEW MEXICO BEHAVIORAL HEALTH  
MEDICATION FUND**

Learn how you can get help paying  
for behavioral health medications.



The State of New Mexico has money to help pay for behavioral health medications for people who don't have any other way to pay for them. The medication fund is designed to help people who might end up in the hospital, in jail, or homeless because they can't get the medications they need to help control their symptoms. The medication fund can be used just in a crisis or can be a source of longer term help if needed. The money is available only for medications used to treat mental health or substance use disorders.

## APPLYING FOR THE FUND IS EASY:

- First, make sure you are working with a provider that is in the ValueOptions New Mexico (VONM) provider network. If you need help finding a network provider, you can call VONM at 1-888-251-7511 or look at the provider directory online at [www.valueoptions.com/newmexico/consumers](http://www.valueoptions.com/newmexico/consumers).
- Then have your provider fill out a simple form, which you can access online at [www.valueoptions.com/newmexico/provider/pharmacy.htm](http://www.valueoptions.com/newmexico/provider/pharmacy.htm), under "Forms." Your provider also needs to give you prescriptions for the medications you need.
- VONM will let your provider know if you qualify for the fund. If you do, you can take your prescriptions to any pharmacy that works with VONM.

The first time you qualify for the fund, you can get medications for up to three months. If you still don't have any way to pay for medications after the initial three months, you can apply for the fund for another six months. At that time, a VONM care coordinator may call you or your provider to see if you need any other help with your services. You can continue to apply for the fund every six months.

## FREQUENTLY ASKED QUESTIONS

**Q: *Can I use the fund if I have Medicaid or Medicare?***

**A:** No. Both of those plans have coverage for medications.

**Q: *Can I use the fund if I have some other kind of insurance coverage?***

**A:** No, unless that plan doesn't cover medications.

**Q: *What medications are covered?***

**A:** Any medication that is on the VONM formulary that is used to treat mental health or substance use disorders.

**Q: *How can I find out what medications the formulary covers?***

**A:** The VONM formulary is available at [www.valueoptions.com/newmexico/consumers/pharmacy.htm](http://www.valueoptions.com/newmexico/consumers/pharmacy.htm) or by calling 1-888-251-7511. You can also ask your provider.

**Q: *What if the medication I need is not on the formulary?***

**A:** Your provider can fill out a request for approval for any medication that is not on the VONM formulary. The "Prior Authorization Request for Medication" form is online at [www.valueoptions.com/newmexico/provider/pharmacy.htm](http://www.valueoptions.com/newmexico/provider/pharmacy.htm). VONM will then review that request and let you know if it is approved. If the medication is not approved, you can appeal that decision to VONM.

**Q: *Who manages the medication fund?***

**A:** VONM manages the fund and the State of New Mexico provides oversight to make sure it is being used correctly.

**Q: *How long can I receive medications from this fund?***

**A:** The first time you qualify for the fund, you can receive medications for three months. After that you have to apply every six months. You can continue to receive medications from the fund for as long as you meet all the criteria for the fund.

**Q: *Why will a VONM care coordinator call me or my provider if I need to be on the fund for more than three months?***

**A:** Since the money for this fund is limited, we want to help you find other ways to pay for your medication. You don't have to talk to the VONM care coordinator if you don't want to.

**Q: *What if I can't afford to pay for a visit with a provider that can prescribe medications?***

**A:** VONM can help provide referrals for low- or no-cost provider visits if you qualify. You can call VONM at 1-888-251-7511 for help with this.

**Q: *Where can I go to get more information?***

**A:** You can call VONM at 1-888-251-7511 or look online at [www.valueoptions.com/newmexico/consumers/pharmacy.htm](http://www.valueoptions.com/newmexico/consumers/pharmacy.htm).