

To Our Providers:

ValueOptions of Kansas now offers Providers **PaySpan Health** - a solution that delivers Electronic Payment Transfers (EFTs), Electronic Remittance Advice (ERAs)/vouchers and much more. **FREE** to Value Options Providers, the solution enables online presentment of remittance/voucher, and straightforward reconciliation of payments to empower our Providers to reduce costs, speed secondary billings, and improve cash flow.

CONVENIENT PAYMENTS

PaySpan Health gives you the option to receive payments according to preference: electronically direct to a bank account, or by traditional paper check. You are also able to choose the method in which you receive remittance/voucher information:



- **Electronic Remittance Advice** presented online and printed on location.
- **HIPAA 835 electronic remittance file** for download directly to a HIPAA-compliant Practice Management or Patient Accounting System.
- **Paper Remittance/voucher** printed and mailed by Value Options.

PROVIDER BENEFITS

As a Provider, you can gain immediate benefits by signing up for PaySpan Health:

- **Reduce accounting expenses** – Electronic Remittance Advice can be imported directly into Practice Management or Patient Accounting Systems, eliminating the need for manual re-keying.
- **Improve cash flow** – Electronic payments can mean faster payments, leading to improvements in cash flow.
- **Maintain control over bank accounts** – You keep TOTAL control over the destination of claim payment funds. Multiple practices and accounts are supported.
- **Match payments to advices quickly** – You can associate electronic payments with electronic remittance advices quickly and easily.
- **Maintain control over remittance formats** – You can choose from a large library of formats for remittance advice you will receive.
- **Manage multiple Payers** – Reuse enrollment information to connect with multiple Payers. Assign different Payers to different bank accounts, as desired.

REGISTERING YOUR PRACTICE

Signing up for PaySpan Health is simple, secure, and will only take 5-10 minutes to complete. To enroll, you must register as a user on the PaySpan website. Using your web browser, go to <http://www.payspanhealth.com>. Enter your unique registration code, which will be provided on a separate letter, to create your PaySpan Health account. Your vendor/PIN which can be found on the paper voucher will also be needed. Have your bank routing and account information found on a check, not a deposit slip, available. If you have multiple registration codes and site identification codes you do not have to set up additional bank accounts. If all of the bank information is the same, you can assign one bank account to multiple sites. A step-by-step guide for registration is available online.

For additional assistance, please call Payformance Corporation's Provider Hotline at 877.331.7154.