



**Addiction and Prevention Services  
State Quality Committee**

**Fiscal Year 2008 Summary (7/1/07-6/30/08)**

**Claims Timeliness FY2008**

Black font = Met standard  
Red font = Standard not met

Standard	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	April-08	May-08	Jun-08
<b>90% of claims paid within 30 days of receipt</b>												
Medicaid only	100%	98.88%	95.61%	85.51%	87.89%	90.68%	93.52%	98.83%	92.65%	99.51%	99.87%	99.51%
AAPS funded only	0%	97.95%	81.34%	91.70%	92.99%	95.62%	96.85%	99.62%	99.68%	99.69%	99.73%	95.28%
Medicaid/AAPS funded combined	100%	98.27%	84.58%	89.96%	91.44%	94.00%	95.80%	99.49%	97.78%	99.63%	99.78%	96.56%
<b>99% of claims paid within 60 days of receipt</b>												
Medicaid only	100%	100%	100%	99.03%	98.25%	99.57%	98.08%	99.97%	94.74%	100%	100%	99.97%
AAPS funded only	0%	100%	100%	99.83%	99.16%	99.75%	99.16%	99.99%	99.87%	100%	100%	100%
Medicaid/AAPS funded combined	100%	100%	100%	99.61%	98.88%	99.69%	98.82%	99.99%	98.48%	100%	100%	99.99%
<b>100% of claims paid within 90 days of receipt</b>												
Medicaid only	100%	100%	100%	99.95%	99.92%	99.89%	99.08%	100%	96.04%	100%	100%	99.97%
AAPS funded only	0%	100%	100%	100%	99.98%	99.99%	99.92%	100%	100%	100%	100%	100%
Medicaid/AAPS funded combined	100%	100%	100%	99.99%	99.96%	99.96%	99.65%	100%	98.93%	100%	100%	99.99%

**Denied Claims FY2008**

<b>DENIED CLAIMS</b>	<b>PERCENTAGE DENIED</b>
July 2007	14.00 %
August 2007	15.39 %
September 2007	13.27 %
October 2007	19.74 %
November 2007	22.19 %
December 2007	18.18%
January 2008	16.06%
February 2008	5.57%
March 2008	10.21%
April 2008	19.24%
May 2008	20.77%
June 2008	21.50%

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### FY2009 Summary (7/1/08-6/30/09)

#### Claims Timeliness FY2009

Black font = Met standard  
Red font = Standard not met

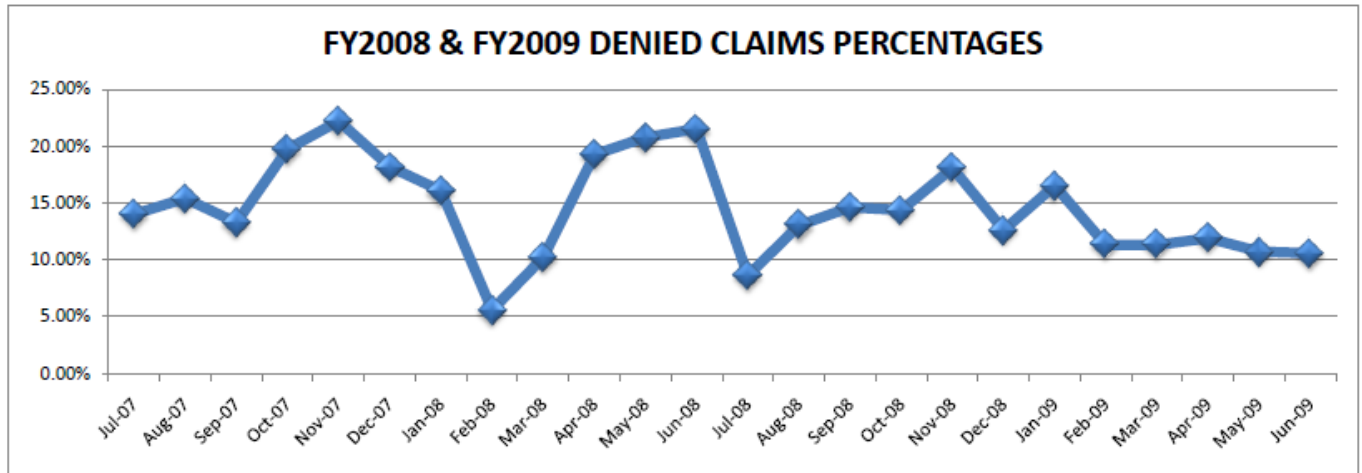
Standard	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09
<b>90% of claims paid within 30 days of receipt</b>												
Medicaid only	99.97%	99.73%	99.63%	99.57%	99.54%	99.51%	99.47%	99.92%	98.71%	99.33%	99.92%	99.21%
AAPS funded only	99.97%	99.43%	99.07%	99.86%	99.80%	99.82%	99.97%	99.99%	99.97%	99.89%	99.99%	99.90%
Medicaid/AAPS funded combined	99.97%	99.52%	99.25%	99.78%	99.73%	99.72%	99.83%	99.97%	99.56%	99.71%	99.97%	99.68%
<b>99% of claims paid within 60 days of receipt</b>												
Medicaid only	100%	99.95%	100%	100%	99.93%	99.84%	100%	100%	99.32%	99.89%	99.92%	99.91%
AAPS funded only	100%	100%	99.99%	100%	100%	100%	100%	100%	100%	100%	100%	99.97%
Medicaid/AAPS funded combined	100%	99.98%	99.99%	100%	99.98%	99.95%	100%	100%	99.78%	99.96%	99.98%	99.95%
<b>100% of claims paid within 90 days of receipt</b>												
Medicaid only	100%	99.98%	100%	100%	100%	99.84%	100%	100%	99.34%	100%	99.95%	99.98%
AAPS funded only	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.97%
Medicaid/AAPS funded combined	100%	99.99%	100%	100%	100%	99.95%	100%	100%	99.78%	100%	99.98%	99.97%

