

Medicaid Substance Abuse Provider Alert 2.11.08

Regarding Kansans with Medicaid receiving substance abuse services

The medical card displays eligibility information that was in the Medicaid Management Information System (MMIS) at a certain point in time. It is a “snap-shot” of eligibility for a person on the day the card was printed. Eligibility information could change after the card is printed so it is good practice to check the Kansas Medical Assistance Program (KMAP) website for current Medicaid eligibility prior to providing services.

There are times when even the data displayed on the KMAP website may not reflect current eligibility. This is because the consumer’s situation may have changed which may change their eligibility. It takes some time for the eligibility information to be updated in the state system and therefore into the ValueOptions-Kansas system.

The most common situation where this may occur is when a consumer is residing in a facility and then leaves the facility. It takes a while to get the system updated to reflect the current eligibility when these types of changes occur.

Before you submit your claims, it is best to check the KMAP website again as the information displayed there may help you determine where to submit your claims.

- 1) If an assignment to ValueOptions-Kansas is displayed, submit your claims to VO-KS.
- 2) If there is no assignment to ValueOptions-Kansas, send your claim directly to EDS. You will receive either a payment or a denial from EDS.
- 3) If you receive a denial from EDS, you should then submit that denial and claim to ValueOptions-Kansas.