#### Denied Claims FY2009

DENIED CLAIMS	PERCENTAGE DENIED
July 2008	8.61 %
August 2008	13.01 %
September 2008	14.62%
October 2008	14.36 %
November 2008	18.06 %
December 2008	12.61%
January 2009	16.50%
February 2009	11.31%
March 2009	11.30%
April 2009	11.90%
May 2009	10.72%
June 2009	10.56%

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**FY2008 & FY2009 Denied Claims Percentages**



**Conclusions:**

**FY2009 Claims Timeliness chart (rounded):**

- Only one (1) month the standard was unmet for claims paid. For 100% of claims paid within 90 days of receipt in March 2009, Medicaid only was just below standard when rounded. (March 2009 = 99.34%).
- It was noted in a previous State Quality Committee meeting and is still applicable that Medicaid data being out of compliance is related to Group II (spend-down) claims. Many group II Medicaid members are spend-down members meaning they have fiscal responsibility up to a point for medical expenses before Medicaid will start paying. VO-KS has been unable at times to adjudicate the portion of these claims denied by EDS as they do not always receive this information from EDS timely. Providers who are in a credit balance because of recoupment/reprocessing may also show up as having claims paid outside of the 90 day requirement. This is due to the definition of a paid claim.

**FY2009 Claims Timeliness chart (unrounded):**

- 90% of claims paid within 30 days of receipt met standard every month of FY2009.
- 99% of claims paid within 60 days of receipt met standard every month of FY2009.
- 100% of claims paid within 90 days of receipt:
  - Medicaid met standard seven (7) months of FY2009
  - AAPS funded met standard eleven (11) months of FY2009
  - Medicaid & AAPS funded combined met standard seven (7) months of FY2009.The other five (5) months were just below standard at approximately 99%.

**FY2008 & FY2009 Claims Timeliness:**

- When comparing Fiscal Year 2008 to FY2009 Claims Timeliness, improvement is shown in all categories (claims paid within 30, 60, and 90 days of receipt).

**FY2008 & FY2009 Denied Claims Percentages chart:**

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- Percentages appear to be leveling out and decreasing over time as illustrated above.

**FY2009 Denial Reasons:**

- Top denial reasons varied through FY2009. However, after review, three stood out consistently from month-to-month as a top denial reason. A table is shown below to illustrate:

		<b>Medicaid Timely Filing</b>	<b>Medicaid Duplicate Claim</b>	<b>Medicaid Auth Required, not found</b>	<b>AAPS Funded Timely Filing</b>	<b>AAPS Funded Duplicate Claim</b>	<b>AAPS Funded Auth Required, not found</b>
Jul-08		20%	17%	14%	28%	22%	9%
Aug-08		24%	10%	18%	11%	14%	23%
Sep-08		19%	4%	20%	14%	12%	14%
Oct-08		5%	6%	6%	13%	15%	9%
Nov-08		29%	6%	9%	10%	12%	14%
Dec-08		8%	4%	3%	16%	3%	10%
Jan-09		21%	4%	17%	19%	14%	15%
Feb-09		13%	4%	14%	10%	6%	12%
Mar-09		9%	11%	13%	7%	7%	10%
Apr-09		12%	7%	13%	15%	17%	10%
May-09		4%	24%	10%	14%	18%	11%
Jun-09		14%	8%	9%	17%	5%	6%

**Preliminary Recommendations to Committee:**

- It is recommended to the Committee that data trending continue.
- It is also recommended by the Committee that this aggregate analysis be shared at the Regional QI meeting and posted on the ValueOptions website for public access.

**Date Presented to SQC:** 11/5/2009

**BY:** Kim Brown

**Recommendations from the Committee for action:** Committee concurs with QI recommendations made.

**Person Responsible to follow-up and date due:** Kim Brown Due: 2/4/2010